

## **IMPORTANT NOTICE TO ALL STAFF**

**Please remember to go and confirm your banking details at your bank. This needs to be done by the end of June 2004.**

**You will need to take your:**

- ? **ID Book**
- ? **A Bill in your name addressed to your physical address. A bill with a box number is not accepted by the banks.**



*Newsletter  
First Quarter  
2004*

**SIYACOBELANA**

## **Push Yourself to the Max Develop That Potential**

We all have a God-given potential to do something and be somebody. We can't take credit for our own talents - It's how we use them that counts.

Maya Angelou, once said : "Success is liking yourself, liking what you do and liking how you do it".

Success is about knowing who you are and then using who you are and what you do to serve yourself, your family, your community and the world in general.

It is knowing your strengths and building on them and knowing your weaknesses and working on them.

It is being confident in your own character and style that no one else can even tell you how to dress, or more importantly, how to live.

**SO TAKE IT TO THE MAX!!!!**

## **QUALITY IMPROVEMENT**

There is no ultimate destination in the quality journey. Each time we reach one peak, there is one more peak beyond that which has to be climbed, a never ending cycle of monitoring achievements against goals, redefining the goals and obtaining new incremental (and break through) improvement.

### **PUBLIC RELATION TEAM**

ZANDILE JAFFE

P/BAG X504,

ESHOWE.

3815.

PHONE No. 4734500 X 4542

CELL No. 0836719218

## Pick 'n Pay

Pick 'n Pay kindly donated toys to the children at the Hospital. Mrs Horsley gave out the toys to the children in POPD. A big thank you to Pick 'n Pay.



## Batho Pele Principles

### Consultation

While you might think that you know what your customers want, the only way to find out is to ask them. This can be done in many ways;

Through questionnaires

Surveys

Talking to your customers

Only when we know what they want, can we supply the service they require.

### Access

Most of us think of access as putting ramps for wheelchairs and providing easy parking for our customers. But access is more than that. It's taking our services to customers who live far from main centres, having a positive attitude and making it as easy as possible for our customers to benefit from the service we provide.

If you would like to nominate anyone for the Batho Pele Employee of the month, please forward the names to Sr. Jaffe.

### Batho Pele Employee Of The Month

January Miss Ndlela

February Mr B Khumalo

March Dr Brits

## **Nursing School**

The school is upgraded, now there is a library which can be used by all staff members. Recommendations of books to be ordered are requested.

Group 06/2003 will be writing the final examination in July and are wished good Luck.

Clinical Department is now officially designated as Eshowe Sub-Campus.

## **TEDDY BEARS**

Teddy Bears were donated to the POPD department by the Eye Specialist from Durban. The children were very happy to receive the lovely teddy bears.



## **WARD 7**

The children in Ward 7 were handed jerseys that had been knitted by the Eshowe Community. The little children looked very sweet in their new jerseys.



## **NEW STAFF MEMBERS**

Eshowe Hospital welcomes the following staff members:

Dr Du Toit

Dr Smit

Dr Sookhayi

Dr Zwanepoel

Dr Fiandeiro

Dr Mzoneli

Dr Mbatha

Dr Mbatha

Dr Van Schalkwyk

Dr Zungu

Dr Ngema

Dr P. Smit (Our New Surgeon)

## **FAREWELL**

A sad farewell must be said to the following people.

Shaylene Adonis

Taffy Eckert

Bronwyn Van Tooren

We wish them all well in their new ventures.

## HOSPITAL HAPPENINGS

On the 26th March 2004 the Provincial Minister of Health for KZN paid a visit to Eshowe Hospital. He was met by the Imvunge Centenary Hospital Choir. After tea with the Hospital Board members and the Hospital Management , Minister Dr Zweli Mkhize preceeded to the Amakhosi Hall at King Dinizulu location, where he opened the new Mobile Library.



Provincial Minister of Health Dr Zweli Mkhize, Mrs ETB Mkize and Mrs ZE Jaffe

## Women's Day of Prayer

On Friday 5th March 2004 staff members met in the Conference Centre to celebrate the Women's Day of Prayer.



Mrs A Bird delivering speech