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Majola Phumlani - ?



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KZN Health > Components > Supply Chain Management

AdvertQuote

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health  Department Health Province of KWAZULU NATAL	Quotation Advert	
Opening Date:	2020-11-05	
Closing Date:	2020-11-12	[12]
Closing Time:	11:00	
INSTITUTION DETAILS	- -	
Institution Name:	Head Office Quotations	$\overline{\mathbf{v}}$
Province:	KwaZulu-Natal	
Department or Entity:	Department of Health	
Division or section:	Central Supply Chain Management	
Place where goods / services is required	Natalia	
Date Submitted	2020-11-04	
ITEM CATEGORY AND DETAILS		
Quotation Number:	ZNQ: 727/20/21-H	
Item Category:	Goods	Y
Item Description:	Subscription to e-books linked to the online library on the intranet	

Quantity (if supplies)

COMPULSORY BRIEFING SESSION / SITE VISIT

Select Type:

Not Applicable

 $\vee$ 

Date: Time:

Venue:

QUOTES CAN BE COLLECTED FROM:

QUOTES SHOULD BE DELIVERED TO:

310 Jabu Ndlovu, Old Boys Model School, PMB, 3201

ENQUIRIES REGARDING THE ADVERT MAY BE DIRECTED TO:

Name:

Jabulani Hlongwane

Email:

jabulani.hlongwane@kznhealth.gov.za

Contact Number:

033 815 8345

Finance Manager Name:

Finance Manager Signature:

No late quotes will be considered

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# Note:

- 1. The completed Quotation Advert must be printed and signed by the Finance manager.
- 2. A signed copy of the Quotation Advertimust be scanned and emailed to web administration: SCM-Advert@kznhea/th gov za for uploading to the department website.
- 3. N.B if the scanned copy submitted is not a signed copy (by the finance manager), the advert/award WILL NOT be uploaded.

Site updated 64 November, 2020, 01:21 pm

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Contact the Web Administrator

# STANDARD QUOTE DOCUMENTATION OVER R30 000.00

YOU ARE HEREBY INVITED TO QUOTE FOR REQUIREMENTS AT: DEPARTMENT OF HEALTH- CENTRAL SCM  DATE ADVERTISED: 05/11/2020  PHYSICAL ADDRESS: 310 JABU NDLOVU STREET, SCM OFFICES, PIETERMARITZBURG, 3201
ZNQ NUMBER: 727/20/21-H
-CONTRACT PERIOD VALIDITY-PERIOD 60 Days
SARS PIN
CENTRAL SUPPLIER DATABASE REGISTRATION (CSD) NO.
UNIQUE REGISTRATION REFERENCE
DEPOSITED IN THE QUOTE BOX SITUATED AT (STREET ADDRESS)  310 JABU NDLOVU STREET, PIETERMARITZBURG, SCM OFFICES, TENDER ADVISORY  Bidders should ensure that quotes are delivered timeously to the correct address. If the quote is late, it will not be accepted for consideration.  The quote box is open from 08:00 to 15:30.  ALL QUOTES MUST BE SUBMITTED ON THE OFFICIAL FORMS – (NOT TO BE RE-TYPED)  THIS QUOTE IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2011, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL
CONDITIONS OF CONTRACT.  THE FOLLOWING PARTICULARS MUST BE FURNISHED  (FAILURE TO DO SO WILL RESULT IN YOUR QUOTE BEING DISQUALIFIED)
NAME OF BIDDER
POSTAL ADDRESS
STREET ADDRESS
TELEPHONE NUMBER CODENUMBER FACSIMILE NUMBER CODENUMBER
CELLPHONE NUMBER
E-MAIL ADDRESS
VAT REGISTRATION NUMBER (If VAT vendor)
HAS A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE BEEN SUBMITTED? (SBD 6.1)  YES NO
IF YES WHO WAS THE CERTIFICATE ISSUED BY? [TICK APPLICABLE BOX]
AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)

YES NO .

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS / SERVICES / WORKS OFFERED? [IF YES ENCLOSE PROOF]

• •	
OFFICIAL PRICE PAGE FOR QUOTATIONS	en e
SIGNATURE OF BIDDER [By signing this document   hereby agree to all terms and conditions]	DATE
CAPACITY UNDER WHICH THIS QUOTE IS SIGNED	

lem No	Quantity	Description	Brand &	Country of	Price	
			model	manufacture	R	(
1	1	Subscription to e-books linked to the Online				i
		library on the intranet				1
	-					+
		See specification attached				I
			No. 444		-	+
		-	-		-	
						+
						#
	-					+
		Original documents required in a sealed				
		envelope with current CSD summary report				
		reflecting banking details, certified copy				
		of B-BBEE certificate by verified agency and				1
		accredited by SANAS , Tax Clearance				1
		certificate or SARS pin				+
						Ŧ
		Responses to be delivered:310 Jabu Ndlovu				
		street,old boys Model,Quotation tender box				
		Or				
		quotations.scmho@kznhealth.gov.za				1
VALUE AL	DED TAX (C	only if VAT Vendor)				+

Does This Offer Comply With The Specification?	Does The Article Conform To The S.A.N.S. / S.A.B.S. Specification?	
Is The Price Firm?	State Delivery Period E.G. E.G. 1day, 1week	

Enquiries regarding the <u>quote</u> may be directed to:	Enquiries regarding technical information may be directed to:
Contact Person: Jabulani Hlongwne Tel: 033-815 8345	Contact Person: N Ngidi Tel033 395 2751

## **DECLARATION OF INTEREST**

- Any legal person, including persons employed by the state<sup>1</sup>, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to quote (includes a price quotation, advertised competitive quote, limited quote or proposal). In view of possible allegations of favouritism, should the resulting quote, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where
  - the bidder is employed by the state; and/or

the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the quote(s), or where it is known that such a relationship exists between the person or persons for or

	on whose behalf th	e declarant acts and persons who are i	nvolved w	ith the evaluation and o	or adjudication of the c	luote.
2.	In order to give effect	to the above, the following questionnain	re must be	completed and submit	ted with the quote.	
2.1. 2.2.	Full Name of bidder/i	epresentative	2.4 2.5	. Company Registration.  Tax Reference Num	on Number:ber:	
2.3.	Position occupied in	he Company (director, trustee, shareho	older²):2.6			
2.7.		ectors / trustees / shareholders / memb		ndividual identity numb	ers, tax reference nur	mbers and, if applicable
		mbers must be indicated in paragraph		·		[TICK APPLICABLE]
2.8.	Are you or any perso	n connected with the bidder presently e	employed	by the state?		YES NO
2.8.	<ol> <li>If so, furnish the follo</li> </ol>		-		og <b>V</b> ersion	11 40
	Name of person / dire	ctor / trustee / shareholder/ member:				
	Name of state instituti	on at which you or the person connecte	ed to the b	idder is employed:		
	Position occupied in the	ne state institution:		Any other particul	ars:	
2.8.		employed by the state, did you obtain	the appro	priate authority to unde	ertake remunerative w	ork outside employment
	in the public sector					YES NO
		ach proof of such authority to the quote				
		of such authority, where applicable, ma				
2.8.	2.2. If no, furnish reas	sons for non-submission of such proof:				
2.9.		se, or any of the company's directors /	trustees /	shareholders / membe	ers or their spouses co	
	state in the previous					YES NO
		ulars:				
2.10		n connected with the bidder, have any			with a person employ	
0.46		the evaluation and or adjudication of the				YES NO
2.10	J.1. If so, furnish partic	ulars:		and the second of the second of		
2.1	. Are you, or any person	on connected with the bidder, aware of	any relatio	nsnip (ramily, mend, ot	ner) between any othe	
0.44		e who may be involved with the evalua				YES NO
2.1	Do you or any of the	ulars:directors / trustees / shareholders / mer	nbore of th	o company have any ir	torget in any other rel	atad companies whather
2.12	or not they are biddir		inners or n	ie company nave any n	iterest in any other re-	YES NO
2.11		ulars:				ILG NO
۷, ۱۷	·					
3.		ors / trustees / members / sharehold				
NB:		lealth will validate details of directors				
		letails are up-to-date and verified on C				
	not be considered ar	nd passed over as non-compliant accord	ding to Na	itional Treasury Instruct	ion Note 4 (a) 2016/1	<i>1.</i>
4	DECLARATION					
	HE UNDERSIGNE RNISHED IN PARA	O (NAME)			CERTIFY THAT T	THE INFORMATION
		STATE MAY REJECT THE QUO	TE OR A	ACT AGAINST ME	SHOULD THIS DI	ECLARATION
PR	OVE TO BE FALSE	•				
				Deskies	_	7
Nar	ne of bidder	Signature		Position	L	Date
¹"Sta	ite" means					
a)	any national or province	al department, national or provincial public en	tity or c	·		
	Act, 1999 (Act No. 1 of 19		ement d e	,	national Council of province	es; or
b)	any municipality or munic	par enuty;				

<sup>&</sup>lt;sup>2</sup>"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

#### SPECIAL CONTRACT CONDITIONS OF QUOTATIONS

#### 1. AMENDMENT OF CONTRACT

1.1. Any amendment to or renunciation of the provisions of the contract shall at all times be done in writing and shall be signed by both parties.

## 2. CHANGE OF ADDRESS

2.1. Bidders must advise the Department of Health (institution where the offer was submitted) should their address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.

## 3. GENERAL CONDITIONS ATTACHED TO THIS QUOTATION

- 3.1. The institution is under no obligation to accept the lowest or any quote.
- 3.2. The price quoted must include VAT (if VAT vendor). However, it must be noted that the department reserves the right to evaluate all quotations excluding VAT as some bidders may not be VAT vendors.
- 3.3. The bidder must ensure the correctness & validity of quote:
  - (i) that the price(s), rate(s) & preference quoted cover all for the work/item (s) & accept that any mistakes regarding the price (s) & calculations will be at the bidder's risk
- 3.4. The bidder must accept full responsibility for the proper execution & fulfilment of all obligations conditions devolving on under this agreement, as the Principal (s) liable for the due fulfilment of this contract.
- 3.5. This quotation will be evaluated based on the 80/20 points system, specification & correctness of information. All required documentation must be completed in full and submitted.
- 3.6. Offers must comply strictly with the specification.
- 3.7. Only offers that meet or are greater than the specification will be considered.
- 3.8. Late quotes will not be considered.
- 3.9. Expired product/s will not be accepted. All products supplied must be valid for a minimum period of six months.
- 3.10. A bidder not registered on the Central Suppliers Database or verification has failed will not be considered.
- 3.11. All delivery costs must be included in the quote price, for delivery at the prescribed destination.
- 3.12. Only firm prices will be accepted. Such prices must remain firm for the contract period. Non-firm prices (including rates of exchange variations) will not be considered.
- 3.13. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- 3.14. In the event of a bidder having multiple quotes, only the cheapest according to specification will be considered. Furthermore a verification will be done to identify if bidders have multiple companies and are quoting (cover-quoting) for this bid. In such instances only the cheapest bid according to specification will be considered.

# 4. SAMPLES

- 4.1. In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.
- (i) If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
- (ii) If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion.
- 4.2. Samples must be made available when requested in writing or if stipulated on the document.
- (i) If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All testing will be for the account of the bidder.

#### COMPULSORY SITE INSPECTION / BRIEFING SESSION

5.1. Bidders who fail to attend the compulsory meeting will be disqu	alified from the evaluation process.
(i) The institution has determined that a compulsory site meeting (ii) Date/ Time: Place	will not take place
Institution Stamp:	Institution Site Inspection / briefing session Official
	Full Name:
	Signature:
	Date:

#### 6. STATEMENT OF SUPPLIES AND SERVICES

6.1. The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

## 7. SUBMISSION AND COMPLETION OF SBD 6.1

7.1. Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all relevant information required, will result in such a bidder not being considered for preference point's allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

## 8. TAX COMPLIANCE REQUIREMENTS

- 8.1. In the event that the tax compliance status has failed on CSD, it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.
- 8.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, *the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.*

## 9. TAX INVOICE

- 9.1. A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:
- (i) the name, address and registration number of the supplier;
- (ii) the name and address of the recipient;
- (iii) an individual serialized number and the date upon which the tax invoice is issued;
- (iv) a description and quantity or volume of the goods or services supplied;
- (v) the official department order number issued to the supplier;
- (vi) the value of the supply, the amount of tax charged;
- (vii) the words tax invoice in a prominent place.

## 10. PATENT RIGHTS

10.1. The supplier shall indemnify the KZN Department of Health (hear after known as the purchaser) against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

#### 11. PENALTIES

11.1. if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract.

## 12. TERMINATION FOR DEFAULT

- 12.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (i) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract,
- (ii) if the supplier fails to perform any other obligation(s) under the contract; or
- (iii) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 12.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services.
- 12.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

# FAILURE TO COMPLY WITH ABOVE WILL RESULT IN YOUR QUOTE BEING PASSED OVER.

## PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all quotes invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all quotes:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- 1.2 The value of this quote is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.
- 1.3 Points for this quote shall be awarded for:
  - (a) Price; and
  - (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this quote is allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the quote, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a quote is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

## 2. DEFINITIONS

- (a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
  - 1) B-BBEE Status level certificate issued by an authorized body or person;
  - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
  - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes:

## 3. POINTS AWARDED FOR PRICE

#### 3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left( 1 - \frac{Pt - P \min}{P \min} \right)$$
 Where

Ps

= Points scored for price of bid under consideration

Pt

Price of bid under consideration
Price of lowest acceptable bid

Pmin = Price of low

## 4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributo	Number of points (88/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

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8.

- 5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:
- 6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

iii) The B-BBEE status level of the sub-contractor......

6.1 B-BBEE Status Level of Contributor: = .......(maximum of 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

P					
7.	SUB-CONTRACTING	(Tick applicable box)			
7.1	Will any portion of the contract be sub-contracted?	YES	NO		
7.1.1	If yes, indicate:				
	i) What percentage of the contract will be subcontracted	6		-	

Whether the sub-contractor is an EME or QSE (Tick applicable box)

Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms

of Preferential Procurement Regulations,2017: Designated Group: An EME or QSE which is at last 51% owned by: EME QSE  $\sqrt{}$  $\sqrt{}$ Black people Black people who are youth Black people who are women Black people with disabilities Black people living in rural or underdeveloped areas or townships Cooperative owned by black people Black people who are military veterans OR Any EME Any QSE

YES

NO

9.	DECLAR	DECLARATION WITH REGARD TO COMPANY/FIRM				
9.1	Name	Name of company/firm:				
9.2	VAT registration number:					
9.3	Company registration number:					
9.4	TYPE	OF COMPANY/ FIRM [TICK APPLICABLE BOX	X]			
_	- C - C - C	Partnership/Joint Venture / Consortium One person business/sole propriety Close corporation Company (Pty) Limited	· .			
9.5	DESC	RIBE PRINCIPAL BUSINESS ACTIVITIES	*			
9.6	COMF	PANY CLASSIFICATION [TICK APPLICABLE B	OX]			
	0	Manufacturer Supplier Professional service provider Other service providers, e.g. transporter, etc.				
9.7	Total r	Total number of years the company/firm has been in business:				
9.8	I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based of the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:					
	i) T	i) The information furnished is true and correct;				
	ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;					
		iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;				
		iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –				
	(a)	disqualify the person from the bidding proces	SS;			
	(b)	recover costs, losses or damages it has incu	rred or suffered as a result of that person's conduct;			
	(c)	cancel the contract and claim any damages arrangements due to such cancellation;	which it has suffered as a result of having to make less favourable			
	(d)	who acted on a fraudulent basis, be restricted	s shareholders and directors, or only the shareholders and directors ed by the National Treasury from obtaining business from any organ s, after the audi alteram partem (hear the other side) rule has been			
	(e)	forward the matter for criminal prosecution.				
	4TIW	NESSES	SIGNATURE(S) OF BIDDERS(S)			
	1		DATE:			
	2		ADDRESS			

# Specification:

- 1. Supply e-books on a 3 year contract.
- 2. E-books must be accessible via the Online Library on the intranet. Access will be IP authenticated to ensure all networked computers have access to the resources.
- 3. E-books must be accessible in PDF no special software must be downloaded to access the e-books.
- 4. Platform must be user friendly, easy to navigate. Must have option to download and / or print chapter / sections of e-books
- 5. Reports of usage statistics for each title must be available.
- 6. Dedicated service consultant in South Africa.
- 7. Multi-user license with 3 concurrent users. There must be no limit to the number of staff who can access the package of e-books subscribed to.
- 8. Quotations to be South African Rand. Subsequent invoice to be issued in South African Rand.
- 9. Service provider to provide a list of all titles included in package they offer.
- 10. Service provider to provide an overview of their platform and be willing to offer a free trial for a period of 3 months.
- 11. The latest edition of each title to be provided on an ongoing basis.
- 12. Due to network connectivity challenges within the Department, users must be able to download a book and access it offline.
- 13. E-books must not be limited to Nursing and Clinical titles, but include a broad spectrum of subjects, including those in the administrative field.
- 14. Service provider must advise Department if they are sub-contracting. The Service Providers relationship with sub-contractors must have no bearing on the contract signed with the Department of Health.