



**health**

Department:  
Health  
PROVINCE OF KWAZULU-NATAL

# Eshowe District Hospital

# Siyacobelelana

# NEWS

## STAY INFORMED

January – June 2018

### HUMAN RESOURCE TEAM DURING OPEN DAY



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## CEO's corner



Mr. PN Sangweni: CEO

Welcome to another issue of our newsletter. I would like to start by thanking all staff at Eshowe Hospital for having demonstrated teamwork in spite of staff shortages that are experienced in various sections. I am saying this because we have continued to put Eshowe Hospital on the map in various ways. Amongst other things that have been achieved is the 2 awards won in the MASEA awards that was held in Durban on the 01 June 2018.

Eshowe Hospital won a Best Performing Paediatric OPD award and Nkwalini Clinic also won an award for improved viral load coverage at 12 months. There were also a number of categories we had entered but did not win. This should not discourage us but there will always be next time.

Entering for various categories does not only help us to scoop awards but there is proof that in the process of preparations, a lot of effort is put and some lessons are learnt and at the

same time our communities are ultimate winners if they receive best service.

In another recent visit by the Office of the Health Standard Compliance (OHSC) in IALCH on the 20th of June 2018, Eshowe Hospital emerged as one of the hospitals that are doing absolutely well in implementing National Core Standards scoring 77% coming second in District Hospitals that were assessed in the period 2017/2018.

Eshowe Hospital was praised in this feedback session that it remains one of the cleanest hospitals in the Province and has maintained that since it won the Cleanest Hospital award in the National awards that took place in 2011. Kudos to all our cleaners, Kadulele Cleaning Company, Managers, Supervisors and staff in general because we are all responsible to ensure that this hospital remains clean all the times.

Most Departments were mentioned to be performing well on NCS but Laundry Department seemed to top the list. Keep up the good work and we will soon be expecting other colleagues from other hospitals to come and benchmark on how we have managed to do these things.

This was proof enough that Eshowe Hospital takes NCS seriously. A big thank you goes to our Quality Assurance Manager, Mrs Jackie Mairais for her untiring spirit, Quality Assurance Team, Monitoring and Evaluation Team at large and lastly but not least our staff who are at the coalface and who always ensure that our communities receive the best care possible.

## CEO's Input cont.....

We also hosted the Management and Leadership Seminar on the 7th of June 2018 that was the first of its kind that aimed at sharpening the management and leadership skills for Managers and Supervisors in order to continue to lead their Components, Sections and Wards with confidence. This Seminar was championed by Dr FN Dube-Mathonsi, Nursing Manager and we commit to host it some other time given the response we received from most participants.

Labour Relations workshop was also hosted on the 6th of April 2018 and was facilitated by Mr Blessing Msane from Head Office and many Supervisors verbalized that they were empowered and now feel more confident to deal with labour issues.

On the 10th May 2018, The Ombudsperson, Mr Bhekiswayo came and also conducted a very informative workshop on the Complaints Management. In this workshop, it was revealed from statistics that most complaints are related to staff attitude. We all agree that we really need to work on our attitudes so that our communities will be able to access services freely without any fear of victimization.

On the 19th of June 2018, King Dinuzulu Clinic was visited by KZN Legislature led by Honourable, Ms Hlongwa, the Chairperson of the Health Portfolio Committee. Generally, they were impressed that this clinic is well run and performing well in many indicators. They were also im-

pressed that the Clinic got a Gold status in PPICRM (Ideal Clinic). There were also areas they suggested improvement on, such as the high rate of teenage pregnancy and improvement of shelter in waiting areas.

This period was also not without sad news amongst others, we lost some of our staff members inter alia, Dr Nondonga on the fatal motor vehicle accident along N2 Highway, Mr K Xulu and Mrs. T Mbonambi who also passed away untimely after short illnesses. May their souls rest in peace. They may be gone but they will never be forgotten.



## MASEA AWARDS 2018

Nkwalini Clinic made Eshowe Hospital very proud with their achievement on MASEA Awards held on the 1st of June 2018 at Durban ICC. This is one of the feeder clinics for the hospital situated at Nkwalini Area and it plays a major role in servicing the community of Nkwalini more especially the farm workers.

Nkwalini clinic received an award for improved viral load coverage at 12 months and the mother hospital wasn't left out on the day they also received an award for the best Paediatric Out Patient Department which was very comforting as it showed that despite the staff shortage, limited resources, aging infrastructure and other challenges, Eshowe POPD Team is committed and ensuring to deliver optimum health care to the community.

**CONGRATULATIONS  
ON YOUR  
ACHIEVEMENTS!  
YOU HAVE MADE  
US ALL PROUD.**



Eshowe Hospital Team receiving MASEA Certificate for POPD

## Pregnancy Awareness

To raise awareness on Pregnancy and STI/Condom week, Eshowe hospital GOPD Team dedicated the whole week visiting female wards and Out Patients Departments providing effective information to clients on pregnancy issues, STI and use of condoms. GOPD staff, Sr Mchunu, Sr Nkosi and Sr Ntuli did their rounds on the hospital female wards during the week of 12-16 February 2018 educating inpatients about services such as Family Planning, Choice on Termination of Pregnancy (CTOP) services and cervical cancer screenings.



Sr. KM Mchunu (wearing a maroon top) & Sr. GC Ntuli together with GOPD Clients

On the 16 February 2018, a big event was hosted at Dr. Larsen Clinic (GOPD) whereby pregnant women were reminded that healthy lifestyle during pregnancy is beneficial to their unborn babies and they were discouraged in using 'izihlambezo' as this may endanger the lives of their unborn babies. Mothers were encouraged on healthy eating and exercising during pregnancy and emphasis was made on continuous use of condoms during pregnancy in order to prevent STI's and HIV/ AIDS. Pregnant women also received information on CTOP which is offered for free in the department and it is safe compared to back street abortions.

Back street abortion may have complications such as excessive bleeding and later becoming septic and even loss of life. Pamphlets with relevant information were handed out to clients. Questions were asked at the end to establish if patients had understood what was taught and hampers which were sponsored by Bio Oil and Johnsons were awarded to those that answered correctly.



## Visit to Mehlathathane Primary School



On the 25 April 2018 Eshowe Integrated team (Therapists and School Health) visited Mehlathathane Primary School. Health Education was done on Know your body, Teenage Pregnancy, Family Planning and Breast cancer. According to PHC Re-engineering programme, Integrated School Health Services aims to provide a more comprehensive package of services which address not only barriers to learning but also other conditions which contribute to Mortality and Morbidity amongst learners during childhood and adulthood.

The programme includes a new, more prominent emphasis on the provision of health services in schools which previously only conducted health screenings and referrals. School based health services are set to expand over time as well as services for learners with special needs.

## 2018 CHILD PROTECTION WEEK

In commemorating National Child Protection week, King Dinuzulu School health team held awareness's from the 29 - 31 May 2018. The multidisciplinary team visited Baqaqe Primary School on the 29 May 2018, Bonamumva Primary School on the 30 May 2018 and Ubambiswano High School on the 31 May 2018. Learners received education on sexual, physical and emotional abuse, personal and environmental hygiene, hand washing, nutrition, medical male circumcision and rehabilitation services. During the visit at Ubambiswano High School students held an informative dialogue on Suicide.



Learners at Baqaqe Primary School practicing sign language

## Nurses and Midwives Day



Midwives reciting their pledge

Nurses day of prayer was celebrated in conjunction with National Midwives day that is officially on the 5th May .The celebration was held on the 30 May 2018 at the Hospital Boardroom , Mrs Ngcobo former Nursing Manager: Ngwelezane Hospital was the guest speaker who spoke profoundly of nursing profession. She reminded nurses of mutual respect for patients irrespective of their financial status, race and educational background. She also reminded nurses that it is their duty to continuously advocate for patients. Going back to basics and being professional is what was reminded to nurses. Champions for professionalism were also appointed during the nurses day of prayer. These champions' duties include monitoring professionalism in nursing and ensuring advocacy for patients.

This special day was blessed by the presence of Hospital Chaplain, Bishop Mbatha and the presence of Mrs E Horsley, Hospital Board member who recommended the nurses of Eshowe for their good job.

## Hand Hygiene Day



EN KV Kunene, from Siphilile Clinic demonstrating hand wash process to learners at Habeni Primary School

The 5<sup>th</sup> of May was declared by the World Health Organisation as the GLOBAL HAND HYGIENE DAY. A day to raise awareness to our community about hand hygiene also a day to teach health care workers about the importance of hand hygiene.

Eshowe Hospital commemorated this day on the 11 of May 2018 and the WHO theme of the day was **“Its in your hands –prevent sepsis in healthcare”**.

An awareness drive which included all categories of staff was held at Eshowe Hospital from the top management all the way down. This day also served as a launching day for the Eshowe Hospital Hand Hygiene pledge which is to be read and signed by all who are employed by the institution.

The community of Eshowe was not left out of the day and Mrs. N Mkhize (Infection & Prevention Control Manager), Miss Gumbi (Environmental Health Practitioner) and Mr. Xaba (Environmental Health Practitioner) gave a health education talk to the patients in the out-patients departments.

Eshowe Hospital and the 6 feeder clinics and held their hand hygiene awareness campaigns on that day. They had teams that were doing in-service training in the facilities and teams that went out to the neighboring schools and taxi ranks talking and giving education about the importance of hand hygiene.



Staff from Gateway Clinic doing education on Hand Hygiene to workers at the taxi rank

## Human Resource Open Day

From time to time Human Resource is approached by employees in need of different information pertaining to financial issues, leaves and other HR services. Its very seldom that an employee approaches HR just in good faith mostly its because they are troubled or rather angered by some issues. To settle these anxieties Human Resource team made an effort and held an open day on the 12 February 2018 the day was aimed at in servicing staff on services rendered by human resource department namely: HR practices, HR planning and development services, labour relations and employee wellness services.

Mrs V Bodasing, the then Acting HRM gave an overview presentation for human resources, topics covered were employee benefits, long service awards, subsistence and travel (S&T), remunerated overtime, other remunerative work outside the public service (ORWOPS), payrolls, Sundays and public holidays and leaves.

GEMS and GEPP were part of the open day and they shared useful information with Eshowe hospital staff . A big thank you to HR for ensuring staff wellness and equipping employees with information .



Mr. B Mngomezulu, Artisan Foreman Building making enquiries at GEPP

## Management and leadership seminar



From Left: Sr. ST Gumede: Operational Manager Ward 6 , Ms. N Ndawonde :Laundry Supervisor & Mr. SE Zondi :Artisan Foreman Plumbing

Eshowe hospital conducted a one day seminar on Management and Leadership for managers and supervisors. The seminar was held on the 07/06/2018, this day was aimed at equipping managers and supervisors with knowledge and skills in order to develop their full potential as managers, develop their management skills and to build their confidence in their ability as managers. It also capacitated managers and supervisors to take the decisive action when handling labour issues.

Dr. FN Dube Mathonsi, Nursing Manager initiated this fruitful seminar which was attended by managers and supervisors from all the departments. The speakers were the people who have been serving for long in the Department of Health as managers and were able to relate with the audience and shared their experiences and knowledge. Presentations were done by different managers, on Management and Leadership it was Mr. PN Sangweni (CEO), on absenteeism in the workplace Dr. FN Dube Mathonsi, on Disciplinary Code and Procedure Ms. N Mpanza, on Conflict Management Mrs. ES Nkosi (Sub Campus Principal) and Financial Management was presented by Mr. DN Luthuli (Finance Manager).

A big thank you to the sponsors who made this day possible and to OLD Mutual for the lovely tokens.

## Photo Gallery



In the front Mrs. Ngcobo: Guest speaker nurses day, Dr. FN Dube Mathonsi : Nursing Manager , Bishop Mbatha;Chaplain, Mrs. EM Horsley: Hospital board member & Mrs. BT Mthabela PHC Supervisor & the rest of hospital staff



Multidisciplinary Team at Baqage Primary during Child Protection Week

# ACKNOWLEDGEMENTS



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