health Department: Health PROVINCE OF KWAZULU-NATAL	uotation Advert
Opening Date:	2020-06-12
Closing Date:	2020/06/23
Closing Time:	11:00
INSTITUTION DETAILS	
Institution Name:	Manguzi hospital
Province:	KwaZulu-Natal
Department or Entity:	Department of Health
Division or section:	Central Supply Chain Management
Place where goods / services is required	X - RAY
Date Submitted	2020-06-11
ITEM CATEGORY AND DETAILS  Quotation Number:	ZNQ:
	111/20/21
Item Category:	Goods
Item Description:	MOBILE X - RAY UNIT HTS PECIFICATION ATTACHED
Quantity (if supplies)	01
COMPULSORY BRIEFING SESSION / S	SITE VISIT
Select Type:	Not Applicable
Date :	
Time:	
Venue:	
QUOTES CAN BE COLLECTED FROM:	
QUOTES SHOULD BE DELIVERED TO:	
ENQUIRIES REGARDING THE ADVERT	MAY BE DIRECTED TO:

Name:

THEMBA MAPHUMULO

Email:

themba.maphumulo@kznhealth.gov.za

**Contact Number:** 

035 5920 150 ext. 212

Finance Manager Name:

C. NHLEKO

Finance Manager Signature:

No late quotes will be considered

## STANDARD QUOTE DOCUMENTATION SUPPLY CHAIN MANAGEMENT OVER R30 000.00

YOU ARE HEREBY INVITED TO QUOTE FOR REQUIREMENTS AT: MANGUZI HOSPITAL, PRIVATE BAG X 301, KWA - NGWANASE 3973				
DATE ADVERTISED: 12/06/2020 CLOSING DATE 10/06/2020 CLOSING TIME: 11:00				
FACSIMILE NUMBER: 035 - 592 0161 E-MAIL ADDRESS Quotes. ManguziHospital@kznhealth.gov.za				
PHYSICAL ADDRESS: MANGUZI HOSPITAL, OFF - MAIN ROAD, ITHALA CENTRE, KWA - NGWANASE 3973				
111/20/21				
ZNQ NUMBER: 111/20/21				
DESCRIPTION: MOBILE X- RAY UNIT				
CONTRACT PERIOD				
CENTRAL SUPPLIER DATABASE REGISTRATION (CSD) NO.				
UNIQUE REGISTRATION REFERENCE				
DEPOSITED IN THE QUOTE BOX SITUATED AT (STREET ADDRESS)  MANGUZI HOSPITAL - MAIN GATE, OR FAX TO: 035 - 592 0161				
OR EMAIL YOUR QUOTES TO: Quotes.ManguziHospital@kznhealth.gov.za				
Bidders should ensure that quotes are delivered timeously to the correct address. If the quote is late, it will not be accepted for consideration.				
The quote box is open from 08:00 to 15:30.				
ALL QUOTES MUST BE SUBMITTED ON THE OFFICIAL FORMS — (NOT TO BE RE-TYPED)				
THIS QUOTE IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2011, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.				
THE FOLLOWING PARTICULARS MUST BE FURNISHED (FAILURE TO DO SO WILL RESULT IN YOUR QUOTE BEING DISQUALIFIED)				
NAME OF BIDDER				
POSTAL ADDRESS				
STREET ADDRESS				
TELEPHONE NUMBER CODENUMBER FACSIMILE NUMBER CODENUMBER				
CELLPHONE NUMBER				
E-MAIL ADDRESS				
VAT REGISTRATION NUMBER (If VAT vendor)				
HAS A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE BEEN SUBMITTED? (SBD 6.1)				

[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT (FOR EMEs& QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

# OFFICIAL PRICE PAGE FOR QUOTATIONS

ZNQ NUMBER: **ZNQ111/20/21** 

DESCRIPTION: MOBILE X- RAY UNIT	
SIGNATURE OF BIDDER [By signing this document I hereby agree to all terms and conditions]	DATE
CAPACITY UNDER WHICH THIS QUOTE IS SIGNED	

Item No	Quantity	Description	Brand &	Country of	Price	Price	
			model	manufacture	R	(	
		SUPPLY AND DELIVERY					
01.	01	MOBILE X- RAY UNIT					
		H.T.S. SPECIFICATION ATTACHED				$\top$	
		SPECIFICATION: RAD - 2 (RADIOLOGY)					
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ALUE ADD	ED TAX @ 1	5% (Only if VAT Vendor)			+	+	
OTAL QUO	TATION PR	CE (VALIDITY PERIOD 60 Days)			<del> </del>	-	

Does This Offer Comply With The Specification?	Does The Article Conform To The S.A.N.S. / S.A.B.S. Specification?
Is The Price Firm?	State Delivery Period E.G. E.G. 1day, 1week

Tel: 0333920130	Enquiries regarding technical information may be directed to:  Contact Person: X - RAY Tel: 0355920150.

37 11/08/2020

#### **DECLARATION OF INTEREST**

	limited quote or proposal). In employed by the state, or to p declare his/her position in relate the bidder is employed by the the legal person on whose evaluation and or adjudication	ersons employed by the state <sup>1</sup> , or p an offer or offers in terms of this involvew of possible allegations of favolutersons connected with or related to the to the evaluating/adjudicating and the state; and/or behalf the bidding document is signor of the quote(s), or where it is knart acts and persons who are involvent.	vitation uritism uthori uthori ned, l own f	n to quote (includes a price quotant should the resulting quote, or pant, it is required that the bidder of the where-  has a relationship with persons/attact such a relationship exists be	ation, advertised part thereof, be a or his/her authori a person who are tween the person	competitive quote, warded to persons sed representative e/is involved in the
2.	In order to give effect to the ab	ove, the following questionnaire mu	st be	completed and submitted with the	e quote.	
2.2.	Position occupied in the Comp	ative pany (director, trustee, shareholder²)	2.5.	Tax Reference Number:		
2.8. 2.8.1 2.8.2 2.8.2 (Note: F 2.8.2 2.9. 2.9.1 2.10.	emproyee / persal numbers m Are you or any person connect. If so, furnish the following part Name of person / director / trus Name of state institution at white Position occupied in the state in . If you are presently employed in the public sector?  1. If yes, did you attach proof in the public sector? 2. If no, furnish reast Did you or your spouse, or an state in the previous twelve must be involved with the evaluation of the proof of your or any person connect may be involved with the evaluation. Are you, or any person connect and person connect was pour or any person connect and person connec	stee / shareholder/ member: ch you or the person connected to to the person connected to the state, did you obtain the and for such authority to the quote document the interest of such authority, where applicable, may restrong for non-submission of such propy of the company's directors / trusters	www. yed b  he bic  ppprop  ment  ult in  of:  nship  hation	y the state?  dder is employed: Any other particulars: oriate authority to undertake remu  the disqualification of the quote.)  shareholders / members or their s  (family, friend, other) with a pers	inerative work or concerning to the conduction on employed by an any other bidd	PELICABLE  YES NO  Utside employment  YES NO
2.12.	<ol> <li>If so, furnish particulars: Do you or any of the directors and or not they are bidding for this</li> </ol>	trustees / shareholders / members	of the	company have any interest in an	y other related co	
NB:	The Department Of Health will to ensure that their details are	tees / members / shareholders. validate details of directors / trust up-to-date and verified on CSD. If over as non-compliant according to	the C	epartment cannot validate the in	formation on C	liers' responsibility SD, the quote will
4	DECLARATION					
I, TH FUR	Œ UNDERSIGNED (NAM NISHED IN PARAGRAPH	E) S 2.	•••••	CERTIFY	THAT THE I	NFORMATION
I AC PRO	CEPT THAT THE STATE VE TO BE FALSE.	MAY REJECT THE QUOTE O	R AC	CT AGAINST ME SHOULD	THIS DECLA	RATION
	of bidder	Signature		osition	Date	
a)	' means – any national or provincial departmer constitutional institution within the me Act, 1999 (Act No. 1 of 1999); any municipality or municipal entity;	nt, national or provincial public entity or aning of the Public Finance Management	c) d) e)	provincial legislature; national Assembly or the national Counc Parliament.	il of provinces; or	

2"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

3

# SPECIAL CONTRACT CONDITIONS OF QUOTATIONS

#### 1. AMENDMENT OF CONTRACT

1.1. Any amendment to or renunciation of the provisions of the contract shall at all times be done in writing and shall be signed by both parties.

#### 2. CHANGE OF ADDRESS

2.1. Bidders must advise the Department of Health (institution where the offer was submitted) should their address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.

#### 3. GENERAL CONDITIONS ATTACHED TO THIS QUOTATION

- 3.1. The institution is under no obligation to accept the lowest or any quote.
- 3.2. The price quoted must include VAT (if VAT vendor). However, it must be noted that the department reserves the right to evaluate all quotations excluding VAT as some bidders may not be VAT vendors.
- 3.3. The bidder must ensure the correctness & validity of quote:
  - (i) that the price(s), rate(s) & preference quoted cover all for the work/item (s) & accept that any mistakes regarding the price (s) & calculations will be at the bidder's risk
- 3.4. The bidder must accept full responsibility for the proper execution & fulfilment of all obligations conditions devolving on under this agreement, as the Principal (s) liable for the due fulfilment of this contract.
- 3.5. This quotation will be evaluated based on the 80/20 points system, specification & correctness of information. All required documentation must be completed in full and submitted.
- 3.6. Offers must comply strictly with the specification.
- Only offers that meet or are greater than the specification will be considered.
- 3.8. Late quotes will not be considered.
- 3.9. Expired product/s will not be accepted. All products supplied must be valid for a minimum period of six months.
- 3.10. A bidder not registered on the Central Suppliers Database or verification has failed will not be considered.
- 3.11. All delivery costs must be included in the quote price, for delivery at the prescribed destination.
- 3.12. Only firm prices will be accepted. Such prices must remain firm for the contract period. Non-firm prices (including rates of exchange variations) will not be considered.
- 3.13. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- 3.14. In the event of a bidder having multiple quotes, only the cheapest according to specification will be considered. Furthermore a verification will be done to identify if bidders have multiple companies and are quoting (cover-quoting) for this bid. In such instances only the cheapest bid according to specification will be considered.

# 4. SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF THIS QUOTATION.

- 4.1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and vice versa and with words importing the masculine gender shall include the feminine and the neuter.
- 4.2. Under no circumstances whatsoever may the quotation/bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
- 4.3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
- 4.4. Quotation submitted must be complete in all respects.
- 4.5. Any alteration made by the bidder must be initialled.
- 4.6. Use of correcting fluid is prohibited
- 4.7. Quotation will be opened in public as soon as practicable after the closing time of quotation.
- 4.8. Where practical, prices are made public at the time of opening quotations.
- 4.9. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.

#### 5. SPECIAL INSTRUCTIONS REGARDING HAND DELIVERED QUOTATIONS

- 5.1. Quotation shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the quotation documents.
- 5.2. Each quotation shall be addressed in accordance with the directives in the quotation documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the quotation number and closing date indicated on the envelope. The envelope shall not contain documents relating to any quotation other than that shown on the envelope. If this provision is not complied with, such quotations/bids may be rejected as being invalid.
- 5.3. All quotations received in sealed envelopes with the relevant quotation numbers on the envelopes are kept unopened in safe custody until the closing time of the quotation/bids. Where, however, a quotation is received open, it shall be sealed. If it is received without a quotation/bid number on the envelope, it shall be opened, the quotation number ascertained, the envelope sealed and the quotation number written on the envelope.
- 5.4. A specific box is provided for the receipt of quotations, and no quotation found in any other box or elsewhere subsequent to the closing date and time of quotation will be considered.

- 5.5. No quotation/bid sent through the post will be considered if it is received after the closing date and time stipulated in the quotation documentation, and proof of posting will not be accepted as proof of delivery.
- 5.6. Quotation documents must not be included in packages containing samples. Such quotations may be rejected as being invalid.

#### 6. SAMPLES

- 6.1. In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.
- (i) If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
- (ii) If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion.
- 6.2. Samples must be made available when requested in writing or if stipulated on the document.
- (i) If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All testing will be for the account of the bidder.

## 7. COMPULSORY SITE INSPECTION / BRIEFING SESSION

7.1.	Bidders who fail to attend the compulsory meeting will be disqualified from the evaluation process.			
(i) (ii)	The institution has determined that a compulsory site meeting Date Place Place	take place		
Instit	ution Stamp:	Institution Site Inspection / briefing session Official		
}		Full Name:		
		Signature:		
		Date:		

#### 8. STATEMENT OF SUPPLIES AND SERVICES

8.1. The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

#### 9. SUBMISSION AND COMPLETION OF SBD 6.1

9.1. Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all relevant information required, will result in such a bidder not being considered for preference point's allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

#### 10. TAX COMPLIANCE REQUIREMENTS

- 10.1. In the event that the tax compliance status has failed on CSD, it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.
- 10.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.

#### 11. TAX INVOICE

- 11.1. A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:
- (i) the name, address and registration number of the supplier:
- (ii) the name and address of the recipient;
- (iii) an individual serialized number and the date upon which the tax invoice is issued;
- (iv) a description and quantity or volume of the goods or services supplied;
- (v) the official department order number issued to the supplier;
- (vi) the value of the supply, the amount of tax charged;
- (vii) the words tax invoice in a prominent place.

#### 12. PATENT RIGHTS

The supplier shall indemnify the KZN Department of Health (hear after known as the purchaser) against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

#### 13. PENALTIES

- 13.1. If at any time during the contract period, the service provider is unable to perform in a timely manner, the service provider must notify the institution in writing/email of the cause of and the duration of the delay. Upon receipt of the notification, the institution should evaluate the circumstances and, if deemed necessary, the institution may extend the service provider's time for performance.
- 13.2. In the event of delayed performance that extends beyond the delivery period, the institution is entitled to purchase commodities of a similar quantity and quality as a substitution for the outstanding commodities, without terminating the contract, as well as return commodities delivered at a later stage at the service provider's expense.
- 13.3. Alternatively, the institution may elect to terminate the contract and procure the necessary commodities in order to complete the contract. In the event that the contract is terminated the institution may claim damages from the service provider in the form of a penalty. The service provider's performance should be captured on the service provider database in order to determine whether or not the service provider should be awarded any contracts in the future.
- 13.4. If the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance.

#### 14. TERMINATION FOR DEFAULT

- 14.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (i) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract,
- (ii) if the supplier fails to perform any other obligation(s) under the contract; or
- (iii) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 14.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services.
- 14.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 15. FAILURE TO COMPLY WITH ABOVE WILL RESULT IN YOUR QUOTE BEING PASSED OVER.

#### PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all quotes invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all quotes:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- The value of this quote is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.
- 1.3 Points for this quote shall be awarded for:
  - (a) Price; and
  - (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this quote is allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the quote, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- The purchaser reserves the right to require of a bidder, either before a quote is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

#### 2. DEFINITIONS

- (a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
  - 1) B-BBEE Status level certificate issued by an authorized body or person:
  - 2) A swom affidavit as prescribed by the B-BBEE Codes of Good Practice;
  - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

#### 3. POINTS AWARDED FOR PRICE

#### 3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left( 1 - \frac{Pt - P\min}{P\min} \right)$$
 Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration
Pmin = Price of lowest acceptable bid

# 4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
11	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

5.	D.I.O.	DECL	40	A THORE
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- 5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:
- 6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1
- 6.1 B-BBEE Status Level of Contributor: = ......(maximum of 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of R-RREE status level of contributor.

	3-BBEE status level of contributor.	m 4. Faile must be substantiated by telev	anı
7.	SUB-CONTRACTING	(Tick applicable box)	
7.1	Will any portion of the contract be sub-contracted?	YES NO	
7.1.1	If yes, indicate:		
	i) What percentage of the contract will be subcontracted	6	
8.	Whether the sub-contractor is an EME or QSE	(Tick applicable box)	

iv) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of NO Preferential Procurement Regulations, 2017: Designated Group: An EME or QSE which is at last 51% owned by: EME QSE  $\sqrt{}$  $\sqrt{\phantom{a}}$ Black people Black people who are youth Black people who are women Black people with disabilities Black people living in rural or underdeveloped areas or townships Cooperative owned by black people Black people who are military veterans OR Any EME Any QSE

9.	DECLARATION WITH REGARD TO COMPANY/FIRM						
9.1	Name of company/firm:						
9.2	VAT registration number:						
9.3	Company registration number:						
9.4	.4 TYPE OF COMPANY/ FIRM [TICK APPLICABLE BOX]						
		Partnership/Joint Venture / Consortium One person business/sole propriety Close corporation Company (Pty) Limited					
9.5	DESC	RIBE PRINCIPAL BUSINESS ACTIVITIES					
9.6			2001				
3.0		ANY CLASSIFICATION [TICK APPLICABLE E Manufacturer Supplier Professional service provider Other service providers, e.g. transporter, etc.	30.4]				
9.7	Total n	umber of years the company/firm has been in	business:				
9.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points clain the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the contributor the preference(s) shown and I / we acknowledge that:							
	i) Ti	he information furnished is true and correct;					
	ii) T	he preference points claimed are in accordanc	e with the General Conditions as indicated in paragraph 1 of this form;				
iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 ar be required to furnish documentary proof to the satisfaction of the purchaser that the claims are corre		esult of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may satisfaction of the purchaser that the claims are correct;					
	iv) lf ha	iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contra have not been fulfilled, the purchaser may, in addition to any other remedy it may have —					
	(a)	disqualify the person from the bidding proce	SS;				
	(b)	recover costs, losses or damages it has incu	urred or suffered as a result of that person's conduct;				
	(c)	cancel the contract and claim any damages arrangements due to such cancellation;	which it has suffered as a result of having to make less favourable				
	(d)	who acted on a fraudulent basis, be restricted	s shareholders and directors, or only the shareholders and directors ed by the National Treasury from obtaining business from any organ s, after the audi alteram partem (hear the other side) rule has been				
	(e)	forward the matter for criminal prosecution.					
	WITN	ESSES	SIGNATI IDE/S) OF DIDDEDS/S)				
	1		SIGNATURE(S) OF BIDDERS(S)  DATE:				
	2		ADDRESS				

# PROVINCE OF KWAZULU-NATAL

# **DEPARTMENT OF HEALTH**

# HEALTH TECHNOLOGY SERVICES (H.T.S. – RADIOLOGY SERVICES)

SPECIFICATION FOR: MOBILE X-RAY UNIT

**UMDNS: 11758** 

SPECIFICATION: RAD - 2 (RADIOLOGY)

SPECIFICATION: H.T.S. RAD -2 (RADIOLOGY)

Page 1 of 17

NB: GENERAL CLAUSES THAT DO NOT APPLY TO THE EQUIPMENT OFFERED MUST BE ANSWERED "COMPLIES", "DOES NOT COMPLY" OR ANSWER THE QUESTION UNDER BIDDERS COMMENTS.

			BIDDERS COMMENTS:
NO		SPECIFICATION	STATE "COMPLIES" OR "DOES NOT COMPLY" OR ANSWER THE
			QUESTION.
Clause G1.1		The space provided under "Bidder's Comments" for each clause must be used for this purpose. Bidders who neglect to provide answers to every Clause in this Bid Specification will be disqualified. Bidders must note that abbreviated answers e.g. N/A etc. will not be accepted.	
F 10	9	Bidders must also note that no part of any clause/s in this Bid Specification may be altered. Where there are traces of alterations found to any clauses in this Bid Specification during Adjudication, the	
		Adjudication Committee will reserve the right to disqualify the bidder. The Bidder must clearly indicate if their offered product complies with the stated requirements, by indicating, "Complies" or "Does not comply" or answer the question next to the corresponding clause.	
Clause G2		All responses must be clear and legible.	
Clause G3		GUARANTEE:	
Clause G3.1		All Equipment, Materials and Workmanship provided under this	
		Contract must be Guaranteed for a minimum period of twenty four (24) Months. The successful bidder must arrange with the respective Hospital / Institution and the Health Technology Services before	
	200	Commissioning the Equipment at the respective Hospital / Institution.  The bidder to note that the Guarantee period must only take effect upon successful Commissioning at the respective Hospital / Institution and successful test and acceptance by the Health Technology Services.	
Clause G3.2 State percentage guaranteed up		State percentage guaranteed up time of machine (Should be at least 99%).	
Clause G3.3		The recommended number of services, per annum, by the	
		manufacturer, must be included during and up until the end of the guarantee period and all costs related to the provision of such service/s will be for the bidders account.	
Clause G3.4		The bidder must state the number of services that will be provided during and up to the end of the guarantee period.	
Clause G3.5		Any breakdown during the guarantee period must include all cost (spares, labour, travelling and sundries) for any prescribed maintenance services (major and minor) as well as any QA testing that is required by Department Health's Radiation Control Board during the guarantee period.	
Clause G3.6			
Clause G3.7			
Clause G3.8			
Clause G3.9	-	Any repetition (twice or more) of the same type of fault that first occurred during the guarantee period must be considered as a repair under guarantee if it occurs within the first year after the expiry of the guarantee period.	
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-		BIDDERS COMMENTS:
NO COMO	SPECIFICATION	STATE "COMPLIES" OR "DOES NOT COMPLY" OR ANSWER THE QUESTION.
Clause G3.10	The same guarantee conditions must apply to replacement units.	
Clause G4	The successful bidder must Supply, Deliver, Commission and install the Equipment and will be required to demonstrate the product to the Applicable Staff at the Institution and costs for the abovementioned must be included in the final bid price.	
Clause G5	Bidders must offer the Health Technology Service's In House Technicians a demonstration of the product, which will enable the	
Table 1 Table 5	Health Technology Service's In House Technicians to become acquainted with the equipment during the Test and Acceptance phase.	
Clause G6	Preference may be given to a make and model that has been technically and clinically evaluated by a Government Institution within the R.S.A. (Attach proof of evaluation where applicable).	*
Clause G7	The successful bidder must provide the Health Technology Service's in house Technicians, <b>full training</b> in the calibration, maintenance, service and repair of the product down to PCB Level. N.B. The quality and level of the training must be equivalent to the manufacturer's original factory training and any costs incurred to provide this training will be for the bidders account. A Certificate of Competency must be issued on completion of the training. The Training must be provided by the successful bidder to the Health Technology Services within three months from date of initial supply and delivery of the equipment to the end user.	
Clause G8	SERVICING:	
Clause G8.1	The bidder must have a well established service and repair facility in KwaZulu-Natal, to service, repair and calibrate the equipment offered. (The Health Technology Services reserves the right to inspect the premises).	
Clause G8.2	If the service is subcontracted to a local service agent, a signed copy of The letter of appointment by the bidder and acceptance by the Subcontractor must be submitted with this bid / quotation. (The Health Technology Services reserves the right to inspect the premises).	
Clause G8.3	State Number of other medical equipment "Repair & Service" Agencies (excluding your Agency) represented by the subcontractor.	
Clause G8.4	Supply the Name, Address and Telephone Number/s of the Local Service Department within KwaZulu-Natal.	
	Please supply details as follows:	
	Company name :	
	Physical Address :	
	Telephone Number/s : Fax number :	
	(The Health Technology Services reserves the right to inspect the premises).	
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		BIDDERS COMMENTS:
NO I	SPECIFICATION	STATE "COMPLIES" OR "DOES NOT COMPLY" OR ANSWER THE QUESTION.
Clause G8-5	State if the Technician(s) are in the direct employ of the bidder or a subcontractor.	
Clause G8.6	The bidder must supply information on the number of Technicians permanently working in KwaZulu-Natal and their names and contact Telephone Number/s must be listed (Directly employed or subcontracted) in an annexure to the bid document.	
Clause G8.7	The Technician(s) must be original equipment manufacturer trained to deal with the service, repair and calibration of the equipment quoted on.  N.B. Proof of original equipment manufacturer training must be submitted with this bid / quotation offer.	
Clause G8.8	The Institution's requirement is that a technician is available within a reasonable time (24 hours) to attend to malfunctioning equipment. The Bidder to state the technician per install base e.g. equipment ratio to technician ratio, e.g. 1 technician per 10 pieces of equipment.	
Clause G9	The bidder must Guarantee that no additional equipment will be Required for the successful operation of the equipment bided for on delivery and commissioning at the customers site. A starter pack of all essential accessories and disposables must be supplied so that the unit can be put into immediate operation. The cost of the starter pack must be included in the final bid price.	
Clause G10	Optional accessories must be offered for separately on the Schedule of optional accessories found at the end of this Technical specification, indicating catalogue numbers, correct descriptions and Prices inclusive of V.A.T.	
Clause G11	Bidder must state the period of time for delivery of Spare parts following the receipt of an official order as follows: 0 to 10 days; 0 to 20 days; 0 to 30 days; 0 to 60 days; 0 to 90 days; more than 90 days.	
Clause G11,1	The Bidder must supply with this offer a list together with the quantities of spares held locally in stock in the KwaZulu-Natal Province on the offered product. The Health Technology Services reserves the right to inspect the premises to verify the spares stock held.	
Clause G12	The bidder must include a firm commitment in writing, which must be attached with this bid that they would supply spares, components, upgrades, complete original service / repair manual, technical support and ongoing training support for technical staff of the Health Technology Services and the end users Department of Health, KwaZulu-Natal throughout the life cycle of the equipment offered.	
Clause G13	Spares must be available for 10 (Ten) years from the original equipment manufacturer for the product offered.	
Clause G14	The successful bidder must include in their offer at no extra cost to the final bid price:	
Clause G14.1	Complete user Operation / Maintenance Manual x 2 (two) Book / File; CD, DVD copies in English Language.	

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G	3	BIDDERS COMMENTS:
NO	SPECIFICATION	STATE "COMPLIES" OR "DOES NOT COMPLY" OR ANSWER THE QUESTION.
Clause G14.2	Complete ORIGINAL Service / Repair Manual x 2 (two) Book / File; CD; DVD copies in English Language which MUST include the following information: Fault Finding Guide, Circuit Diagrams / Schematics, Circuit Descriptions, and PCB Layouts, Calibration Guide, Part Numbers and exploded diagram of Mechanical Parts / Panels.	
Clause G14.3	All the above Manuals must be properly bound in either a Book, File or CD form.	
Clause G14.4	The Bidder must supply all software (including software-keys and / or passwords) to allow for trouble shooting (fault-finding), maintenance, calibrations, repairs and services at no additional cost.	
Clause G15	Does your Company have an after hour service back up facility.	
Clause G16	If the equipment is taken away for repairs, a loan set must be made available on request to the end user by the Institution until the Institution's unit is returned. All costs incurred for providing the loan unit must be for the bidders account.	
Clause G17	Bidder must bid on the latest model and Technology that fully complies with this Technical Specification.	
Clause G17.1	The Bidder must state how long this technology has been commercially available (state when the model offered was launched).	
Clause G17.2	The bidder must state if there are any near future updates expected.	
Clause G18	The successful bidder must maintain a system for notifying and Providing users with Updates, Modifications, new Software Releases and Récalls.	
a. Clause G19	The successful bidders must arrange for an acceptance test of the equipment with the Manager of the Health Technology Services and the Hospital Manager. A copy of the original answered Specification, copy Of the invoice order and relevant paperwork (PH form) from the Receiving Hospital must be submitted with the equipment when the ACCEPTANCE TEST is to be undertaken.	
Clause G20	Where equipment bided for, operates off 220 Volt, 50Hz a.c. supply, bidder must ensure that the product being quoted for is fitted with a 15 Amp approved mains plug top, which is held together by two screws.	
Clause G21	The unit must comply with an acceptable International Electrical Safety Standard such as IEC 60601-1 and 60601-1-2 for Medical Equipment Where the quoted equipment operates off an electrical supply.	
Clause G22	All equipment, the installation and any alteration / additions must comply with:	
Clause G22.1	The Occupational Health and Safety Act (1993);	
Clause G22.2	The wiring code S.A.N.S. 0142.	4
Clause G23	Units being quoted for must be CE Certified. (Attach a copy of certification). The make and the model offered must be reflected on the certificate.	
Clause G24	The Mains Cable of the unit being quoted for must be the Hospital Grade Type and it must be a minimum length of (3) three metres. N.B. The mains cable of the unit being quoted for must be S.A.N.S. Colour coded.	

	P	BIDDERS COMMENTS:
NO	SPECIFICATION	STATE "COMPLIES" OR "DOES NOT COMPLY" OR ANSWER THE QUESTION.
Clause G25	The equipment being quoted for must be protected against Electro Magnetic Interference.	
Clause G26	Only new equipment must be quoted for. Refurbished and reconditioned equipment being quoted on will not be accepted.	
Clause G27	Bidders must note that dedicated test equipment, spare parts and any special tooling required for the upkeep and maintenance of the equipment quoted on must be available to the Health Technology	
Olever OSS	Services to procure if requested.	
Clause G28	All the necessary calibration and maintenance software, where applicable, required to maintain and calibrate the equipment, must be supplied with the equipment to the Health Technology Services at no extra cost to the final bid price.	
Clause G29	NB. HAZARDOUS SUBSTANCE ACT:	and the second section of the section of the second section of the section of the second section of the sec
Clause G29.1	If this type of equipment / apparatus appears on the schedule of Hazardous Substances issued by the Directorate: Health Technology of the Department of Health, a license in terms of the Act on Hazardous Substances (Act. 15/1973) must be submitted with this bid document. The license must be registered under the bidders name or a letter of joint venture must be submitted by the license holder where the license is not in the name of the bidder. Bidders that neglect to submit a license will not be considered.	
Clause G29.2	Bidder must state the Radiation Control licence number of the make and model of equipment offered.	License No:
Clause G29.3	Where it has been established by the bidder that the equipment offered does not require Radiation Control licence, proof from the Radiation Control authority must be submitted with this bid document.	
Clause G30	The system offered must comply fully with or exceed all of the minimum specification requirements per the Technical Clauses.	
Clause G31	The offer submitted must be supported by descriptive literature, colour pamphlets, colour brochures and technical data sheets applicable to the offer (i.e. supporting information for all components of the system) must	
Clause G32	accompany the bid, failing which the bid will not be considered.  The equipment and any accessories ordered from the successful bidder will be delivered, installed, tested, calibrated, demonstrated (including specified training) and commissioned in the specific Hospital at the expense of the successful Bidder, prior to full payment being made.	
Clause G33	All prices are to include V.A.T. and must be quoted in the South African currency. The price must be valid for a period of 180 days from closing date of bid.	
Clause G34	If the product offered is unknown to the Department, the Department reserves the right to have the unit evaluated by a team of Technical and Clinical experts with regards to its functionality, performance and quality. The decision of this committee will be used as a motivation for the evaluation and recommendation of the bid. For this reason a demonstration unit must be readily available, or the bidder must take arrange for demonstration with representatives of the Department for the equipment offered at a site within South Africa where a same make and model of unit is installed and is in full clinical operation. The cost of	
	this site visit is for the account of the bidder and it must therefore not place any obligation on the Department to procure from the bidder.	
Clause G35	The Institution requesting the unit reserves the right to clinically trial and evaluate the unit in order to ensure that the unit meets the clinical	

NO	SPECIFICATION	BIDDERS COMMENTS: STATE "COMPLIES" OR "DOES NOT COMPLY" OR ANSWER THE QUESTION.
	requirements of the Department before adjudication of the bid.	
Clause G36	UPGRADEABILITY WHERE APPLICABLE:	
Clause G36.1	Bidders are to state the policy with regard to future software updates and the costs that will be involved.	
Clause G36.2	The Bidder to state what hardware and software will be available, with costs and projected dates.	
Clause G37	UPGRADE POLICY:	
Clause G37.1	All future upgrades (hardware and software) involving patient safety must be offered at no additional cost.	
Clause G37.2	All future upgrades removing software viruses from existing software must be supplied at no cost.	
Clause G37.3	Any upgrade before or after installation of the equipment involving additional cost must be brought to the attention of the Manager, Health Technology Services.	
Clause G38	The Bidder must indicate the expected life of their offered unit and software in years.	

# TECHNICAL SPECIFICATION

#### SCOPE OF WORK:

This specification establishes the requirements, supply, delivery, end user training, demonstration, commission and installation of the MOBILE X – RAY UNIT.

#### GENERAL:

1.1 Bidders are aware that the manoeverability and ease of use of a mobile unit is impossible to assess on a pamphlet. It is therefore imperative that the units offered be demonstrated to end users from the respective institution.

State when, where and to whom the unit was demonstrated.

- 1.2 The bidder to state make and model of the unit offered.
- 1.3 A radiation warning sign must be fixed to the unit.
- 1.4 The unit must comply with the requirements of the Department of Health: Directorate Radiation Control in regard to radiation protection. Any modifications required will be at the bidder's expense.
- 1.5 The successful bidder must complete the required quality assurance tests on delivery of the unit and must supply documented proof of the results

#### **TECHNICAL SPECIFICATIONS:**

CLAUSE T1	GENERATOR:	COMPLIANT (yes/no)	COMMENTS
Clause 1.1	Compact converter generator with an output of at least 20 kW		
Clause 1.2	The maximum mAs at various kVs must be stated		
This so include	These factors will be taken into consideration in the bid adjudication. The unit must have a mA output that will make radiography with reduced exposure times possible.		
	State:  Maximum mAs at 125 kV  Maximum mAs at 110 kV  Maximum mAs at 100 kV  Maximum mAs at 90 kV  Maximum mAs at 80 kV  Maximum mAs at 70 kV  Maximum mAs at 60 kV  Maximum mAs at 50 kV  Maximum mAs at 40 kV		
Clause 1.3	The kV control must provide for steps of 1kV	a 8 a	
Clause 1.4	The bidder to state the kV range		

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Clause 1.5	The cable connecting the hand switch must be at least two metres. State length		
Clause 1.6	The unit offered must incorporate automatic mains compensation		
CLAUSE T2	X-RAY TUBE AND CABLES:	COMPLIANT (yes/no)	COMMENTS
Clause 2.1	The size of the focus must be in the range of (0.8 – 1.2)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Clause 2.2	A pair of high voltage cables and installation cables to suit installation must be provided		
Clause 2.3	Anode heat storage capacity must not be less than 40kHU		M ************************************
GLAUSE Ta	COLLIMATOR:	COMPLIANT (yes/no)	COMMENTS
Clause 3.1	A light beam diaphragm must be fitted		
Clause 3.2	The leaves must be independently adjustable in both lateral and longitudinal directions		
Clause	A rotating flange between the		
3.3	collimator and the tube must be supplied in order to permit diagonal collimation		
Clause 3.4	The unit is required for radiography of patients in hospital beds and a FFD of less than 100cms is frequently used. A field coverage of 43 x 43cms at a focal film distance of 80cms must be achieved.		
	State field coverage at 80cms.		
CLAUSE T4	TUBE STAND/MOBILE BASE:	COMPLIANT (yes/no)	COMMENTS
Clause 4.1	The unit must have a base frame with the tube parked or clipped close to the base frame for transport		
Glause 4.2	The tube stand must provide for vertical movement of the focus of the X-Ray tube up to a height of at least 1,8 metres above the floor		
Clause 4.3	The bidder to state maximum height of unit when prepared for transport		
Clause	State minimum height of tube above floor level when prepared for transport		
Clause 4.5	Angulation of the tube head must be controlled by an adequate locking		

	device		
Clause	The unit must be suitable for		
4.6	radiography on a theatre table and therefore the tube when positioned to give a FFD of 100 cms must extend past the line of the base plate by an		
5	adequate distance	in the second	
Clause 4.7	If the floor to focus distance were 1800 mm (maximum) state what the		
7.1	maximum distance would be between the front end of the base plate of the unit and the central ray		
Clause 4.8	Bidders must supply details of the movements of the tube and tube		
\$	arm/column and must state whether the tube arm can swing to the right and left (wig-wag)		
Clause 4.9	The base must be fitted with an adequate floor brake		
Clause 4.10	State the mass of the unit		
CLAUSE T5	UPGRADABILITY:	COMPLIANT (yes/no)	COMMENTS
Clause 5.1	All future upgrades (hardware and software), where applicable, involving patient safety must be offered at no additional cost.  All future upgrades removing software viruses from existing software, where applicable, must be supplied at no additional cost.		
	Any software upgrade, where applicable, before or after installation of the equipment must be brought to the attention of the Manager, Health Technology Services.	2	
CLAUSE T6	MANUALS:	COMPLIANT (yes/no)	COMMENTS
Clause 6.1	The bidder must include in their offer at no extra cost to the final bid price:		
	(a) Complete user Operation/Maintenance Manual x 2 (two) Book/File; CD; DVD copies in English Language (b) Complete ORIGINAL		
	Service/Repair Manual x 2 (two) Book/File; CD; DVD copies in English Language which MUST include the following information: (i) Fault Finding Guide, (ii) Circuit Diagrams /Schematics,	Q -	

	(iii) Circuit Descriptions,		
	<ul> <li>(iv) PCB Layouts,</li> <li>(v) Calibration Guide,</li> <li>(vi) Part Numbers and exploded diagram of Mechanical</li> <li>Parts/Panels.</li> </ul>		
	The offer submitted must be supported by descriptive literature, colour pamphlets, colour brochures and technical data sheets applicable to the offer.		
	FAILURE TO SUBMIT THE ABOVE WILL RESULT IN THE BID NOT BEING CONSIDERED		
CLAUSE T7	TRAINING IN THE CORRECT USE OF PRODUCTS:	COMPLIANT (yes/no)	COMMENTS
Clause 7.1	The successful bidder must offer continuous training to staff in effective utilisation of their products. Wastage as a result of not effectively utilising products must be immediately reported by the supplier to the Department of Health. When called for by the Department of Health Technology Services, the contractor must furnish the details sought after.		
Clauge 7.2	The successful bidder must provide the breath Technology Service's in house Technicians, a demonstration of the product offered, full training in the calibration, maintenance, service and repair of the product down to PCB Level, N.B. The quality and level of the		
	training must be equivalent to the manufacturer's original factory training and any costs incurred to provide this training will be for the bidders account. A Certificate of Competency must be issued on completion of the training. The Training must be provided by the successful bidder to the Health Technology Services within three months from date of initial supply and delivery of the equipment to the end user.		
Clause 7.3	The successful Bidder must at no extra cost provide additional ongoing training for end users and technical staff on the equipment offered		
CLAUSE 18	RADIATION CONTROL LICENCE:	COMPLIANT (yes/no)	COMMENTS

Clause 8.1	Bidders must state the Radiation Control Licence number of the make and model of the equipment offered. If this type of equipment/apparatus appears on the schedule of Hazardous Substances, issued by the Directorate: Radiation Control of the Department of Health, a licence in terms of the Act on Hazardous Substances (Act 15/1973) must be submitted with the bid document. The licence must be registered under the bidders name or the letter of Joint Venture must be submitted by the Licence holder where the licence is not in the name of the bidder.  BIDDERS THAT NEGLECT TO SUBMIT A LICENCE WILL BE		
	DISQUALIFIED.  BIDDER TO STATE LICENCE NUMBER:	*	
CLAUSE	MAINTENANCE AND SERVICE	COMPLIANT	COMMENTS
T9	AGREEMENT:	(yes/no)	
Clause	Bidders must provide a fully		
9.1	comprehensive maintenance and		
	service agreement for a period of 5		
(E)	years to commence upon termination		
	of the warranty period.		
	The five year maintenance plan must		
	The five year maintenance plan must also include all quality check and		
	1 10 mm		
	quality assurance requirements,		
the state of the s	including all required calibrations. This		
- The state of the	contract will commence after the two		
	year warranty period has expired.		
	Software updates and upgrades to be included.		
	manuca.		
	This contract would cover, but not be limited to the following: ALL PARTS (		
	including, where appropriate,		
	Consumables, X-Ray tubes and other glassware), labour, traveling,		
	glassware), labour, travelling,   accommodation, service and		
	maintenance. The five year		
	maintenance plan must also include all	2	
	quality check and quality assurance		(*
	requirements, including all required		
	calibrations. This contract will commence after the two year warranty		
	period has expired. Software updates		
	and upgrades to be included		
**			
5.40	Software changes to the equipment		
	which are corrective in nature and		
	No. of the Control of		

initiated due to software errors, regulatory requirements or safety		
reasons, shall be delivered and		
installed at no charge for the period of		
the contract		
The bidder must supply details as to		
what is included in the cost that is		
quoted below. This must be attached		
as an annexure to the technical		
specification.		

The bidder must complete the schedule below.

# YEARLY MAINTENANCE CONTRACT SCHEDULE

	Year	Amount
	1	
TOTAL CENTRE ACRES AND TOTAL	2	
TOTAL SERVICE AGREEMENT COST FOR FIVE YEAR PERIOD AFTER LAPSE OF TWO YEAR GAURANTEE PERIOD	3	
	4	
	5	
TOTAL	/	R

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# **SCHEDULE OF OPTIONAL ACCESSORIES**

Bidders must quote the price of the optional accessories and items listed as well as any other accessories that may be useful to the end users.

Cat No	Item	Price including VAT
	3	
200 A		
(E)		
	- 4	

# **DETAILED TECHNICAL SPECIFICATION**

# **GENERAL INFORMATION REQUIRED**

# FAILURE TO COMPLETE THIS PART WILL DISQUALIFY THE BIDDER

Description	Mobile X-Ray Unit
Make	
Model	
Country of Origin	
Final Bid Price inclusive of VAT	
Local (KwaZulu-Natal) Agent	
Delivery Period	
R S A Import Permit Holder	
Bidder	
Signature	Date
Address	
9	
Telephone No.	Fax No.
Contact Person	

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# **FULLY COMPREHENSIVE SERVICE AGREEMENT**

- a) The bidder must state the number of services per annum that are required for the equipment offered as per the manufacturer's recommendations.
- b) The bidder must state the cost (inclusive of vat.) of each service per unit.
- c) The bidder must supply all inclusive, fully comprehensive five year preventative maintenance, service and repair contract covering all equipment, hardware and software. This contract would cover, but not be limited to the following: ALL PARTS (including, where appropriate, Consumables, X-Ray tubes, Ultrasound probes and other glassware), labour, traveling, mileage, spare parts, service kits, breakdowns, accommodation, and all call outs that is required for the servicing of each unit and maintenance. (The bidder must attach on a separate annexure detailing the cost of each of the above.)
- d) The bidder must attach proof of the number of services as per the manufacturer's recommendation.
- e) The bidder must submit a draft maintenance and service agreement with their bid.
- f) The bidder must complete the schedule below.

Number of Services Required Per Unit	Cost of each service per Unit	Quantity of units	Total Cost
		7	

Institution for	which the equipment is intended		
Bidder:	Signature:	 Date:	

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