

**INSIDE THIS ISSUE:**

- OCCUPATIONAL HEALTH & SAFETY 2
- SCHOOL LAUNCHE 3
- BATHO PELE REPRESENTATIVES 4
- INTERVIEW WITH MR MALUNGA 5
- VITAMIN A CAMPAIGN 6
- COMPLIMENTS 6
- PR NEW FACE 7
- NEW APPOINTMENTS 7
- FAREWELL 7
- QUALITY ASSURANCE DEPARTMENT 8
- SPORT NEWS 9
- NURSING DEPARTMENT 10

## FROM FINANCE AND SYSTEMS DESK

**B**elieve it or not, it's been 3 years 6 months since I took up the challenge as the Finance & System manager to help to restore and improve Greytown Hospital which was a daunting challenge. Perhaps, you witness or have noticed just how much can change in one year let alone 3 years.. Well, The years have certainly been good, as in any good book, there have been many surprises, some interesting turns of plot, danger, sadness, laughter and inspiration. We may not be able to describe the 3 and half years as a page-turner, but it certainly has kept us engaged and actively involved.

I'm indeed very proud of the tasks/projects accomplished with the improvements on service deliveries and to those who participated in the many superb events which produced excellent results for the institution and the district as a whole. Greytown Hospital is becoming a more inviting place for patient who seeks help due to their nature of illness. The respect and appreciation by the community grows each year and thus alone we are breaking ground, through courageous changes by all staff.

While we have all been through some challenging times during my period



**M R . SHAUN COTCHOBOS**  
**FINANCE & SYSTEMS MANAGER**

all the challenges, thus I thank you and will not be forgotten by me. I am always impressed by the creativity and dedication of the PHC family. They have made Primary Health Care one of the best in this district, and sustained grown over the years. Every year, I think that we cannot possibly outdo what we have accomplished the previous year, but when I look back at the year's accomplishments I yet again in awe by what they have achieved.

In all these ways, you have shown an incredible ability to work together, with a positive attitude, for larger ambitions than just your individual roles. You have shown that you have remained undeterred from the pursuit of our mission and goals, undaunted by short-term obstacles.

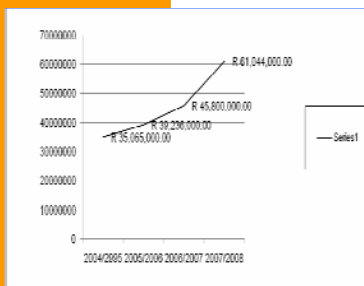
I must acknowledge that what I cannot capture in any list is the full texture of reflected by commitment to service plans or a budget book lined with revenue and expenditures, Every hour of every day, we , made a difference in the changes that we adopted in improving the environment of the hospital. I thank each one of you for making this possible.

Lastly, I would like to state that I have enjoyed my tenure at Greytown Hospital and appreciate having had the opportunity to work with all of you at the same token would like to Thank the District manager Mr. J Mndebele and the Hospital Management Team for the support, guidance, and encouragement they have provided me during my time at Greytown Hospital.

(*YEH WRIGHT*) – especially with our budget, there have been many more satisfying accomplishments along the way. I want to express my personal and heartfelt thanks to all of you, for maintaining your balance, your sense of humor, your fortitude and most of all your humanity throughout the challenges of the year

Your support and participation in the budget process, and the many people who provided inputs along the way and at our final budgets, helped to shape a fair and balanced budget which increased each year.

Somehow, if you were not in some way involved in a committee, which you, yes, you should have been, and certainly will have to be in the coming year. But firstly I want to address those people who I owe most in this organization, *you know who you are*. Your dedication, courage, professionalism and hard work and most of all you stood together as one team and faced



We are honored to present this new department Occupational Health and Safety Department. Ms Sindi Majola ( Occupational Health and Safety Manager) has already appointed the members of her committee. She is full of energy and everybody can tell that she knows what she is doing. Let us all support her and make her feel at home and the warmth of Greytown Hospital.

Weekly Schedule for this department:

TIME	07H30-08H30	08H00 - 10H00	10H00– 13H00	13H00 - 14H00	14H00– 16H00
<b>Monday</b>	Minor Ailments/Dr	Chronic Monitoring	Immunization	LUNCH	PHC
<b>Tuesday</b>	Minor Ailments/Dr	Medical Surveillance	Medical Surveillance	LUNCH	PHC
<b>Wednesday</b>	Minor Ailments/Dr	Chronic Monitoring	Immunization	LUNCH	PHC
<b>Thursday</b>	Health Promotion	Medical Surveillance	Medical Surveillance	LUNCH	PHC
<b>Friday</b>	Minor Ailments/Dr	Health Promotion	Chronic Monitoring	LUNCH	Admini- stration



**THE OCCUPATIONAL HEALTH AND SAFETY REPS**

**FROM LEFT: MR M DLAMINI, MR. LUVUNO, MS MAJOLA ( OCCUPATIONAL HEALTH AND SAFETY MANAGER, SISTER SMITH, MR S MSHENGU, P SINGASHE , MR S THABETHE, MR. LW MKHIZE**  
**OTHER MEMBERS WERE NOT AVAILABLE AT A TIME FOR PHOTO.**

# BOSCOMBE PRIMARY SCHOOL LAUNCH

**O**n the 6th of March 2008 Umzinyathi Health District together with Greytown Hospital PHC launched Boscombe Primary School as a Health Promoting School.

this function.

School teachers and learners from

We are looking forward into presenting more schools as Health Promoting Schools.



MRS N F NGEMA DEPUTY DISTRICT MANAGER PRESENTING BOSCOMBE PRIMARY SCHOOL AS HEALTH PROMOTING SCHOOL..

Schools from nearby areas gave outstanding performances but nothing could beat the health educational dram that was

**“HEALTHY CHILDREN, HEALTHY GENERATION.”**

This event was held on the school premises and the tent was on its full capacity. The purpose of this event was to present the school as Health Promoting school and to enlighten nearby schools of the programme.

nearby schools came in numbers.

Health education was given to the audience not only by the Department of health Workers but also by speakers from Department of Education. The MEC for Education even gave compost to help the school sustain its garden. She also emphasized the need of body exercise and gave the school two balls for netball and two balls for football.

played by Boscombe Primary School together with their principal, it was perfect and it was clear that children from this school know everything on Health Education.

**WELL DONE TO OUR SCHOOL HEALTH TEAM!!!!**



SHOOL PRINCIPAL SINGING WITH THE LEARNERS

Department of education supported this launch and the MEC for Education Mrs. Inna Cronje attended



MRS CRONJE HANDING A GIFT TO THE PRINCIPAL.

# BATHO PELE - TRAINING REPRESENTATIVES

**Q**uality Assurance together with Public Relations Departments has managed to appoint Batho Pele Representatives.

The representatives were trained on Batho Pele Principles and handling of negative incidents in their own departments. This group was very active and participated throughout the training.

They showed much enthusiasm and are very courageous. At the end of the workshop all our representatives were happy and they were sure that they are up to the challenge.



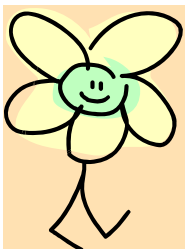
Batho Pele Representatives after their training.

It is now official and adamant that Greytown Hospital will be implementing Batho Pele principles like never before.

We urge all staff members to support and respect these reps. They were chosen because of some qualities in them and that doesn't make the rest of the staff members any inferior.

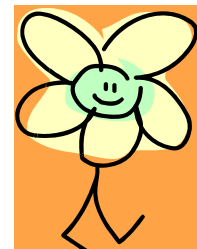
**LET'S SUPPORT, LIVE, BREATHE AND TALK THE IMPLEMENTATION OF BATHO PELE PRINCIPLES.**

## THE WAY TO HAPPINESS



KEEP YOUR HEART FREE FROM HATE  
YOUR MIND FROM WORRY  
LIVE SIMPLY, EXPECT LITTLE, GIVE MUCH FILL YOUR LIFE  
WITH LOVE. SCATTER SUNSHINE.  
FORGET SELF, THINK OF OTHERS. DO AS YOU WOULD BE  
DONE BY. TRY THIS FOR A WEEK AND YOU WILL BE SUR-  
PRISED.

Submitted by: Mrs. E. Garrib



# INTERVIEWS WITH MR. MALUNGA



**MR MALUNGA - GROUNDS MAN**

Yonke indawo inezikhuthali zakhona . Cha kepha uMr. Malunga usahamba phambili kowakhe umyango. Ngeke ufike kuthiwa kukhona okungenziwe uma kukhona len-sizwa endala. Phela yena usekhulile im-pela kodwa indlela awenza ngayo umse-benzi wakhe ungafunga uthi yibhungu nje elisanawo wonke umfutho namandla.

Sizoxoxa Naye sizwe ukuthi yini le emnika ugqozi olungaka.

Umlevo: Yini umsebenzi wakho?

Mr. Malunga: Ngisebenza ama Grounds.

Umlevo: Yini oyenzayo nsukuzonke emsebenzini?

Mr. Malunga: Ngiqoqa udoti emagcekeni, ngigeze izindonga bese ngihlanza namaphasiji.

Umlavo: Uqale nini ukusebenza lomsebenzi?

Mr. Malunga: Ngiqale ngo 1992

Umlevo: Sizwa kuthiwa usuzitholele izitifiketi kaningana kuService Excellence Awards uthini Ngalokho?

Mr. Malunga: Kuyiqiniso sengithole lomklomelo izikhathi ezintathu.

Umlevo: Yini ekwenza ukhuthale kangaka emsebenzini wakho?

Mr. Malunga: Uthando enginalo ngabantu bakithi abasebenzisa lesi sibhedlela, inhlonipho Ngabaphathi bami futhi ngiyayithanda inhlanzeko.

Umlevo: Uzimisele ukuhlala isikhathi esingakanani kulesibhedlela?

Mr. Malunga: Sekuyindawo yami yokugugela lena.

Umlevo: Siyabonga baba, sengathi ungaqhubeka nomsebenzi wakho oncomekayo.

# VITAMIN A CAMPAIGN

Our PHC managed to reach their target during Vitamin A campaign that was held in the whole province. PHC under Greytown Hospital visited a high number of babies and they also visited different schools and crèches. All clinics worked extra hours during the campaign.

District staff also supported the campaign. It was a great success and everybody who was part of this campaign should be proud of this outstanding performance.

## MRS. GARRIB'S KITCHEN

### MAKE JAM FINGERS:

4x Cups of Cake flour  
1 Cup icing sugar  
500g butter  
10ml vanilla essence  
500g strawberry jam  
250g sifted icing sugar for dusting

### METHOD :

Preheat oven to 180deg beat soft butter, icing sugar & vanilla until fluffy. Add flour and make soft dough press 3/4 dough on tray spread with jam. Grate remain dough over bake 30 min. Sprinkle icing sugar over cut finger sizes while still warm.

ENJOY WITH FAMILY  
OR FRIENDS!!!!



## COMPLIMENTS

I had a very pleasing experience. Nurses and other staff were very helpful and kind especially Sisters Mhlongo and Williams. Thank you very much May God Bless you all.

Harja Motala of Greytown

Admitted in : Maternity Ward

**Akukho okungiphathe kabi e-Greytown Hospital, into engiyiqaphelile niyanakana sonke isikhathi futhi amanesi ewodi ebengilele kulo ayawazi bandla umsebenzi wawo. Ngicela niqhubekele phambili nobuntu.**

Umtwana wami useyalulama kulokhu engifike naye eyikho. Uma niqhubeka nenza kanje banganda abantu abasazophila. Ngiyabonga

Dumsile Khanyisile Shezi - e-Busana

Ewodini Lezingane

# NEW FACE IN PUBLIC RELATIONS



**SILINDILE SIBISI  
PUBLIC RELATIONS INTERN**

PUBLIC RELATIONS DEPARTMENT HAS BEEN A ONE MEN'S SHOW FOR THE PAST FIVE MONTHS. IT IS WITH GREAT PLEASURE TO INTRODUCE OUR NEW PUBLIC

RELATIONS INTERN - SILINDILE SIBISI AKA SLIE, SHE IS FROM GREYTOWN. SLIE IS DOING HER FINAL YEAR IN PUBLIC RELATIONS

MANAGEMENT WITH THE DURBAN INSTITUTE OF TECHNOLOGY. SHE WILL BE WITH US FOR SIX MONTHS.

SOME FUNCTIONS OR EVENTS WILL BE COVERED BY HER, SO PLEASE LET US ASSIST HER ACQUIRE MUCH KNOWLEDGE AND EXPERIENCE AS SHE

COULD POSSIBLE ACQUIRE.. OPINIONS AND SUGGESTION TO MAKE THIS NEWSLETTER GROW AND TO SUSTAIN IT.

Send your views to :mandisa.mchunu@kznhealth.gov.za. Or you can hand deliver to Public Relations Department.

THANK YOU

## APPOINTMENTS JAN— MARCH 2008



- |   |   |
|---|---|
| <ol style="list-style-type: none"> <li>1. Mthuli N.T. : Registered Nurse</li> <li>2. Sibisi N : Registered Nurse</li> <li>3. Mkhize P.G. : Registered Nurse</li> <li>4. Magwaza N.M. : Registered Nurse</li> <li>5. Sindane P.N. :Registered Nurse</li> <li>6. Nxele B. : Enrolled Nurse</li> <li>7. Alberti J.L. : Speech Therapist</li> <li>8. Ximba S.E. : Clinic Support Officer</li> <li>9. Brebner P.I.: Physiotherapist</li> </ol> | <ol style="list-style-type: none"> <li>10. Rabe C.G. : Occupational Therapist</li> <li>11. Kunene G.N.P.: Registered Nurse</li> <li>12. Mlangeni N. : Dietitian</li> <li>13. Khoza N.I. : Driver</li> <li>14. Zulu S.I.. : Transport Officer</li> <li>15. Mchunu S.C. : Driver</li> <li>16. Bontsa F: Principal Pharmacist</li> <li>17. Mtembu T: Pharmacist Comm. Serve.</li> <li>18. Phakathi M.M. W. Artisan Carpenter.</li> </ol> |
|---|---|

### FAREWELL

1. Mr. C : Finance & Systems Manager
2. Shezi N.P. : HR Manager
3. Khoza T.Q.: SFMO
4. Dlamini B.: Pharmacy Manager
5. Sokhela G.M : Chief Professional Nurse
6. Xaba S.P. : Finance Services Officer
7. Khoza S.V : PHC Trainer

We will definitely miss you in GREYTOWN. "You made a permanent MARK"

*We would like to convey our heartfelt condolences to the Madonsela family and friends for the loss of their family member and a friend: MR. N.E. MADONSELA who passed away on the 7th of March 2008. He worked at Patient Admitting Department as a Clerk.*

*From: Hospital Management*



## QUALITY ASSURANCE DEPARTMENT

**T**his is my last month as a Quality Assurance Manager, but before I leave this chair I would like to thank a few people for their dedication in supporting Quality Assurance Department.

I would like to convey my sincere gratitude to all staff members of Greytown hospital, the strong quality team that we have built. My special thanks goes to the management of the hospital. It is a blessing to have people like you in management, who are organs of change, people that are flexible willing to accept new ideas, give support where its due let alone complement.

Through teamwork with all sections and components we have achieved a lot. Challenges will always be there, but the way of measuring ones success is through achievements. To the hospital quality team, we will continue monitoring those QIP'S. We are still going to sustain our interdepartmental

competition and this time around we will make it very inter-



MRS PB MGOBOZI -  
QUALITY ASSURANCE MANAGER

esting and more challenging. We are going to be more aggressive with our auditing.

I am very happy to announce that we have finally nominated and appointed our Quality coordinators for all departments. They will be responsible for coordinating quality issues within their departments.

We have also appointed Batho Pele reps within the institution. These reps will attend an intense training on Batho Pele. Training will assist representatives to have in-depth information in order to ensure compliance and imple-

mentation of Batho Pele principles with the departments.

To our Infection Control team, Nursing, Maintenance Team under the leadership of Mr. Goge thank you for your great support. Kobaba base workshop nize ningakhohlwa lapho esisuka khona. Niqhubeka njalo nokusebenzisana okuhle no Quality Assurance

Manager omusha. Iqhaza lenu libalulekile ukugcina lesisibhedlela sihlanzekile sishle. To our Public Relations Officer, it was good working with you continue resolving those complaints within three days. We are very proud of you.

To our new Quality Manager we are pleased to be joined by you, be sure that your stay in Greytown will be interesting and enjoyable. You have got our support. Please note that I have been told and warned no to interfere with your job, if I do at some point please do not hesitate to call me into order.

I am now moving back to my roots where I belong ( Nursing Component ). THANKS TO OSD FOR EXCLUDING QUALITY ASSURANCE.

**"I am very happy to announce that we have finally nominated and appointed our Quality coordinators for all departments. They will be responsible for coordinating quality issues within their departments."**



# DEVELPMENTS WITHIN THE HOSPITAL

Management and staff of Greytown Hospital should be proud of their performances, this is real "JOB WELL DONE". A lot was achieved in the last financial year and it is through joint effort that we were able to accomplish such major goals. This is just a few of the achievements but a lot was done. WELL DONE GREYTOWN !!!!!!!



NEW EMERGENCY TROLLEYS



NEW FOOD TROLLEYS



NEW PATIENT ADMINISTRATION



STAFF ACCOMMODATION



OUR RENOTAVED LINEN ROOM



STAFF ACCOMODATION



WORKSHOP RENOVATIOINS

## NURSING DEPARTMENT

On behalf of the nursing component

I would like to extend my sincere thanks to all other components in the hospital who have supported us throughout the year. It has been our vision to see nursing care improving and taking it to higher standards.

We know we have achieved a lot although we still need to make a lot of improvement. Patient care is about understanding individual needs of a human being unconditional love caring and passion for the job. Due to changes in diseases profile nursing has been a challenge which reality demands dedication. I will always believe that nurses are trying their best but there is still a room for improvement. We are aware that there is a high proportion of

deaths from HIV and AIDS and again high



MRS CN SOSIBO -  
NURSING SERVICES MANAGER

mortality caused by perinatal and nutritional conditions. It is therefore a big challenge to nurses to ensure that comprehensive health care is provided. To try and reduce mortality and morbidity rate.

One of our Assistant Nursing Managers Mr. Hodi has moved to TB specialized facility to work as a Manager there. On behalf of Nursing Management I wish to mention that we will always hold him in our hearts and we wish him all the best for new working environment.

I also want to welcome and introduce our new Assistant Nursing Manager Mrs. P.B. Mgobozi, her Wards will be Medical and Surgical. She has been working as a Quality Assurance Manager, so we all familiar with her face. On the same note I want to send my sincere gratitude to the retiring people namely Sister Reinhard and EN Myaka, we appreciated your loyalty and stay in Greytown Hospital and be sure that your efforts and dedication never went unnoticed.

Lastly I would like to extend my sincere thanks to all Nursing Staff for the care they give to our patients. May God bless you all.

# Organized Labour

Our organized labour has changed their structure for 2008. This structure is expected to serve for the next coming two years.

Simphiwe Mncwabe - Chairperson ( PHC)

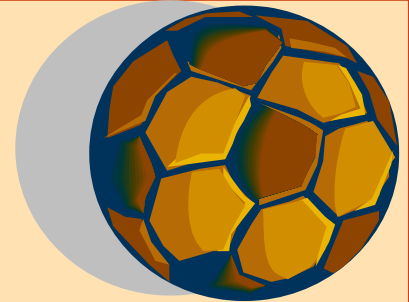
Siyabonga Zondi - Deputy Chairperson (Ehlanzeni Clinic)

Thulani Zondi - Secretary (Communication)

Thami Ngubane - Deputy Secretary ( PHC)

## SPORT NEWS

**THE YEAR HAS BEGUN AND WE WILL BE HAVING OUR DISTRICT TOURNAMENT BEFORE WE KNOW IT. IT IS THEREFORE VITAL FOR ALL SPORT ORIENTATED PEOPLE WHO WILL BE PARTICIPATING IN THIS TOURNAMENT. WE NEED TO START PRACTICING AND WE URGE ALL INTERESTED PEOPLE TO CONTACT THE SPORT COORDINATORS.**



**SOCCER CONTACT: MENZI KUNENE AT TB CLINIC**

**NETBALL CONTACT : THEMBEKA MZILA AT MARTENITY WARD**

**EVERYBODY IS INVITED EVEN THE BEGINNERS ARE WELCOME. WE WILL BE HAVING LOT OF FUN THIS YEAR AND A LOT OF TRIPS ARE COMING YOUR WAY SO BE SURE YOU MINGLE WITH THE CORRECT PEOPLE AND HAVE FUN.**

# REHAB NEWS

**T**he Health and Rehab

Team has been growing steadily and we now have a complete team, including:

2 Physiotherapists (Tarryn the Permanent and Philippa, Comm Serve)

2 Physiotherapy assistance (Lindiwe and Domo)

1 Occupational Therapist Comm Serve (Cornel)

3 Social Workers (Benzi, Futhi and Busisiwe - all Permanent)

1 Clinical Psychologist (Lindsay - Comm Service)

2 Speech Therapists (Kirstin and Jennifer, both Community Serve)

2 Dieticians (Bernice the Permanent and Nonhlanhla Comm Serve)

Unfortunately we will lose two of our colleagues in May, as their year of Community Service in Greytown has come to an end. It is sad to say goodbye to Lindsay Spencer and Kirstin Viljoen. They have been great assets to the team and will be sorely missed.

## What do we do and what have we been up to?...

The team has a multidisciplinary approach in working with patients, combining our

knowledge and abilities from the different professions, and aiming to provide them with the best quality of service possible.

Apart from seeing inpatients, outpatients, visiting clinics and doing community outreach on a weekly basis, we also run a



OUR REHAB TEAM IN ABESSENTIA OF SOCIAL WORK AND PSYCHOLOGY DEPARTMENTS

monthly CP clinic, and are involved with the organization of Health Awareness Days. We also do training of the Community Health Workers at the PHC in town.

We meet on a weekly basis, and some of us also share therapy rooms/ offices. We work very closely together, and have daily prayer devotions, thus there is a UNITY in the team which enables us to work effectively and productively.

The physiotherapy department has temporarily moved to the PHC building

as renovations are taking place.

## Future plans...

The team is planning on being involved in the International Nurses Day on 12 May 2008. We will also continue with our weekly cake sales on Fridays, in attempt to raise funds for the Cerebral Palsy Christmas party at the end of the year.

Please support us in this cause!

We are amazed at how quickly these three months have gone by. When we look back and reflect on the time we are satisfied and grateful for

the work that has been done. We are looking forward to the rest of the year, and all the challenges that lie ahead. It is the team's goal to serve the patients in this hospital and surrounding community to the best of our ability and to ensure optimal service delivery.