

AdvertQuote



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

Quotation Advert

Opening Date: 2022-06-17

Closing Date: 2022-06-24

Closing Time: 11:00

INSTITUTION DETAILS

Institution Name: Richmond hospital

Province: KwaZulu-Natal

Department or Entity: Department of Health

Division or section: Central Supply Chain Management

Place where goods / services is required: Richmond Hospital (KZN)

Date Submitted: 2022-06-15

ITEM CATEGORY AND DETAILS

Quotation Number: ZNQ: RMH03/2022/2023

Item Category: Services

Item Description: Portering Service at Richmond Hospital (KZN) for the period of 06 months from July 2022 to December 2022 as per specification attached.

Quantity (if supplies): 06 months

COMPULSORY BRIEFING SESSION / SITE VISIT

Select Type: Not Applicable

Date:

Time:

Venue:

QUOTES CAN BE COLLECTED FROM: Departmental Website as it is attached on the Advertisement

QUOTES SHOULD BE DELIVERED TO: Durban Road, Richmond Hospital (KZN) Tender box next to Pharmacy building or email to richmond_scm1@kznhealth.gov.za

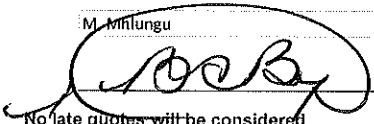
ENQUIRIES REGARDING THE ADVERT MAY BE DIRECTED TO:

Name: Malusi Mhlungu

Email: malusi.mhlungu@kznhealth.gov.za

Contact Number: 033 212 2170 (ext.) 213

Finance Manager Name: M. Mhlungu

Finance Manager Signature: 

No late quotes will be considered

DESCRIPTION: PORTERING SERVICE

SIGNATURE OF BIDDER DATE.....
 [By signing this document, I hereby agree to all terms and conditions]

CAPACITY UNDER WHICH THIS QUOTE IS SIGNED.....

Item No	Quantity	Description	Brand & model	Country of manufacture	Price	
					R	c
	06	PORTERING SERVICE AT RICHMOND HOSPITAL				
	MONTHS	FROM JULY 2022 2022 TO DECEMBER 2022				
		FOR THE PERIOD OF 06 MONTHS				
		AS PER SPECIFICATION ATTACHED				
/						
VALUE ADDED TAX @ 15% (Only if VAT Vendor)						
TOTAL QUOTATION PRICE (VALIDITY PERIOD 60 Days)						

Does This Offer Comply With The Specification?	Does The Article Conform To The S.A.N.S. / S.A.B.S. Specification?
Is The Price Firm?	State Delivery Period, e.g., 1day, 1week

Enquiries regarding the <u>quote</u> may be directed to: Contact Person: Tel:..... E-Mail Address:	Enquiries regarding <u>technical information</u> may be directed to: Contact Person: Tel:.....
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BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. BIDDER'S DECLARATION

2.1. Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Table with 3 columns: Full Name, Identity Number, Name of State Institution

2.2. Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? YES/NO

2.2.1. If so, furnish particulars:

2.3. Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO

2.3.1. If so, furnish particulars:

3. DECLARATION

I, the undersigned,(name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1. I have read and I understand the contents of this disclosure;
3.2. I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
3.3. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
3.4. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
3.5. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
3.6. There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
3.7. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Name of Bidder Signature Position Date

1 the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2 Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SPECIAL CONTRACT CONDITIONS OF QUOTATIONS

1. AMENDMENT OF CONTRACT

- 1.1. Any amendment to or renunciation of the provisions of the contract shall at all times be done in writing and shall be signed by both parties.

2. CHANGE OF ADDRESS

- 2.1. Bidders must advise the Department of Health (institution where the offer was submitted) should their address (*domicilium citandi et executandi*) details change from the time of bidding to the expiry of the contract.

3. GENERAL CONDITIONS ATTACHED TO THIS QUOTATION

- 3.1. The Department is under no obligation to accept the lowest or any quote.
- 3.2. The Department reserves the right to communicate in writing with vendors in cases where information is incomplete or where there are obscurities regarding technical aspects of the offer, to obtain confirmation of prices or preference claims in cases where it is evident that a typing, written, transfer or unit error has been made, to investigate the vendor's standing and ability to complete the supply/service satisfactorily.
- 3.3. ***ALL DECISIONS TAKEN BY THE DEPARTMENT ARE FINAL, INCLUDING THE AWARD OR CANCELLATION OF THIS QUOTATION.***
- 3.4. The price quoted must include VAT (if VAT vendor).
- 3.5. Should a bidder become a VAT vendor after award or during the implementation of a contract, they may not request the VAT percentage from the Department as the service provider made an offer during the period they were not registered as a VAT vendor. The Department is only liable for any VAT from registered VAT vendors as originally stated on the quotation document.
- 3.6. The bidder must ensure the correctness & validity of the quotation:
- (i) *that the price(s), rate(s) & preference quoted cover all for the work/item (s) & accept that any mistakes regarding the price (s) & calculations will be at the bidder's risk*
- (ii) *it is the responsibility of the bidder to confirm receipt of their quotation and to keep proof thereof.*
- 3.7. The bidder must accept full responsibility for the proper execution & fulfilment of all obligations conditions devolving on under this agreement, as the Principal (s) liable for the due fulfilment of this contract.
- 3.8. This quotation will be evaluated based on the 80/20 points system, specification, correctness of information and/or functionality criteria. All required documentation must be completed in full and submitted.
- 3.9. Offers must comply strictly with the specification.
- 3.10. Only offers that meet or are greater than the specification will be considered.
- 3.11. Late offers will not be considered.
- 3.12. Expired product/s will not be accepted. All products supplied must be valid for a minimum period of six months.
- 3.13. Used/ second-hand products will not be accepted.
- 3.14. A bidder not registered on the Central Suppliers Database or whose verification has failed will not be considered.
- 3.15. All delivery costs must be included in the quoted price for delivery at the prescribed destination.
- 3.16. Only firm prices will be accepted. Such prices must remain firm for the contract period. Non-firm prices (including rates of exchange variations) will not be considered.
- 3.17. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- 3.18. In the event of a bidder having multiple quotes, only the cheapest according to specification will be considered.
- 3.19. Verification will be conducted to identify if bidders have multiple companies and are cover-quoting for this bid.
- 3.20. In such instances, the Department reserves the right to immediately disqualify such bidders as cover-quoting is an offence that represents both corruption and acquisition fraud.

4. SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF THIS QUOTATION.

- 4.1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and vice versa and with words importing the masculine gender shall include the feminine and the neuter.
- 4.2. Under no circumstances whatsoever may the quotation/bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
- 4.3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
- 4.4. Quotations submitted must be complete in all respects. However, where it is identified that information in a bidder's response, which does not affect the preference points or price, is incomplete in any respect, the said supplier meets all specification requirements and scores the highest points in terms of preference points and price, the Department reserves the right to request the bidder to complete/ submit such information.
- 4.5. Any alteration made by the bidder must be initialled; failure to do so may render the response invalid.
- 4.6. Use of correcting fluid is prohibited and may render the response invalid.
- 4.7. Quotations will be opened in public as soon as practicable after the closing time of quotation.
- 4.8. Where practical, prices are made public at the time of opening quotations.
- 4.9. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.

4.10. The Department is under no obligation to pay suppliers in part for work done if the supplier can no longer for fulfil their obligation.

5. SPECIAL INSTRUCTIONS REGARDING HAND DELIVERED QUOTATIONS

- 5.1. Quotation shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the quotation documents.
- 5.2. Each quotation shall be addressed in accordance with the directives in the quotation documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the quotation number and closing date indicated on the envelope. The envelope shall not contain documents relating to any quotation other than that shown on the envelope. If this provision is not complied with, such quotations/bids may be rejected as being invalid.
- 5.3. All quotations received in sealed envelopes with the relevant quotation numbers on the envelopes are kept unopened in safe custody until the closing time of the quotation/bids. Where, however, a quotation is received open, it shall be sealed. If it is received without a quotation/bid number on the envelope, it shall be opened, the quotation number ascertained, the envelope sealed and the quotation number written on the envelope.
- 5.4. A specific box is provided for the receipt of quotations, and no quotation found in any other box or elsewhere subsequent to the closing date and time of quotation will be considered.
- 5.5. No quotation/bid sent through the post will be considered if it is received after the closing date and time stipulated in the quotation documentation, and proof of posting will not be accepted as proof of delivery.
- 5.6. Quotation documents must not be included in packages containing samples. Such quotations may be rejected as being invalid.

6. SAMPLES

- 6.1. In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.
 - (i) If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
 - (ii) If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion.
- 6.2. Samples must be made available when requested in writing or if stipulated on the document.
 - (i) If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All testing will be for the account of the bidder.

7. COMPULSORY SITE INSPECTION / BRIEFING SESSION

- 7.1. Bidders who fail to attend the compulsory meeting will be disqualified from the evaluation process.
 - (i) The institution has determined that a compulsory site meeting take place.
 - (ii) Date ____/____/____ Time____:____ Place _____

Institution Stamp:	Institution Site Inspection / briefing session Official Full Name: Signature: Date:
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8. STATEMENT OF SUPPLIES AND SERVICES

- 8.1. The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

9. SUBMISSION AND COMPLETION OF SBD 6.1

- 9.1. Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all relevant information required, will result in such a bidder not being considered for preference point's allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

10. TAX COMPLIANCE REQUIREMENTS

- 10.1. In the event that the tax compliance status has failed on CSD, *it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.*
- 10.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, *the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.*

TAX INVOICE

10.3. A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:

- | | |
|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| (i) the name, address and registration number of the supplier; | (iv) a description and quantity or volume of the goods or services supplied; |
| (ii) the name and address of the recipient; | (v) the official department order number issued to the supplier; |
| (iii) an individual serialized number and the date upon which the tax invoice is issued; | (vi) the value of the supply, the amount of tax charged; |
| | (vii) the words tax invoice in a prominent place. |

11. PATENT RIGHTS

The supplier shall indemnify the KZN Department of Health (hereafter known as the purchaser) against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

12. PENALTIES

- 12.1. If at any time during the contract period, the service provider is unable to perform in a timely manner, the service provider must notify the institution in writing/email of the cause of and the duration of the delay. Upon receipt of the notification, the institution should evaluate the circumstances and, if deemed necessary, the institution may extend the service provider's time for performance.
- 12.2. In the event of delayed performance that extends beyond the delivery period, the institution is entitled to purchase commodities of a similar quantity and quality as a substitution for the outstanding commodities, without terminating the contract, as well as return commodities delivered at a later stage at the service provider's expense.
- 12.3. Alternatively, the institution may elect to terminate the contract and procure the necessary commodities in order to complete the contract. In the event that the contract is terminated the institution may claim damages from the service provider in the form of a penalty. The service provider's performance should be captured on the service provider database in order to determine whether or not the service provider should be awarded any contracts in the future.
- 12.4. If the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance.

13. TERMINATION FOR DEFAULT

- 13.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (i) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract,
 - (ii) if the supplier fails to perform any other obligation(s) under the contract; or
 - (iii) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 13.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services.
- 13.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

14. THE DEPARTMENT RESERVES THE RIGHT TO PASS OVER ANY QUOTATION WHICH FAILS TO COMPLY WITH THE ABOVE.

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all quotes invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all quotes:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and

1.2 The value of this quote is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.

1.3 Points for this quote shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this quote is allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the quote, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a quote is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \text{ Where}$$

- P_s = Points scored for price of bid under consideration
- P_t = Price of bid under consideration
- P_{min} = price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

5. BID DECLARATION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

6.1 B-BBEE Status Level of Contributor: =(maximum of 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING
applicable box)

(Tick

YES		NO	
-----	--	----	--

7.1 Will any portion of the contract be sub-contracted?

7.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....

8. Whether the sub-contractor is an EME or QSE

(Tick applicable box)

iv) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

YES		NO	
-----	--	----	--

Designated Group: An EME or QSE which is at last 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

9. DECLARATION WITH REGARD TO COMPANY/FIRM

9.1 Name of company/firm:.....

9.2 VAT registration number:.....

9.3 Company registration number:.....

9.4 TYPE OF COMPANY/ FIRM [TICK APPLICABLE BOX]

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

9.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....
.....

9.6 COMPANY CLASSIFICATION [TICK APPLICABLE BOX]

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

9.7 Total number of years the company/firm has been in business:.....

9.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution.

WITNESSES	
1.
2.

..... SIGNATURE(S) OF BIDDERS(S)
DATE:
ADDRESS.....

Postal Address Private Bag x 133

Physical Address: Durban Road, Richmond

Telephone: 2122170 Fax: 033 212 3450
www.kznhealth.gov.za

SPECIFICATION FOR PORTERING AND GENERAL SERVICES FOR SIX MONTHS (06) AT RICHMOND HOSPITAL

INTRODUCTION

Portering can be physically demanding as porters are on their feet throughout the day and often have to push wheelchairs and trolleys. Porters may use electric vehicles to carry equipment. This includes evening, night and weekend shift work that is planned on a roster. A smaller portion work during the night. Hospital porters may have to travel between different building or locations therefore:

Reasonable level of physical fitness for loading and pushing heavy trolleys is required.

- Ability to cope well under pressure and act quickly in emergency cases
- Ability to follow instructions and demonstrate a reliable and hardworking approach.
- Emotional resilience and the ability to cope well with sickness, death and distress.
- Ability to respect patient confidentiality.

SCOPE OF SERVICE :

Portering and General Services Company shall provide the Portering Services to meet the needs of the Hospital in all areas of the Portering Service Site in accordance with Service Standards and the duties contained in this Service Level Specification.

In addition to the Portering Service and General Services, the Portering Company shall provide all such other services as may be additional to or reasonably necessary for the Project Company to provide the Portering Services in accordance with.

- a) This Service Level Specification
- b) The Service Quality Standards

All services shall be carried out in accordance with the Hospital Site Policies.

The Portering Services carried out within the Portering Site shall not compromise:

- The movement of Hospital patients by the Portering Company.
- Procedures are in place to provide staff with immunization against infectious diseases where necessary, which immunizations shall be performed at the Contractors cost;

SPECIFICATION FOR PORTERING AND GENERAL SERVICES FOR SIX MONTHS (06) AT RICHMOND HOSPITAL

COMPULSORY:

STAFF TO BE PAID NOT LESS THAN THE MINIMUM WAGE AS DETERMINED BY LAW. PROOF OF PAYMENT OF WAGES FOR STAFF TO BE SUBMITTED ON A MONTHLY BASIS

- Procedures are in place to ensure staff are suitably dressed (are in full uniform with the company logo) and maintain the requisite standard of personal hygiene and appearance;
- All equipment required for Portering Services is provided and maintained.
- All equipment used in Portering Service is cleaned to the requisite standard; as per infection control guidelines
- All equipment is returned to perspective departments after use/transportation of patients
- Notify and sign the register at reception when leaving the portering desk
- Procedures are in place for collection and delivery of clean linen from the laundry to the ward and different departments within the hospital
- Procedure is in place for the handing over of clean linen to the clinical staff and packing of linen in the linen room
- Staff are trained on the transportation of patients and such staff have the appropriate attitude towards all patients on the Portering Service Site
- Staff are trained in Infection Control measures in handling of clean/dirty linen
- Staff are available to carry out routing and urgent requests for movement of patients
- Staff are properly trained in lifting and handling of patients
- Staff are trained in Hospital : Operational policy of the collection and handling of specimens and implement such policies when transferring specimens, blood products and empty specimen containers within the Portering Service Site.
- The Portering company must comply with the Departments NCS, IPC and Health and Safety guidelines.
- Transport patients in wheelchairs, bed and stretchers are scheduled or requested by Hospital's clinical staff in the movement of patients to and from ambulance.
- As scheduled or requested by the Hospital's clinical staff on the movement of patients to and from ambulances
- As scheduled or requested by the Hospital's clinical staff via wheelchair and trolley transport in accordance with defined hospital practice
- As scheduled or requested by the Hospital's clinical staff to escort Hospital patients from the wards to other departments and visitors around the Hospital
- The immediate movement of deceased patients from the wards and departments to the mortuary when requested to do so by Hospital Employees
- The movement and delivery of portable equipment, materials and consumables within the Portering Service Site.
- Monitoring and recording of mortuary fridge temperature as instructed and reporting of abnormalities to the Systems Manager
- Any other reasonable request of the Hospital relating to the Portering Services contemplated in this specification (Eg) Movement of circulars and notices
- The movement of furniture from one department to the other when required
- Movement of patient clothing from laundry/mortuary to the social work department.

SPECIFICATION FOR PORTERING AND GENERAL SERVICES FOR SIX MONTHS (06) AT RICHMOND HOSPITAL

- Portering company shall be responsible for losses of any personal belongings of deceased hospital patients whilst such patients are under the control of the project company
- Collection and transportation of corpse from the wards to mortuary department at the request of the operational manager or any other senior or delegated official in the ward
- Porters will have to take daily readings of the mortuary fridge and record it appropriately
- Push stretchers to transport corpse from wards to the mortuary
- Transport specimen from wards to laboratory and the results from laboratory to wards
- Accompany walking patients to respective wards
- Report faults on patient's wheelchairs and stretchers to the supervisor
- Delivery of goods from SCM unit to the wards and departments
- Moving/carrying goods from the wards or departments to the condemning area
- Offloading/loading of goods from delivery vans and trucks
- Assisting on all the departments, namely : Dietetics/Pharmacy/Social Work/Physiotherapy/Occupational Therapy etc. with the movement of the material from point to point
- Delivery and collection of oxygen cylinders from the oxygen bank to wards
- Receiving delivery and maintaining the correct storage
- The contractor to ensure that all Portering Staff have sound general knowledge of the principles, functions and safety of medical gas systems.
- Cleaning of oxygen banks and all plant rooms
- Collecting oxygen to oxygen plants
- Assist in the movement of furniture within the hospital premises
- Washing of institutional cars
- Rendering messaging services for the institution
- Collection of water from reservoir tanks to the wards in the event of unavailability of water
- The soiled linen area to be locked at all times
- Collection of linen from wards on weekends and public holidays and place them in the soiled linen area
- Assist with the cleaning and dispatching of water carafe's in wards

WASTE COLLECTION

- The contractor shall collect domestic waste in the waste bins in the wards and departments where the cleaning company does not provide a service and be loaded in the Municipal bins/Storage area
- Medical waste will be placed in the red coloured plastic bags and must be clearly marked and identifiable
- Collection/Storage area must be cleaned after every collection to the municipality bins or approved dumping site
- The contractor will collect soiled linen in the wards during weekends and public holidays, label it and store in the soiled linen area outside the laundry
- Dispose the waste food and maintain the waste food storage area clean at all times
- Cleaning of the sewer lines as directed by the maintenance staff

**SPECIFICATION FOR PORTERING AND GENERAL SERVICES FOR SIX MONTHS
(06) AT RICHMOND HOSPITAL**

RESOURCES TO BE SUPPLIED BY THE CONTRACTOR

- 1) The contractor to provide appropriate safety equipment (PPE) and SABS and approved detergent to clean the mortuary and vehicles
- 2) Provide suitable vehicle for the removal of the domestic waste to the landfill site
- 3) The contractor to safely dispose the domestic waste in and approved landfill site
- 4) The employees of the contractor will have to be dressed in identifiable uniforms and display security identification while on the premises of the facility
- 5) The contractor shall ensure that the rules and regulations of the OHS Act NO. 85 1993 are complied with at all times.

CHEMICALS TO BE SUPPLIED BY THE CONTRACTOR

- 1) SABS Approved Mortuary Cleaner
- 2) SABS Approved Drain Cleaner
- 3) SABC Approved Dishwashing Liquid

NB : MDS WILL HAVE TO BE SUPPLIED BY THE CONTRACTOR

PPE TO BE SUPPLIED BY THE CONTRACTOR

- 1) Water Proof Elastane Polyster Softshell Jacket
- 2) PVC White Long Gumboots with Durable Sole
- 3) Safety Shoes
- 4) PVC Bottle Green Aprons Chemical Resistant
- 5) Goggles
- 6) N95 Mask
- 7) Long Sleeve Gloves

**SPECIFICATION FOR PORTERING AND GENERAL SERVICES FOR SIX MONTHS
(06) AT RICHMOND HOSPITAL**

1. Certified copy of UIF Compliance Certificate
2. Letter of good standing with the department of Labour
3. Public liability by an accredited financial institution
4. Letter of undertaking for cleaning chemicals to be supplied
5. SABS compliance certificate for the chemicals/products to be supplied
6. BBBEE Certificate Level
7. Service provider to be registered with Central Suppliers Data Base
8. Registration with cleaning bargaining council
9. Two (2) traceable references in the Portering/Cleaning Services
10. Relevant Safety Plan
11. Relevant Execution Plan for the Portering & General Service Plan
12. Valid Disk for the Vehicle to transport waste to the Dump Site.

**NB : COPIES OF STATUTORY DOCUMENTS MUST BE CERTIFIED BY THE
COMMISSIONER OF OATHS**

**SPECIFICATION FOR PORTERING AND GENERAL SERVICES FOR SIX MONTHS
(06) AT RICHMOND HOSPITAL**

NUMBER OF PERSONEL : 8

1. DAY SHIFT

- Five (5) Workers – Monday to Sunday from 07H00 – 17H00
- Two (2) Males & Three (3) Females

2. NIGHT SHIFT

- Three (3) Workers Monday to Sunday from 17H00 – 07H00
- One (1) Male & Two (2) Females

PENALTIES

Shortage of staff will constitute penalty of R500 per worker per shift.

BREACHES

Any breaches to specification/terms of reference or the content of the agreement will amount to immediate cancellation of the contract.

Signature : _____

Date : _____



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

INSTITUTION NAME:

COMPANY NAME:

NO.	REQUIREMENTS	FOR OFFICIAL USE ONLY		
		YES	NO	N/A
ALL BIDDERS MUST COMPLY WITH THE FOLLOWING REQUIREMENT, FAILER TO DO SO YOUR QUOTATION WILL BE DISQUALIFIED				
1	Certified copy of UIF Compliance			
2	Letter of good standing with the department of labour			
3	Public liability by an accredited financial institution			
4	Letter of undertaking for cleaning chemical to be supplied			
5	SABS compliance certificate for the chemicals			
6	BBBEE certificate level			
7	Service provider to be registered with Central Supplier Data Base			
8	Registration with cleaning bargaining council			
9	Two (2) traceable references in the Portering / Cleaning Services			
10	Relevant Safety Plan			
11	Relevant Execution plan for the Portering & general service plan			
12	Valid Disk for the Vehicle to transport waste to the Dump site			