# CEZ'E MTOTI

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#### **WELCOME**

- Welcome to our first newsletter of Ceza/Thulasizw Hospital.
- The year 2003 has been marked with re-engineering of the hospitals and putting things into perspective.
- Our wards O.P.D., Male and Female have been renovated and painted now they look fabulous.
- At Thulasizwe the wards have been rounded with the fence.
   The patients are now secured because the gate are locked at night. Thulasizwe is isolated and surrounded by forests.

# **ACHIEVEMENTS IN 2003**

#### **INSTITUTIONAL COMMITTEES**

The following committees were established viz. Quality Improvement, Batho Pele, Infection Control, Occupational Health and Safety Committee, Human Resource Development and many others.

There is a marked improvement in clinical service delivery. Viva Batho Pele, Quality Improvement and Human Resource Development Committees. You have made the difference.

# **BATHO PELE COMMITTEE**

This committee has been very active this year, conducting workshops, client satisfaction survey, erecting suggestion boxes. They are still faced with many challenges like erecting sign boards, nominating and awarding the best employees. They will make it.

#### QUALITY IMPROVEMENT

The hospital is engaged in quality improvement programme, engaging on the service elements that are relevant to the hospital especially the Health and Safety and Infection Control elements.

They represented both hospitals in the Quality Improvement Celebration on 28 November and got the third position.

## HEALTH PROMOTING SCHOOL PROGRAMME

VISION

To achieve optimal health status of all learners in District 26 through health promoting schools' programme.

This programme equips and encourages learners to stay

healthy and avoid risk-taking behaviors.

It has five components viz. Healthy School Policy, Life Skills Education, Healthy Supportive Environment, Referral for medical screening and Community Involvement. There are projects which are initiated at schools such hand washing and garden projects. In garden projects, the learners are involved in planning their garden project assisted by Educators as well as Agricultural Advisor.

# **GRADUATION CEREMONY**

On the 2nd of October, the hospital hosted a graduation ceremony for Enrolled Nurses and Professional Nurses who graduated from 1995 –2002. A total of 208 nurses.

The day was honoured by the District Mayor, Mr. L.D.
Buthelezi, Inkosi M. Ndebele, Izinduna, District Manager
Mrs D.T. Memela, HRD Directorate (Natalia) Mr J.J. Makhathini, Emakhosini District
Co-ordinator Mrs L.N. Simelane and Mrs Brown.

Dr Manaka-Mkhwanazi was the guest-speaker and blessed the day with nice works " A fertile ground in which one can cultivate the powers **Presence**, **Intension**, **Wisdom and Compassion**.

The day was a success.

#### WELL DONE COLLEAGUES!



**Students on Graduation Day! Congratulations** 

"We are striving for excellence"

# WHAT'S HAPPENING: THULASIZWE HOSPITAL

VISIT BY WORLD HEALTH OGRANISATION REPRESENTA-TIVES

The representatives were from National and Provincial TB/HIV in the Department of Health.

They commended the

hospital for the good work in T.B. management including T.B. community Outreach, outstanding presentation of the stakeholders and the fruitful discussions held.

#### CARETAKER SERVICES

C.P.N. N.E. Xulu was appointed in the Matrons' Office, T.N. Mchunu is supervising Laundry, Food and Maintenance Services and Mr M.O. Malinga in P.R.Office.

Thank you guys for your excellent services.

#### **ABET PROGRAMME**

This programme was started in 1999 with only one teacher who was volunteerng.

There was only Level 1 class, 4 learners passed and graduated in June 2003.

The programme was forced to stop in 2000 because the Abet teacher was transferred to another institution.

In 2002, with the help of the Human Resource Committee the programme was restarted.

Ceza have 4 staff members who are volunteering.
Learners assessed were sixty and there are pre-level 1, Level 1 and Level 2, they are doing



very well and will write their exams in June 2004.

Thulasizwe have got 4 teachers and 20 learners.

We are striving for eradication of illeteracy in our institution.

# AWARDS/ACHIEVEMENTS BY STAFF

#### THULASIZWE HOSPITAL

Certificate of recognition was awarded P.Z. to Buthelezi for the outstanding performance in the T.B. co-ordination in Ulundi Municipality for clinics under Ceza Hospital

#### **TRANSLATIONS**

Mr A.M. Zulu and Z.H. Zulu were translated to drivers' post.

Mrs P.M. Dlamini, Miss T.C. Khumalo and Mrs T.M. Mahlalela were translated to Senior Admin. Clerks.

Mrs N.M. Mangoale was translated to Admin Clerk.

#### **PROMOTIONS**

Mr S.G.M. Mtshali was promoted to Human Resource Manager's post.

#### CONGRATULATIONS!!!!!!!!!



#### TRAINING REPORT

#### C.P.R. COURSE AND IN-STRUCTOR'S COURSE

- Mrs A.N. Mlotshwa
- Mrs M.S. Mntambo
- Mr S.D.B. Mhlophe

Successfully completed the C.P.R. Course on Basic Life Support which was on 09-11.06.03. They also completed the Instructors Course which equipped them with skills to train other staff members in the institution.

The problem facing them is lack of equipment to conduct the practicals.

# **CHRISTMAS SURPRISE**

#### PAEDIATRIC WARD

Surprise Surprise! Was what happened when East Coast Radio took our Paeds Ward by surprise on 5th of December.

They gave presents to all children in the ward and also the community children who came running when they saw the helicopter landing in the hospital grounds.

Their contribution was very much appreciated especially because it put a smile on the children's faces and made this Christmas a memorable one.

#### PATIENTS' CHRISTMAS LUNCH

Special Lunch was prepared for the Patients admitted. Patients were served by Sisters who were singing Christmas Carols and also praying for the patients.

The patients enjoyed the Christmas Day and were very happy.

### **EXPANSION OF SERVICES**

# OCCUPATIONAL HEALTH AND SAFETY AND EMPLOYEE AS-SISTANCE PROGRAMME

The person in charge of this Service is Sister R.B.T. Buthelezi. This service was developed in order to treat staff members who are not well and also to prevent occupation injuries by giving inservice training to the staff.

It deals with monitoring of risk management in the workplace, Employee Assistance Programme, Counselling and referral when necessary and HIV/Aids in the workplace.

The focus is Medical Health Surveillance, including biological monitoring. Mostly it deals with people working at Laboratories, waste collectors and staff working in T.B.

#### Ward.

Other staff members also encouraged to use this facility if they are sick or have social problems. It also deals with immunization e.g. Hepatitis B Vaccine.

#### CHALLENGES:

There is no Doctor at the moment to deal with staff members.

WELCOME IS ALSO
EXTENDED TO OUR
NEW STAFF
APPOINTED IN
DECEMBER

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YOUR CARE IS IN OUR HANDS

# **CONGRATULATIONS!!**

Our Editorial Committee and staff of Ceza/Thulasizwe Hospitals for the timely (Christmas) birth of our Cez'Emtoti Newsletter. "Isn't it Lovely".

"Together we will uplift this hospital!
"Thrive Well Cez'Emtoti"

By Mrs M.T. Zulu (Hospital Manager)

### SEASON'S GREETINGS: MRS M.T. ZULU

The year 2003 is passing by and we are looking forward to 2004.

May I take this opportunity to thank all staff for their commitment and dedication to improve Service Delivery at Ceza/Thulasizwe Hospitals.

Management has been



Mrs M.T. Zulu: Hospital Manager

aware of the fact that some employees have ill-health. We lost some staff members on the way "Our Condolences".

The year has been marked with gross staff shortages especially Household Aids and Professional Nurses. In spite of all these factors, most staff was still saying.......

"Ek dink ek kan"

Well Done Guys!

I also wish to encourage those who were not doing well to make a difference in 2004 and onwards.

Let us all join hands, work together, support one another in Quality Improvement initiatives that the hospital will be embarking on in 2004/2005 Financial Year. All is well indicated in the Strategic and Operational Plans.

"HAVE A PROSPER-OUS 2004"