



health

Department
Health
PROVINCE OF KWAZULU-NATAL

Hospital Name

GTN UMLEVO

NEWS

STAY INFORMED

MARCH 2016

GREYTOWN HOSPITAL OPEN DAY

On the 17 March 2016 Greytown Hospital hosted an Open Day under the theme “know your hospital better” where various departments and sections showcased their improved services to UMvoti Community.

The purpose of the day was to raise awareness and educate the community on various services that Greytown Hospital renders, as well as to familiarize them with the hospital.



On the top right: Ms. KJ Mngadi (CEO) with UMvoti Community



On the bottom right: Pupils from Greytown Primary School



PREGNANCY WEEK...
READ MORE ON PAGE 3



TB DAY...
READ MORE ON PAGE 4



QUALITY DAY...
READ MORE ON PAGE 8



Community viewing stalls and listening attentively to the message provided by health care professionals

Greytown Hospital showcased milestones achieved since the pilot of National Health Insurance (NHI) to interested members of the community including pupils from surrounding areas of Umvoti. The viewing of stalls was followed by a formal seating where the Honourable Mayor Cllr. T Ngubane gave a moving keynote address and said “Now we know exactly what is happening in the hospital”. The community echoed the Mayor’s statement when they were informed of the six (6) contracted private General Practitioners visiting all our clinics under UMvoti sub district on scheduled days, the availability of Crisis Centre services and Patient Plan Transport (PPT) that takes clients from the clinics to the hospital just to name a few.

The community was amazed that such great strides have been achieved in ensuring delivery of quality health care services. They expressed gratitude to the Greytown Hospital team for providing such a platform for them. The UMzinyathi District Manager Mr. J Mndebele wrote *“Congratulations, What a well-organized event very professional. I am really proud of you guys keep it up in the spirit of batho pele people first”*. He was one of our honoured guests who validated what our clients expressed.

Greytown Hospital Board would like to thank the sponsors for their contribution and support in making Greytown Hospital Open day a memorable experience: Umvoti AIDS Centre, Umvoti Municipality, World Vision, SANTACO, Albany Bakeries, Old Mutual, Aheers Supermarket, MASCOR Toyota, Mpilwenhle Medical Centre, Dr. Gcumisa, Dr. Mia, Dr. JC Dlamini, Mpilwenhle Cleaning Services, Night Eye, Zakwe Tuckshop, Govender’s Garage, PCK Distributors, Sizabantu Mission - aQuelle, Mrs. Gwala and Mrs. Mbanjwa.

Ms. KJ Mngadi conveyed message of appreciation and wrote *“The management of Greytown would like to thank all members who participated in the Open Day event... our clients were served with a smile through out the day, the stalls were well organized.”* The Events Committee would like to thank each and every staff member who made a contribution and participated in making the day a success ‘Well Done GTN Staff’.



On the left the team played a drama and educated Qhubinyathi pupils on Teenage Pregnancy. On the right the team educated pregnant mothers on healthy pregnancy and safe motherhood.

The Department of Health uses pregnancy awareness week to strengthen pregnancy education and stress important issues that promote healthy pregnancy and safe motherhood. Pregnant women should start attending antenatal care as soon as they suspect that they are pregnant and certainly within their first trimester. It is also a week where the youth is educated on STI and informed of the consequence of Teenage Pregnancy. The Team visited Qhubinyathi Secondary School to create awareness about Teenage Pregnancy and STI's. The team played a drama of a young girl who fell pregnant because of her home situation. The pupils at Qhubinyathi we empowered and excited by the interesting activities presented.

Early antenatal care attendance provides:

- The opportunity to exclude and manage existing medical conditions which can be aggravated by the pregnancy, such as hypertension, diabetes, infections and anaemia.
- Early recognition of danger signs in pregnancy and post-delivery.
- Birth preparedness and complication readiness.
- Self-care including nutrition and high standard of hygiene.
- Information on the role of the father, the male partner and the family.

The Nutrition and Dietetics team took the opportunity to educate and reward all pregnant women attending Antenatal classes at Greytown Hospital during the Pregnancy Awareness Week. During the class, the Nutritionists, Dieticians, Nutrition Advisor among other Health Professionals educated these pregnant women on relevant topics and handed out educational material. This campaign stressed the importance of healthy eating during pregnancy, supplements taken during pregnancy, common problems during pregnancy, attending antenatal clinic, HIV testing, breastfeeding, complementary feeding, oral health and more.

The health professionals also showcased an attractive display, they played exciting games and gave out edibles as well as prizes to ensure an active audience. Patients/ Mothers attending the campaign were very pleased.



Ithimba lakwa TB lihlola, liqwashisa ngesifo sofuba

Ngomhlaka 21 ku Ndasas 2016 ithimba lakwa TB belivakashela indawo yase Ntembisweni ukuzoqwashisa umphathi ngesifo sofuba, kwazise ukuthi inyanga kaNdasas inyanga lapho umhlaba wonke uqwashisa umphakathi ngesifo sofuba.

Umphakathi wase Nthembisweni wawuphume ngobuningi babo bezofunda kabanzi ngalesisifo. Bafundiswa ngokuzivikela, ubungozi besifo, ukugwema ukungathathelani kwesifo kanye nokuziphatha uma usungenwe isifo sofuba. Kubantu ababethanda bathola ithuba lokuhlalela sona isifo sofuba njengoba kubalulekile ukwazi kabanzi ngesimo sempilo yakho.

Ithimba lakwa TB lifisa ukudlulisa ukubonga kumphakathi waseNthembisweni ngokuphuma ndobuningi babo bezokwazi kabanzi ngalesisifo. Baphinde babonge ozakwabo ngokudela iholidi babe kanye nabo ekufundiseni kanye nokuqwashisa umphakathi.



The MMC Team in action

The Medical Male Circumcision (MMC) Team held a camp on the 21st March 2016. The Camp started early in the morning by preparation in conjunction with the NGO SACTWU led by Dr. Wallid (Urologist) from Grey's Hospital.

The Health Professionals began by educating the clients about taking care of the wound and medication, depending on their age groups. Thereafter registration took place and testing of HCT, HB, RPR, BP and weight measurements.

The procedure starts with giving of local anaesthesia to eradicate the pain, then the actual cutting procedure follows, when that is done the professionals again check the vital signs and only then the clients are issued with medication and given time to rest before they are taken back home. Ms. KJ Mngadi the CEO arrived at the camp to give support to the team. Well done to the MMC Team for a successful camp.



On the top left: Mr. Ndokweni presenting on behalf of his group. Bottom left: The Old Mutual team educating staff on customer care. On the right: Staff during group sessions

On the 03 December 2015 Greytown Hospital was honoured by the Old Mutual Team who came to train staff on customer service. It was truly an eye opener for many when Mr. O Zondi said “every patient you see, that is your customer and you are providing a service”. Few debated his statement but at the end we were all in consensus. Pastor Nathi Zondi also gave moving speech during his motivational address.

On the 10 February 2016, Greytown had Batho Pele training where we continued from the Old Mutual training. The training was mainly for new employees who has joined the institution. The training focused on the Principles of Batho Pele and staff had to discuss what each principle mean to them and how it can be applied in our everyday duties.

Many thankful for the opportunity as it was their first time attending such a training. The comments were: “I have learnt how to communicate properly/appropriately to our clients”, “I have learnt the importance of giving excellent service to our customers and to always put them first”

The PRO office would like to thank each and everyone who participated in the trainings and to always remember that we are all here because of “Client”. Let us give them all a good memorable experience.



**On the bottom left : Ms. Sihle Mahaye lighting the candle .
On the right: Staff parading the corridor creating awareness to clients and light the candle**

On the 02 December 2015 Greytown Hospital staff marched on the hospital corridors with enthusiasm singing and dancing. They educated and created awareness to OPD and Tholithemba Clinic clients. The matched the corridors carrying a lit candle in memory of those living with HIV and those who passed on.

Greytown Hospital in collaboration with UMvoti Municipality hosted a World AIDS day event on the 17 December 2015 under the theme "Towards an HIV-Free Generation: RISE. ACT. PROTECT. ZERO" The purpose of the day was to say no to stigma, encourage people to treat HIV as any chronic condition. The UMvoti Municipality took the liberty to the launch of Local AIDS Councilors that will support and help those living with HIV fight the stigma.

As stigma and discrimination can be as devastating as the illness itself and may mean abandonment by a partner or family, social exclusion, job and property loss, school expulsion, denial of medical services, lack of care and support, and violence for those affected by them. These consequences, or fear for them, means that people are less likely to come in, for HIV testing, to disclose their HIV status to others, adopt HIV preventive behavior or access treatment, care and support. Ms. Sihle Mahaye who was the honored guest gave a motivational speech as she is one of the persons leaving with HIV.



Greytown Hospital staff receiving awards

Various Departments and individuals who excelled in their performance were awarded their Certificates on the 27 November 2015 to honour their excellence and those who have serviced for 10 years and plus in this institution. The institution would like to thank those who showed great enthusiasm and dedication in their work throughout the year, we ask to not give up but keep up the good work. "you shall reap what you sow" . Greytown Hospital Management would like to applaud hard work to the individuals that were awarded as follows:

Best Leading Ward in NCS 2015

Best Improved Ward in NCS 2015

Best Leading Systems Department in NCS 2015

Best Leading Non-Clinical Services 2015

Best Improved Clinical Support Services 2015

Best Hospital Department In Data Management

Best Clinic In Data Management

Staff Attitude

Compliments

Person Who Always Display Professionalism In Wearing The Uniform

Mrs. NE Hadebe - Quality Manager will would like to remind all department and ward to be ready for assessment by the office National Standard Compliance.



DISTRICT SERVICE EXCELLENCE AWARDS

Greytown Hospital entered for the District Service Excellence Awards which were held on the 4th February 2016 at Dundee Battle field. Below are the awards which Greytown Hospital won:

- Best Performing Hospital In National Core Standard –Greytown Hospital
- Best Clinic In National Core Standard - Kwasenge Clinic
- Best Nutritionist Advisor –Kwasenge Clinic
- Ccmd Acknowledgement – Pine Street Clinic
- Best Tb Management – Pine Street Clinic
- Best Tb Management – Umvoti Sub -District

Well done Greytown Hospital. “we now need to sustain and work even harder to achieve better results” by Ms. KJ Mngadi.



Greytown Hospital staff bid Farewell to Mrs. Longbottom and Mr. Malunga

Greytown Hospital bids farewell to our beloved Mrs. Longbottom serving as a Nursing Manager who ended her services at the end of November 2016 and Mr. Malunga serving as a waste collator who ended his services at the end of December, as they took their retirement after a long time of serving the Department of Health. The staff came in numbers to say their goodbyes personally to their fellow colleagues and entertained them with music and dances. On the day they were also showered with tons of gifts and moving goodbye messages. We wish you all the best in your next ventures.

welcome



Ms. PPL Nkala
Deputy Manager Nursing



Ms. TN Khanyile
HR Manager

Moosa HB
Mkhize N
Zondi KH
Malinga NP
Sikhosana NH
Nkabinde NN
Buthelezi SK
Chamane SP
Helson T
Paul UL
Skevnngton E
Sithole NC
Dlamini NC
Majozi>NNL
Ndlovu LB
Gwala N
Mnikathi NN
Dlamini NT
Msimango AN
Khumalo A
Dlamini M
Zimu SM
Pillay L
Ndlela TP
Zweni PQ
Zondi N
Nkambule SF
Sivanannan N
Kwinda CT
Khumalo Z
Khumalo Z
Nkala PPL
Dladla

Greytown Hospital staff welcomes all the newly employed staff including com serves. We hope you will enjoy your stay.



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PROVINCE OF KWAZULU-NATAL

CONTACT DETAILS

Physical Address:

Bell Street
Greytown, 3250

Postal Address:

Private Bag x5562,
Greytown 3250

Web Address:

www.kznhealth.gov.za

SWITCHBOARD:

033 – 413 9400

SWITCHBOARD FAX NUMBER:

033 – 413 2809

Email: sethabile.ntshingila@kznhealth.gov.za