KWAZULU-NATAL DEPARTMENT OF HEALTH

MANUAL IN TERMS OF THE PROMOTION OF ACCESS TO INFORMATION ACT, 2000

(ACT NO. 2 OF 2000)
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1. INTRODUCTION

The Promotion of Access to Information Act, 2000 (Act No. 2 of 2000), (“PAIA”), was promulgated in terms of section 32 of the Constitution of the Republic of South Africa (“the Constitution”), which provides –

“(1) Everyone has the right of access to –

(a) information held by the state; and

(b) any information that is held by another person and that is required for the exercise or protection of any rights.

(2) National legislation must be enacted to give effect to this right, and may provide for reasonable measures to alleviate the administrative and financial burden on the state.”

The object of PAIA is to promote a society in which the citizens of South Africa have access to information to enable them to effectively exercise and protect their Constitutional rights.

PAIA was passed by Parliament on 2 February 2000 in accordance with section 32 of the Constitution to give effect to the rights enshrined therein. With the exception of sections 10, 14, 16 and 51, PAIA came into effect on 9 March 2000 with the remaining sections coming into effect on 15 February 2002.

PAIA may be utilised by any person who wishes to request information from a public body or private body within the Republic. In terms of PAIA, the person making the request for information is known as the “requestor”.

Every public and private body is required to compile a manual in at least 3 (three) official languages of South Africa explaining how PAIA may be used to access information.

This Manual has been designed to assist requestors who wish to obtain information from the KwaZulu-Natal Department of Health, which is a public body. This Manual is available in English, isiZulu and Afrikaans.

This Manual, however, does not contain information about how to make a request to other public or private bodies. If a requestor wishes to make a request to another public (other than the KwaZulu-Natal Department of Health) or private body, the requestor should obtain a copy of the manual from the relevant public or private body.

This Manual is divided into sections to assist the requestor.

2. MANDATE AND FUNCTIONS OF THE KWAZULU-NATAL DEPARTMENT OF HEALTH

2.1. The KwaZulu-Natal Department of Health forms part of the KwaZulu-Natal Provincial Government and its mission is to develop a sustainable, co-ordinated and comprehensive health system at all levels based on the Primary Health Care approach, within the Province of KwaZulu-Natal.
The Department’s vision is to achieve optimal health status for all persons in the Province of KwaZulu-Natal. The core values of the Department are:

- trust built on truth, integrity and reconciliation;
- open communication, transparency and consultation;
- commitment to performance; and
- the courage to learn, change and innovate.

2.2 To achieve the KwaZulu-Natal Department of Health’s vision, mission and core values, the Department is responsible for developing and implementing national and provincial health policy, norms, frameworks and standards to achieve, within the Province’s available resources, the progressive realisation of the right of access to health care services. The Department is responsible for providing accessible and comprehensive provincial public health care services. The Department is committed to transparency in the development and implementation of health policies and practices.

2.3 Legislative Mandate of the KwaZulu-Natal Department of Health (alphabetical order)

The legislative mandate of the KwaZulu-Natal Department of Health is contained in; inter alia, the following legislation –

Abattoir Hygiene Act, 1992 (Act No. 121 of 1992)

Adult Basic Education and Training Act, 2000 (Act No. 52 of 2000)

Air Quality Act, 2004 (Act No. 39 of 2004)

Basic Conditions of Employment Act, 1997 (Act No. 75 of 1997)

Birth and Deaths Registration Act, 1992 (Act No. 51 of 1992)

Broad Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003)

Children's Act, 2005 (Act No. 38 of 2005)

Chiropractors, homeopaths and allied health service professions amendment Act, 1995 (Act No. 40 of 1995)

Choice on Termination of Pregnancy Act, 1996 (Act No. 92 of 1996)

Compensation for Occupational Injuries and Diseases Act, 1993 (Act No. 130 of 1993)

Constitution of the Republic of South Africa

Council for Medical Schemes Levies Act, 2000 (Act No. 58 of 2000)
Dental Technicians Act, 1979 (Act No. 19 of 1979)

Electronic Communications and Transactions Act, 2002 (Act No. 25 of 2002)


Foodstuffs, cosmetics and disinfectants Act, 1972 (Act No. 54 of 1972)

Genetically Modified Organisms Act, 1997 (Act No. 15 of 1997)

Hazardous Substances Act, 1973 (Act No. 15 of 1973)

Health Professions Act, 1974 (Act No. 56 of 1974)


Human Tissue Act, 1983 (Act No. 65 of 1983)

Inquest Act, 1959 (Act No. 58 of 1959)


KwaZulu-Natal cemeteries and crematoria Act, 1996 (Act No. 12 of 1996)

KwaZulu-Natal Provincial Archives Act, 2000 (Act No.5 of 2000)

Labour Relations Act, 1995 (Act No. 66 of 1995)


Medical, dental and supplementary health service professions amendment Act, 1995 (Act No. 18 of 1995)

Medical Schemes Act, 1998 (Act No. 131 of 1998)

Medicines and related substances control Act, 1965 (Act No. 101 of 1965)

Mental Health Care Act, 2002 (Act No. 17 of 2002)

National Archives of South Africa Act, 1996 (Act No. 43 of 1996)

National Health Act, 2003 (Act No. 61 of 2003)

National Health Laboratory Service Act, 2000 (Act No. 37 of 2000)

Nursing Act, 2005 (Act No. 33 of 2005)

Pharmacy Act, 1974 (Act No. 53 of 1974)


Prevention and treatment of drug dependency Act, 1992 (Act No. 20 of 1992)

Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)

Promotion of equality and prevention of unfair discrimination Act, 2000 (Act No. 4 of 2000)

Promotion of administrative justice Act, 2000 (Act No. 3 of 2000)

Protected Disclosure Act, 2000 (Act No. 26 of 2000)

Public Finance Management Act, 1999 (Act No. 1 of 1999)

Public Protector Act, 1994 (Act No. 23 of 1994)

Public Service Act (Proclamation 103 of 1994)

Road Accident fund Act, 1996 (Act No. 59 of 1996)


Skills Development Levies Act, 1999 (Act No. 9 of 1999)


State Information Agency Act, 2002 (Act No. 38 of 2002)

Sterilisation Act, 1998 (Act No. 44 of 1998)

Traditional Health Practitioners Act, 2007 (Act No. 22 of 2007)

Tobacco Products Control Act, 1993 (Act No. 83 of 1993)
2.4 Functions of the KwaZulu-Natal Department of Health

2.4.1 The KwaZulu-Natal Department of Health has three core functions:

a) the district health system;

b) emergency medical rescue services; and

c) Institutional support services, which includes but is not limited to administration and management of district, regional tertiary and specialised hospitals.

2.4.2 The KwaZulu-Natal Department of Health falls within the portfolio of the Member of the KwaZulu-Natal Executive Council and responsible for Health i.e. the MEC for Health. The Head of Department is the accounting officer for the KwaZulu-Natal Department of Health and is responsible for the overall administration and management of the Department. The Department's main administrative offices are located in Pietermaritzburg, with additional health district offices located throughout the Province as described in section 7 of this Manual.

2.4.3 The health districts are responsible for the management and administration of the district health system.

2.4.4 The KwaZulu-Natal Department of Health also has a variety of community health services which are administered by the health districts which are listed in this section.

2.4.5 The district health system is based on the provision of comprehensive provincial health care services, including primary health care services. The first point of contact for public health care users is the clinic located in the geographical area where a public health care user lives. Depending on the public health care user's requirements, the public health care user is treated at the clinic in his or her area. If a clinic cannot assist the health care user, he or she may be referred to a community health care centre. If a community health care centre cannot assist the public health care user, he or she may be referred to a district hospital.

2.4.6 If a district hospital cannot assist the public health care user, he or she may be referred to a regional hospital for treatment. If a regional hospital cannot assist the health care user, he or she may be referred to a provincial tertiary hospital staffed by specialists and generalists. If a provincial tertiary hospital cannot assist the health care user, he or she may be referred to a central hospital which provides multi-speciality clinical services. A public health care user may also be referred to a specialised hospital, which could include a hospital specialising in chronic psychiatric, convalescent, tuberculosis, specialised spinal injury or acute infectious care.

2.4.7 Emergency medical rescue services are provided by the KwaZulu-Natal Department of Health through the KwaZulu-Natal Emergency Medical Rescue Service.
2.4.8 The KwaZulu-Natal Department of Health provides various community health services which are administered by the health districts and include:

- a) Chronic Diseases and Geriatrics
- b) Communicable Disease Control
- c) Environmental Health
- d) Health Promotion
- e) Maternal, Child and Women’s Health
- f) Mental Health
- g) Nutrition
- h) Occupational Health and Safety
- i) Oral Health
- j) Rehabilitation

3. ORGANISATIONAL STRUCTURE OF THE KWA-ZULU-NATAL DEPARTMENT OF HEALTH

The current organizational structure/organogram for the Department is attached to this Manual as Annexure A.

4. CONTACT INFORMATION FOR THE KWAZULU-NATAL DEPARTMENT OF HEALTH INFORMATION OFFICER

4.1 The Information Officer for the KwaZulu-Natal Department of Health is Dr M. Gumede, who is the Acting Head of Health. Additional Deputy Information Officers (DIO’s) have been appointed as per the attached schedule referred to in paragraph 4.6; 4.7 and 4.8 hereunder.

4.2 The Department’s physical address is:

KwaZulu-Natal Department of Health
Natalia Building
330 Langalibalele Street
Pietermaritzburg
3201

4.3 The Department’s postal address is:

KwaZulu-Natal Department of Health
Private Bag X9051
Pietermaritzburg, 3200

4.4 The Department’s main telephone number is 033-395 2111. The Department’s fax number for requestors requesting information from the Department can be sent to the General Manager: Legal Services Unit on fax number: (033) 342 5471.

4.5 The e-mail address for requestors requesting information from the Department is: Steve.Mkasi @kznhealth.gov.za

4.6 The contact details for DIO’s at the Provincial Hospitals of KwaZulu-Natal Department of Health is attached to this Manual as Annexure “B1”.
4.7 The contact details for DIO’s at the District Offices of the KwaZulu-Natal Department of Health is attached to this Manual as Annexure “B2”

4.8 The contact details for DIO’s at the Community Health Centres of the KwaZulu-Natal Department of Health is attached to this Manual as Annexure “B3”

5. GUIDE, IN TERMS OF SECTION 10 OF PAIA, DEVELOPED BY THE HUMAN RIGHTS COMMISSION

5.1 A guide on how to use PAIA has been published by the South African Human Rights Commission and is available from their website at www.sahrc.org.za This guide provides information on, inter alia,:

   a) The provisions and purpose of PAIA;
   b) The address and contact details of all Information Officers in the Republic of South Africa;
   c) The procedures for requesting information;
   d) The assistance which may be expected from Information Officers and the Human Rights Commission;
   e) The procedures for appeal;
   f) The nature of records that can be requested; and
   g) The fees payable for information requested.

5.2 The contact details for the South African Human Rights Commission are –

   The South African Human Rights Commission  
   PAIA Unit  
   Private Bag X2700  
   Houghton  
   2041  
   Tel: (011) 484 8300  
   Facsimile: (011) 484 7149

   KwaZulu-Natal Office:  
   1st Floor, 136 Victoria Embankments  
   Durban  
   Tel: 031 304 7323/4/5  
   Facsimile: 031 304 7323  
   Contact person: Mduduzi Sibisi (email: msibisi@sahrc.org.za)

6. ACCESS TO INFORMATION OF THE KWAZULU-NATAL DEPARTMENT OF HEALTH

6.1 Subjects and categories of records and information held by the Department and automatically available records –

   6.1.1 The subjects and categories of records held by the KwaZulu-Natal Department of Health are as follows –

      (a) financial records of the Department
      (b) audit reports
      (c) strategic and annual reports
(d) procurement records
(e) legislation applicable to the Department
(f) agendas and minutes of meetings of Department
(g) publications of the Department
(h) internal policies of the Department
(i) statutory records
(j) health research reports
(k) litigation records
(l) Government Gazettes
(m) Employment equity plans
(n) Registry catalogue of files
(o) Personnel records of employees of the Department

6.1.2 The following categories of records of the KwaZulu-Natal Department of Health are automatically available without the requestor having to make an application for such document in terms of PAIA –

a) Annual reports of the Department
b) Annual financial statements and reports of the Department
c) Annual Performance Plan for the Department
d) Speeches of the MEC for Health, KwaZulu-Natal
e) Strategic Plans for the Department of Health
f) Epidemiological profile of KwaZulu-Natal
g) Departmental Guidelines and procedures
h) Departmental material on health promotion and awareness
i) Media releases of the Department
j) Newsletters of the Department

6.1.3 Some of the automatically available documents can be freely accessed from the KwaZulu-Natal Department of Health’s website at www.kznhealth.gov.za

7. PROCEDURE TO BE FOLLOWED FOR REQUEST FOR ACCESS TO A RECORD OF THE KWAZULU-NATAL DEPARTMENT OF HEALTH

7.1 If a requestor wishes to make a request for access to a record of the KwaZulu-Natal Department of Health, he or she must make a written request, with the requested fee, to the Information Officer, whose contact information is listed in section 3 of this Manual.

7.2 A requestor wishing to make a request must use Form A, which is included in this Manual as Annexure C. Form A can also be accessed from the Department of Health’s website at www.kznhealth.gov.za or a copy may be requested from Mr W.S.Mkasi at (033) 395 2782.

7.3 The requestor must provide enough information in Form A to enable the Information Officer to identify the following –

a) the records requested, a description of the record, a reference number (if any) and any further particulars on the record must be
provided by the requestor;

b) the requestor, all contact information must be provided; and

c) the form of access required by the requestor, that is, if the:

i) record is in written or printed form, whether the requestor wishes to make a copy of the record or inspect the record;

ii) record is a visual image, which may be photographs, slides, video recordings, computer generated images or sketches, whether the requestor wishes to view the images, copy the images or obtain a transcription of the images;

iii) record is recorded words or information which can be produced by sound, whether the requestor wishes to listen to the soundtrack or obtain a written or printed transcription of the soundtrack; or

iv) record is held on a computer or in an electronic form, whether the requestor wishes to obtain a printed copy of the record, printed copy of information derived from the record or copy in electronic readable form.

7.4 A requestor must also state the language in which he/she wishes to obtain the record. If the record in not available in the language preferred by the requestor, access may be granted in the language in which the record is available.

7.5 A requestor who is illiterate or otherwise unable to make a written request for access to a record for whatever reason, must be assisted by the Information Officer or a Deputy Information Officer to reduce the request in writing on the required form and give a copy of the written request to the requestor.

7.6 The Information Officer or a Deputy Information must assist a person who requires reasonable assistance with making a request for a record. Assistance must be provided free of charge.

7.7 After the lodging of the request by the requestor, the Information officer or Deputy Information officer, must process the application within 30 days of date of receipt of the request.

8. RECORD CANNOT BE FOUND

If a record cannot be found, the Information Officer or Deputy Information Officer must, by way of affidavit or affirmation, notify the requestor that it is not possible to give access to the record.

9. TRANSFER OF A REQUEST FOR ACCESS TO A RECORD

9.1 The Information Officer or a Deputy Information may transfer a request to the relevant body where the requested record:

a) is not under the control of the KwaZulu-Natal Department of Health;
b) is more closely connected with the functions of another public body; or

c) Contains commercial information in which another public body has a greater interest.

9.2 A transfer of request must be made by the Information Officer/ Deputy Information Officer within 14 days of the request being received and the Information Officer/ Deputy Information Officer must notify the requestor of the transfer of the request, the reasons for the transfer and the period within which the request must be addressed.

10. FEES PAYABLE FOR ACCESS TO RECORDS

10.1 The initial fee payable by a requestor, other than a personal requestor, for a record is as indicated in Annexure D to this Manual. A personal requestor is a person seeking information about him or herself, does not have to pay the initial fee. All requestors, except those who are exempted in terms of section 22(8)(a) of PAIA, must pay the required fees to obtain a record.

10.2 Where a requestor wishes to lodge an appeal against payment of the initial fee, the requestor may make an application to court against the payment of the fee.

11. DEFERRAL OF ACCESS TO A RECORD

Access may be deferred where a record is not yet available.

12. TIME FRAMES AND NOTICE TO A REQUESTOR

The Information Officer/ Deputy Information Officer must decide within 30 days whether to grant the request and then send a notice to the requestor. Where access is to be granted, the notice must state:

a) that the access fee, if any, must be paid upon being granted access;

b) the form in which access will be given; and

c) that the requestor may lodge an internal appeal with the Department or an application with a court against the access fee to be paid or the form in which access is to be granted.

13. REFUSAL OF ACCESS TO A RECORD

If access is not to be granted to the record, the notice by the Information Officer or Deputy Information Officer must:

a) give adequate reasons for the refusal;

b) exclude, from the reasons, any reference to the content of the record; and
c) State that the requestor may lodge an internal appeal with the Department or application with a court against the refusal of the request and advise the requestor of the procedure to lodge an internal appeal or application.

14. EXTENSION OF PERIOD TO DECIDE ON REQUEST

The Information Officer/ Deputy Information Officer may extend the period of 30 days in which to decide on the request if:

a) the request is for a large number of records and compliance would unreasonably interfere with the activities of the KwaZulu-Natal Department of Health;

b) the request requires a search or collection of records in an office not situated in the same town or city as the Information Officer/ Deputy Information Officer and Information Officer/ Deputy Information Officer can not reasonably be expected to complete the request within the initial 30 days;

c) consultations among sections of the KwaZulu-Natal Department of Health or with another public body are necessary or desirable and the Information Officer can not reasonably be expected to complete the consultations within the initial 30 days; or

d) the requestor consents in writing to the extension.

15. MANDATORY REFUSAL OF REQUEST FOR ACCESS TO RECORD

The Information Officer/ Deputy Information Officer must refuse access to a record where a request for access to information would involve disclosure of:

a) personal information about a third party;

b) trade secrets of a third party;

c) financial, commercial, scientific or technical information, other than trade secrets, if the disclosure of the information is likely to cause harm to the commercial or financial interests of a third party;

d) information which is a computer program owned by a private body;

e) information supplied in confidence by a third party, the disclosure of which could reasonably be expected to put the third party at a disadvantage in contractual or other negotiations or prejudice the third party in commercial competition;

f) information which would be a breach of duty of a confidence owed to a third party;

g) information which could reasonably be expected to endanger the life or physical safety of an individual;

h) a record if access to the record is prohibited in terms of the Criminal Procedure Act, 1977 (Act No. 51 of 1977);
i) information which is privileged from production in legal proceedings unless the affected person has waived the privilege, which means the affected person must consent in writing to the release of the information; or

j) information about research being carried out or likely to be carried out by or on behalf of a third party, the disclosure of which would be likely to expose the third party, person carrying out the research or subject matter of the research to serious disadvantage.

16. DISCRETIONARY REFUSAL OF REQUEST FOR ACCESS TO RECORD

16.1 The Information Officer/ Deputy Information Officer may refuse access to a record where a request for access to information would involve disclosure of:

a) information supplied in confidence by a third party, the disclosure of which could reasonably be expected to prejudice the supply of similar information or information from the same source and it is in the public interest that similar information or information from the same source should continue to be supplied;

b) information, the disclosure of which would be likely to impair:
   i) the security of a building, structure or system, which may be a computer system, means of transport or any other property; or
   ii) methods, systems, plan or procedures for the protection of an individual in a witness protection scheme, the safety of the public or the security of property;

c) a record containing the methods, techniques or guidelines for the prevention, detection, curtailment or investigation of a contravention or possible contravention of law or prosecution of an alleged offender;

d) a record on the prosecution of an alleged offender where disclosure of the record could reasonably be expected to impede the prosecution or result in a miscarriage of justice;

e) a record, the disclosure of which could reasonably be expected to:
   i) prejudice the investigation of a contravention or possible contravention of the law;
   ii) reveal or enable a person to identify a confidential source of information related to the enforcement or administration of the law;
   iii) result in the intimidation or coercion of a witness or a person who may be called as a witness in criminal or other proceedings to enforce the law;
   iv) of a contravention of the law; or
   v) prejudice or impair the fairness of a trial or the impartiality of an adjudication;
f) information, the disclosure of which could cause prejudice to the defence, security or international relations of the Republic of South Africa;

g) information, the disclosure of which is likely to materially jeopardise the economic or financial interests of the Republic of South Africa or the ability of the government to manage the economy of the Republic of South Africa effectively;

h) information, which:

i) contains trade secrets of the state or a public body;

ii) contains financial, commercial, scientific or technical information, other than trade secrets, the disclosure of which would be likely to cause harm to the commercial or financial interests of the state or a public body;

iii) could put a public body at a disadvantage in contractual or other relations or prejudice a public body in commercial competition;

iv) is a computer program, defined in the Copyright Act, 1978 (Act No. 98 of 1978), owned by the state or a public body;

i) information about research being carried out or likely to be carried out by or on behalf of a third party, the disclosure of which would be likely to expose a public body, person carrying out the research or subject matter of the research to serious disadvantage; or

j) information about a record of a public body which contains an opinion, advice, report or recommendation obtained or prepared or an account of a consultation, discussion, deliberation or minutes of a meeting on the formulation of a policy or taking a decision in the exercise of a power or performance of a duty conferred by law if disclosure could reasonably be expected to frustrate the deliberative process or success of the policy.

16.2 In the case of requests for medical records of patients –

(a) the Information Officer or Deputy Information Officer may, in terms of section 30 of PAIA, consult with the relevant health care practitioner regarding the granting of access to a record where he or she is of the opinion that granting access to the record may cause serious harm to a person’s physical or mental health or well-being;

(b) if the health care practitioner is of the opinion that granting access to the record would be likely to cause serious harm to the person’s physical or mental health or well-being, the Information Officer or Deputy Information Officer may grant access to the record only where the requestor proves that adequate provision has been made for counselling or other arrangements have been made to limit, alleviate or avoid the harm.

16.3 The Information Officer or Deputy Information Officer may refuse a request for access to a record if the request is manifestly frivolous or vexatious or the work involved in processing the request would substantially and unreasonably divert the resources of the KwaZulu-Natal Department of Health.
17. **DEEMED REFUSAL OF REQUEST FOR INFORMATION**

17.1 If the Information Officer or a Deputy Information Officer fails to give a decision on a request for access within 30 days, the Information Officer is deemed to have refused the request.

18. **INTERNAL APPEAL**

18.1 A requestor may lodge an internal appeal:

a) against –
   i) a refusal of a request;
   ii) a decision of the Information Officer or a Deputy Information Officer who has refused a request for access; or
   iii) a deemed refusal of a request.

b) with respect to the prescribed request fee;

c) against an extension of period to deal with a request; or

d) the form of access to a record.

18.2 A third party may also lodge an internal appeal against a decision to grant a request for access to a requestor.

18.3 An internal appeal must be lodged on the prescribed *Form B (Annexure E)* within 60 days of the date on which the Information Officer or Deputy Information Officer communicates his or her decision to the requestor.

18.4 A requestor who has lodged an internal appeal and is not satisfied with the decision of the Department may make an application for appropriate relief to a court, in terms of section 78 of PAIA, within 30 days of the decision of the internal appeal. A requester or third party referred may only apply to a court for appropriate relief in terms of section 82 of PAIA after that requester or third party has exhausted the internal appeal procedure against a decision of the information officer.
MEMBER OF THE EXECUTIVE COUNCIL FOR HEALTH (MEC)

KWAZULU NATAL DEPARTMENT OF HEALTH
PURPOSE:
TO ENSURE THE PROVISION OF HEALTH SERVICES IN THE
KWAZULU-NATAL PROVINCE.

FUNCTIONS:
1. Ensure and account for the provision of specialised and clinical support
   services in the department
2. Ensure and account for the delivery of integrated health services and
   programmes at all level of care based on the Primary Health Care
   Approach through the District Health System;
3. Ensure the provision of effective financial management services in the
   department as an Accounting Officer
4. Ensure the provision of corporate management services
5. Ensure the provision of risk management services in the Department
6. Ensure the provision of infrastructure development, maintenance &
   technical support services
7. Ensure the provision of technical executive support services

1x Superintendent General (Head of Dept.) (16)
# Provincial Hospital Contact Details

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Category</th>
<th>No. of beds</th>
<th>Hospital Manager</th>
<th>Postal Address</th>
<th>Physical Address</th>
<th>Directions</th>
<th>Tel/Cell/Fax Number</th>
<th>E-mail</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Addington Hospital</strong></td>
<td>Regional</td>
<td>571</td>
<td>Dr M Ndlangisa</td>
<td>P. O. Box 977 Durban 4000</td>
<td>16 Erskine Terrace South Beach, Durban</td>
<td>Follow Victoria Embankment onto Wlnder Street and then onto Rochester Street. Right into Gillespe and left into Rutherford Street. Right into Erskine Terrace. The hospital is on the right.</td>
<td>Tel: (031) 327 2000 Fax:(031) 327 2387</td>
<td><a href="mailto:Mthetheleli.Ndlangisa@kznhealth.gov.za">Mthetheleli.Ndlangisa@kznhealth.gov.za</a></td>
</tr>
<tr>
<td><strong>Appelsbosch Hospital</strong></td>
<td>District</td>
<td>159</td>
<td>Dr. J. Ambayi : (Acting)</td>
<td>P/ Bag X215 Ozwathini 3242</td>
<td>Appelsbosch village</td>
<td>From Pietermaritzburg take R614 to Wartburg. From Wartburg go +/- 14km (P63). Go right &amp; follow for +/- 23km on R614. Turn left onto D1621 &amp; go for +/- 800m. Hospital is on the left.</td>
<td>Tel: (032) 294 8000 Fax: (032) 294 0126</td>
<td><a href="mailto:Julie.Ambayi@kznhealth.gov.za">Julie.Ambayi@kznhealth.gov.za</a></td>
</tr>
<tr>
<td><strong>Benedictine Hospital</strong></td>
<td>District</td>
<td>430</td>
<td>Mr KZ Dlamini (acting)</td>
<td>P/Bag X5007 Nongoma 3950</td>
<td>Main Road, Nongoma</td>
<td>Enter Nongoma on the P52 from the Ulundi side. Go through Nongoma Centre and keep left at the fork. The hospital is on the left +/- 1km from the fork</td>
<td>Tel: (035) 831 7000 Fax: (035) 831 0740</td>
<td><a href="mailto:khulekani.dlamini@kznhealth.gov.za">khulekani.dlamini@kznhealth.gov.za</a></td>
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<tr>
<td>Hospital Name</td>
<td>District</td>
<td>Code</td>
<td>Contact Name</td>
<td>Address</td>
<td>Location Information</td>
<td>Telephone</td>
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<tr>
<td>Bethesda hospital</td>
<td>District 230</td>
<td>Mrs CM Mkhwanazi (acting)</td>
<td>P/Bag X602 Umbombo 3970</td>
<td>Main Rd, Umbombo Town</td>
<td>From N2 north, turn right into Mkuze Town. Turn left at T junction onto P2 go +- 4km. Turn right onto P236 go +- 12.5km. The hospital is on the right.</td>
<td>(035) 595 3100</td>
<td>(035) 595 1973</td>
<td></td>
</tr>
<tr>
<td>Catherine Booth hospital</td>
<td>District 170</td>
<td>Mrs TR Zulu</td>
<td>P/Bag X105 Amathikulu 3801</td>
<td>Amathikulu area</td>
<td>From Gingindlovu go west +- 1.7km. Turn right onto P266 and go for +- 5km to Amathikulu. Turn right onto D135 &amp; go for +- 10km to hospital</td>
<td>(035) 474 8407</td>
<td>(035) 474 7694</td>
<td><a href="mailto:Tholakele.Zulu@kznhealth.gov.za">Tholakele.Zulu@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Ceza Hospital</td>
<td>District 160</td>
<td>Mr SP Zulu</td>
<td>P/Bag X200 Ceza 3866</td>
<td>Ceza area</td>
<td>Go north out of Ulundi +-17km &amp; turn left onto P487. Follow for +- 28km to Ceza Village. The hospital is on the left.</td>
<td>(035) 832 5000</td>
<td>(035) 832 0027</td>
<td><a href="mailto:zodwa.mncwango@kznhealth.gov.za">zodwa.mncwango@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Charles James hospital TB</td>
<td>Specialised TB</td>
<td>Dr S Ntshanga (acting)</td>
<td>Private Bag X20050 Amanzimtoti 4125</td>
<td>Soupukane Rd, Off Old South Coast Main Rd</td>
<td>N2 south. Kingsway offramp. Turn right. Follow Kwamakhutha road west. Turn right onto Old Main Road. Left into Rd 51033, right into Soupukane Rd. Follow signs</td>
<td>(031) 905 4222/3</td>
<td></td>
<td><a href="mailto:sbongile.ntshanga@kznhealth.gov.za">sbongile.ntshanga@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Charles Johnson Memorial</td>
<td>District 349</td>
<td>Ms MZ Khanyile</td>
<td>P/Bag X5503 Nquthu 3135</td>
<td>Lot 92, Hlubi Street,Nquthu</td>
<td>From Melmoth go via Babanango to Nqutu on R68 (P291). On</td>
<td>(034) 271 6400</td>
<td>(034) 271 0234</td>
<td><a href="mailto:zodwa.khanyile@kznhealth.gov.za">zodwa.khanyile@kznhealth.gov.za</a></td>
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<tr>
<td>Hospital Name</td>
<td>District</td>
<td>Code</td>
<td>Contact Person</td>
<td>Address</td>
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<tr>
<td>Christ the King Hospital</td>
<td>District</td>
<td>238</td>
<td>Ms L Mthembu (acting)</td>
<td>P/Bag X542 Ixopo 3276</td>
<td>Tel: (039) 834 7500</td>
<td>Fax 086 539 2800</td>
<td><a href="mailto:lindiwe.mthembu@kznhealth.gov.za">lindiwe.mthembu@kznhealth.gov.za</a></td>
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<tr>
<td>Church of Scotland Hospital</td>
<td>District</td>
<td>347</td>
<td>Mrs B Dlomo</td>
<td>P/Bag X502 Tugela Ferry 3010</td>
<td>Tel: (033) 493 1000</td>
<td>Fax (033) 493 1124</td>
<td><a href="mailto:bukeliwe.dlomo@kznhealth.gov.za">bukeliwe.dlomo@kznhealth.gov.za</a></td>
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<tr>
<td>Clairwood Hospital</td>
<td>Specialised chronic</td>
<td>454</td>
<td>Dr NBL Gwala</td>
<td>P/Bag X04 Mbeni 4060</td>
<td>Tel: (031) 451 5000</td>
<td>Fax: (031) 462 1993</td>
<td><a href="mailto:njabulo.gwala@kznhealth.gov.za">njabulo.gwala@kznhealth.gov.za</a></td>
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</tr>
<tr>
<td>Don McKenzie Hospital</td>
<td>District</td>
<td>220</td>
<td>Mrs T Khanyile</td>
<td>PO Box 27 Botha's hill 3660</td>
<td>Tel: (031) 777 1155</td>
<td>Fax: (031) 777 1717</td>
<td><a href="mailto:tiny.khanyile@kznhealth.gov.za">tiny.khanyile@kznhealth.gov.za</a></td>
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<tr>
<td>Hospital</td>
<td>Type</td>
<td>Code</td>
<td>Name/Position</td>
<td>Address</td>
<td>Directions</td>
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<tr>
<td>Doris Goodwin hospital</td>
<td>Specialised TB/MDR TB</td>
<td>46</td>
<td>Mr A Ndlovu</td>
<td>PO Box 32 Plessislaer 3216</td>
<td>Go west on Edendale Rd. From Newport Dr, go + 2.5km. Entrance to hospital is on the left before Hospital Rd. Turn left on road &amp; follow to the right to hospital entrance.</td>
<td>Tel: (033) 327 3500 Fax: (033) 398 1050 <a href="mailto:andrew.ndlovu@kznhealth.gov.za">andrew.ndlovu@kznhealth.gov.za</a></td>
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<tr>
<td>Dundee hospital</td>
<td>District</td>
<td>224</td>
<td>Mrs. H.S.L Khanyi</td>
<td>P/Bag X2011 Dundee 3000</td>
<td>From N11 take R68 to Dundee. Follow signs to hospital until McKenzie Str. The hospital is on the left.</td>
<td>Tel: (034) 212 1111 Fax: (034) 212 3245 <a href="mailto:suban.khan@kznhealth.gov.za">suban.khan@kznhealth.gov.za</a></td>
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<tr>
<td>Dunstan Farrell hospital</td>
<td>Specialised TB</td>
<td>180</td>
<td>Dr L Chiposi (acting)</td>
<td>P/Bag X2 Hibberdene 4240</td>
<td>From N2 take Hibberdene offramp. Go left on P3 to Hibberdene for + 1.8km. Turn right onto Brand Rd. Turn right onto P286. Go + 9.5km. Turn right &amp; follow track to hospital</td>
<td>Tel: (039) 699 1465 Fax: (039) 699 1477 <a href="mailto:linda.chiposi@kznhealth.gov.za">linda.chiposi@kznhealth.gov.za</a></td>
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<tr>
<td>Edendale hospital</td>
<td>Regional</td>
<td>874</td>
<td>Mrs ZSI Ndwandwe</td>
<td>P/Bag X509 Plessislaer 3216</td>
<td>Go west on Edendale Rd. From Newport Dr, go + 2.5km. Entrance to hospital is on the left before Hospital Rd.</td>
<td>Tel: (033) 395 4911 Fax:(033) 395 4060 <a href="mailto:zanele.ndwandwe@kznhealth.gov.za">zanele.ndwandwe@kznhealth.gov.za</a></td>
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<td>Hospital Name</td>
<td>District</td>
<td>P/H No.</td>
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<tr>
<td>E.G &amp; Usher Memorial Hospital</td>
<td>District 205</td>
<td>Ms N Binase</td>
<td>P/Bag X506 Kokstad 4700 Corner of The Avenue &amp; Elliot Streets, Kokstad</td>
<td>Enter Kokstad from the east. Follow R617 &amp; turn left to Matatiele R56. +- 500m turn left, hospital is on the right. Tel: (039) 797 8100 Fax: (039) 727 2564 <a href="mailto:homawethu.binase@kznhealth.gov.za">homawethu.binase@kznhealth.gov.za</a></td>
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<tr>
<td>Ekombe Hospital</td>
<td>District 210</td>
<td>Ms PL Ntuli (Acting)</td>
<td>P/Bag X203 Kranskop 3268 Ekombe area</td>
<td>From Kranskop take P16 to Qhudeni. Go for +-26km &amp; cross the Tugela River at Jameson's Drift. Go for +- 26km. The hospital is on the right. Tel: (035) 834 8000 Fax: (035) 834 8012 <a href="mailto:lindiwe.ntuli@kznhealth.gov.za">lindiwe.ntuli@kznhealth.gov.za</a></td>
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<tr>
<td>Ekuhlengeni Psychiatric Hospital</td>
<td>Specialised Psychiatric 1100</td>
<td>Mrs A Chinniah (acting)</td>
<td>PO Box 3 Umbogintwini 4120 Old South coast road, Umbogintwini</td>
<td>From Isipingo follow Old Main Rd south. As the road crosses a river there is an unnamed road to the right (Before D1111) follow this road to the hospital. Look out for signs Tel: (031) 905 4775/6/7/8/9 Fax: (031) 905 3415 <a href="mailto:asotha.chinniah@kznhealth.gov.za">asotha.chinniah@kznhealth.gov.za</a></td>
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<tr>
<td>Emmaus hospital</td>
<td>District 156</td>
<td>Mrs Y Nunes</td>
<td>P/Bag X16 Winterton 3340 Cathedral Peak Road, Winterton.</td>
<td>From N3 take R74 to Bergville +- 21km. Turn left onto P212 &amp; right onto P180. Turn right onto P10 &amp; left onto P394. Go +- 6km. Hospital is on the right. Tel: (036) 488 1570 Fax: (036) 488 1330/488 1156 <a href="mailto:yvette.nunes@kznhealth.gov.za">yvette.nunes@kznhealth.gov.za</a></td>
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<tr>
<td>Hospital Name</td>
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<td>District Code</td>
<td>Manager Name</td>
<td>Address</td>
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| Eshowe Hospital     |         | 460           | Mr. PN Sangweni   | P/Bag 504 Eshowe 3815    | **Enter Eshowe at traffic light opposite Total Garage. Turn left onto Kangela Str (P50) & follow for +/- 1.4km. Hospital is on the left.** | Tel: (035) 473 4500  
Fax: (035) 474 4914  
Nhlanhla.Sangweni@kznhealth.gov.za                                                                                                           |
| Estcourt Hospital   |         | 311           | Mrs ED Moeketsi  | P/Bag X7058 Escourt 3310 | **From N3 north take Escourt turnoff & go right to Escourt. Upon entering Escourt the hospital is on the left & right side of the road.**  | Tel: (036) 342 7000  
Fax: (036) 342 7116  
dimakatso.moeketsi@kznhealth.gov.za                                                                                                           |
| Fort Napier Hospital| Specialised | 370          | Mrs NT Nxaba     | P O Box 370 Pietermaritzburg 3200 | **Enter PMB CBD from south on Commercial Rd. Left onto Loop Str. Right onto Pine Str & follow onto Edendale Rd. Go right under bridge to Devonshire Rd & follow to hospital.** | Tel: (033) 260 4300  
Fax:(033) 345 5730  
nelisile.nxaba@kznhealth.gov.za                                                                                                              |
| G.J. Crookes Hospital|         | 288           | Mrs. S.P.Nyawo   | P/Bag X5501 Scottburgh 4180 | **From N2 south take Scottburgh offramp. Go left & then right onto P3 (R102). Go +/- 1.5km & turn left & +/- 200m go right & then right and follow road to hospital.** | Tel: (039) 978 7000  
Fax:(039) 978 1295  
sibongileprimrose.nyawo@kznhealth.gov.za                                                                                                       |
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<tr>
<th>Hospital</th>
<th>Type</th>
<th>Code</th>
<th>Name</th>
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<th>Directions</th>
<th>Tel</th>
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<tr>
<td>Grey's Hospital</td>
<td>Tertiary</td>
<td>530</td>
<td>Dr K Bilenge</td>
<td>9001</td>
<td>Townbush Road, PMB</td>
<td>N3 north into Pietermaritzburg. Take Armitage Rd offramp. Go left to traffic circle and go right onto Townbush Rd. Go for +/- 1.2km. Hospital is on the left.</td>
<td>(033) 897 3000</td>
<td>(033) 897 3398</td>
<td><a href="mailto:ben.bilenge@kznhealth.gov.za">ben.bilenge@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Greytown Hospital</td>
<td>District</td>
<td>207</td>
<td>Ms KJ Mngadi</td>
<td>X5662</td>
<td>Go to Greytown and take Bell street and ask for hospital that is next to township.</td>
<td></td>
<td>(033) 413 9400</td>
<td>(033) 413 2809</td>
<td><a href="mailto:khanyi.mngadi@kznhealth.gov.za">khanyi.mngadi@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Hillcrest Hospital</td>
<td>Specialised Chronic</td>
<td>162</td>
<td>Mrs AB Mtshali</td>
<td>X1001</td>
<td>Follow M13 west. Take Hillcrest/Shongweni offramp. Turn right, follow Shongweni Rd, turn left into Hospital Rd. The hospital entrance is on the left</td>
<td></td>
<td>(031) 765 1316</td>
<td>(031) 765 3712</td>
<td><a href="mailto:bongi.mtshali@kznhealth.gov.za">bongi.mtshali@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Hlabisa Hospital</td>
<td>District</td>
<td>296</td>
<td>Mr SPN Mkhwanazi</td>
<td>X5001</td>
<td>From N2 north turn left onto Hlabisa road. Follow road to Hlabisa. Go past second traffic circle and turn right. Hospital is at the end of the road.</td>
<td></td>
<td>(035) 838 8600</td>
<td>(035) 838 1117</td>
<td><a href="mailto:sihle.mkhwanazi@kznhealth.gov.za">sihle.mkhwanazi@kznhealth.gov.za</a></td>
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<tr>
<td>Hospital Name</td>
<td>Type</td>
<td>Area</td>
<td>Contact Person</td>
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<tr>
<td>Inkosi Albert Luthuli Central Hospital</td>
<td>Central</td>
<td>846</td>
<td>Dr T.T. Khanyile</td>
<td>P/Bag X03 Mayville 4058</td>
<td>N2 south, M7 offramp. Left into Edwin Swales Ave. Left into Bellair road. Hospital is on the left.</td>
<td>Tel: (031) 240 1000 Fax:(031) 240 1050 <a href="mailto:thandeka.khanyile@ialch.co.za">thandeka.khanyile@ialch.co.za</a></td>
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<tr>
<td>Itshelejuba hospital</td>
<td>District</td>
<td>150</td>
<td>Mrs TM Viliakazi (acting)</td>
<td>P/Bag X0047 Pongola 3170</td>
<td>Follow N2 north from Pongola for +- 35km. The hospital is on the left.</td>
<td>Tel: (034) 413 4000 Fax: (034) 413 2545 <a href="mailto:thembi.viliakazi@kznhealth.gov.za">thembi.viliakazi@kznhealth.gov.za</a></td>
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<tr>
<td>King Dinuzulu hospital complex (TB)</td>
<td>Specialised</td>
<td>930</td>
<td>Dr. K. Naidu</td>
<td>P. O. Box Dormerton Dormerton 4015</td>
<td>From the N3, take the Brickfield offramp. Turn north into Brickfield Rd. Turn left into Stanley Copley Dr. Follow to top of hill. Hospital is on the right.</td>
<td>Tel: (031) 242 6000 Fax:(031) 209 9586 <a href="mailto:ruben.naidu@kznhealth.gov.za">ruben.naidu@kznhealth.gov.za</a></td>
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<tr>
<td>King Edward VIII hospital</td>
<td>Tertiary</td>
<td>799</td>
<td>Dr MG Mazizi</td>
<td>P/Bag Congella Congella 4013</td>
<td>Follow Francois Ave east until it intersects with Sydney Road. Alternatively follow Sydney Road south until it intersects Francois Ave.</td>
<td>Tel: (031) 360 3015/4 Fax:(031) 206 1457 <a href="mailto:zama.msibi@kznhealth.gov.za">zama.msibi@kznhealth.gov.za</a></td>
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<tr>
<td>KwaMagwaza hospital</td>
<td>District</td>
<td>141</td>
<td>Ms DN Mhlongo (acting)</td>
<td>P/Bag X808 Melmoth 3835</td>
<td>From Melmoth go south on R66. Turn right onto P227 to KwaMagwaza. Go for +- 7km. Hospital is on the left.</td>
<td>Tel:(035) 450 8200 Fax:(035) 450 2286</td>
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<tr>
<td>Hospital Name</td>
<td>Specialised</td>
<td>Number</td>
<td>Name/Title</td>
<td>Address 1</td>
<td>Address 2</td>
<td>Contact 1</td>
<td>Contact 2</td>
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<tr>
<td>KZN Children's hospital</td>
<td>Specialised</td>
<td>N/A</td>
<td>Ms N Mkhize (acting)</td>
<td>P/Bag X02 Point, Durban, 4069</td>
<td>10 Prince Street, Addington, Durban</td>
<td>Switchboard: 031 812 1400</td>
<td><a href="mailto:nomusa.mkhize2@kznhealth.gov.za">nomusa.mkhize2@kznhealth.gov.za</a></td>
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<tr>
<td>Ladysmith hospital</td>
<td>Regional</td>
<td>452</td>
<td>Dr RS Moeketsi</td>
<td>P/Bag 9928 Ladysmith 3370</td>
<td>Malcolm Road, Ladysmith</td>
<td>Tel: (036) 637 2111</td>
<td><a href="mailto:rampane.moeketsi@kznhealth.gov.za">rampane.moeketsi@kznhealth.gov.za</a></td>
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<tr>
<td>Lower Umfolozi War Memorial hospital</td>
<td>Regional</td>
<td>283</td>
<td>Mrs CNN Mkhwanazi</td>
<td>P/Bag X20005 Empangeni 3880</td>
<td>29 Union Street, Empangeni</td>
<td>Tel: (035) 907 7000</td>
<td><a href="mailto:nqobile.mkhwanazi@kznhealth.gov.za">nqobile.mkhwanazi@kznhealth.gov.za</a></td>
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<tr>
<td>Madadeni Hospital</td>
<td>Regional</td>
<td>1107</td>
<td>Dr JJN Duze</td>
<td>P/Bag X6642 Newcastle 2940</td>
<td>Section 5, Madadeni</td>
<td>Tel: (034) 328 8000</td>
<td><a href="mailto:sabu.duze@kznhealth.gov.za">sabu.duze@kznhealth.gov.za</a></td>
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<tr>
<td>Mahatma Gandhi hospital</td>
<td>Regional</td>
<td>355</td>
<td>Dr LJ Sobekwa (acting)</td>
<td>P/Bag X13 Mount Edgecombe 4068</td>
<td>100 Phoenix Highway, Phoenix</td>
<td>Tel: (031) 502 1719 ext 2149</td>
<td><a href="mailto:psobekwa@kznhealth.gov.za">psobekwa@kznhealth.gov.za</a></td>
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<tr>
<td>Hospital Name</td>
<td>District</td>
<td>Code</td>
<td>Acting Director</td>
<td>Address</td>
<td>Directions</td>
<td>Telephone</td>
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<tr>
<td>Manguzi hospital</td>
<td>District 264</td>
<td>264</td>
<td>Dr. A.J. Oyenmwense (acting)</td>
<td>P/Bag X301 Kwa-Ngwanase 3973</td>
<td>N2 North, Jozini turn off, past Pongola Dam + 30km to T-junction, right + 67km Enter Manguzi Town and follow main road to opposite Ithala shopping centre. Turn left and go straight to hospital gate.</td>
<td>Tel: (035) 592 0150 Fax: (035) 592 0158</td>
<td><a href="mailto:manguzimedman@kznhealth.gov.za">manguzimedman@kznhealth.gov.za</a></td>
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<tr>
<td>Mbongolwane hospital</td>
<td>District 196</td>
<td>196</td>
<td>Mr SM Zungu (acting)</td>
<td>P/Bag X126 Kwapett 3820</td>
<td>N2 to Ulundi/Melmoth turn off, left at Eshowe/Nkandla turn off + 30 km to Ntumeni, left to Pett Store, turn right, + 15 km to school, turn right, + 3 km From Mandeni take P459 north. Go left onto P710 through Sundumbili. Go for + 45 km &amp; turn left onto D1542 &amp; follow for + 400m to hospital.</td>
<td>Tel: (035) 476 6242 Fax: (035) 476 6380</td>
<td><a href="mailto:sabastian.zungu@kznhealth.gov.za">sabastian.zungu@kznhealth.gov.za</a></td>
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<tr>
<td>McCord Provincial Eye hospital</td>
<td>District 100</td>
<td>100</td>
<td>Dr J Mannie (acting)</td>
<td>PO Box 37587 Overport 4067</td>
<td>28 McCord Road, Berea 4001 Travel north along Ridge Road. Turn left into McCord Road, about 2 blocks before Overport Shopping Centre</td>
<td>Tel: 031 268 5700</td>
<td><a href="mailto:jay.mannie@kznhealth.gov.za">jay.mannie@kznhealth.gov.za</a></td>
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<tr>
<td>Montebello hospital</td>
<td>District 168</td>
<td>168</td>
<td>Dr BM Ntshingila (acting)</td>
<td>P/Bag X506 Dalton 3236</td>
<td>P614 Noordsberg Road, Dalton From Pietermaritzburg take R614 to Wartburg. From Wartburg go + 14 km (P63). Go right &amp; follow for + 16 km on R614. Turn right onto P102 &amp; go for + 6 km. Hospital is on the right.</td>
<td>Tel: (033) 506 7000 Fax: (033) 506 0102</td>
<td><a href="mailto:Bongani.Ntshingila@kznhealth.gov.za">Bongani.Ntshingila@kznhealth.gov.za</a></td>
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<tr>
<td>Mosvold Hospital</td>
<td>District 246</td>
<td>246</td>
<td>Dr B Mung’omba</td>
<td>P/Bag X2211 Ingwavuma 3968</td>
<td>N2 North, Jozini turn off, past Pongola Dam + 30km to T-junction, left + 30km From Jozini go north on P522. Cross dam wall. Go for + 38 km. Turn left at T junction onto P443. Go + 21km</td>
<td>Tel: (035) 591 0122 Fax: (035) 591 0148</td>
<td><a href="mailto:bernard.mungomba@kznhealth.gov.za">bernard.mungomba@kznhealth.gov.za</a></td>
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<td>Mseleni Hospital</td>
<td>District</td>
<td>184</td>
<td>P.O. Sibhaya Sibhaya 3967</td>
<td>From Mbazwana follow LSDI road north for +- 18km. Turn right onto D1885 and go straight to hospital gate +- 3.5km.</td>
<td>Tel: (035) 574 1004/5/6/7 Fax: (035) 574 1559 <a href="mailto:Phindile.Khumalo@kznhealth.gov.za">Phindile.Khumalo@kznhealth.gov.za</a></td>
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<td>Murchison Hospital</td>
<td>District</td>
<td>300</td>
<td>P/ Bag X701 Port Shepstone 4240</td>
<td>Take N2 from Port Shepstone to Kokstad. +- 11km. The hospital is on the right.</td>
<td>Tel: (039) 687 7311 Fax: (039) 687 7497</td>
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<tr>
<td>Newcastle Hospital</td>
<td>Regional</td>
<td>248</td>
<td>P/Bag X6653 Newcastle 2940</td>
<td>Entering Newcastle from the south along Allen Str, turn left into Hospital Str. The hospital is on the right just past Newcastle Prison</td>
<td>Tel: (034) 328 0000 Fax: (034) 312 4392 <a href="mailto:thabisile.sakyi@kznhealth.gov.za">thabisile.sakyi@kznhealth.gov.za</a></td>
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<tr>
<td>Ngwelezana hospital</td>
<td>Tertiary</td>
<td>550</td>
<td>P/Bag X20021 Empangeni 3880</td>
<td>On P2 south (Old Durban - Empangeni Rd) go south and turn right onto P456. Follow for +- 3.5km. Turn left onto Thanduyise Rd. Hospital is on the left +- 500m.</td>
<td>Tel: (035) 901 7000 Fax: (035) 794 1883 <a href="mailto:Bright.Mdlala@kznhealth.gov.za">Bright.Mdlala@kznhealth.gov.za</a></td>
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<td>Hospital Name</td>
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<td>Niemeyer Memorial Hospital</td>
<td>52</td>
<td></td>
<td>Dr SB Nkosi</td>
<td>P/Bag X1004 Utrecht 2980</td>
<td>From Newcastle take N11 north &amp; turn right on R34 to Utrecht. Turn left into Utrecht (Voor Str). Turn right into Klopper and left into Kantoor Str. Hospital is on the left.</td>
<td>Tel: (034) 331 3011 Fax:(034) 331 3532 <a href="mailto:nkosi.bongani@kznhealth.gov.za">nkosi.bongani@kznhealth.gov.za</a></td>
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<tr>
<td>Nkandla Hospital</td>
<td>220</td>
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<td>Mr N Shabane</td>
<td>P/Bag X102 Nkandla 3855</td>
<td>Enter Nkandla from the north. Go along main road &amp; turn left before sports stadium. Follow road for + - 450m. Turn right to Hospital</td>
<td>Tel: (035) 833 5000 Fax:(035) 833 0054 <a href="mailto:nathi.shabane@kznhealth.gov.za">nathi.shabane@kznhealth.gov.za</a></td>
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<td>Nkonjeni Hospital</td>
<td>265</td>
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<td>Mrs TR Sibisi (acting)</td>
<td>P/Bag X509 Mahlabathini 3865</td>
<td>Go north out of Ulundi + -3km turn left onto P244. Go + - 3km &amp; turn right onto D1721. Go + - 2km Hospital is on the right</td>
<td>Tel: (035) 873 0013 Fax:(035) 873 0031 <a href="mailto:tholithemba.sibisi@kznhealth.gov.za">tholithemba.sibisi@kznhealth.gov.za</a></td>
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<tr>
<td>Northdale Hospital</td>
<td>385</td>
<td></td>
<td>Mrs BC Maphanga</td>
<td>P/Bag X9006 Pietermaritzburg 3200</td>
<td>N3 north into Pietermaritzburg. Take Greytown offramp &amp; go right onto Old Greytown Rd. Follow for + - 1.5km. Hospital is on the right.</td>
<td>Tel: (033) 387 9007/9009 Fax:(033) 397 9768 <a href="mailto:buhle.maphanga@kznhealth.gov.za">buhle.maphanga@kznhealth.gov.za</a></td>
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<tr>
<td>Osindisweni Hospital</td>
<td>301</td>
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<td>Mrs NP Ngcobo</td>
<td>P/Bag X15 Verulam, 4340</td>
<td>N2 north, Verulam offramp and follow M27 to Verulam. Right into Verulam.</td>
<td>Tel: (032) 541 9200 Fax:(032) 541 0344</td>
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<td>Wick Str left onto Todd and follow P98 west. Hospital is on the left before P713.</td>
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<tr>
<td>Port Shepstone hospital - Regional 333</td>
<td>Dr PB Dlamini (acting)</td>
<td>P/Bag X5706 Port Shepstone 4240</td>
<td>N2 south to Port Shepstone THEN Cnr of Connor &amp; Bazley Street, Port Shepstone</td>
<td>Enter Port Shepstone through Toll Gate &amp; turn left onto P3. Follow north for +- 2.8km. Hospital is on the left.</td>
<td>Tel: (039) 688 6000 Fax:(039) 682 6678</td>
<td><a href="mailto:busi.dlamini@kznhealth.gov.za">busi.dlamini@kznhealth.gov.za</a></td>
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<tr>
<td>Prince Mshiyeni hospital - Regional 1200</td>
<td>Dr S Tshabalala</td>
<td>P/Bag X07 Mobeni 4060</td>
<td>On the Mangosutho Highway, on the left hand side - immediately after passing Umlazi lodge.</td>
<td></td>
<td>Tel: (031) 907 8111 Fax:(031) 907 3334/ 906 1044</td>
<td><a href="mailto:Sandile.Tshabalala@kznhealth.gov.za">Sandile.Tshabalala@kznhealth.gov.za</a></td>
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<tr>
<td>R. K. Khan hospital - Regional 543</td>
<td>Dr. P.S. Subban</td>
<td>P/Bag X004 Chatsworth 4030</td>
<td>R.K. Khan Circle, Westcliffe</td>
<td>N2 south. Take Higginson Highway offramp. Go west along Higginson Highway. Take Chatsworth Circle offramp go left and follow road. Hospital is on the left.</td>
<td>Tel: (031) 459 6000 Fax:(031) 401 1247</td>
<td><a href="mailto:prakash.subban@kznhealth.gov.za">prakash.subban@kznhealth.gov.za</a></td>
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<tr>
<td>Richmond hospital - Specialised (TB) 581</td>
<td>Mr NP Dladla</td>
<td>PO Box 133 Richmond 3780</td>
<td>Durban road, Richmond</td>
<td>Enter Richmond from Pietermaritzburg. Go along main road &amp; turn right at Caltex Garage. Go for +- 750m.</td>
<td>Tel: (033) 212 2170 Fax: (033) 212 3450</td>
<td><a href="mailto:petros.dladla@kznhealth.gov.za">petros.dladla@kznhealth.gov.za</a></td>
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<tr>
<td>Rietvlei hospital</td>
<td>205</td>
<td>(039) 260 5000</td>
<td>(039) 260 0006</td>
<td><a href="mailto:nonhlanhla.keswa@kznhealth.gov.za">nonhlanhla.keswa@kznhealth.gov.za</a></td>
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<td>Hospital entrance is on the right.</td>
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<td>St. Aidan's hospital</td>
<td>Regional</td>
<td>(031) 314 2200</td>
<td>(031) 309 3222</td>
<td><a href="mailto:mandisa.vane@kznhealth.gov.za">mandisa.vane@kznhealth.gov.za</a></td>
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<tr>
<td>St. Andrews hospital</td>
<td>District</td>
<td>(039) 433 1959</td>
<td>(039) 433 2419</td>
<td><a href="mailto:mandisa.vane@kznhealth.gov.za">mandisa.vane@kznhealth.gov.za</a></td>
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<tr>
<td>St. Apollinaris hospital</td>
<td>District</td>
<td>(039) 833 8000</td>
<td>(039) 833 1062</td>
<td><a href="mailto:promise.chiya@kznhealth.gov.za">promise.chiya@kznhealth.gov.za</a></td>
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<tr>
<td>St. Francis Hospital</td>
<td>Specialised</td>
<td>(035) 873 0203/4/5</td>
<td>(035) 873 0380 / 0030</td>
<td><a href="mailto:phumzile.msane@kznhealth.gov.za">phumzile.msane@kznhealth.gov.za</a></td>
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<td>(psychiatric) hospital</td>
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<td>Hospital Name</td>
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<tr>
<td>St. Margaret's Specialised (TB)</td>
<td>90</td>
<td>Dr E Mthembu</td>
<td>P/Bag X517, Umzimhulu, 3297</td>
<td>Clydesdale mission, Umzimkhulu</td>
<td>Tel: (039) 259 9222 Fax: (039) 259 9232 <a href="mailto:elizabeth.mthembu@kznhealth.gov.za">elizabeth.mthembu@kznhealth.gov.za</a></td>
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<tr>
<td>Stanger Hospital Regional 466</td>
<td>Ms RT Ngcobo</td>
<td>Stanger 4450</td>
<td>Cnr of King Sharka &amp; Patterson Street, Stanger</td>
<td></td>
<td>Tel: (032) 437 6000 Fax:(032) 552 2767 <a href="mailto:thamela.ngcobo@kznhealth.gov.za">thamela.ngcobo@kznhealth.gov.za</a></td>
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<tr>
<td>Thulasizwe Specialised TB/MDR TB</td>
<td>Dr OE Ngam (acting)</td>
<td>106</td>
<td>P/ Bag 209 Ceza 3866</td>
<td>Go to Ulundi, from King Dinizulu Highway go  + 20 km's north to Ceza hospital: THEN + 5km's north to Thulasizwe Hospital, near Thandaziphi Store</td>
<td>Tel: (035) 832 6000 Fax:(035) 832 0061/62 <a href="mailto:eric.ngam@kznhealth.gov.za">eric.ngam@kznhealth.gov.za</a></td>
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<tr>
<td>Town Hill Specialised (psychiatric)</td>
<td>Ms ZG Mfeka</td>
<td>425</td>
<td>P. O. Box 400 Pietermaritzburg 3200</td>
<td>N3 north into Pietermaritzburg. Take Armitage Rd offramp. Go left to traffic circle and go over onto Hyslop Rd. Turn off to hospital is on the right.</td>
<td>Tel: (033) 341 5500 Fax:(033) 345 5720 <a href="mailto:zanele.mfeka@kznhealth.gov.za">zanele.mfeka@kznhealth.gov.za</a></td>
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<tr>
<td>Umgeni Specialised (psychiatric)</td>
<td>Miss NE Ndlovu</td>
<td>624</td>
<td>P/Bag X23 Howick 3290</td>
<td>From N3 north turn off at Howick South. Go 4km into Howick on Main Rd. Hospital is on the right.</td>
<td>Tel: (033) 330 6146 Fax:(033) 330 5564 <a href="mailto:mpume.ndlovu@kznhealth.gov.za">mpume.ndlovu@kznhealth.gov.za</a></td>
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<tr>
<td>Umphumulo District 141</td>
<td>Dr N Gumede (acting)</td>
<td>141</td>
<td>P/Bag X9219 Maphumulo 4470</td>
<td>N2 North, Stanger turn-off, continue + 45 km to Hospital</td>
<td>Tel: (032) 481 4100 Fax:(032) 481 4166 <a href="mailto:Nomzamo.Gumede@kznhealth.gov.za">Nomzamo.Gumede@kznhealth.gov.za</a></td>
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<tr>
<td>Hospital</td>
<td>District</td>
<td>Ward</td>
<td>Name</td>
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<td>Instructions</td>
<td>Contact Information</td>
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<td>Umzimkhulu hospital</td>
<td>Specialised</td>
<td>320</td>
<td>Mr R Hadebe</td>
<td>P/Bag x 514 Mbizweni Farm Umzimkhulu</td>
<td>Maphumulu, look for hospital sign.</td>
<td>Tel: (039) 259 0310 Fax: (039 259 0149 <a href="mailto:Reginald.Hadebe@kznhealth.gov.za">Reginald.Hadebe@kznhealth.gov.za</a></td>
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<tr>
<td>Untunjambili hospital</td>
<td>District</td>
<td>150</td>
<td>Dr LN Phatahi</td>
<td>P/Bag X 216 Kranskop 3268</td>
<td>Along Kranskop way. Take the tar rd out of Kranskop for about 10-12km. The hospital is near Untunjambili School and a church.</td>
<td>Tel: (033) 444 1808 / 1707 Fax:(033) 444 0987 / 1170 <a href="mailto:lungile.phakathi@kznhealth.gov.za">lungile.phakathi@kznhealth.gov.za</a></td>
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<tr>
<td>Vryheid Hospital</td>
<td>District</td>
<td>359</td>
<td>Ms NF Ngema</td>
<td>P/Bag X9371 Vryheid 3100</td>
<td>Enter Vryheid on R34 from the south. Go straight through town and turn right onto East Str, follow onto Browne Str. The hospital is on the left</td>
<td>Tel: (034) 982 2111 Fax:(034) 980 9757</td>
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<tr>
<td>Wentworth hospital</td>
<td>District</td>
<td>214</td>
<td>Dr. S.B. Kader</td>
<td>P/Bag Jacobs Jacobs 4026</td>
<td>M4 south. Take Jacobs/Quality Street offramp. Turn into Quality Street and follow up the hill to Boston Road. Turn left.</td>
<td>Tel: (031) 460 5000 / 2000 Fax:(031) 468 9654 <a href="mailto:suriya.kader@kznhealth.gov.za">suriya.kader@kznhealth.gov.za</a></td>
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<td>District</td>
<td>Director</td>
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<td>Amajuba</td>
<td>Mrs AMET Tshabalala</td>
<td>Ms Silindo Mhlongo</td>
<td>(034) 328 7000 083 393 8176</td>
<td>(034) 315 1092</td>
<td>P/Bag X6661 Newcastle 2940</td>
<td>38 Voortrekker Street Newcastle 2940</td>
<td><a href="mailto:mamosa.tshabalala@kznhealth.gov.za">mamosa.tshabalala@kznhealth.gov.za</a></td>
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<td><a href="mailto:Silindo.Mhlongo@kznhealth.gov.za">Silindo.Mhlongo@kznhealth.gov.za</a></td>
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<tr>
<td>eThekwini</td>
<td>Mrs Penny Dladla Msimango</td>
<td>Ms Karen Moodley</td>
<td>(031) 2405308</td>
<td>(031)240 5555</td>
<td>P/Bag X54318 Durban 4000</td>
<td>Highway House 83 Jan Smuts Highway Mayville Durban</td>
<td><a href="mailto:penny.msimango@kznhealth.gov.za">penny.msimango@kznhealth.gov.za</a></td>
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<td></td>
<td>(Acting)</td>
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<td></td>
<td><a href="mailto:karen.moodley@kznhealth.gov.za">karen.moodley@kznhealth.gov.za</a></td>
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<tr>
<td>Ilembe</td>
<td>Mrs K Hlophe (Acting)</td>
<td>Miss Thenjiwe Thwala</td>
<td>(032) 437 3500 083 301 7360</td>
<td>(032) 552 1893</td>
<td>P/Bag X10620 Stanger 4450</td>
<td>1 King Shaka Street King Shaka building 2nd and 3rd floor KwaDukuza</td>
<td><a href="mailto:khanyo.hlophe@kznhealth.gov.za">khanyo.hlophe@kznhealth.gov.za</a></td>
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<td><a href="mailto:thenjiwe.thwala@kznhealth.gov.za">thenjiwe.thwala@kznhealth.gov.za</a></td>
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<tr>
<td>Harry Gwala</td>
<td>Mrs GLL Zuma</td>
<td>Mr Thando Radebe</td>
<td>(039) 834 8200 (ext 8281) 083 557 1083</td>
<td>(039) 834 1301</td>
<td>P/Bag X 502 Ixopo 3276</td>
<td>111 Ixopo Main Road Ixopo Main Mall Ixopo 3276</td>
<td><a href="mailto:Lindiwe.zuma@kznhealth.gov.za">Lindiwe.zuma@kznhealth.gov.za</a></td>
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<td>(formerly Sisonke)</td>
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<td><a href="mailto:secretary.sisonkedistrict@kznhealth.gov.za">secretary.sisonkedistrict@kznhealth.gov.za</a></td>
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<tr>
<td>King Cetshwayo</td>
<td>Ms PPT Dlwati (acting)</td>
<td>Miss SR Thompson</td>
<td>(035) 787 0633</td>
<td>(035) 787 0644</td>
<td>P/Bag X20034, Empangeni, 3910</td>
<td>No 2 Cnr of Chrome and Lood Avenue Old Telkom Building Empangeni Rail 3910</td>
<td><a href="mailto:Phakama.Dlwati@kznhealth.gov.za">Phakama.Dlwati@kznhealth.gov.za</a></td>
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<td>(formerly Uthungulu)</td>
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<td><a href="mailto:salome.thompson@kznhealth.gov.za">salome.thompson@kznhealth.gov.za</a></td>
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<tr>
<td>Ugu</td>
<td>Mrs N Mkhize</td>
<td>Ms Samkeliswe Ngoko</td>
<td>(039) 688 3000 083 709 738</td>
<td>(039) 682 6296</td>
<td>P/Bag X735 Port Shepstone 4240</td>
<td>41 Bissett Street, entrance on Nelson Mandela Drive Port Shepstone4240</td>
<td><a href="mailto:Ntokozo.Mkhize@kznhealth.gov.za">Ntokozo.Mkhize@kznhealth.gov.za</a></td>
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<td><a href="mailto:Samkeliswe.Ngoko@kznhealth.gov.za">Samkeliswe.Ngoko@kznhealth.gov.za</a></td>
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<tr>
<td>uMgungundlovu</td>
<td>Miss NM Zuma-Mkhonza</td>
<td>Ms Nokuthula Nzimande</td>
<td>(033) 897 1000</td>
<td></td>
<td>P/Bag X9124 Pietermaritzburg 3200</td>
<td>171 Hoosen Haffajee (former Berg) Street Pietermaritzburg</td>
<td><a href="mailto:Zuma.May@kznhealth.gov.za">Zuma.May@kznhealth.gov.za</a></td>
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<td><a href="mailto:zhule.kunene@kznhealth.gov.za">zhule.kunene@kznhealth.gov.za</a></td>
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<td>Umkhanyakude</td>
<td>Ms MP Thembba</td>
<td>Mrs Nokuthula Xulu</td>
<td>(035) 572 1327 082 220 7848</td>
<td>(035) 572 1364</td>
<td>P/Bag X026 Jozini, 3969</td>
<td>Jozini main street, opposite the Post Office</td>
<td><a href="mailto:makhosazana.themba@kznhealth.gov.za">makhosazana.themba@kznhealth.gov.za</a> <a href="mailto:secretary.umkhanyakudedistrictmanager@kznhealth.gov.za">secretary.umkhanyakudedistrictmanager@kznhealth.gov.za</a></td>
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<tr>
<td>Umzinyathi</td>
<td>Mrs GC Shabangu (acting)</td>
<td>Ms Charlotte van Ross</td>
<td>(034) 299 9100 083 407 9958</td>
<td>(034) 212 4800 / 3062</td>
<td>P/Bag X2052 Dundee 3000</td>
<td>34 Wilson Street Dundee 3000</td>
<td><a href="mailto:gugu.shabangu@kznhealth.gov.za">gugu.shabangu@kznhealth.gov.za</a> <a href="mailto:charlotte.vanross@kznhealth.gov.za">charlotte.vanross@kznhealth.gov.za</a></td>
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<tr>
<td>Uthukela</td>
<td>Dr MT Zulu</td>
<td>Mrs S Mdakane</td>
<td>(036) 631 2202 (ext 139) 083 407 9964</td>
<td>(036) 631 0530</td>
<td>P/Bag X9958 Ladysmith 3370</td>
<td>32 Lyell Street Ladysmith 3370</td>
<td><a href="mailto:thandeka.zulu@kznhealth.gov.za">thandeka.zulu@kznhealth.gov.za</a> <a href="mailto:secretary.uthukel@kznhealth.gov.za">secretary.uthukel@kznhealth.gov.za</a></td>
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<tr>
<td>Zululand</td>
<td>Mr V Vilakazi (Acting)</td>
<td>Ms Nokuphila Mtshali</td>
<td>(035) 874 0600</td>
<td>(035) 874 0662</td>
<td>P/Bag X81 Ulundi3838</td>
<td>King Dinuzulu Highway Admin Building Ground Floor (Ministerial Suite) Ulundi</td>
<td><a href="mailto:vusi.vilakazi@kznhealth.gov.za">vusi.vilakazi@kznhealth.gov.za</a> <a href="mailto:nokuphila.mtshali@kznhealth.gov.za">nokuphila.mtshali@kznhealth.gov.za</a></td>
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# Community Health Centres

A Community Health Centre (CHC) is the second step in the provision of health care but can also be used for first contact care. A CHC offers similar services to a Provincial Clinic with the addition of a 24 hours maternity service, emergency care and casualty and a short stay ward. The CHC will refer a patient to a District hospital when necessary.

<table>
<thead>
<tr>
<th>Institution</th>
<th>District</th>
<th>Contact Person</th>
<th>Tel/Fax</th>
<th>Postal Address</th>
<th>Physical Address</th>
<th>Directions</th>
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<tbody>
<tr>
<td>Bruntville</td>
<td>Umngungundlovu</td>
<td>Dr IJ Faluade</td>
<td>T: (033) 263 1545 F: (033) 263 1638</td>
<td>P/Bag X514 Mooi River 3300</td>
<td>Bruntville Area</td>
<td>From N3 north turnoff to Mooiriver. Go right &amp; follow road for +- 700m. Turn left &amp; go +- 1km. CHC is on the right.</td>
<td><a href="mailto:faluade.idowu@kznhealth.gov.za">faluade.idowu@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Cato Manor</td>
<td>eThekwini</td>
<td>Mrs GN Mkhize</td>
<td>T: (031) 261 4260 F: (031) 261 4746</td>
<td>PO Box 2443 Durban 4000</td>
<td>25 Kalenden Road, Mayville</td>
<td>Take the N3 travelling South. Take the Mayville/Sherwood off ramp and turn right at the robots into Jan Smuts road. At the next set of robots turn right into Bellair Road. The clinic is along this road. Area 4</td>
<td><a href="mailto:gloria.mkhize@kznhealth.gov.za">gloria.mkhize@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Dannhauser</td>
<td>Amajuba</td>
<td>Dr SD Ntshalintshali</td>
<td>T: (034) 621 6100 F: (034) 621 9180</td>
<td>P/Bag X1008 Dannhauser, 3030</td>
<td>7 Durnacol Road, Dannhauser, 3080</td>
<td>7 Durnacol Road, Dannhauser, 3080</td>
<td><a href="mailto:Sipho.Ntshalintshali@kznhealth.gov.za">Sipho.Ntshalintshali@kznhealth.gov.za</a></td>
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<tr>
<td>Embo</td>
<td>Umngungundlovu</td>
<td>Mrs MS Nxumalo</td>
<td>T: (031) 781 1115 F: (031) 081 f1116</td>
<td>PO Box 165 Mid-Illiovo 3750</td>
<td>Mid-Illiovo rural area</td>
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<tr>
<td>eDumbe</td>
<td>Zululand</td>
<td>Dr TH Ndlovu</td>
<td>T:(034) 995 8501 F:(034) 995 8579</td>
<td>P/Bag X322 Paulpietersburg 3180</td>
<td>463 Main Rd, eDumbe Township, Vryheid</td>
<td>Enter Paulpietersburg from Vryheid side (R33). Go to T junction and turn right onto Piet Retief road. +-2km turn left into eDumbe Township. The CHC is +- 100m on the left</td>
<td><a href="mailto:ceo.edumbechc@kznhealth.gov.za">ceo.edumbechc@kznhealth.gov.za</a></td>
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<td>Institution</td>
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<tr>
<td>East Boom Street</td>
<td>Umgungundlovu</td>
<td>Mrs DL Naidoo</td>
<td>T: (033) 264 4900/3200</td>
<td>P O Box 4018 Willowton</td>
<td>541 Boom Street Pietermaritzburg (Corner of East and Boom streets)</td>
<td>N3 north into Pietermaritzburg. Take Greytown offramp &amp; go left onto Church Str. Go right onto East Str. Follow until Boom Str &amp; turn left. CHC is on both sides of the street.</td>
<td><a href="mailto:lily.naidoo@kznhealth.gov.za">lily.naidoo@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Gamalakhe</td>
<td>Jgu</td>
<td>Dr C Luke</td>
<td>T: (039) 318 1113</td>
<td>P/Bag X709 Gamalakhe 4249</td>
<td>Gamalakhe location</td>
<td>Follow R620 to Shelley Beach. Turn right on P55. Go for +- 3.5km. Turn left onto P200. Go +- 3.5km &amp; turn right onto P482 &amp; go +- 2.5km. Turn left at garage. Go +- 2km. Clinic is on the left.</td>
<td><a href="mailto:Chris.Luke@kznhealth.gov.za">Chris.Luke@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Hlengisizwe</td>
<td>eThekwini</td>
<td>Dr S Bhimsan</td>
<td>T: (031) 774 0084</td>
<td>PO Box 545 Hammersdale 3700</td>
<td>Unit 6, Str 76755, M’pumulanga Township</td>
<td>Follow N3 west. At Hammersdale offramp turn left (P385) and follow to before Peaceville. Turn left &amp; follow to Shezi Main. Left into Sibisi Rd. Clinic is left off this road on un-named street</td>
<td><a href="mailto:sharuna.bhimsan@kznhealth.gov.za">sharuna.bhimsan@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Imbalenhle</td>
<td>Umgungundlovu</td>
<td>Mrs XNT Mtunzi</td>
<td>T: (033) 398 9100</td>
<td>P/Bag X9104 Pietermaritzburg</td>
<td>Twala Rd, Imbali, Edendale</td>
<td>Go west on Edendale Rd. From Newport Dr, go +- 400m. Turn left onto Sutherland Rd &amp; right onto FJ Sithole. Go for +- 1.4km. Turn right onto Sinkwazi Rd. CHC is on the right.</td>
<td><a href="mailto:xolisiwe.mtunzi@kznhealth.gov.za">xolisiwe.mtunzi@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Inanda</td>
<td>eThekwini</td>
<td>Dr SCV Mncwango</td>
<td>T: (031) 519 0455</td>
<td>P/Bag X04 Phoenix 4340</td>
<td>C135, Rd 108516, Inanda</td>
<td>Follow KwaMashu Highway west. Left at Rd 108576, left at second road and left again. CHC is on the right. Near SAPS</td>
<td><a href="mailto:sethembiso.mncwango@kznhealth.gov.za">sethembiso.mncwango@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>KwaDabeka</td>
<td>eThekwini</td>
<td>Dr J Ramdeen</td>
<td>T: (031) 714 3700</td>
<td>P.O. Box 371 Clermaville 3602</td>
<td>4 Khuleleka (Spine) Road, KwaDabeka</td>
<td>M13 west to St Johns Ave offramp. Right in St Johns Ave. Left into Shepstone Road. Becomes Posselt Road. Left into Clermont Rd.</td>
<td><a href="mailto:jayshree.ramdeen@kznhealth.gov.za">jayshree.ramdeen@kznhealth.gov.za</a></td>
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<tr>
<td>KwaMashu</td>
<td>eThekwini</td>
<td>Dr B Badriperasad</td>
<td>T: (031) 504 9100 ext 9215 F:(031) 503 1815</td>
<td>P/Bag X013 KwaMashu 4360</td>
<td>G1400 Bhejane Rd, KwaMashu</td>
<td>Left into Zazi, Left Spinal Rd</td>
<td><a href="mailto:Bianca.Badriperasad@kznhealth.gov.za">Bianca.Badriperasad@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Ndwedwe Ilembe</td>
<td>Dr O Ayeni</td>
<td>T:(032) 532 3050 F:(032) 532 3628</td>
<td>P/Bag X528 Ndwedwe 4342</td>
<td>From Verulam take P100 Canelands road, straight up to Ndwdwe, we are near the Police station</td>
<td><a href="mailto:Olasunkanmi.Ayeni@kznhealth.gov.za">Olasunkanmi.Ayeni@kznhealth.gov.za</a></td>
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<tr>
<td>Newtown A</td>
<td>eThekwini</td>
<td>Mrs ZB Khumalo</td>
<td>T: (031) 510 0800 F:(031) 510 1101</td>
<td>P/Bag X 039 Inanda 4310</td>
<td>A 1345 Corner of King Bhekuzulu Road &amp; Nhlawathi Crescent. Inanda Newtown next to Newtown 'A'Police Station</td>
<td><a href="mailto:zandile.khumalo@kznhealth.gov.za">zandile.khumalo@kznhealth.gov.za</a></td>
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<tr>
<td>Nseleni</td>
<td>King Cetshwayo</td>
<td>Dr SNT Vilakazi</td>
<td>T: (035) 795 1124 F: (035) 795 1923</td>
<td>P/Bag X1031 Richards Bay 3900</td>
<td>345 UBhejane road, Nseleni Township</td>
<td>From N2 north towards Mtubatuba take Nseleni/Richards Bay turnoff. Go left towards Nseleni on P517. Go +- 3.3km. CHC is on the left as you enter Nseleni.</td>
<td><a href="mailto:sibahle.vilakazi@kznhealth.gov.za">sibahle.vilakazi@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Phoenix</td>
<td>eThekwini</td>
<td>Dr N Vabaza (acting)</td>
<td>T: (031) 538 0800 F:(031) 500 4290</td>
<td>P/Bag X007 Mt.Edgecombe 4300</td>
<td>30-32 Brookstone Whetstone Unit 10 Phoenix</td>
<td>Follow P2 north, left onto Phoenix Highway and follow. Left onto Lenham Dr and left onto Whetstone and left onto Flatstone. CHC is at the end of the road</td>
<td><a href="mailto:noxolo.vabaza@kznhealth.gov.za">noxolo.vabaza@kznhealth.gov.za</a></td>
</tr>
<tr>
<td>Pholela</td>
<td>Harry Gwala</td>
<td>Dr NMT Gumede</td>
<td>T: (039) 832 9491 F: (039) 832</td>
<td>Private Bag X502, Bulwer, 3244</td>
<td>Take R617 (P7) to Bulwer. Cross Mkhomazi River &amp; go +- 2.5km &amp; turn left onto P413 &amp; left onto P419. CHC is +- 400m on the right</td>
<td><a href="mailto:nhlakanipho.gumede@kznhealth.gov.za">nhlakanipho.gumede@kznhealth.gov.za</a></td>
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<td>Pomeroy</td>
<td>Umzinyathi</td>
<td>Dr SLM Madela</td>
<td>034 662 3300 / 086 725 8571</td>
<td>P/Bag X529, Pomeroy, 3020</td>
<td>Shepstone Road, Pomeroy</td>
<td><a href="mailto:Sanele.Madela@kznhealth.gov.za">Sanele.Madela@kznhealth.gov.za</a></td>
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<tr>
<td>St Chad’s</td>
<td>Jthukela</td>
<td>Dr RE Okafor</td>
<td>(036) 637 9600</td>
<td>PO Box 2238, Ladysmith 3370</td>
<td>Corner of Helpmekaar Road and Ezakheni Road</td>
<td><a href="mailto:Raymond.Okafor@kznhealth.gov.za">Raymond.Okafor@kznhealth.gov.za</a></td>
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<td>Sundumbili</td>
<td>Ilembe</td>
<td>Dr R Vishnupersadh</td>
<td>(032) 454 7500 / (032) 454 7529</td>
<td>P/Bag X6032 Mandini 4490</td>
<td>A682/3 Sundumbili Township</td>
<td><a href="mailto:Ravin.Vishnupersadh@kznhealth.gov.za">Ravin.Vishnupersadh@kznhealth.gov.za</a></td>
<td></td>
</tr>
<tr>
<td>Tongaat</td>
<td>eThekwini</td>
<td>Dr BM Roopsingh</td>
<td>(032) 944 5054 / (032) 945 1210 / 4058</td>
<td>P/Bag X06 Tongaat 4400</td>
<td>7 Sanele Nxumalo lane, Tongaat (off Gopalal Hurbans Road)</td>
<td><a href="mailto:boodhi.roopsingh@kznhealth.gov.za">boodhi.roopsingh@kznhealth.gov.za</a></td>
<td></td>
</tr>
<tr>
<td>Turton CHC</td>
<td>Ugu</td>
<td>Dr TT Mbangeleli</td>
<td>039 972 6000</td>
<td>P/Bag X07 Hibberdene 4220</td>
<td>Umgumbe Magistrate Court</td>
<td><a href="mailto:tandile.mbaneleli@kznhealth.gov.za">tandile.mbaneleli@kznhealth.gov.za</a></td>
<td></td>
</tr>
</tbody>
</table>
ANNEXURE C

Form A
REQUEST FOR ACCESS TO RECORD OF PUBLIC BODY
(Section 18 (1) of the Promotion of Access to Information Act, 2000
(Act No. 2 of 2000))
[Regulation 6]

FOR DEPARTMENTAL USE
Reference number:
Request received by
(state rank, name and surname of information officer/deputy information officer) on
____________________ (date) at __________________ (place).
Request fee (if any): R
Deposit (if any): R
Access fee: R

SIGNATURE OF INFORMATION OFFICER/DEPUTY INFORMATION OFFICER

A. Particulars of public body
The Information Officer/Deputy Information Officer:

B. Particulars of person requesting access to the record
(a) The particulars of the person who requests access to the record must be given below.
(b) The address and/or fax number in the Republic to which the information is to be sent, must be given.
(c) Proof of the capacity in which the request is made, if applicable, must be attached.

Full names and surname:
Identity number:
Postal address:
Fax number:
Telephone number:
E-mail address:
Capacity in which request is made, when made on behalf of another person:

C. Particulars of person on whose behalf request is made
This section must be completed ONLY if a request for information is made on behalf of another person.

Full names and surname:
Identity number:

D. Particulars of record

(a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
(b) If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1. Description of record or relevant part of the record:

2. Reference number, if available:
3. Any further particulars of record:

E. Fees

(a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.
(b) You will be notified of the amount required to be paid as the request fee.
(c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
(d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:

F. Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 below, state your disability and indicate in which form the record is required.

Disability: Form in which record is required:

Mark the appropriate box with an X.

NOTES:
(a) Compliance with your request for access in the specified form may depend on the form in which the record is available.
(b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.
(c) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.

1. If the record is in written or printed form:
   - copy of record*
   - inspection of record

2. If record consists of visual images—
   (this includes photographs, slides, video recordings, computer-generated images, sketches, etc.):
   - view the images
   - copy of the images*
   - transcription of the images*

3. If record consists of recorded words or information which can be reproduced in
sound:

| listen to the soundtrack (audio cassette) | transcription of soundtrack* (written or printed document) |

4. If record is held on computer or in an electronic or machine-readable form:

| printed copy of record* | printed copy of information derived from the record* | copy in computer readable form* (stiffy or compact disc) |

*if you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you?  
Postage is payable.

Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available.

In which language would you prefer the record?

G. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved/denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record?

Signed at __________________________this _______day of ___________20____

SIGNATURE OF REQUESTER/PERSON ON WHOSE BEHALF REQUEST IS MADE
The fee for a copy of the manual as contemplated in regulation 5 (c) of the Regulations to the Promotion of Access to Information Act is R0,60 for every photocopy of an A4-size page or part thereof.

1. The fees for reproduction referred to in regulation 7 (1) are as follows:

   (a) For every photocopy of an A4-size page or part thereof  
       R 0,60
   (b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine-readable form  
       R 0,40
   (c) For a copy in a computer-readable form on—
       (i) stiffy disc  
           R 5,00
       (ii) compact disc  
           R 40,00
   (d) (i) For a transcription of visual images, for an A4-size page or part thereof  
         R 22,00
       (ii) For a copy of visual images  
         R 60,00
   (e) (i) For a transcription of an audio record, for an A4-size page or part thereof  
         R 12,00
       (ii) For a copy of an audio record  
         R 17,00

2. The request fee payable by every requester, other than a personal requester, referred to in regulation 7 (2) is R35,00.

3. The access fees payable by a requester referred to in regulation 7 (3) are as follows:

   (1) (a) For every photocopy of an A4-size page or part thereof  
         R 0,60
   (b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine-readable form  
         R 0,40
   (c) For a copy in a computer-readable form on—
       (i) stiffy disc  
           R 5,00
       (ii) compact disc  
           R 40,00
   (d) (i) For a transcription of visual images, for an A4-size page or part thereof  
         R 22,00
       (ii) For a copy of visual images  
         R 60,00
   (e) (i) For a transcription of an audio record, for an A4-size page or part thereof  
         R 12,00
       (ii) For a copy of an audio record  
         R 17,00
   (f) To search for and prepare the record for disclosure, R15,00 for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation.

4. For purposes of section 22 (2) of the Act, the following applies:
   (a) Six hours as the hours to be exceeded before a deposit is payable; and
   (b) one third of the access fee is payable as a deposit by the requester.

3. The actual postage is payable when a copy of a record must be posted to a requester.
ANNEXURE E

Form B
NOTICE OF INTERNAL APPEAL
(Section 75 of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)
[Regulation 8]

STATE YOUR REFERENCE NUMBER:

A. Particulars of public body
The Information Officer/Deputy Information Officer:

B. Particulars of requester/third party who lodges the internal appeal

(a) The particulars of the person who lodge the internal appeal must be given below.
(b) Proof of the capacity in which appeal is lodged, if applicable, must be attached.
(c) If the appellant is a third person and not the person who originally requested the information, the particulars of the requester must be given at C below.

Full names and surname:
Identity number:
Postal address:
Fax number:
Telephone number:
E-mail address:
Capacity in which an internal appeal on behalf of another person is lodged:

C. Particulars of requester

This section must be completed ONLY if a third party (other than the requester) lodges the internal appeal.

Full names and surname:
Identity number:

D. The decision against which the internal appeal is lodged

Mark the decision against which the internal appeal is lodged with an X in the appropriate box:

<table>
<thead>
<tr>
<th>Refusal of request for access</th>
</tr>
</thead>
<tbody>
<tr>
<td>Decision regarding fees prescribed in terms of section 22 of the Act</td>
</tr>
<tr>
<td>Decision regarding the extension of the period within which the request must be dealt with in terms of section 26 (1) of the Act</td>
</tr>
<tr>
<td>Decision in terms of section 29 (3) of the Act to refuse access in the form requested by the requester</td>
</tr>
<tr>
<td>Decision to grant request for access</td>
</tr>
</tbody>
</table>

**E. Grounds for appeal**

*If the provided space is inadequate, please continue on a separate folio and attach it to this form. You must sign all the additional folios.*

State the grounds on which the internal appeal is based:

State any other information that may be relevant in considering the appeal:

**F. Notice of decision on appeal**

*You will be notified in writing of the decision on your internal appeal. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.*

State the manner:

Particulars of manner:

Signed at ___________________ this __________ day of __________ 20__

**SIGNATURE OF APPELLANT**

**FOR DEPARTMENTAL USE:**

**OFFICIAL RECORD OF INTERNAL APPEAL:**

Appeal received on ______________________ (date) ______________________ by __________________________ (state rank, name and surname of information officer/deputy information officer).

Appeal accompanied by the reasons for the information officer’s/deputy information officer’s decision and, where applicable, the particulars of any third party to whom or which the record relates, submitted by the information officer/deputy information officer on (date) to the relevant authority.

**OUTCOME OF APPEAL:**

DECISION OF INFORMATION OFFICER/DEPUTY INFORMATION OFFICER CONFIRMED/NEW DECISION SUBSTITUTED

NEW DECISION:

DATE: ___________________________ RELEVANT AUTHORITY

RECEIVED BY THE INFORMATION OFFICER/DEPUTY INFORMATION OFFICER FROM THE RELEVANT AUTHORITY ON (date):