



**health**

Department:  
Health  
PROVINCE OF KWAZULU-NATAL

**CHARLES JOHNSON  
MEMORIAL HOSPITAL**



**2014/2015 MESEA National Core  
Standards Gold winner.**



**CHARLES JOHNSON MEMORIAL HOSPITAL MANAGEMENT,  
DISTRICT MANAGEMENT, STAFF MEMBERS AND HOSPITAL  
BOARD CHAIRPERSON MR. M.A. DUBE RECEIVING THEIR  
2014/2015 MESEA NATIONAL CORE STANDARD GOLD WINNER.**

The vision of the National Core Standards for Health Establishments in South Africa is that proper, decent health care in a clean, safe environment are rendered to all patients by motivated staff and responsible leaders upholding ethical standards. SIX PRIORITY AREAS have been identified which clearly outlines what is expected of frontline managers and supervisors – from the smallest rural clinic to the largest tertiary academic hospital management to comply with these standards.



Miss. J.T. Dlamini receiving certificate of commendation accompanied by hospital CEO Mrs. M.Z. Khanyile from Health MEC and Mr. M. Bhekiswayo.



Mrs. M.Z. Khanyile ( Hospital CEO) during MEC'S Annual Service Excellence Awards.

**CJM HOSPITAL RECEIVED A GOLD AWARD FOR MEC'S ANNUAL SERVICE EXCELLENCE UNDER THE NATIONAL CORE STANDARD CATEGORY.**

Thousands of Health Care workers across the province gathered together at the International Convention Centre tomorrow, 15 May 2015, for the MEC'S Annual Service Excellence Awards Ceremony. Theme: **"Hats off to Service Excellence"**. The event starts at 18h30.

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CJM Hospital entered in the category of National Core Standards. This award was in recognition of the progress made in the implementation of the six priorities linked to the National Core Standards introduced by the Minister of Health and these priorities were:

- Positive and Caring attitude ,Facility cleanliness**
- Improved Waiting Time for Patients, Improved Patient Safety and Security, Infection Prevention and Control, Availability of Medicine and Blood products**

On this category CJM Hospital received 1<sup>st</sup> Position (Gold Award winners) and they received a floating trophy. Also **Miss J.T. Dlamini** (General Orderly from CJM Hospital) received certificate of commendation and R2000 in cash under category of individual Award for Best Frontline Service Delivery Employee. This award is given to those who have displayed service excellence in the performance of frontline duties.



Miss. J.T. Dlamini celebrating with Mr. M. Bhekiswayo ( Ombudsperson) , Nomfundo Vela, Mrs. M.Z. Khanyile ( CEO), Miss. L.M. Ntuli (M & E Manager) and Angel Ndlovu.



Mrs. M.Z. Khanyile and Dr. O.O. Depeolu celebrating their achievement on National Core Standards during Awards Ceremony.

The Hospital Management presented the hospital Award to its staff members.

On 21 May 2015 the hospital management invited all staff members to present the Trophy and the certificate that they have won during MASEA Service Excellence Awards. This Gold Award was well welcomed by all staff members as they show a big happiness during this occasion.



The hospital staff members who gathered at Old Primary Health Care to celebrate their achievement with the hospital Management, this gathering was organized by hospital management to showcase the Gold Award and certificate on National Core Standard.



Quality Team: Miss. L.M. Ntuli ( M & E Manager), F.R Mbatha ( Quality P/N) and A.G. Zuma ( IPC P/N) during Annual Service Excellence Awards.



Miss. F.R.N. Mbatha ( Quality P/N) during Annual Service Excellence Awards.



Miss. L.M. Ntuli, Miss. J.T. Dlamini and Miss. N.Y. Ngwenya.



Mr. Nxumalo, Miss. Z.E. Gumede, Mrs. N Zungu , Miss. T.J. Dlamini and Miss. L.M. Ntuli.