

MATERNITY (Patients admitted for delivery the following are recommended)

- Baby bodysuit
- Cotton or disposable nappies
- Receiving blankets
- Toiletries
- Baby clothes with which to go home

Remember to mark all your items clearly

MEALS

We take pride in serving a variety of freshly cooked meals based on sound nutritional principles. Our kitchen staff cater for special diets as prescribed by the doctors.

We have a privately owned tuck shop that opens from 07:30 to 18:30 Monday to Sunday.

DISCHARGE

Once the doctor has confirmed your discharge you may prepare yourself to go home. Check out time from the ward is preferably 10:30 am as this allows one to get medication and transport (public transport) in time .

Mseleni Hospital strives to patients personal attention and respect and to protect patients' rights and dignity as stipulated in the patients rights' charter. The staff of Mseleni Hospital are committed, motivated and well trained and provide supportive care to all patients in a safe and caring environment.

Should you have comments and complaints we have suggestion boxes at strategic points in the hospital. The committee will attend to all correspondence and give feedback where appropriate.

"WISHING YOU GOOD HEALTH"

For more information feel free to contact the Public Relations Officer (P.R.O) on:
Phone: 035 574 1004/5/6
Fax: 035 574 1826
Email: h050018@dohho.kzntl.gov.za
www.kznhealth.gov.za/mselenihospital.htm

MSELENI HOSPITAL
PO Sibhayi
3967



MSELENI HOSPITAL

Information Brochure

Vision
To Provide Holistic and Affordable District Health Care Service which is integrated to the District Health System

Mission
We are committed to deliver Holistic, High quality comprehensive Health Care to our Community through preventive, promotive, curative and Rehabilitative level of Primary Health Care-promoting Personal Development and Health of both Workers and Community members.

May 2006, Public Relations and Communications Department

Services Offered

- Aged and Chronic sick
- Casualty and trauma department
- Dental facilities
- General medical
- General surgical
- Infectious cases
- Maternity
- Medical laboratory services
- Theatres
- Occupational therapy
- Physiotherapy
- Tuberculosis
- X-ray
- School Health
- Mobile clinic services
- AIDS Action team
- Community health facilitation
- Social Work
- Pharmacy
- Voluntary Testing and Counseling

Day patients

Please report to staff at Gateway Clinic in the hospital premises on arrival. Our staff will capture all your details, issue a file assess, diagnose and treat. When a need arises they will direct/ refer you to Out Patients Dept. (O.P.D) for Medical Officer.

PACKING YOUR HOSPITAL BAG

- Your ID Book, Birth Certificate and medical aid membership (for those who are members)
- Toiletries
- Small amount of cash in case you need to purchase something during your stay
- Any medication which you are required to take on a regular basis

VISITING HOURS

At the interest of our patients, please adhere strictly to the visiting hours. The number of visitors to each patient at one time will be a limited number

MONDAY TO FRIDAY

11:00 to 12:00

14:30 to 15:30

16:45 to 17:45

WEEKENDS

11:00 to 12:00

14:30 to 16:30

FINANCIAL INFORMATION

OUT-PATIENTS

- If your single income is R1000-36 000 per annum or your family unit is R1 000-R50 000, your basic out patient tariff is **R20.00**
- If your single income is R36 001-R72 000 or your family unit is R50 001-R100 000, your basic tariff is **R65.00**

INPATIENTS

- If your single income is R1000-36 000 per annum or your family unit is R1 000-R50 000, your basic in patient tariff is **R30.00** this tariff is payable per admission or per 30 days or part thereof
- If your single income is R36 001-R72 000 or your family unit is R50 001-R100 000, your basic tariff is **R30** per day

PATIENTS IN THIS CATEGORY RECEIVE SERVICES FREE OF CHARGE

- Old age pension, Child support grant, War Veteran grant, Disability grant, Foster care grant, grant in-aid. Social pensioners who belong to a Medical Aid Fund are to be charged as full paying patients
- Formally Unemployed (must provide proof from the department of Labor)
- Pregnant women who are not members or beneficiaries of a Medical Aid scheme are subject to access services free of charge for the period commencing from the time the pregnancy is diagnosed to 42 days after the pregnancy has terminated.