

Quotation Advert

Opening Date: 2020-10-27

Closing Date: 2020-11-05

Closing Time: 11:00

INSTITUTION DETAILS

Institution Name: Head Office Quotations

Province: KwaZulu-Natal

Department or Entity: Department of Health

Division or section: Central Supply Chain Management

Place where goods / services is required: Richards Bay Forensic Mortuary

Date Submitted

ITEM CATEGORY AND DETAILS

Quotation Number: ZNQ:
781/20/21-H

Item Category: Services

Item Description: ONE YEAR MAINTENANCE OF REFRIGERATION , COLDROOM ANF FREEZERS AT RICHARDS BAY MORTUARY

CIDB Required: 2 ME or Above

Quantity (if supplies) 01

COMPULSORY BRIEFING SESSION / SITE VISIT

Select Type: Compulsory Site Visit

Date : 2020-11-03

Time: 12:00

Venue: Richards Bay Forensic Mortuary

QUOTES CAN BE COLLECTED FROM: www.kznhealth.gov.za

QUOTES SHOULD BE DELIVERED TO: Quotations.scmho@kznhealth.gov.za

ENQUIRIES REGARDING THE ADVERT MAY BE DIRECTED TO:

Name:

Kwazikwakhe Cele

Email:

Kwazikwakhe.Cele@kznhealth.gov.za

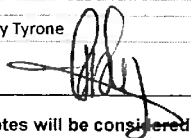
Contact Number:

033 815 8392

Finance Manager Name:

Ashby Tyrone

Finance Manager Signature:



A handwritten signature in black ink, appearing to read 'Ashby Tyrone', is written over a solid horizontal line.

No late quotes will be considered

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS / SERVICES / WORKS OFFERED? [IF YES ENCLOSE PROOF]

OFFICIAL PRICE PAGE FOR QUOTATIONS

SIGNATURE OF BIDDER DATE.....
 [By signing this document I hereby agree to all terms and conditions]

CAPACITY UNDER WHICH THIS QUOTE IS SIGNED.....

Item No	Quantity	Description	Brand & model	Country of manufacture	Price	
					R	c
1	01	One year maintenance of refrigeration cold room and freezers at Richards Bay Mortuary				
		Compulsory Site Visit Date: 03 November 2020 Venue: Richards Bay Mortuary Time: 12:00				
		CIDB Required: 2ME or above				
		NB: Specification Attached				
		Original documents required in a sealed envelope with current CSD summary report reflecting banking details, certified copy of B-BBEE certificate by verified agency and accredited by SANAS , Tax Clearance certificate or SARS pin				
		Responses to be delivered:310 Jabu Ndlovu street,old boys Model,Quotation tender box Or Quotations.scmho@kznhealth.gov.za				
VALUE ADDED TAX (Only if VAT Vendor)						
TOTAL QUOTATION PRICE (VALIDITY PERIOD 60 Days)						

Does This Offer Comply With The Specification? Is The Price Firm?	Does The Article Conform To The S.A.N.S. / S.A.B.S. Specification? State Delivery Period E.G. E.G. 1day, 1week
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Enquiries regarding the <u>quote</u> may be directed to: Contact Person: Kwazikwakhe Cele Tel: 033-815 8392	Enquiries regarding <u>technical information</u> may be directed to: Contact Person: Musa Mkhize Tel: 065 951 0286
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DECLARATION OF INTEREST

1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to quote (includes a price quotation, advertised competitive quote, limited quote or proposal). In view of possible allegations of favouritism, should the resulting quote, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-
 - the bidder is employed by the state; and/or
 - the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the quote(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the quote.
2. In order to give effect to the above, the following questionnaire must be completed and submitted with the quote.

- | | |
|--|---|
| 2.1. Full Name of bidder/representative..... | 2.4. Company Registration Number: |
| 2.2. Identity Number: | 2.5. Tax Reference Number: |
| 2.3. Position occupied in the Company (director, trustee, shareholder):..... | 2.6. VAT Registration Number: |

- 2.7. The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below. [TICK APPLICABLE]
- 2.8. Are you or any person connected with the bidder presently employed by the state? YES NO
- 2.8.1. If so, furnish the following particulars:
 - Name of person / director / trustee / shareholder/ member:
 - Name of state institution at which you or the person connected to the bidder is employed:.....
 - Position occupied in the state institution: Any other particulars:.....
- 2.8.2. If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? YES NO

2.8.2.1. If yes, did you attach proof of such authority to the quote document?

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the quote.)

- 2.8.2.2. If no, furnish reasons for non-submission of such proof:
- 2.9. Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months? YES NO
- 2.9.1. If so, furnish particulars:.....
- 2.10. Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this quote? YES NO
- 2.10.1. If so, furnish particulars:.....
- 2.11. Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this quote? YES NO
- 2.11.1. If so, furnish particulars:.....
- 2.12. Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? YES NO
- 2.12.1. If so, furnish particulars:.....

3. Full details of directors / trustees / members / shareholders.

NB: The Department Of Health will validate **details of directors / trustees / members / shareholders** on CSD. It is the suppliers' responsibility to ensure that their details are up-to-date and verified on CSD. If the Department cannot validate the **information** on CSD, the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.

4 DECLARATION

I, THE UNDERSIGNED (NAME).....CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2.

I ACCEPT THAT THE STATE MAY REJECT THE QUOTE OR ACT AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

..... Name of bidder Signature Position Date
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¹"State" means –

- | | |
|---|---|
| a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999); | c) provincial legislature; |
| b) any municipality or municipal entity; | d) national Assembly or the national Council of provinces; or |
| | e) Parliament. |

²"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

SPECIAL CONTRACT CONDITIONS OF QUOTATIONS

1. AMENDMENT OF CONTRACT

1.1. Any amendment to or renunciation of the provisions of the contract shall at all times be done in writing and shall be signed by both parties.

2. CHANGE OF ADDRESS

2.1. Bidders must advise the Department of Health (institution where the offer was submitted) should their address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.

3. GENERAL CONDITIONS ATTACHED TO THIS QUOTATION

- 3.1. The institution is under no obligation to accept the lowest or any quote.
- 3.2. The price quoted must include VAT (if VAT vendor). However, it must be noted that the department reserves the right to evaluate all quotations excluding VAT as some bidders may not be VAT vendors.
- 3.3. The bidder must ensure the correctness & validity of quote:
 - (i) that the price(s), rate(s) & preference quoted cover all for the work/item (s) & accept that any mistakes regarding the price (s) & calculations will be at the bidder's risk
- 3.4. The bidder must accept full responsibility for the proper execution & fulfilment of all obligations conditions devolving on under this agreement, as the Principal (s) liable for the due fulfilment of this contract.
- 3.5. This quotation will be evaluated based on the 80/20 points system, specification & correctness of information. All required documentation must be completed in full and submitted.
- 3.6. Offers must comply strictly with the specification.
- 3.7. Only offers that meet or are greater than the specification will be considered.
- 3.8. Late quotes will not be considered.
- 3.9. Expired product/s will not be accepted. All products supplied must be valid for a minimum period of six months.
- 3.10. A bidder not registered on the Central Suppliers Database or verification has failed will not be considered.
- 3.11. All delivery costs must be included in the quote price, for delivery at the prescribed destination.
- 3.12. Only firm prices will be accepted. Such prices must remain firm for the contract period. Non-firm prices (including rates of exchange variations) will not be considered.
- 3.13. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- 3.14. In the event of a bidder having multiple quotes, only the cheapest according to specification will be considered. Furthermore a verification will be done to identify if bidders have multiple companies and are quoting (cover-quoting) for this bid. In such instances only the cheapest bid according to specification will be considered.

4. SAMPLES

- 4.1. In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.
 - (i) If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
 - (ii) If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion.
- 4.2. Samples must be made available when requested in writing or if stipulated on the document.
 - (i) If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All testing will be for the account of the bidder.

5. COMPULSORY SITE INSPECTION / BRIEFING SESSION

5.1. Bidders who fail to attend the compulsory meeting will be disqualified from the evaluation process.

- (i) The institution has determined that a compulsory site meeting will take place
- (ii) Date 03 / 11 / 2020 Time 12 : 00 Place Richards Bay Mortuary

Institution Stamp:	Institution Site Inspection / briefing session Official Full Name: Signature: Date:
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6. STATEMENT OF SUPPLIES AND SERVICES

- 6.1. The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

7. SUBMISSION AND COMPLETION OF SBD 6.1

- 7.1. Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all relevant information required, will result in such a bidder not being considered for preference point's allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

8. TAX COMPLIANCE REQUIREMENTS

- 8.1. In the event that the tax compliance status has failed on CSD, *it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.*
- 8.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, *the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.*

9. TAX INVOICE

- 9.1. A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:

- (i) the name, address and registration number of the supplier;
- (ii) the name and address of the recipient;
- (iii) an individual serialized number and the date upon which the tax invoice is issued;
- (iv) a description and quantity or volume of the goods or services supplied;
- (v) the official department order number issued to the supplier;
- (vi) the value of the supply, the amount of tax charged;
- (vii) the words tax invoice in a prominent place.

10. PATENT RIGHTS

- 10.1. The supplier shall indemnify the **KZN Department of Health** (hereafter known as the purchaser) against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

11. PENALTIES

- 11.1. if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract.

12. TERMINATION FOR DEFAULT

- 12.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (i) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract,
 - (ii) if the supplier fails to perform any other obligation(s) under the contract; or
 - (iii) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 12.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services.
- 12.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

FAILURE TO COMPLY WITH ABOVE WILL RESULT IN YOUR QUOTE BEING PASSED OVER.



health

Department:
Health

PROVINCE OF KWAZULU-NATAL

INFRASTRUCTURE DEVELOPMENT

**REFRIGERATION (COLD ROOMS AND FREEZERS) SYSTEMS:
1 YEAR PREVENTATIVE MAINTENANCE CONTRACT
REQUIREMENTS**

**KING CETSHWAYO DISTRICT – RICHARDS BAY MEDICO LEGAL
MORTUARY**

Prepared By: Mr M Mkhize

January 2020

1. INTRODUCTION

The refrigeration systems in the forensic mortuaries are used to keep the temperatures of the cold rooms, body cabinets and freezers in the forensic mortuaries at desired low levels to prevent the bodies from decomposing as that can affect the autopsy results.

At Richards Bay Medico Legal Mortuaries, the asset information for the cold-rooms and freezer rooms is as per the table under item 4.1.

2. INSTALLATIONS IN KING CETSHWAYO HEALTH DISTRICTS FORENSIC MORTUARIES

2.1 Refrigeration System

There are two (2) medico legal mortuaries at King Cetshwayo District and each of these mortuaries has refrigeration system installed.

3. REFRIGERATION SYSTEMS' MAINTENANCE

There are two (2) fundamental types of refrigeration System maintenance that the successful contractor must perform, namely "preventative" and "reactive/corrective" maintenance. The contractor must work more towards maximum preventative maintenance, preferable to maintain 80:20 ratio (preventative to reactive) at all times.

3.1 Preventative Maintenance

This type of maintenance is best defined as: regular activities performed on the equipment to keep it functional in order to prevent failure. This involves inspection, condition monitoring, testing, cleaning etc.

In order to achieve the maximum life of the refrigeration system and associated accessories, attention must be focused on preventative maintenance. Each of the prescribed inspection and test activities, services and reactive maintenance must be conducted by a competent person and records must be kept in a dedicated "file".

The contractor must develop inspection and test, services and maintenance plans documents based on the following guide activities (with additions welcomed) for the approval by DoH Engineer within 14 days of the contract establishment.

The following are the recommended preventative maintenance intervals for the refrigeration system based on the current unknown condition status. The preventative maintenance scope of work are provided with the BOQ on chapter 4.2

Cold Room and Freezer: Four (3) monthly inspection and testing (Contractor),

Cold Room and Freezer: Bi-annual (twice annually) service (Contractor),

3.1.1 Inspections and Testing - 3 Monthly - Preventive Maintenance

All refrigeration systems must be inspected every 3 months. All inspections and test activities must be accepted and signed off by the DOH Engineer or his designated official, for it to be deemed official.

3.1.2 Annual Service

All refrigeration systems must be serviced twice annually as per scope of work given in Chapter 4.

3.2 REACTIVE MAINTENANCE/MARK-UP ON MATERIALS, SPARE PARTS, PLANT AND EQUIPMENT

The reactive maintenance is a triggered by a failure that usually requires that repairs be affected. This type of maintenance is best defined as: that maintenance activity that has to be performed when the equipment has already failed/broken to bring it in the serviceable operational state. In case of works needing materials or spares to do repairs, for completion of the allocated work, a maximum mark-up on the supplier's nett invoiced value, before the addition of VAT of materials and spare parts is allowed.

NB: Approval for specifications of the items to be used and spares shall be obtained prior to the purchase of such items.

This type of maintenance will be conducted by a successful Contractor on a cost-proven basis where parts, travelling and labour rates will be considered. A provisional sum will be set aside per facility.

Mark up on bought out items

20% Maximum for value R0.00 to R299 999.99,

15% Maximum for value R300 000.00 to R500 000.00,

13% Maximum for value R500 000.00 and above,

4. MAINTENANCE SPECIFICATION

Details of the scope of work to be executed as part of preventative maintenance are provided in the BOQ on the next chapter (chapter 4.2).

4.1 EQUIPMENT DETAILS

Equipment	Richards Bay MLM
Cold room plants	2
Freezer room plants	1

4.2 SPECIFICATION AND BOQ

4.2.1 Cold Rooms and Freezers

COLD ROOM AND FREEZERS: 3 Monthly Inspection and Testing (Richards Bay MLM's) – Twice a Year	Unit of Measure
Check that the evaporator fins are clear of dirt and comb fins if necessary	Item
Check cooling operating parameters	Item
Inspect fan motor and blades	Item
Check operation of the timer	Item
Check operation of an expansion valves. Correct, repair or replace if necessary	Item
Check for condensate drain system. Test condensate AND remove any foreign particles.	Item
Check operation of thermostat (controller). Record any abnormalities	Item
Check and record suction and discharge pressures of refrigerants (LP/HP)	Item
Remove fan guard and check alignment and correct if necessary to get free rotation	Item
Check that all bolts and screws are properly secured on fans and compressor	Item
Inspect and test HP and LP switches for correct operation.	Item
Check/inspect all electrical devices (controllers, contactors, relays) and electrical wiring connections tightness in the electrical panel and correct if necessary. Record all abnormalities and report accordingly.	Item
Examine condenser coil and comb fins if necessary	Item
Inspect refrigerant piping insulation and condensate pump	Item
Check and record any leakage of refrigerant or recovered refrigerant.	Item
TOTAL 3 Monthly Inspection and testing scope of work (Richards Bay MLM)	R
COLD ROOM AND FREEZERS: 2 Major Service (Richards Bay MLM) – Twice a Year	

Perform the monthly inspection and testing scope of work. And then the following scope of work:	Item
<u>Compressors, Discharge and Suction Line</u>	
Note down compressor amperages before and after service	Item
Eliminate any undue noise or vibration for each system. Check the entire system for loose components and tighten accordingly.	Item
Test and note down oil leaks or refrigerant leaks for each systems. Repair all found leaks.	Item
Get the refrigerant level right by refilling if level has dropped for each system. Ensure that the refrigerant is dry	Item
Bring HP up and ensure that HP cut-out trips at correct pressure, Note down the settings.	Item
Bring LP down and ensure that LP cut-out at correct pressure, Note down the setting	Item
Check and calibrate all transmitters, sensors and controllers	Item
<u>Electrical and Panel</u>	
Clean out the panel (blow dry and wipe) and test operation of all power isolator, circuit breakers and contactors. Ensure that all electrical terminals are tightened.	Item
Ensure that all protections are operational.	Item
Correctly set the defrost intervals for the system.	Item
Set defrost elements, door and drain heaters timers to correct operational (Freezer rooms only). Also check element amperage and resistance.	Item
During normal cold room and freezer operation, check the electrical panel of hot spots (by performing thermography)	Item
<u>Condenser and Evaporator</u>	
Set TX valve for correct operation and superheat setting. Re set if necessary	Item
Adjust all system temperatures to correct operational range.	Item
Clean condenser and evaporator coil with proprietary coil cleaner	Item
Scrape, treat and paint rust on the evaporator and condenser	Item

Calibrate dial thermometers.	Item
Test (vibration analysis and temperature) bearings for condenser fan and evaporator fans for each system.	Item
Leak test on both lines (suction and discharge) for the whole system and repair any leak	Item
Clean evaporator drainage system.	Item
Check drainage system on the condenser.	Item
Check the solenoid valve operation on defrost and ensure correct functionality.	Item
Check and calibrate all transmitters, gauges, sensors and controllers	Item
<u>Walls and Floors</u>	
Ensure that cold and freezer room walls, floors, ceiling for deterioration all clear from ice build up	Item
Clean and remove loose paint and scale and repaint as required.	Item
Clean plant room area	Item
Ensure that cold and freezer room walls, floors, ceiling are all clear from ice build-up.	Item
TOTAL 2 Major Service (Richards Bay MLM)	R

4.3 Technical Evaluation Criteria

a. Technical Manager, Foreman/Supervisor, Artisans

- Qualifications (or other training certificates),
- Trade test certificates – refrigeration mechanic (for Artisans),
- Proof of refrigeration system Maintenance and repairs experience,
- Registration with the relevant body (SAQCC under GAS category B).

b. Semi-skilled

- Proof refrigeration system Maintenance Training received (even informal),
- Proof refrigeration system Maintenance and repairs experience,

Detailed CV covering the above (for both a and b) will be required, with traceable references.

c. Company proof of similar scope of work (*3 references per item*), in the last 3 years. Provide letter of award, completion certificate, scope of work.

- Refrigeration systems: inspection and test,
- Refrigeration systems: annual service and inspection,
- Company registration with SARACCA

For each item, indicate the supervisor and project team that was involved. Indicate personnel that have since left the organization.

d. Company Organogram:

- Schedule of resources at all levels
- Schedule of experience on projects of similar value and duration (Past 3 years) – letters of award to be attached and practical completion certificate for all work completed in the preceding 3 years

e. CIDB Category: 2 ME or above

f. Locality: distance in km from contractors premises to site

5. PURPOSE, SCOPE AND DEFINITIONS OF CONTRACT WORK CATEGORIES

The purpose of this one (1) year contract is to procure the services of a reputable, competent and accredited Service Provider to be able to execute maintenance and repair works on refrigeration systems' in the King Cetshwayo District Medico Legal Mortuaries – Richards Bay MLM.

6. DEFINITIONS OF WORK CATEGORIES

The work categories are as under:

Maintenance: (including preventive maintenance) defined as work required for the upkeep any existing electrical works, which is presently functioning, in operational order.

Repairs: defined as that work required to be executed on any existing electrical work, which is at present not functioning and must be returned to its original state of functioning by replacing it with new equipment of the same capacity/capability and technological features.

7. CIBB GRADING AND APPLICABILITY OF CONTRACT

The CIBB grading required for the service providers that will be considered for this term contract is 2ME or above.

The contract is applicable to the refrigeration system and the related ancillaries within the Richards Bay MLM.

8. SERVICE LEVEL AGREEMENT

- 8.1. A successful bidder shall enter into a service level agreement (SLA) with the Department upon being awarded the Contract.
- 8.2. The service level agreement shall be entered and agreed upon within five (5) days after awarding of the Contract.
- 8.3. The successful bidder must arrange a meeting with the Department's Engineer two (2) days after being awarded the Contract to discuss the SLA.

9. SITE SPECIFIC REQUIREMENTS

- 9.1. Upon arrival, the service provider shall provide the relevant certification for skilled personnel, together with ID or clear copy of ID. Semi-skilled and unskilled are required to produce clear ID.
- 9.2. For all scheduled work, prior arrangements (2 days before the start date) to visit site shall be made with the Facility Manager.
- 9.3. The work areas must be properly demarcated when work in progress and there must be no disruptions and no health and safety risks to people visiting and occupying the facility.

10. IMPLEMENTING WORK AND REPORTING ON SITE

- 10.1. All contractor employees are required to report to the Facility Manager or his delegated official **upon arrival and prior to departure/upon completion of work.**
- 10.2. Upon arrival and departure (completion of work), all contractor employees must sign the *Contractors Site Visit Register* which will be kept in the facility by the Facility Manager.
- 10.3. A job sheet must be completed on site by the service provider indicating the time worked for a job allocated. The job sheet is to be signed and stamped with a dated facility stamp by the facility manager or his/her delegated official on site. This will be issued to the awarded contractor.
- 10.4. The document required to effect invoice pay-out is as follows:
 - Instruction issued to carry out works on a particular scope.
 - Job sheet, stamped (or signed) and dated by facility manager or his/her designated official.

- Attendance/site visit register
- Report on scope executed.
- Service provider's invoice.

The work will be paid on the basis of time in job sheet and in accordance with the agreed contract rates.

10.5. Report must be sent to the DoH Infrastructure Engineer and the copy to the Facility Manager within 5 days of the works completion.

11. EQUIPMENT TO BE PROVIDED BY THE SERVICE PROVIDER

The service provider shall supply all plant, material, consumables and tools required to carry out the scope of work related to refrigeration maintenance and repairs in the King Cetshwayo District Mortuaries – Richards Bay MLM.

Where a service provider is required to hire plant or equipment which does not form part of their normal refrigeration scope of work, prior approval shall be obtained from the Department's Representative. The name of Department's Representative will be communicated to the appointed contractor.

12. MEANS OF COMMUNICATION

The contractor will be notified by phone call and of any fault by the Facility Manager or delegated Official. The phone call shall be made to both the Contractor and the designated Engineer. The phone call will be followed up by an email from the Facility Manager or delegated Official to the contact person of the contractor available 24/7. The contractor shall provide an alternative contact number and email address. The contractor employee(s) shall notify the engineer upon arrival on site by means of an SMS.

13. TERMINATION CLAUSE

The Department of Health reserves the right to terminate the contract if the contractor breaches any of the agreements. All applicable conditions will be on the SLA.

If the Contractor, during the contract term, is suspected to be misinforming or misleading the department with regards to the plant status, or is supplying replacement parts that are not necessary, or supplying at a price way above the market price, or is suspected of sabotaging the plant all with the intention of making money from the Department, the Contractor will be subjected to investigation and disciplinary hearing which can lead to termination of Contract as well as deletion from the Government database which will prevent the contractor from conducting any form of business/work for Government.

The contract will be deemed as expired at end of 12 months from the date of agreeing and signing SLA or exhaustion of funding allocated to the contract.

14. REDUNDANT MATERIALS, SPARE PARTS, PLANT AND EQUIPMENT

Redundant material(s) which arise from repairs, stripping and work carried out must be removed from site and disposed of by the service provider. Such redundant material(s) parts are to be inspected, by the Department's representative to confirm that such parts are indeed defective. The contractor takes full responsibility of safe disposal of redundant materials. Upon disposal of redundant material(s), a disposal certificate/note shall be issued by the contractor to the facility for record keeping and proof that disposal was safely and correctly done.

All repair works shall be approved by the Engineer before being carried out by the Service Provider and the following shall apply;

- Upon inspections, service and (or) call out to the Service Provider and an equipment/component/plant/system is found to be in need of repairs, the service provider shall immediately notify the Engineer and the Facility manager of all necessary repairs that need to be conducted in the cold rooms and freezers.
- The service provider shall NOT commence with the repairs until instructed to do so by the Engineer through formal (sms, email, whatsapp) communications.
- The service provider will quote for all necessary repairs following submission of the report of findings and recommended scope of work.
- The service provider will be instructed by the Engineer or his designated official to proceed with all repairs below R40 000.
- All repairs above R40 000 will be subject to verification of the quote to be within the market price. In this case, other service providers will be given a chance to quote on the same scope of work and the cheaper quoted service provider will be instructed to proceed with the repairs work.
- All repairs above R70 000 will be subject to open bidding process. The work request will be assessed by the Engineer and will depend on the level of urgency of the work (whether it's emergency work or urgent).

15. INVESTIGATION, TESTING AND COMPLETION OF THE WORKS

The service provider shall conduct a root-cause analysis for incidents reported and produce a report with recommendations to prevent the same issue from reoccurring. The service provide shall rectify and satisfy him/herself that the works completed are tested, completed and to specification in all respects, and to the satisfaction of the responsible official before handing over to the Department. The traded artisan is deemed as a competent supervisor for the supervision of the works. It is not the responsibility of the Department, or it's duly appointed representatives, to perform such functions on behalf of the service provider.

16. AVAILABILITY AND RESPONSE TIME TO BREAKDOWNS

The service provider is required to be available twenty-four (24) hours per day, seven (7) days per week, including public holidays, to respond to breakdowns as and when instructed to do so.

Normal cases

The service provider's response time must be 4 hours maximum from the time a fault is reported for normal cases or not life threatening cases.

Emergencies

When a service provider is appointed as the responsible service provider at a specific institution/building/facility for a specific period, the service provider's response time must be 2 hours maximum from the time a fault is reported for emergencies.

If an emergency fault or matter reported is not attended to within a particular time of the time of reporting, a penalty shall be imposed, to be detailed on the SLA. A contact number and an email address shall be provided by the service provider for 24 hour contact to report faults.

17. COMPLIANCE TO OHS ACT

The works shall be carried out in full compliance to Occupational Health and Safety Act and Regulations and all relevant Acts and Standards. All safety precautions required for working on electrical systems shall be taken into account and a risk assessment shall be conducted by the service provider. Suitable personal protective equipment shall be worn at the time of duty. The contractor is fully liable for safety and security of his personnel and shall indemnify the Department of Health for all incidents

18. APPLICABLE RATES

18.1 Labour

The standard applicable labour rates are included in the line items the contractor quotes for. The labour rates will only apply during repairs. These labour rates are taken to cover all of the service provider's supervision, administration and overhead costs, printing of standard service schedules, consumables, insurance, sundries and preliminaries and profit.

The labour rates will remain firm for the twelve (12) months of the contract period.

18.2 Travel and Transport

The Contractor will be reimbursed for any travelling and transportation of employees or provision of normal tools, etc. required for carrying out the agreed scope of work as per the latest departmental fuel rates for repair works.

Contractor's hourly rate will not be applicable when travelling to and from site during repairs. Hourly rates are applicable when employees are on site busy carrying out work as per the callout instructions.

In the case of call-outs, the contractor's applicable fuel shall be as per the Department of Transport fuel rates which are capped at 2 litre engine capacity. The service provider shall provide proof of engine swept volume for the department to effect payment.

19. SUMMARY PRICE PAGE

DESCRIPTION				
<p>Labour: Supply the services of a reputable, competent and accredited Service Provider for carrying out refrigeration preventative maintenance Including all Health and Safety compliance.</p>				
Preventative maintenance		Quantity	Item Price	Total Cost (Quantity x Item Price)
1	Richards Bay MLM - Conduct a conditional assessment of all the refrigeration units and provide a report highlighting the status quo, interventions required, etc. (The cost includes time to be spent on site, travelling, producing report)	1		
2	Perform 3 monthly inspections on the refrigeration system at Richards Bay MLM as per the scope of work (including labour, consumables, spares, material, tools, transport cost)	2		
3	Perform major service on the refrigeration system at Richards Bay MLM as per the scope of work (including labour, consumables, spares, material, tools, transport cost)	2		
Total Amount				

Labour rates on call-out:

DESCRIPTION			
Labour: Supply the services of a reputable, competent and accredited Service Provider for carrying out refrigeration maintenance, troubleshooting and repair works including all Health and Safety compliance. Supply the services of semi-skilled and skilled personnel.			
ITEM	Skill required	Quantity	Rate/hour
1	Traded tested Artisan/ Air-condition unit practitioner	1	
2	Semi-skilled labour rate per hour	1	
3	Unskilled labour rate per hour	1	
Sub-Total for Labour per hour (in Rands)		3	

20. TENDER EVALUATION CRITERIA AND SCORING

TENDER EVALUATION CRITERIA AND SCORING

The threshold score, below which tenderers are eliminated from further consideration, should be 80%

The weighting for Quality and functionality out of 100 sub-points is as follows:

Evaluation Criteria	Deliverables	Points	Sub-Points	Sub-Criteria	Sub-Points Scoring	
1 Financial Capability to start the project	Submission of proof on available capital and proof of credit limit that can be obtained from financial institutions	20 Points	20 Sub-points	Proof of capital of at least R5 000 or proof in a form of an official letter from the financial institution stipulating the credit limit.	20	Proof of capital of at least R 5 000 or proof in a form of an official letter from the financial institution stipulating the credit limit. If the contractor has 100% capital, proof of credit limit is not required.
					0	no or irrelevant submission, does not meet requirement
2 Availability of vehicle	Submission of proof of vehicle ownership or vehicle financier letter.	20 Points	20 Sub-points	Proof of ownership of car or vehicle financier	20	Submission of vehicle ownership document or letter for the financial institution financing the vehicle
					0	no or irrelevant submission, does not meet requirement

3	Competency, Experience and Resource Capacity	Tenderer to demonstrate their technical competency, human resource capacity and relevant project experience	50	Points	50	Sub-points	Detailed schedule of resources at all levels. Please note that per key technical role; only one resource per role will be scored.	50	<p>Key technical Resources: Technical Manager, Foreman or Supervisor, Refrigeration Mechanic Trade Tested Artisan, Technical Assistants (semi-skilled) with at least two certified by SAQCC under GAS category B (air conditioning and refrigeration practitioner) in the refrigeration and air conditioning industry.</p> <p>Key technical Resources: Technical Manager, Foreman or Supervisor, Refrigeration Mechanic Trade Tested Artisan, Technical Assistants (semi-skilled) with one person certified by SAQCC under GAS category B (air conditioning and refrigeration practitioner) in the refrigeration and air conditioning industry</p>
30									

										0	None of the key technical resources are certified by SAQCC under GAS category B (air conditioning and refrigeration practitioner) in the refrigeration and air conditioning industry
										10	Submission of proof of location (Physical Address of the tenderer's premises) and the distance away from furthest site, in the event of various facilities, must not be more than 30km from furthest site.
4	Locality									5	Submission of proof of location (Physical Address of the tenderer's premises) and the distance away from furthest site, in the event of various facilities, between 31km and 100 km from furthest site.
										0	Submission of proof of location (Physical Address of the tenderer's premises) and the distance away from furthest site, in the event of various facilities, above 101 km from furthest site.

TENDER EVALUATION CRITERIA AND SCORING PRICE AND BBBEE

Evaluation Criteria	Deliverables	Points	
Price	The lowest responsive and responsible priced offer shall be allocated 80 points. All other responsive and responsible offers shall be allocated a prorated point value based on the lowest responsive and responsible priced offer.	80	Points
Broad Based Black Economic Empowerment (BBBEE)	The points allocated to each tenderer for Broad Based Black Economic Empowerment shall be based on the Broad Based Black Economic Empowerment Scorecard. In this regard, the points score for this criteria for each tenderer, shall be determined as follows:	20	Points
	· Level 1 Contributor	20	Points
	· Level 2 Contributor	18	Points
	· Level 3 Contributor	14	Points
	· Level 4 Contributor	12	Points
	· Level 5 Contributor	8	Points
	· Level 6 Contributor	6	Points
	· Level 7 Contributor	4	Points
	· Level 8 Contributor	2	Points
	· Non-Compliant Contributor	0	Points