

FROM PUBLIC RELATIONS DEPARTMENT

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It is a great pleasure for me to release this issue of Umlevo, our newsletter that gives us the highlights of each and every quarter. I want to thank everyone who submitted articles for this newsletter. Your input is always appreciated.

job well done and



MS. M.N. MCHUNU
PUBLIC RELATIONS OFFICER

This department is growing from strength to strength and this is through staff and management of Greytown. I say this because of the decreasing number of complaints especially regarding staff attitude. This category of complaints has dropped drastically and I want to thank all staff members for their attitude and courage. It is a clear indication of

we need to keep up this spirit.

I however wish to urge all components to advise patients to go to correct channel when lodging complaints. This will prevent unnecessary confrontations with patients leading to unnecessary complaints. Complaints mechanism is simple but we still need to clarify it to our clients, let us not fail in doing so.

We are one family and striving for one goal. Lets work together in implementing Batho Pele principles.

May we all fight and strive to give our patients the best of the best when it comes to service delivery.

Thank you!

Your articles are more than welcome in Public Relations, for this publication. We are looking forward to your contributions and comments.

Send them all to Public Relations Department.

E-mail:
mandisa.mchunu@kznhealth.gov.za.

Ext. 430

You can also hand deliver your articles to public Relations Department.

HAST OUT REACH PROGRAMME

Our HAST team – Tholithemba decided to take an initiative and acted on their ideas. Their main concern was the growing number of patient buddies and care givers affected by HIV and increase VCT uptake.

This gave them an idea that the problem might be lack of information within

the community. They then decided to take a step and volunteered to utilize their own weekends to go to these areas and educate, service and counsel the affected communities.

Tholithemba staff members do not even require time during the week it is purely voluntary. When covering a story Umlevo spoke to

Sister Buthelezi – Operational Manager for CDC. She confirmed that she has the best team ever and that they are always willing to go an extra

community on the 27th of April 2009. They visited Mdlalanto area. This area doesn't have a nearby clinic and relies

entirely on Greytown Hospital and its Gateway Clinic.

Attendance was good and community members were very happy to see that somebody out there notices that they are in need of health facilities.



HAST team in action at MBUBA area. Remember this was on Saturday - look at the attendance by staff.

mile. "I am so fortunate to work with such motivated people and we try to keep the spirit of UBUNTU alive in our day to day practices"

The team had



Matron Sosibo - Nursing Services Manager in action with the team when visiting MBUBA area. This is what I call true commitment.

their first visit to the

ABLUTION FACILITIES

Greytown Hospital Management has taken an initiative in building and renovating of ablution facilities in the hospital. The hospital has been in need for ablution facilities for some time now.

New ablution block has been constructed for male ward extension. This ward is a new male TB ward. Ablution facilities have been a challenge and our patients were forced to use main ward ablution facility. This is going to come to a big stop, as ablution facility is now on construction.

Tholithemba patients complained of the conditions in

which they found their previous toilets in. Management therefore decided to address this

Tholithemba clinic. It has been an uphill battle given the budgetary constraints

we are facing.



Structure of ablution facility for Male ward extension

complaint. A big fully functional container



Ablution Container for Tholithemba Clinic

container was bought to serve as ablution for

NEW APPOINTMENTS - FEB TO MAY

Ngobese PM	Medical Officer
Jeevarathnum AAC	Medical Officer
Pillay MM	Dentist
Ndamase TN	Medical Officer
Pillay N	Medical Officer
Saib S	Audiologist
Van der Horn P	Occupational Therapist
Zondi S	Speech Therapist
Sedumedi P.	Psychologist
Dlamini MW	Radiographer
Kunene S	Professional Nurse
Ndlovu ES	Professional Nurse
Singh A	Medical Officer
Ndlovu NP	Professional Nurse



EXIT - FAREWELL

Sikhakhane N.G	Mbatha H.G.
Mazibuko M.S.	Makhoba Z.R
Mchunu J.S.	Lebelo S.B
Zondi N.E.	Mncanyana N.B
Cele B.P.	
Dumisa IWB	
Mahova N.	
Luthuli B.K.	

Farewell you will
always be missed
in Greytown !!!!!

NOTICES

SOCIAL WORK SERVICES – GREYTOWN HOSPITAL

CHILD PROTECTION WEEK

Greytown Hospital Social Workers together with other stakeholders within Umvoti Municipality will be commemorating Child protection Week which commences on the on the 28th May to the 02nd June 2009. Different schools will be visited around Umvoti Municipality. On the 5th of June 2009 there will be a big event at Eshane Community Hall where the community members and the school children will be invited.

“CHILD PROTECTION IS EVERYBODY’S BUSINESS”

PINE STREET CLINIC NEW OPERATION HOURS

From the 03rd of June Pine Street Clinic will be running Special Services for the Youth of Umvoti.

The youth will be serviced from 14H00 to 18H00 every Wednesday. They will be attended to on other days as well but Wednesdays have been allocated so that youth are seen in numbers and activities co-coordinated. Normal PHC services will still be carried out to the public as usual.

Submitted by: Ms. R. Khan

FOOD FOR THE SOUL

Success is not the money you have in the bank, nor even the cars you have but the number of people you have helped achieve success .

Submitted by Njabulo Mnyandu—Public Relations Intern

NURSES DAY OF PRAYER

On the 21 of May 2009, Greytown Hospital Management and staff held a Nurses Day of Prayer. This was commemoration of world nurses day.

The purpose of the prayer was to uplift and revive the spirit of Nursing Care. Through this prayer we were hoping to motivate and install togetherness of Greytown family.

All categories were invited and they came in numbers to pray with the nursing component. Re-

tired Nurses were also part of the prayer. Their attendance reminded all nurses of the first time they took a vow saying they will serve community with integrity passion and love.



MRS. SOSIBO NURSING MANAGER AND MRS. DLADLA LIGHTING CANDLES AND SAYING NURSES PLEDGE.

Different ministers of religion came to bless this event. They prayed for the sick, dead and for healthy staff members.

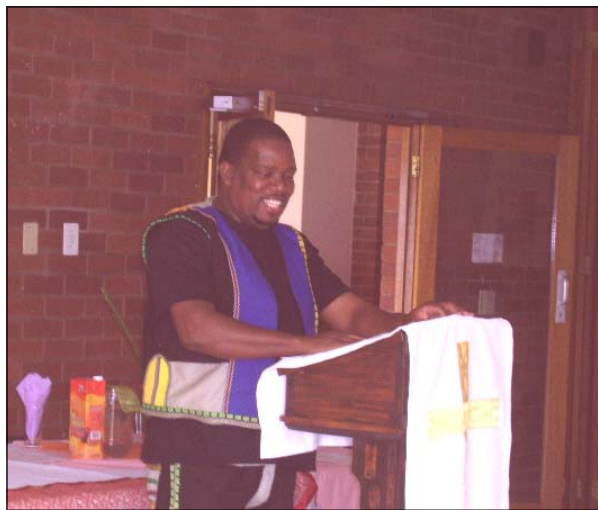
It was even more exciting when choirs from the hospital were giving food for the soul. They sang all praises and the house was really moved. We never knew we had so much talent in this hospital. The prayer was warm and motivated everyone including staff members within the hospital.

May this spirit stay forever within Greytown Family.



BIG CANDLE FOR THE DAY

NURSES DAY OF PRAYER



PASTOR SIBISI—THE GUEST SPEAKER FOR THE DAY WHAT A REVIVING SPEECH HE DELIVERED.



THOLITHEMBA—HAST UNIT TEAM GIVING THE AUDIENCE FOOD FOR THE SOUL. YOU WOULD SWEAR WE HAD PROFESSIONAL CHOIR IN THE HOUSE.



LIKE FLORENCE NIGHTDALE , CECILA MAKIWANE OUR RETIRED AND CURRENT NURSES LIGHT THEIR CANDLES.



MRS. DLADLA AND MRS SOSIBO LEADING IN PRAYER - PLEDGE . VERY EMOTIONAL MOMENT.

Greytown will always shine be it on sports field or service delivery but we will always shine!

Greytown hospital hosted a mini tournament. Two hospitals namely Madadeni and Appelsbosch hospital were part of this tournament. The tournament was a success and it will always be remembered .

The tournament was sponsored by the Department of Sports and Recreation. They donated trophies and medals for the tournament.



Abafana never wasted time they just took a trophy and made us prod. But it did not end there even netball took a second place and came back home with gold medals.

Umlevo interviewed Mr. Mini Ntombela one of the soccer players. He said “ we are up to any challenge and we are positive sure that we will win. It’s a pity we don’t have provincial tournaments any more”.



SOCCER TEAM AND ITS MANAGEMENT— THESE ARE THE CHAMPIONS.

Everybody can tell that Greytown Soccer and Netball players are more than ready to win any cup that could come their way.

Nobody can stand firm before us Greytownians!!! and our visitors can confirm that. Professional teams will always be welcome to play with our soccer and netball teams



NET BALL IN ACTION WITH APPELS-BOCH AND THEY WON THE GAME BY 20 GOALS TO 8. WAY TO GO GIRLS.....