



NKANDLA HOSPITAL  
 Mbatha lane, Nkandla 3855  
 Private BagX102, Nkandla 3835 Tel: 035833email: mbuso.mntambo @kznhealth.gov.za

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## QUALITY IMPROVEMENT



**Mr. I.P Buthelezi**  
**Quality Assurance**  
**Manager**

I would like to extend my gratitude to the staff of Nkandla Hospital and the management for the effort they have shown during the National Core standard assessment your contri-

bution is valuable and appreciated. As a Nkandla Hospital we manage to obtain very good overall score however that doesn't mean that we are compliant we still need to improve in some vital that we did not comply on, and obtaining the magnificent overall score like this is a big challenge on how do you maintain and prepare the quality improvement plan that will enable us to go further and for our 11 clinics we are waiting for the results hoping they do as their mother Hospital did. I also would like to take this opportunity to

admire the respect that has been shown by the community of Nkandla at large, our hospital is undergoing the renovation that left us with no space and we have to relocate our patients in the other wards and we haven't received any complaints since we have explained that this is a temporary situation which will be sorted soon & the last but not least to our PRO trainees for making this possible keep it up guys you rock, we wish you all the best in your career.

## MANDELA DAY!!!!

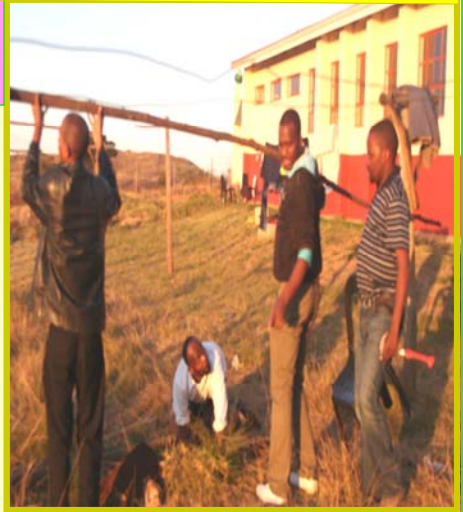
## 67 MINUTES CAN MAKE A DIFFERENCE

Kwakujuluka izinsizwa ngeMandela day eSt-handiwe Special School. Ibambengakho Madoda!!!!!!



## STAFF MEMBERS SPENDING THEIR 67 MINUTES

On the 18<sup>th</sup> of July at S'thandiwe Special School Nkandla Hospital Staff members committed themselves in dedicating their 67 minutes as Nelson Mandela stated that every person should make a difference by committing 67 minutes of their time to make an imprint and help change the world around them. Aybo wawunga bona belungisa ulayini wokuneka, begunda igceke, into-kazi ihhala, Pruning flowers so that zizokhula kahle they made an imprint indeed. Mabasizakale abantu aba around wena if kukhona ongakwenza to help them.



Nhlanhla, Sakhile, Sandile and Njabulo (Zisebenza ngokuzikhandla izinsizwa)

## IXOKWA NGEZITHOMBE



Mr Sandile kwenzakalani lah?



Staff After hard work (yeah at last)



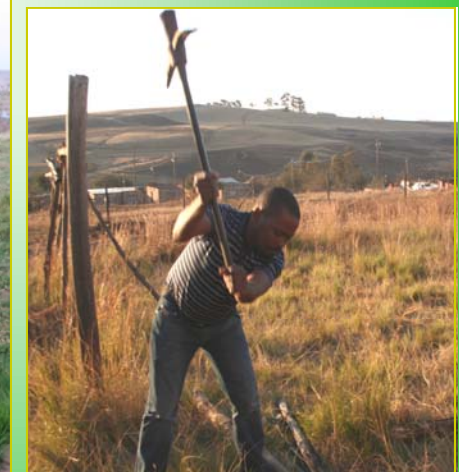
Ngora emoyizelela umshini



Zethembiso PRO Trainee



Sir Hlongwane Z'khiphani kwangacaca nje!!



Kwakujuluka indoda ngalolusuku Mzila{Malema}



# CAREER GUIDANCE OPEN DAY

On the 28 July 2011 the Hospital together with the members of Umthombo Youth development Foundation Provided students doing Metric from different schools with the information pertaining the Bursary handed to the students by the department of health, as a Department of Health we have an obligation to ensure that we feed students with different Health fields in order to increase the number of professionals from local communities that after they've completed their study they will come back to serve and ensure that their people get well treated. These students got different perspective from different Health Departments like Medicine, Dietician, Radiography, Pharmacy, Nursing etc. and a special thank you to Mrs. Shabalala from Umthombo Youth Development for briefing these student about how to get hold of these Bursaries.

These students must be the happiest students ever, getting such an opportunity like this.

Hope they will take everything that they heard in this Open day and make it their stepping stone to their success in getting the Bursaries of Umthombo Youth Development. And making the people of Nkandla proud to be a Nkandla citizen.



"Education is the key to unlock the golden door of freedom".

# Meet our new Nursing Manager



**MRS S.J NGUSE**  
**NURSING MANAGER**

## 1. Where are you from and where have you studied?

Studied at Ngwelezana Nursing College, completed Diploma in General Nursing Science & Art in 1987, Midwifery in 1989. went to University of Zululand completed B.Cur E et A in 1997, Diploma in Psychiatric Nursing in 2004 and Diploma in Community Health Nursing in 2005. in 2008 Completed Health Assessment, (PHC) at the University Of KwaZulu Natal. Currently studying towards post graduation diploma in Public Health with UKZN, hope to complete before the end of the Year

## 2. Before coming to Nkandla where have you been working?

From 1987-1990 worked at Ngwelezana hospital as a professional nurse in all Dept. From 1991-2002 worked in theatre Dept as a scrub and a recovery room sister. From

2002-2006 worked at Ngwelezana Nursing College as a tutor. From 2002-2011 worked at Montebello Hospital as an area manager.

## 3. How long are you planning to stay as our Nursing Manager?

Prepared to serve under Nkandla Hospital for the next Ten Years unless indicated otherwise.

## 4. What are your goals as new appointed Nursing manager?

To give clinical guidance, advice and good governance to nursing employees in rendering good quality patient care so as to ensure health for all community members served by Nkandla Hospital.

## 5. What changes can we expect to see in our Hospital?

The whole plan is not to make changes but to add value on staff performance, encourage self reliance and team work to staff members. Together we can

## 6. How do you find your journey in Nkandla Hospital?

It is challenging, it needs perseverance, hard work and dedication.

## 7. How would you describe your self?

Maiden name is Mngadi. Married and blessed with 4 kids, one boy and three girls. Approachable, open minded and a dedicated person with aspirations, not to mention assertive.

**THANK U**

# Mental health awareness at Chwezi Clinic

On the 23<sup>rd</sup> of August 2011 the Nkandla Hospital held a mental illness awareness at Chwezi Clinic Where the hospital staff especially the psychiatric department visited the community of Chwezi to educate them about What is the mental illness, visible signs when a person has this sort of disease and how this mental disease can be prevented, They also gave them a brief background of the causes of this mental disorder, you may sometimes inherit it from family, there were many different department such as Social workers, Sanca, Siyanakekela and many more briefing the Chwezi citizens with information pertaining grants that how one go about getting hold of grants and Sanca on the other hand gave a brief background on different variety of drugs and these drugs may be sometimes the cause of this mental disorder le u Mr. Mpungose nabanye asebenzisana nabo abazama ukuyinqanda. "Promote a health living".



Abafana bescathamiya beshukumisa inkundla



Izintombi zomhlanga zinandisa kulomcimbi(AMAHUBO)



Mr. Mpungose echaza ama causes adala mental health illness

# FAIR WELL FUNCTION FOR STAFF MEMBERS



MR ZULU (GEBOH)

On the July 2011 we were saying our bye, byes to Mr. Zulu who was best known as "Geboh". He was appointed in 2007 as Supply Chain Officer at Nkandla hospital and left in August 2011. he was such an asset to our hospital hard working and down to earth. And on September 2011 we also said our bye, byes to Mr. Sithole (shotie) our Pharmacist who was such a hard working young guy, he worked in different departments with different people. Matron Ntuli who spoke on behalf of Nursing component, she spoke very highly of Mr. Sithole. On behalf of Nkandla hospital I'm sure they will agree with me when I say we will miss both these guys who played such a pivotal role in our Hospital.



Philani, S'jobejobe(Mr Party) & Sakhy bezimisele beshaya namakhwela bezitshela ukuthi isound izozwakala esthombeni (lol)



Wezi hlobo kwenzakalani la! Kwangabe kusacaca nje! Kwasekushaywa nengoma yini?



Yini le umaChophoza anichaza ngayo ng'yaf-isa ukwazi nangu noSjobejobe eshayizandla. Joh the joke must be real funny (ga ga ga )

# STAFF MEMBERS @ MACHUBANE AREA

Nkandla Hospital staff members at Machubeni Area helping the community by providing them with different services promoting healthy living and preaching the same verse to the youth to practice safe sex because there are so many diseases transmitted through unprotected sex. Babephume ngobuningi abasebenzi kwakungathi izinyosi zizungeze imbali emcimbini ka mongameli uZuma obizwa ngokuthi imasibambisane initiative development programme lapho kwakukhona nabosomabhizinisi abakhulu bezibophezela ekuthini bazosiza ngama skills development programmes eyouth yasemphakathini wase Nkandla namaphethelo, abanye benikela ngezimbewu ukuze umphakathi uzotshala uziphilise.

"you have not lived 2day until you have done something 4 some one who can never repay you".



Umphakathi wasemaChubeni Area ulinde ukuthola usizo from istaff saseNkandla Hospital.

# MEET OUR PR TRAINEES!



Miss Zethembiso Buthelezi.

**G**reetings My name is Zethembiso Buthelezi. Currently I'm doing my third year, which is my final year in Public Relations Management at University of Zululand (Ongoye) in the department of Communication Science. I'm doing Training or (work Intergrated learning) at Nkandla Hospital.

I have to complete approximately a period of six months. I would firstly like to thank the Nkandla management and staff for a warm welcome I received When I started in the hospital and not forgetting Mr. Mntambo the Hospital CEO for giving me the opportunity to do an in-service training in this organization.

I am very loyal, diligent and committed person who is highly sociable with every one and work well with other people. I feel privileged to be working with Mr. I.P Buthelezi My Supervisor who has made me feel welcome by all means possible. I am here to gain experience in my field of study which is Public Relations.

I hope to gain necessary Skills and experience that is required in the workplace. I expect to acquire that particular experience and skills by taking part in everyday running of this institution. I hope my stay here at Nkandla Hospital will be rewarding and fruitful and will help me with my career, I hope that I wont be problematic person to work with.

**THANK YOU ONCE AGAIN!!!**



Miss K.C a.k.a Gwala Trainee @ Nkandla Hospital.

**M**y Name is Khanyie Gwala, doing my final year in Public Relations under Communication Science Department at the University of Zululand. Studying Public Relations has taught me the importance of Communication in and out of work place. Public Relations is such an interesting field of study, I wish to explore and learn more things pertaining Public Relations Management.

It has been such a great journey working in Nkandla Hospital "except that Nkandla is far from home". I haven't done much since I came but hope I'll learn each and everything that is there for me to learn.

I'd like to thank Mr. Mntambo and Senior Management for giving me the opportunity to be part of Nkandla Hospital. And also pass my gratitude to Mr. I.P Buthelezi for playing a pivotal role as my supervisor. And not to forget to pass my gratitude to Mr. Sanele Ngema and Mr. Sizwe Zulu for making me feel at home since from day one. And to all my friends @ Nkandla thank you! "It like I've just met my new family from another Mother". (lol)

Hope my stay in Nkandla will not be counterproductive to what I have come to Nkandla to achieve.

**THANK YOU !!!!**

"Positive thoughts, self-confidence and working hard are the key roles to achieve success."



# CONTACT US

## NKANDLA HOSPITAL

P/Bag X102 Nkandla 3855

Mbatha Lane Nkandla

Tel +27 (0) 35 833 5000

Fax +27 (0) 35 833 0054

Email [mbuso.mntambo@kznhealth.gov.za](mailto:mbuso.mntambo@kznhealth.gov.za)

Web: [http://www.kznhealth.gov.za/Nkandla\\_hospital.htm](http://www.kznhealth.gov.za/Nkandla_hospital.htm)

**"THE GOAL  
IS YOUR  
TARGET.  
AIM, STAY  
IN POSI-  
TION, AND  
FIRE"**

If you wish to have your input in our newsletter, feel free to let your voice be heard to the Public Relations

Office or email us at [innocent.buthelezi@kznhealth.gov.za](mailto:innocent.buthelezi@kznhealth.gov.za) or call us @ Ext 5065 you will get hold of us!!

**WAITING FOR YOUR FEEDBACK!**

Newsletter produced from the Public Relations Office:

**Scriber:** Miss Z.P Buthelezi & Miss K.C Gwala (Public Relations Trainee)

**Editor:** Mr. I.P Buthelezi (Quality Assurance Manager & Acting PRO)

**Photographers:** Miss K.C Gwala & Miss Z.P Buthelezi (PR Trainees)