



**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA

## Quotation Advert

Opening Date: 28/11/2023  
Closing Date: 05/12/2023

Closing Time: 11:00

### INSTITUTION DETAILS

Institution Name: Mseleni Hospital  
Province: KwaZulu-Natal  
Department of entity: Department of Health  
Division or section: Central Supply Chain Management  
Place where goods/  
service is required: MSELENI HOSPITAL  
Date Submitted: 28/11/2023

### ITEM CATEGORY AND DETAILS

Quotation number: ZNQ: MSH312/23-24H  
Item Category: Goods  
Item Description: SUPPLY AND INSTALL: SIGNAGE AT MSELENI HOSPITAL (SPEC ATTACHED IN QUOTATION)

Quantity (if supplies):

### COMPULSORY BRIEFING SESSION / SITE VISIT

Select Type: Complusory Briefing  
Date: 01.12.2023  
Time: 09h00  
Venue: MSELENI HOSPITAL

QUOTES CAN BE COLLECTED FROM: WEBSITE

QUOTES SHOULD BE DELIVERED TO: TENDER BOX AT MSELENI HOSPITAL /035 574 1003

ENQUIRIES REGARDING ADVERT MAY BE DIRECTED TO:

Name: BUHLE ZIKHALI

Email: nozipho.ndlovu@kznhealth.gov.za Contact number: 035 574 1004 ext 1076

Finance Manager Name: MRS BNM NKUNA Finance Manager Signature: 



OFFICIAL PRICE PAGE FOR QUOTATIONS OVER R2 000.01

QUOTE NUMBER: ZNQ / MSH  312 , 23 24H

DESCRIPTION: SUPPLY AND DELIVER: SIGNAGES AT MSELENI HOSPITAL

PREFERENCE POINTS WILL BE ALLOCATED ACCORDING TO THE IMPLEMENTATION OF SPECIFIC GOALS IN TERMS OF PPR 2022:	POINTS ALLOCATED
Promotion of South African owned enterprises	20

ICN NUMBER	QUANTITY	UNIT OF MEASURE	DESCRIPTION	BRAND & MODEL	COUNTRY OF MANUFACTURE	PRICE	
						R	C
			SUPPLY AND DELIVER:				
1.	687	UNIT	SIGNAGES AT MSELENI HOSPITAL (AS PER ATTACHED SPECIFICATION)				
			NB: PLEASE PRINT QUOTATION AND BRING ALONG WITH YOU ON SITE				
			EMAILS ARE ON AND OFF WHEN EMAILING YOU CAN BUT AT YOUR OWN RISK				
VALUE ADDED TAX @ 15% (Only if VAT Vendor)							
TOTAL QUOTATION PRICE (VALIDITY PERIOD 60 Days)							

DOES THIS OFFER COMPLY WITH THE SPECIFICATION? YES / NO  
 IS THE PRICE FIRM? YES / NO  
 DOES THE ARTICLE CONFORM TO THE S.A.N.S. / S.A.B.S. SPECIFICATION? YES / NO

STATE DELIVERY PERIOD (E.G. 3 DAYS, 1 WEEK) \_\_\_\_\_

NAME OF BIDDER: \_\_\_\_\_ SIGNATURE OF BIDDER: \_\_\_\_\_  
 [By signing this document, I hereby agree to all terms and conditions]

CAPACITY UNDER WHICH THIS QUOTE IS SIGNED: \_\_\_\_\_ DATE: \_\_\_\_\_

MSH312-23-24H

DESCRIPTION	QUANTITY
SUPPLY AND INSTALL- MSELENI HOSPITAL SERVICE BOARD BRANDED IN DEPTNOF HEALTH COLOUR (AS PER ATTACHED SPEC ) SIZE : 2450MM X 2M	1
SUPPLY AND INSTALL BATHO PELE PRINCIPLE AND INCLUDE BATHO PELE CENTRE NUMBER 086 042 8392 SIZE: 2450MM X2430MM	11
SUPPLY AND INSTALL PICTURE OF EXECUTIVE MANAGEMENT PUT ON METALIC FRAME ON A GLASS FRAME 600MMX600MM	2
DANGER FLAMABLE LIQUIDS SIGN 400MMX 400MM	15
EXIT SIGN 100MM X100MM	15
MAN RUNNING SIGN 100MM X100MM	15
NO PACKING SIGN 400MM X 400MM	8
FIRST AID BOX SIGN 150MM X 150MM	15
NO SMOKING SIGN 250MM X 250MM	8
SPEED HUMP SIGN 400MM X 400MM	5
SPEEDLIMIT SIGN 10K/H 400MM X400MM	15
FIRST AID BOXES SIGN 4.42M X30,31M	15
GAS CYLINDERSIGN 400MM X400MM	8
SUPPLY AND INSTALL MSELENI VISSION SPEC ATTACHED SIZE : 1860MM X 1860 MM	1
SUPPLY AND INSTALL MSELENI HOSPITAL INTERNAL PRICING BOARD SIZE: 495MM X 845MM	2
SUPPLY AND INSTALL OPD WAITING TIME STANDARD PUT ON A GLASS AND METALIC FRAME SIZE: A3	2
SUPPLY AND INSTALL SERVICE CHARTER STANDARDS (SPEC ATTACHED) SIZE; 900MM X900MM	12
SUPPLY AND INSTALL PATIENTS VISITORS AREA 800MMX700MM	1
SUPPLY AND INSTALL HOSPITAL ADVISORY BOARD PICTURE IN A FRAME AND METALIC AND GLASS COVER 600MM X600MM	2
SUPPLY AND INSTALL WELCOME TO MSELENI DISTRICT HOSPITAL BOARD WITH SCHEDULE OF VISITING HOURS 2M X 1500MM	1
SUPPLY AND INSTALL 10 STEPS INTO SUCCESSFUL BREASTFEEDING IN ZULU AND ENGLISH SIZE: A3	1

PTO

P1

MSH312-23-2471

DISCRIPTION	QUANTITY
SUPPLY AND INSTALL EVACUATION FLOOR PLAN FOR COMPONENTS	13
SUPPLY AND INSTALL BATHO PELE SIGN BOARD WITH BATHO PELE	1
CALL CENTRE NUMBER SIZE: 2450X 2430MM	
SUPPLY AND INSTALL HOSPITAL DIRECTION SIZE: 1.6MM X 1.1MM	1
SUPPLY AND INSTALL QUEE MANAGEMENT BOARD SIZE: 420MM X 300MM	2
SUPPLY AND INSTALL INFORMATION SIGNAGE EXTERNAL SIGNAGE	1
SIZE: 1.5MMX 1.5MM	
SUPPLY AND INSTALL PHARMACY WAITING TIME BOARD SIZE: A3	2
SUPPLY AND INSTALL STAIRS SIGN (AS PER ATTACHED SPEC)	4
SUPPLY AND INSTALL EXTERNAL SIGNAGE SERVICE DELIVERY CHARTER	1
2450MM X 2M	
SUPPLY AND INSTALL SIGNAGE USE FOOT SIGNAGE SIZE: 23CMX8.25CM	1
SUPPLY AND INSTALL EVACUATION PLAN SIZE: 60MMX45MM	20
SUPPLY AND INSTALL DIABLED PARKING SIGNAGE 400MMX400MM	4
SUPPLY AND INSTALL BACK TO BACK SIGNAGE AT PARK HOME 39 AS	1
PER SPEC ATTACHED	
SUPPLY AND INSTALL KITCHEN SIGNAGE BOARD 500MMX200MM	1
SUPPLY AND INSTALL EXTERNAL INFORMATION SIGNAGE AS PER SPEC	1
ATTACHED SIZE: 900MMX 900MM	
SUPPLY AND INSTALL EXTERNAL SIGNAGE FOR COMPLAINTS MANAGE	2
MENT SIZE: 1220MMX1220MM	

**BIDDER'S DISCLOSURE**

SBD 4

**1 PURPOSE OF THE FORM**

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

**2 BIDDER'S DECLARATION**

2.1. Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest<sup>1</sup> in the enterprise, employed by the state? **YES / NO**

2.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

FULL NAME	IDENTITY NUMBER	NAME OF STATE INSTITUTION

2.2. Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES / NO**

2.2.1. If so, furnish particulars: \_\_\_\_\_

2.3. Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES / NO**

2.3.1. If so, furnish particulars: \_\_\_\_\_

**3 DECLARATION**

I, the undersigned, (name) \_\_\_\_\_ in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1. I have read and I understand the contents of this disclosure;
- 3.2. I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>2</sup> will not be construed as collusive bidding.
- 3.4. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.5. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.6. There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.7. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

\_\_\_\_\_  
NAME OF BIDDER                      SIGNATURE                      POSITION                      DATE

<sup>1</sup> The power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

GENERAL CONDITIONS OF CONTRACT

GCC

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid/quotation documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

**1 Definitions**

The following terms shall be interpreted as indicated:

- 1.1. "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2. "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3. "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4. "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5. "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6. "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7. "Day" means calendar day.
- 1.8. "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9. "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10. "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11. "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA
- 1.12. "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13. "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14. "GCC" means the General Conditions of Contract.
- 1.15. "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16. "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17. "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18. "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19. "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20. "Project site," where applicable, means the place indicated in bidding documents.
- 1.21. "Purchaser" means the organization purchasing the goods.
- 1.22. "Republic" means the Republic of South Africa.
- 1.23. "SCC" means the Special Conditions of Contract.
- 1.24. "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25. "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

**2 Application**

- 2.1. These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2. Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3. Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

**3 General**

- 3.1. Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2. With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from [www.treasury.gov.za](http://www.treasury.gov.za)

**4 Standards**

- 4.1. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

**5 Use of contract documents and information; inspection.**

- 5.1. The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2. The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3. Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4. The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

**6 Patent rights**

- 6.1. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

**7 Performance security**

- 7.1. Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2. The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3. The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:  
(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or  
(b) a cashier's or certified cheque
- 7.4. The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

**8 Inspections, tests and analyses**

- 8.1. All pre-bidding testing will be for the account of the bidder.
- 8.2. If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3. If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4. If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5. Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6. Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7. Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8. The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

**9 Packing**

- 9.1. The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

**10 Delivery and documents**

- 10.1. Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2. Documents to be submitted by the supplier are specified in SCC.

**11 Insurance**

- 11.1. The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.



**12 Transportation**

- 12.1. Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

**13 Incidental services**

- 13.1. The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
  - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
  - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
  - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
  - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the
- 13.2. Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

**14 Spare parts**

- As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- 14.1.
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
  - (b) in the event of termination of production of the spare parts:
    - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
    - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

**15 Warranty**

- 15.1. The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2. This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3. The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

**16 Payment**

- 16.1. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2. The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4. Payment will be made in Rand unless otherwise stipulated in SCC.

**17 Prices**

- 17.1. Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

**18 Contract amendments**

- 18.1. No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

**19 Assignment**

- 19.1. The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

**20 Subcontracts**

- 20.1. The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

**21 Delays in the supplier's performance**

- 21.1. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

- 21.5. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.
- 22 Penalties**
- 22.1. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.
- 23 Termination for default**
- 23.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4. If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
- 23.5. Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6. If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.
- These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.
- 23.7. If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.
- 24 Anti-dumping and countervailing duties and rights**
- 24.1. When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.
- 25 Force Majeure**
- 25.1. Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2. If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.
- 26 Termination for insolvency**
- 26.1. The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.
- 27 Settlement of Disputes**
- 27.1. If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

- 27.2. If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3. Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4. Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5. Notwithstanding any reference to mediation and/or court proceedings herein,  
(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and  
(b) the purchaser shall pay the supplier any monies due the supplier.
- 28 Limitation of liability**
- 28.1. Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;  
(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and  
(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29 Governing language**
- 29.1. The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30 Applicable law**
- 30.1. The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31 Notices**
- 31.1. Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2. The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32 Taxes and duties**
- 32.1. A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2. A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3. No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33 National Industrial Participation (NIP) Programme**
- 33.1. The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34 Prohibition of Restrictive practices**
- 34.1. In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2. If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3. If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

SPECIAL CONDITIONS OF CONTRACT

1. **AMENDMENT OF CONTRACT**
  - 1.1. Any amendment to or renunciation of the provisions of the contract shall at all times be done in writing and shall be signed by both parties.
2. **CHANGE OF ADDRESS**
  - 2.1. Bidders must advise the Department of Health (Institution where the offer was submitted) should their address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.
3. **GENERAL CONDITIONS ATTACHED TO THIS QUOTATION**
  - 3.1. The Department is under no obligation to accept the lowest or any quote.
  - 3.2. The Department reserves the right to communicate in writing with vendors in cases where information is incomplete or where there are obscurities regarding technical aspects of the offer, to obtain confirmation of prices or preference claims in cases where it is evident that a typing, written, transfer or unit error has been made, to investigate the vendor's standing and ability to complete the supply/service satisfactorily.
  - 3.3. **ALL DECISIONS TAKEN BY THE DEPARTMENT ARE FINAL, INCLUDING THE AWARD OR CANCELLATION OF THIS QUOTATION.**
  - 3.4. The price quoted must include VAT (if VAT vendor).
  - 3.5. Should a bidder become a VAT vendor after award or during the implementation of a contract, they may not request the VAT percentage from the Department as the service provider made an offer during the period they were not registered as a VAT vendor. The Department is only liable for any VAT from registered VAT vendors as originally stated on the quotation document.
  - 3.6. The bidder must ensure the correctness & validity of the quotation:
    - (i) that the price(s), rate(s) & preference quoted cover all for the work/item (s) & accept that any mistakes regarding the price (s) & calculations will be at the bidder's risk;
    - (ii) it is the responsibility of the bidder to confirm receipt of their quotation and to keep proof thereof.
  - 3.7. The bidder must accept full responsibility for the proper execution & fulfilment of all obligations conditions devolving on under this agreement, as the Principal (s) liable for the due fulfilment of this contract.
  - 3.8. This quotation will be evaluated based on the 80/20 points system, specification, correctness of information and/or functionality criteria. All required documentation must be completed in full and submitted.
  - 3.9. Offers must comply strictly with the specification.
  - 3.10. Only offers that meet or are greater than the specification will be considered.
  - 3.11. Late offers will not be considered.
  - 3.12. Expired product/s will not be accepted. All products supplied must be valid for a minimum period of six months.
  - 3.13. Used/ second-hand products will not be accepted.
  - 3.14. A bidder not registered on the Central Suppliers Database or whose verification has failed will not be considered.
  - 3.15. All delivery costs must be included in the quoted price for delivery at the prescribed destination.
  - 3.16. Only firm prices will be accepted. Such prices must remain firm for the contract period. Non-firm prices (including rates of exchange variations) will not be considered.
  - 3.17. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
  - 3.18. In the event of a bidder having multiple quotes, only the cheapest according to specification will be considered.
  - 3.19. Verification will be conducted to identify if bidders have multiple companies and are cover-quoting for this bid.
  - 3.20. In such instances, the Department reserves the right to immediately disqualify such bidders as cover-quoting is an offence that represents both corruption and acquisition fraud.
4. **SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF THIS QUOTATION.**
  - 4.1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and vice versa and with words importing the masculine gender shall include the feminine and the neuter.
  - 4.2. Under no circumstances whatsoever may the quotation/bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
  - 4.3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
  - 4.4. Quotations submitted must be complete in all respects. However, where it is identified that information in a bidder's response, which does not affect the preference points or price, is incomplete in any respect, the said supplier meets all specification requirements and scores the highest points in terms of preference points and price, the Department reserves the right to request the bidder to complete/ submit such information.
  - 4.5. Any alteration made by the bidder must be initialled; failure to do so may render the response invalid.
  - 4.6. Use of correcting fluid is prohibited and may render the response invalid.
  - 4.7. Quotations will be opened in public as soon as practicable after the closing time of quotation.
  - 4.8. Where practical, prices are made public at the time of opening quotations.
  - 4.9. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
  - 4.10. The Department is under no obligation to pay suppliers in part for work done if the supplier can no longer for fulfil their obligation.
5. **SPECIAL INSTRUCTIONS REGARDING HAND DELIVERED QUOTATIONS**
  - 5.1. Quotation shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the quotation documents.
  - 5.2. Each quotation shall be addressed in accordance with the directives in the quotation documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the quotation number and closing date indicated on the envelope. The envelope shall not contain documents relating to any quotation other than that shown on the envelope. If this provision is not complied with, such quotations/bids may be rejected as being invalid.
  - 5.3. All quotations received in sealed envelopes with the relevant quotation numbers on the envelopes are kept unopened in safe custody until the closing time of the quotation/bids. Where, however, a quotation is received open, it shall be sealed. If it is received without a quotation/bid number on the envelope, it shall be opened, the quotation number ascertained, the envelope sealed and the quotation number written on the envelope.
  - 5.4. A specific box is provided for the receipt of quotations, and no quotation found in any other box or elsewhere subsequent to the closing date and time of quotation will be considered.

5.6. Quotation documents must not be included in packages containing samples. Such quotations may be rejected as being invalid.

**6. SAMPLES**

6.1. In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.

- (i) If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
- (ii) If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion.

6.2. **Samples must be made available when requested in writing or if stipulated on the document.**

- If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All
- (i) testing will be for the account of the bidder.

**7. COMPULSORY SITE INSPECTION / BRIEFING SESSION**

7.1. Bidders who fail to attend the compulsory meeting will be disqualified from the evaluation process.

(i) The institution has determined that a compulsory site meeting Will take place.

(ii) Date: 23 / 11 / 2023 Time: 09 : 00 Place: MSELENI HOSPITAL

Institution Stamp:	Institution Site Inspection / briefing session Official:
	Full Name: _____
	Signature: _____
	Date: _____

**8. STATEMENT OF SUPPLIES AND SERVICES**

8.1. The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

**9. SUBMISSION AND COMPLETION OF SBD 6.1**

9.1. Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all relevant information required, will result in such a bidder not being considered for preference points allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

**10. TAX COMPLIANCE REQUIREMENTS**

10.1. In the event that the tax compliance status has failed on CSD, it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.

10.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.

**11. TAX INVOICE**

11.1. A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:

- (i) the name, address and registration number of the supplier;
- (ii) the name and address of the recipient;
- (iii) an individual serialized number and the date upon which the tax invoice
- (iv) a description and quantity or volume of the goods or services supplied;
- (v) the official department order number issued to the supplier;
- (vi) the value of the supply, the amount of tax charged;
- (vii) the words tax invoice in a prominent place.

**12. PATENT RIGHTS**

12.1. The supplier shall indemnify the KZN Department of Health (hereafter known as the purchaser) against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

**13. PENALTIES**

13.1. If at any time during the contract period, the service provider is unable to perform in a timely manner, the service provider must notify the institution in writing/email of the cause of and the duration of the delay. Upon receipt of the notification, the institution should evaluate the circumstances and, if deemed necessary, the institution may extend the service provider's time for performance.

13.2. In the event of delayed performance that extends beyond the delivery period, the institution is entitled to purchase commodities of a similar quantity and quality as a substitution for the outstanding commodities, without terminating the contract, as well as return commodities delivered at a later stage at the service provider's expense.

13.3. Alternatively, the institution may elect to terminate the contract and procure the necessary commodities in order to complete the contract. In the event that the contract is terminated the institution may claim damages from the service provider in the form of a penalty. The service provider's performance should be captured on the service provider database in order to determine whether or not the service provider should be awarded any contracts in the future.

13.4. If the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance.

**14. TERMINATION FOR DEFAULT**

- 14.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:  
(i) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract,  
(ii) if the supplier fails to perform any other obligation(s) under the contract; or  
(iii) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 14.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services.
- 14.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
15. THE DEPARTMENT RESERVES THE RIGHT TO PASS OVER ANY QUOTATION WHICH FAILS TO COMPLY WITH THE ABOVE.

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1. The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2. The applicable preference point system for this tender is the 80/20 preference point system.

1.3. Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4. The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and Specific Goals	100

1.5. Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6. The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1. THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left( 1 - \frac{Pt - Pmin}{Pmin} \right) \quad \text{OR} \quad Ps = 90 \left( 1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

- Ps = Points scored for price of tender under consideration
- Pt = Price of tender under consideration
- Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left( 1 + \frac{Pt - Pmax}{Pmax} \right) \quad \text{OR} \quad Ps = 90 \left( 1 + \frac{Pt - Pmax}{Pmax} \right)$$

Where

- Ps = Points scored for price of tender under consideration
- Pt = Price of tender under consideration
- Pmax = Price of highest acceptable tender

**4. POINTS AWARDED FOR SPECIFIC GOALS**

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
- then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

**Table 1: Specific goals for the tender and points claimed are indicated per the table below.  
Note to tenderers: The tenderer must indicate how they claim points for each preference point system.**

The specific goal/s allocated points in terms of this tender	Number of points allocated (80/20 system)	Number of points claimed (80/20 system)
Promotion of South African owned enterprises	20	

**DECLARATION WITH REGARD TO COMPANY/FIRM**

- 4.3. Name of company/firm: \_\_\_\_\_
- 4.4. Company registration number: \_\_\_\_\_
- 4.5. TYPE OF COMPANY/ FIRM [tick applicable box]
- Partnership/Joint Venture / Consortium
  - One-person business/sole propriety
  - Close corporation
  - Public Company
  - Personal Liability Company
  - (Pty) Limited
  - Non-Profit Company
  - State Owned Company

- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
- i) The information furnished is true and correct;
  - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
  - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
  - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
    - (a) disqualify the person from the tendering process;
    - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
    - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
    - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
    - (e) forward the matter for criminal prosecution, if deemed necessary.

_____ SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME:	_____
DATE:	_____
ADDRESS:	_____
	_____
	_____





# OPD QUEUE MANAGEMENT

## FOLLOWING CATEGORIES TO BE FASTTRACKED

- ✓ ELDERLY CITIZENS & PEOPLE LIVING WITH DISABILITIES
- ✓ PEOPLE ON WORKING UNIFORM AND LEARNERS
- ✓ EMERGENCIES, PREGNANT WOMEN AND CHILDREN UNDER 5 YEARS

## IZINHLAKA EZILANDELAYO KUFANELWE ZIBONWE NGOKUPHUTHUMA

- ✓ IZAKHAMUZI ESEZIKHULILE NABAPHILA NOKUKHUBAZEKA
  - ✓ ABAGQOKE UMFANISWANO WABASEBENZI KANYE NABAFUNDI
  - ✓ ABANEZIMO EZIPHUTHUMAYO, ABAKHULELWE NEZINGANE EZINEMINYAKA
- ENGAPHANSI KWEMIHLANU**

GROWING KWAZULU-NATAL TOGETHER



## MSELENI HOSPITAL

ANTERNATAL WAITING ROOM	↑	INDLU YABAKHULELWE YOKULINDELA
PMTCT	↑	UKUVUKELA UKUTHELELEKA KOMNTWANA NGEGCIWANE
SOCIAL SERVICES	↑	ABEZENHLALAKAHLE
MATERNITY	↑	IGUMBI LABABELETHAYO
WASTE AREA	↑	INDAWO KADOTI/IMFUCUZA
MALE WARD	↑	IWODI LABESILISA
PHARMACY	↑	IKHEMISI
OPD	↑	I-OPD
MORTUARY	↑	EMAKHAZENI
THEATRE	↑	IGUMBI LOKUHLINZELA
STORES	↑	IZITOLO
LAUNDRY	↑	IGUMBI LOKUWASHELA
MAIN KITCHEN	↑	IKHISHI
HUMAN RESOURCES	↑	KWANDABAZABANTU

# ELEVEN BATHO PELE PRINCIPLES



## TO KICKSTART THE TRANSFORMATION OF SERVICE DELIVERY

We in the Public Service are committed to put the following "People First" principles into practice without delay. And we will step up implementation to arrive at acceptable and higher service levels and quality as soon as possible.

### 1 CONSULTATION

You will be asked for your views on existing public services and may also tell us what new basic services you would like. All levels of society will be consulted and your feelings will be conveyed to Ministers, MECs and legislators.

### 2 SERVICE STANDARDS

All national and provincial government departments will be required to publish service standards for existing and new services. Standards may not be lowered! They will be monitored at least once a year and be raised progressively.

### 3 ACCESS

Departments will have to set targets for extending access to public servants and public services. They should implement special programmes for improved service delivery to physically, socially and culturally disadvantaged persons.

### 4 COURTESY

All departments must set standards for the treatment of the public and incorporate these into their Codes of Conduct, values and training programmes. Staff performance will be regularly monitored, and discourtesy will not be tolerated.

### 5 INFORMATION

You will get full, accurate and up-to-date facts about services you are entitled to. Information should be provided at service points and in local media and languages. Contact numbers and names should appear in all departmental communications.

### 6 OPENNESS & TRANSPARENCY

You'll have the right to know. Departmental staff numbers, particulars of senior officials, expenditure and performance against standards will not be secret. Reports to citizens will be widely published and submitted to legislatures.

### 7 REDRESS

Mechanisms for recording any public dissatisfaction will be established and all staff will be trained to handle your complaints fast and efficiently. You will receive regular feedback on the outcomes.

### 8 VALUE FOR MONEY

You pay income tax, VAT and other taxes to finance the administration of the country. You have the right to insist that your money should be used properly. Departments owe you proof that efficiency savings and improved service delivery are on the agenda.

### 9 ENCOURAGING INNOVATION & REWARDING EXCELLENCE

You have a right to be served by people who continuously try to improve the way they render service to you the Client in the true spirit of Batho Pele.

### 10 CUSTOMER IMPACT

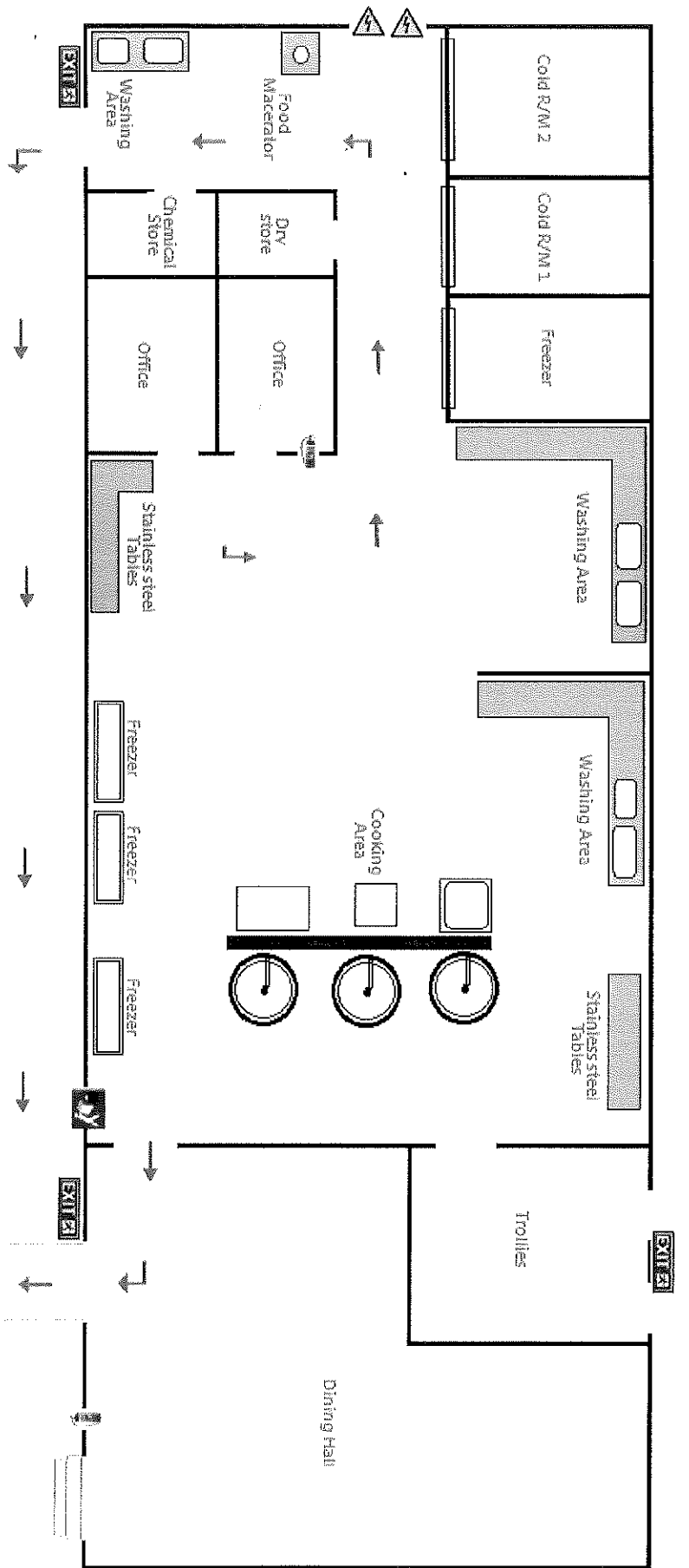
We must be able to assess the benefits we have provided for all our Customer. We must show how the various principles of Batho Pele link together.

### 11 LEADERSHIP & STRATEGIC DIRECTION

Good leadership is one of the most critical ingredients for successful organisations. Organisations who do well in serving their customers can demonstrate that they have leaders who lead by example, who set the vision, and ensure that the strategy for achieving the vision is owned by all and properly deployed throughout the organisation. They take an active role in the organisations' success.

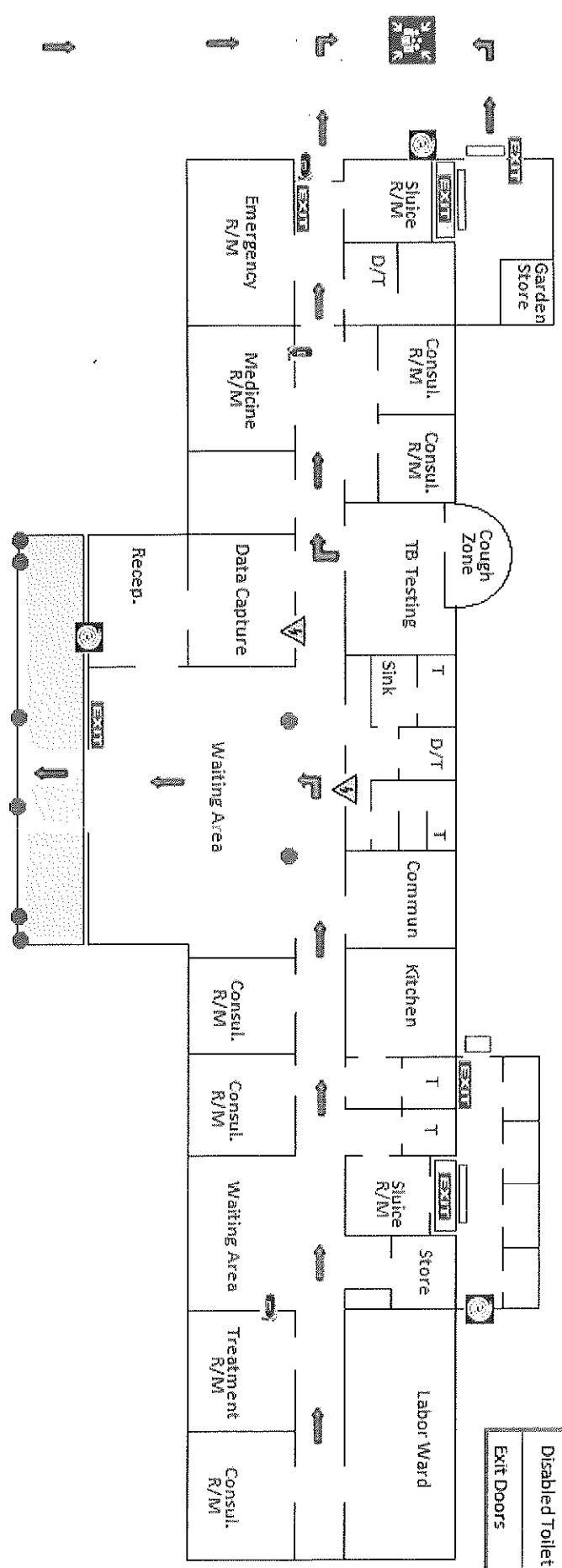


# Mseleni Hospital – Kitchen Evacuation Floor Plan

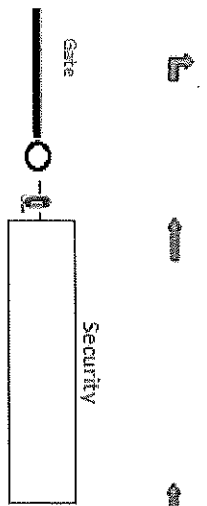


Icons Description	
	Assemble Point
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors

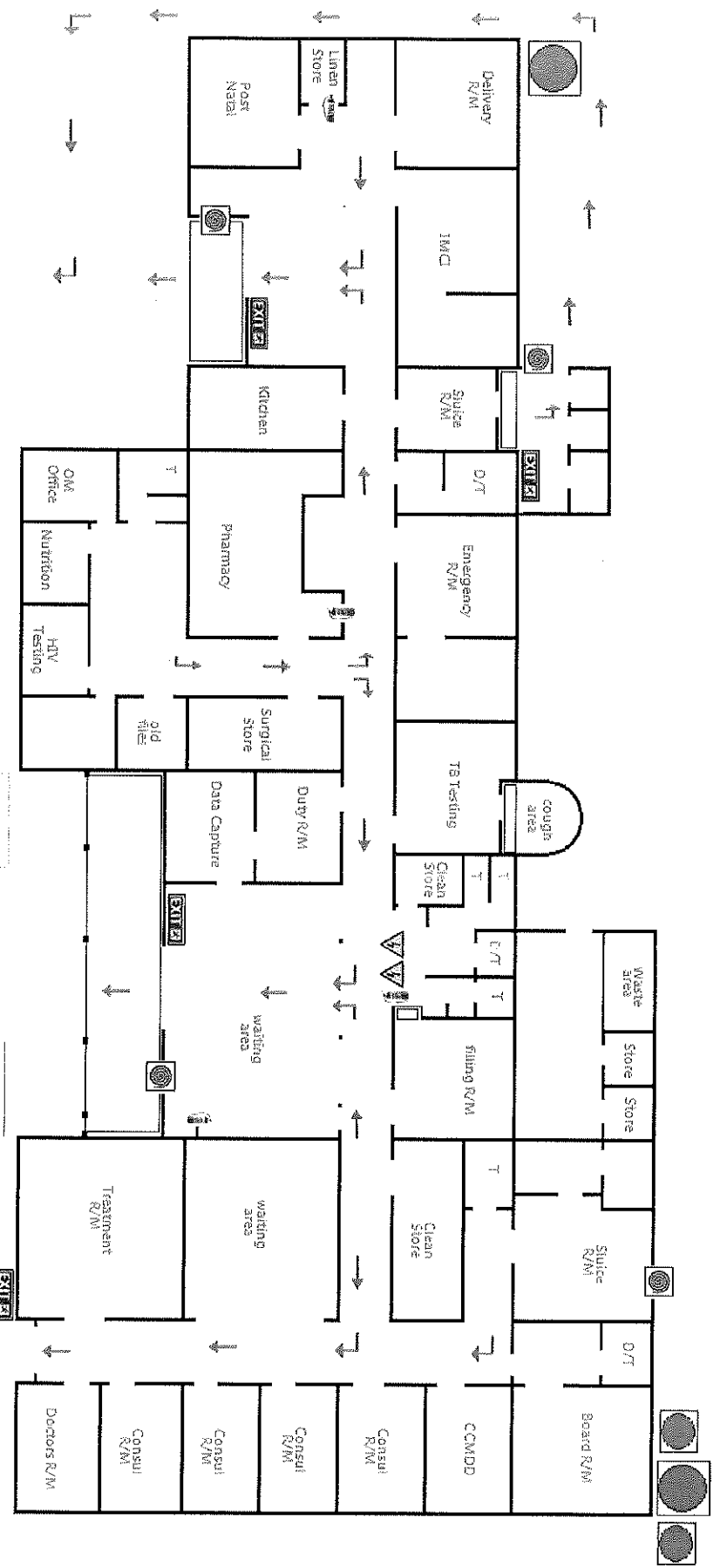
# Madonela Clinic Evacuation Floor Plan



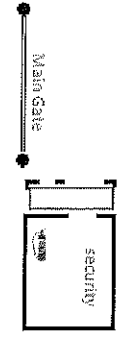
Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



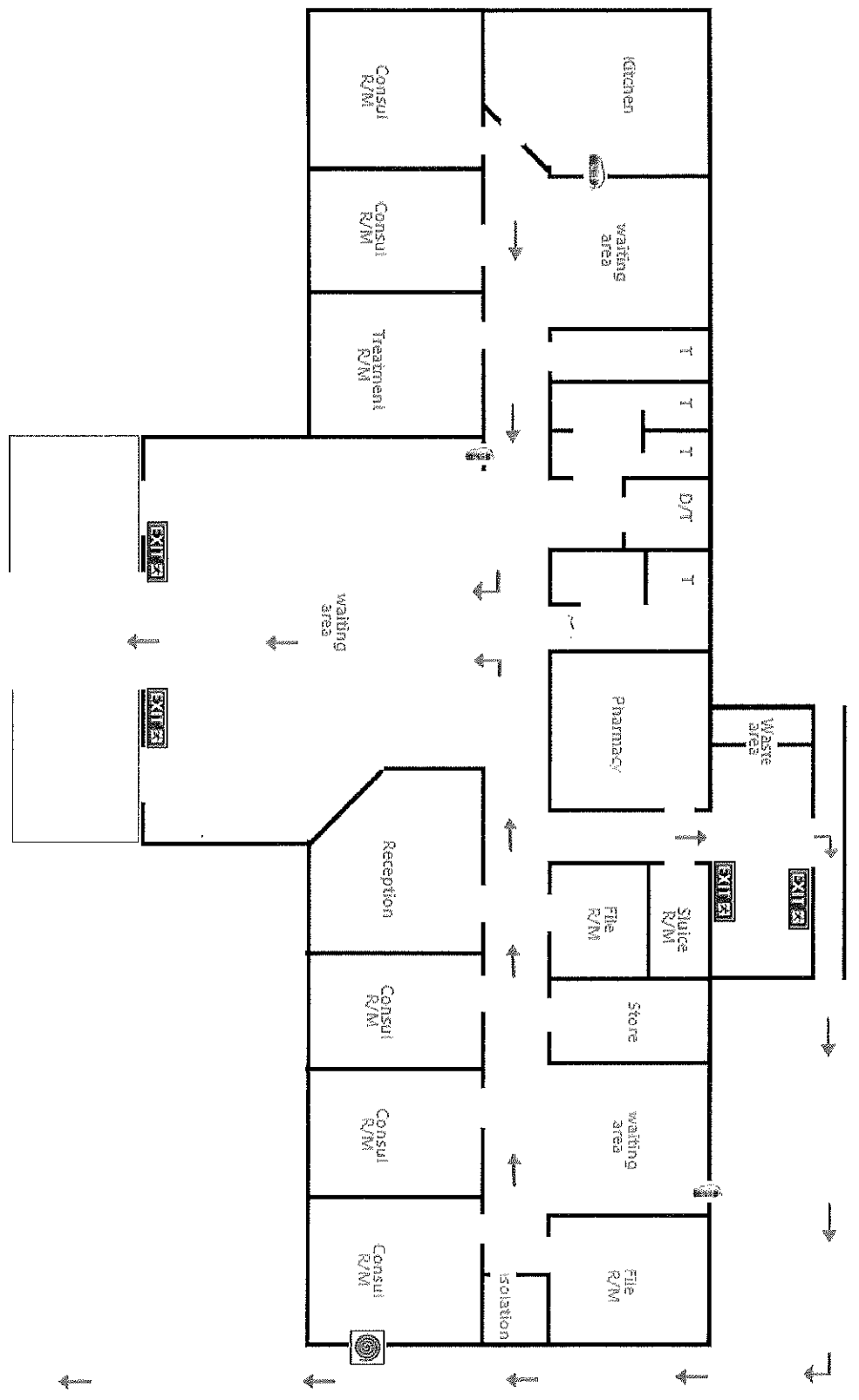
# Mbazwana Clinic Evacuation Floor Plan



Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



# Mseleni Gateway Clinic Evacuation Floor Plan

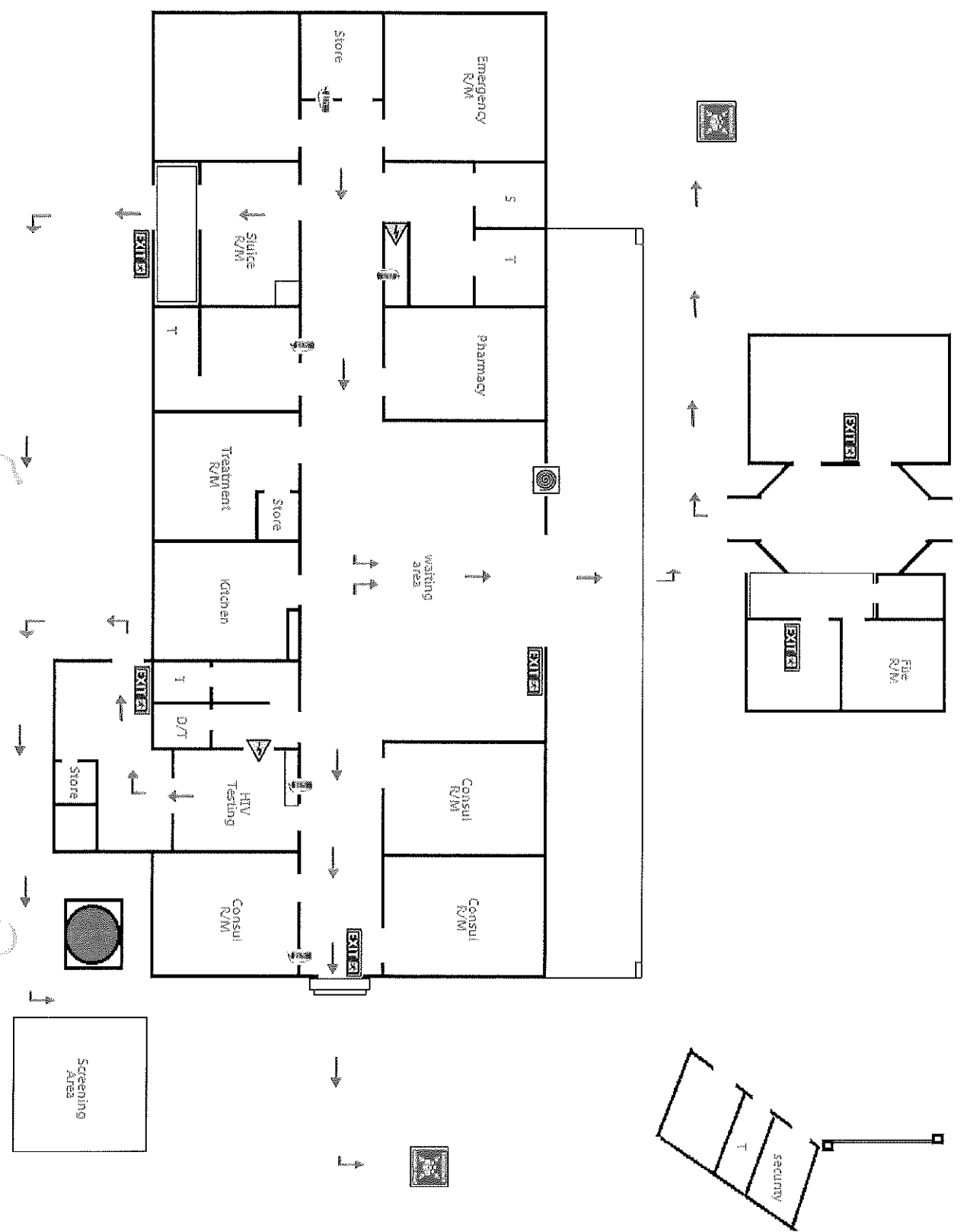


Icons Description	
	Assemble Spot
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



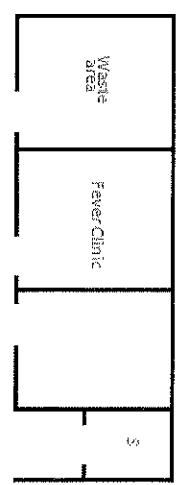
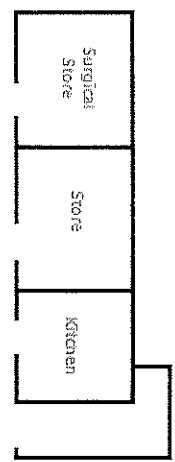
# Manaba Clinic Evacuation Floor Plan

Icons Description	
Assemble Sport	
Electric DB	
Phone	
Fire Horse	
Extinguisher	
Fire Blanket	
Toilet	
Shower	
Disabled Toilet	
Exit Doors	

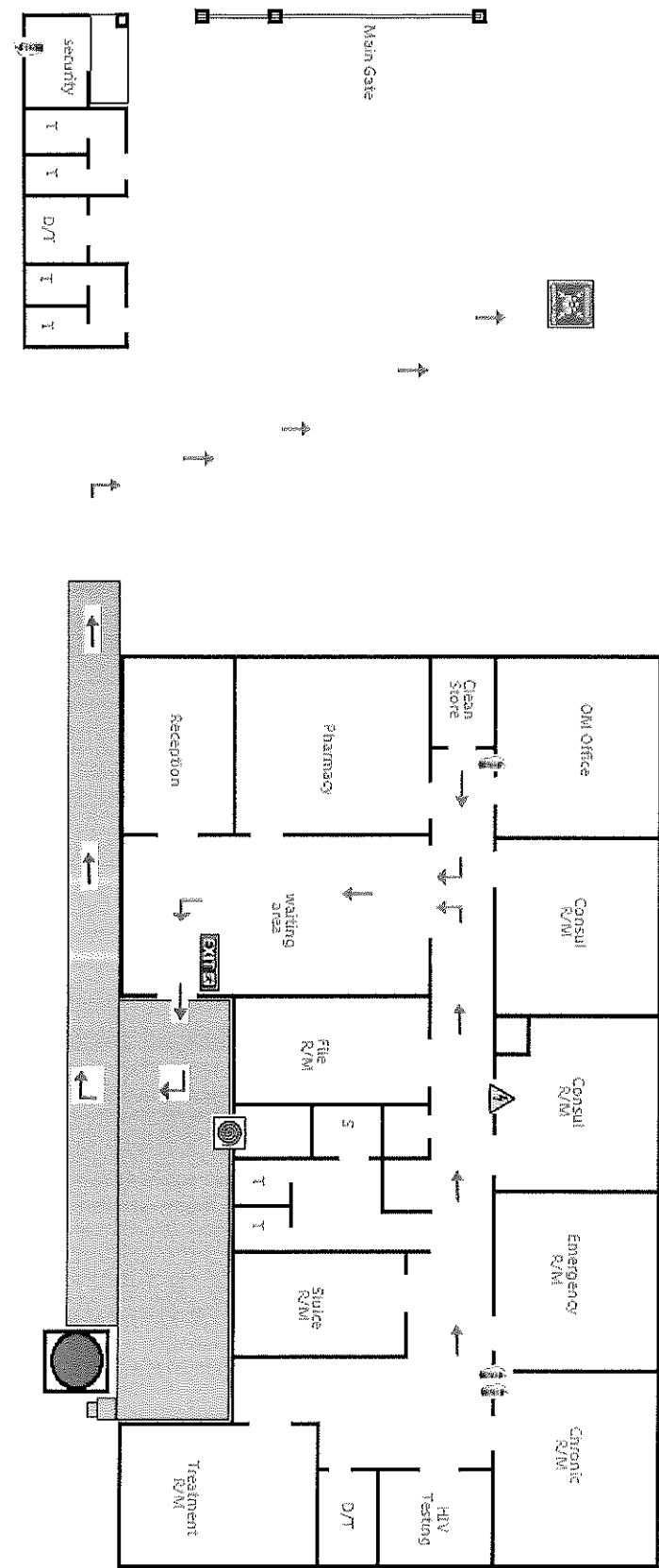




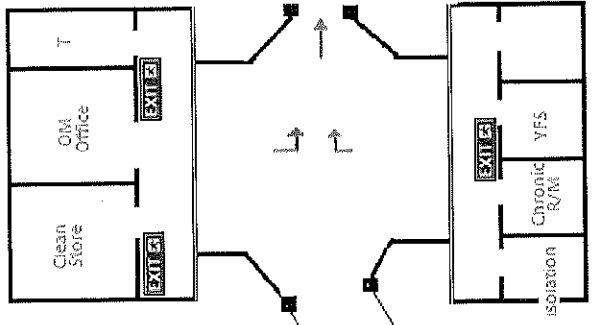
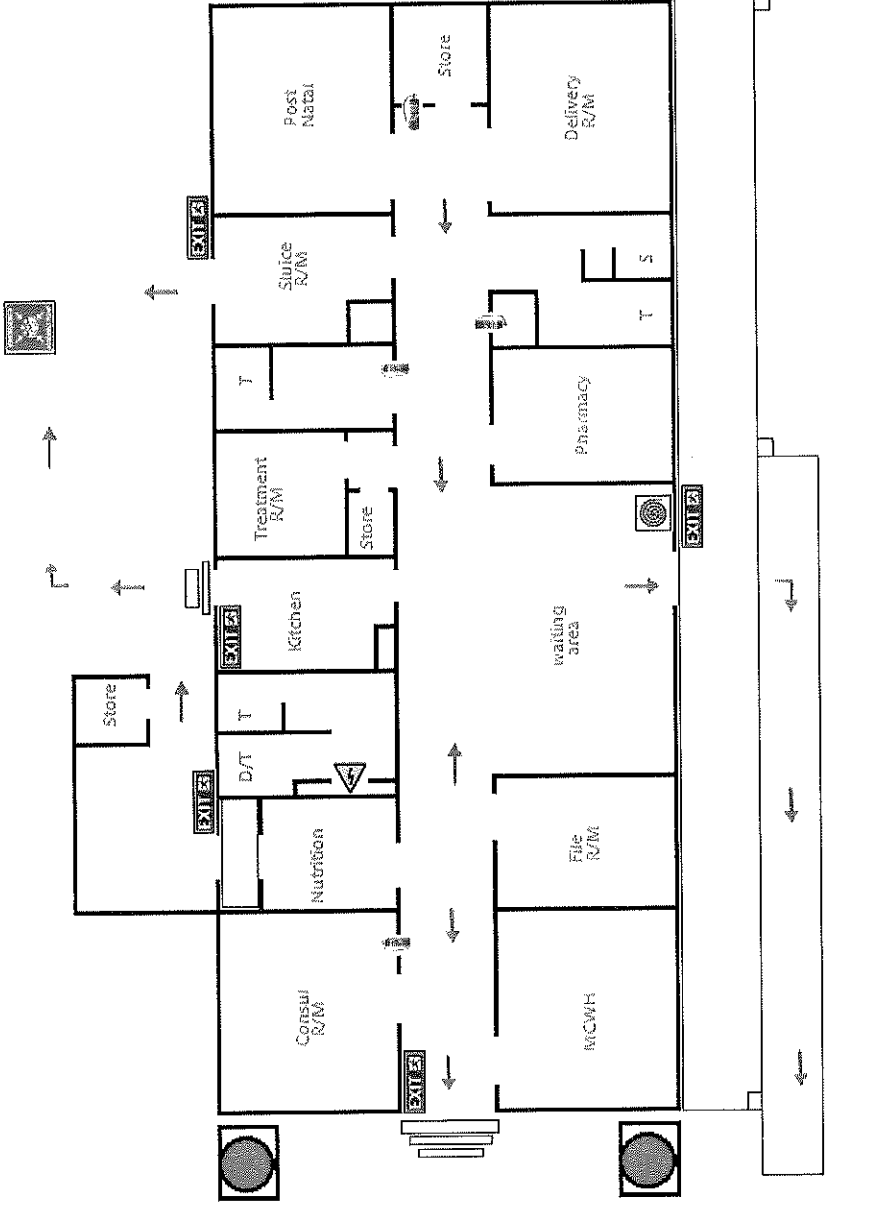
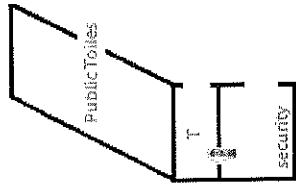
# Ntshongwe Clinic Evacuation Floor Plan



Icons Description	Icon
Assemble Sport	
Electric DB	
Phone	
Fire Horse	
Extinguisher	
Fire Blanket	
Toilet	
Shower	
Disabled Toilet	
Exit Doors	



# Oqondweni Clinic Evacuation Floor Plan



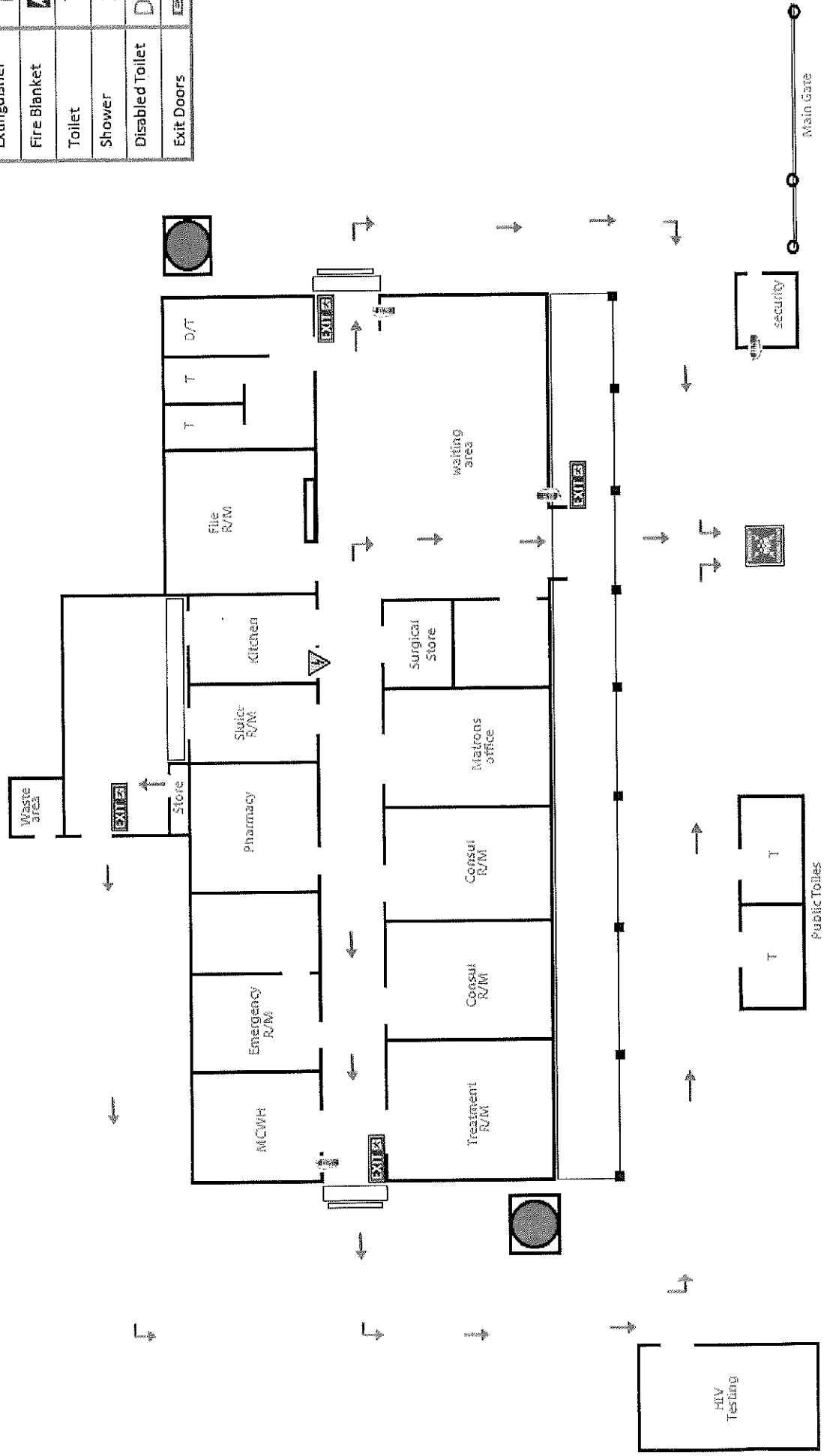
Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors

12

Item 2

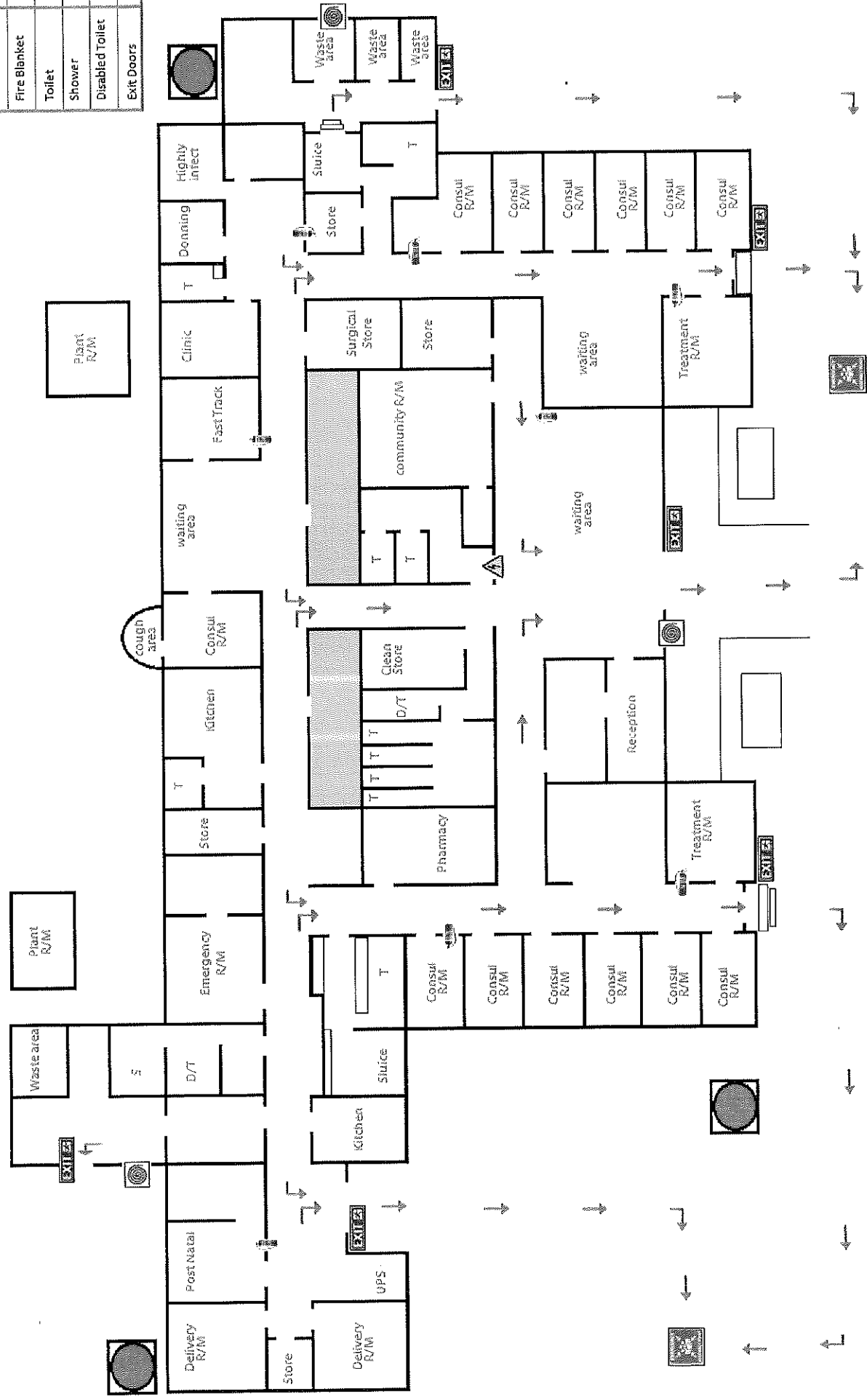
# Ezimpondweni Clinic Evacuation Floor Plan

Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



# Hluhluwe Clinic Evacuation Floor Plan

Icons Description	Icons
Assemble Sport	
Electric DB	
Phone	
Fire Horse	
Extinguisher	
Fire Blanket	
Toilet	
Shower	
Disabled Toilet	
Exit Doors	

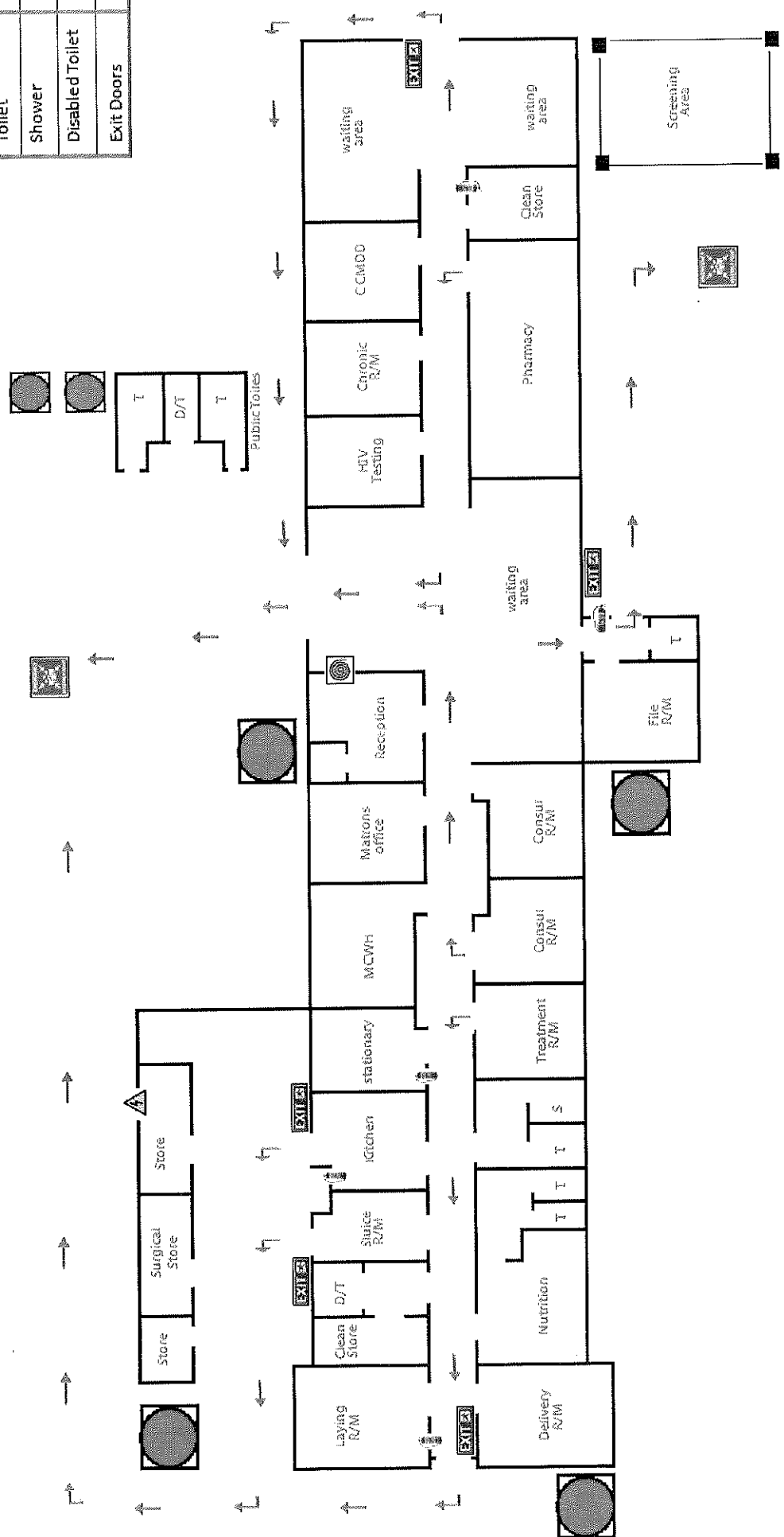


FORM 2

2

# Mngobokazi Clinic Evacuation Floor Plan

Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors

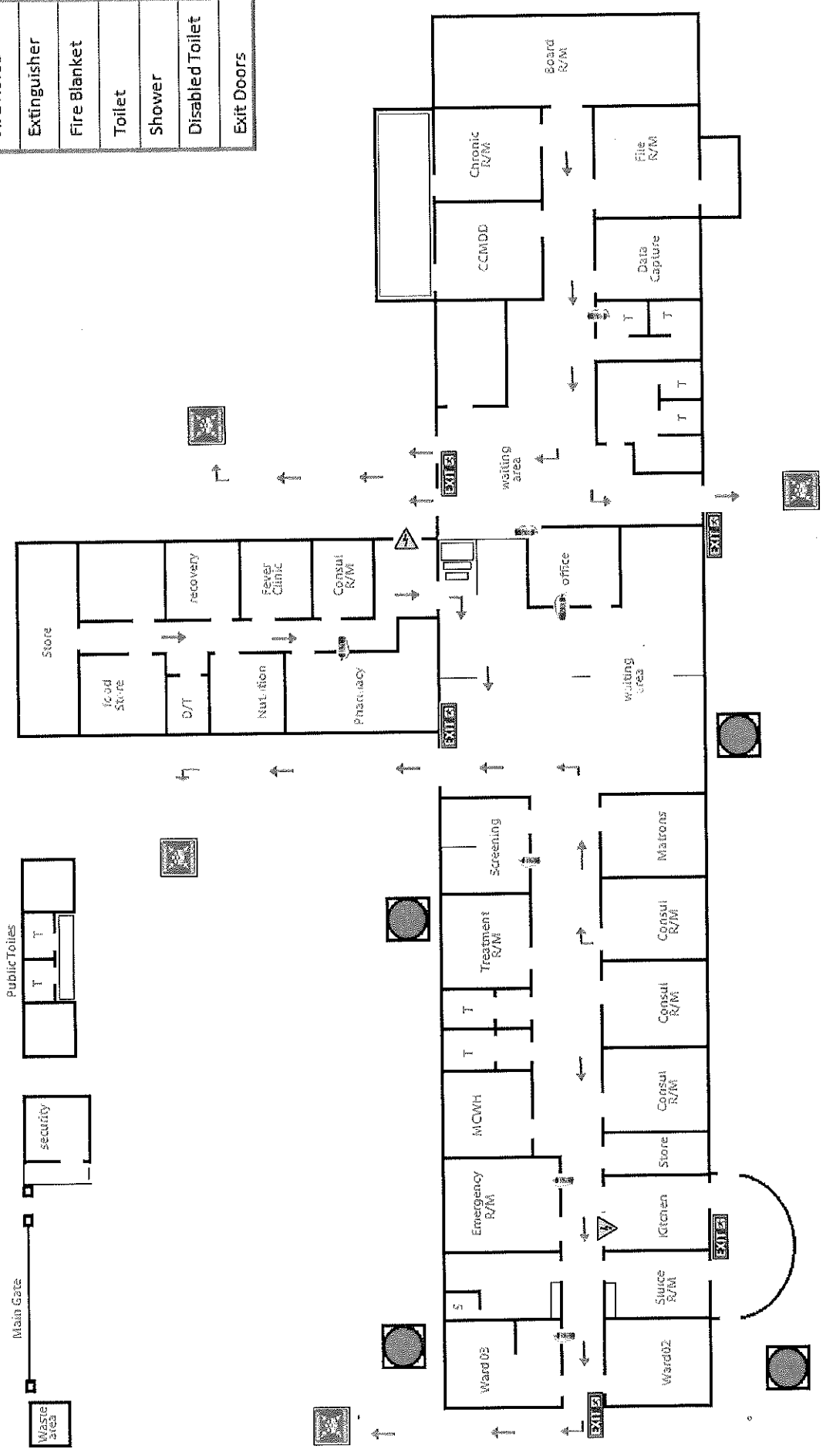


ITEM 2

6

# Mduku Clinic Evacuation Floor Plan

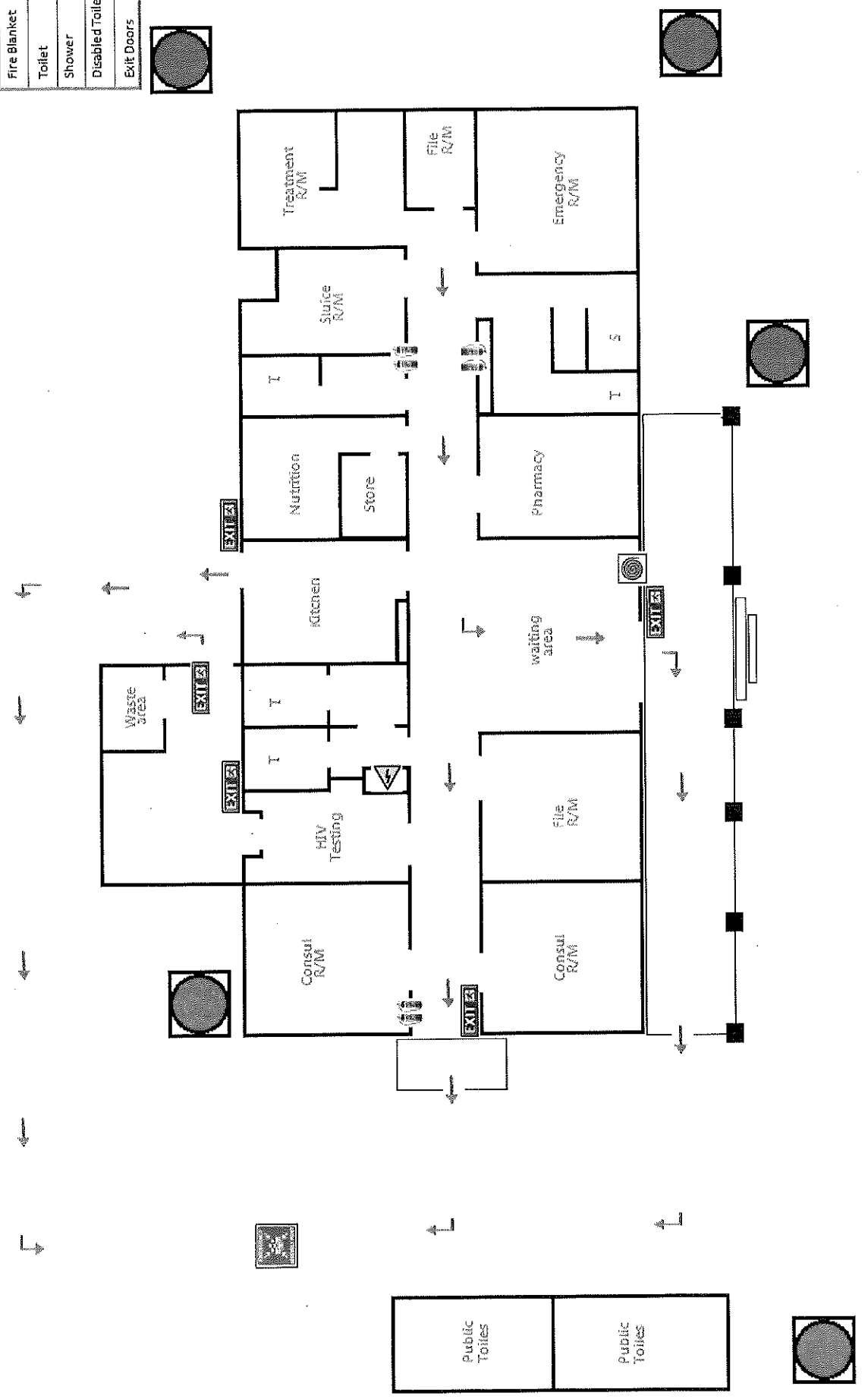
Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



15/01/20

# Mabibi Clinic Evacuation Floor Plan

Icons Description	Icon
Assemble Sport	
Electric DB	
Phone	
Fire Horse	
Extinguisher	
Fire Blanket	
Toilet	
Shower	
Disabled Toilet	
Exit Doors	



178M 2



**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA

P.O. Sibhavi, 3967, D1885 Hospital Road  
Tel: 035 574 1004 Fax: 035 574 1654  
www.kznhealth.gov.za

**DIRECTORATE**  
**MSELENI HOSPITAL**

### **MSELENI HOSPITAL SERVICE COMMITMENT CHARTER / UHLA LWEZIBOPHEZELO ZESKHUNGO**

- Cleanliness of the environment throughout the facility will be promoted.
- Every patient entering the Mseleni hospital will be attended to within the same working day. Waiting time within the facility shall be a minimum 2 hours, maximum is 3 hours.
- All health care providers shall introduce themselves to the client during all intervention and wear their name tags for easy identification.
- Mseleni hospital management, photos will be displayed in all strategic areas.
- All health care providers shall address clients by their names/ clan names in culturally respectful manner.
- All clients shall be provided with the necessary care, treatment and support in line with their needs and be referred to the appropriate level of care according to their condition.
- All clients will be provided with all the necessary information regarding their health condition, treatment or intervention that will be provided and the implications of such treatment, using language that is easily understood.
- All health care facilities will have hand washing guidelines in common languages at washing points.
- All complaints received will be resolved within 25 working days and the complainant will be informed of the progress.
- A complaints flow chart explaining on how to lodge a complaint will be displayed in all healthcare facilities written in understood languages( Zulu & English)
- Relevant medication must be provided to clients visiting the facility on the day of the visit.
- Have appropriate external & internal signage which shows clients how to find their way within the facility, including appropriate signage for disabled people.
- Display the patients' rights charter so that clients know their rights and what kind of treatment to expect.
- Inhlanzeko ezindaweni zonke zesibhedlela izokuba segopheleweni eliphhezulu.
- Wonke amakhasimende eze kuleskhungo sezempilo azosizakala ngalo lolosuku. Isikrathi sokulinda siba kusukela emahoreni amabili kuya kwamathathu.
- Wonke umsebenzi wezempilo uyakuzethula kwikhasimende ngesikhathi sengxoxo futhi afake isigqebhezane esishoyo ukuthi ungubani.
- Izithombe zabaphathi besikhungo zizobekwa zibe sobala.
- Wonke amakhasimende ayakubizwa ngenhlonipho ngamagama awo noma ngezithakazelo.
- Wonke amakhasimende azohlizweka ngokunakekelwa kahle, nemithi futhi nosizo oluqondene nezidingo kuphinde kudluliselwe endaweni efanele yokunakekela ngokwesimo sawo.
- Wonke amakhasimende azohlizweka ngalolonke ulwazi olufanelekile mayelana nesimo sempilo yakhe, ukunakekelw noma ukungenelela okuyoba khona Kanye nezingqinamba, ngokusebenzisa ulimi lwakhe aluzwayo.
- Kuzoba nomgomo wokuwasha izanda ngolimi oluzwakalayo
- Zonke izikhalazo zizoxazululwa ezinsukwini ezingama -25 zokusebenza, okhatalazii uyokwaziswa ngenqubekela phambili maqondana nesikhalazo.
- Indlela echazayo mayelana nokufaka isikhalazo kuzozonke izindawo ebhalewengolimi oluzwakalayo (isiZulu neSingingisi)
- Amakhasimende azohlizweka ngomuthi okuyiwonawona ngolusuku afike ngalo esikhungweni.
- Kuzoba nezinkomba ndlela ngaphandle nangaphakathi ezikhombisa amakhasimende izindawo ezahlukehlukeno okubalwa kuzo izinkomba ezisho izindawo eziseshenziwa abantu abakhubazekile.
- Amalungelo eziguli azobekwa obala ukuze wonke amakhasimende azowazi amalungelo awo, nendlela yokuphathwa okumele ayilindele.

**GROWING KWAZULU-NATAL TOGETHER**





**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA

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[www.kznhealth.gov.za](http://www.kznhealth.gov.za)

**DIRECTORATE**

**MSELENI HOSPITAL**

# **OPD WAITING TIME STANDARDS**

## **3 HOURS**

# **ISIKHATHI SOKULINDA USIZO E-OPD**

## **AMAHORA AMATHATHU**

# HOSPITAL FEES MANUAL EFFECT FROM 1 APRIL 2023

## CATEGORIES OF HOSPITAL PATIENT/ZIGABA ZEZIGULI

1.1 Hospital patients are placed into the following groups/iziguli zibekwa ngalezigaba ezilandelayo

- **H0** – Social pensioners and formally unemployed / abathola isibonelelo sika-Hulumeni nabangasebenzi (Free health services/abathola usizo lamahala)
- **H1**- Single income-less than R70 000 Per annum / othola imali engaphansi kuka R70 000 ngonyaka (Consultation R50 first visit / ukubona udokotela uma ugala, Abaphindayo/follow up R50(1<sup>st</sup> Visit with referral is free)
- **Family unit** – Less than 100 000 per annum / abaganane abathola imali engaphansi kuka R100 000 ngonyaka Consultation R50first visit/abaqalayo , follow up R50/abaphindayo.(ukulaliswa/inpatient R80 per 30 days or part thereof/izinsuku ezingamashumi amathathu nangaphansi)
- **H2**- Single income between R70 001-250 000 per annum / othola imali ephakathi kuka R70 001-250 000 ngonyaka .R50 abaqalayo/first visit. Abaphindayo /second visit R50 Ukulaliswa
- **H3**–Single income –exceeding R250 000 per annum / othola imali edlula ku- R250 000 Ngonyaka R75. 1<sup>st</sup> Visit is free
- **H3** – Family unit –exceeding R350 000 Per annum / abaganane abathola imali engaphezulu kuka R350 000 Consultation R75 /Ukubona udokotela
- **In –patient/ukulaliswa** R319 Per day/Ngosuku
- **Private hospital patients** –Revenue for charges
- Patient who are extremely funded e.g.(awaiting trial prisoners, convicted Prisoners,COIDA,RAF ,SANDF &Foreign patients)Medical aids scheme –are billed according to the services they have received from the hospital



## HOSPITAL FEES MANUAL EFFECT FROM 1 APRIL 2023

R25/ishumi lompondo	100km/amakhilomith a ayikhulu	leziguli Patient transport/lbhasi
R70/amshumi ayisikhomisa ompondo	50 km /amashumi amahlanu amakhilomitha	Basic life support/usizo lokuqala
R95/amashumi ayisishumi. nanye ompondo neshumi.	50 km/amashumi amahlanu amakhilomitha	Intermediate life support/Usizo oluphakathi nendawo
R155 /amashumi ayishumi nesikhombisa ompondo neshumi	50 km/amashumi amahlanu amakhilomitha	Advanced life support /Usizo olusezingeni eliphezu

SIGNED BY: [Signature]  
 DATE: 2023/10/31  
 REVIEW DATE: 2028/10/30

We are committed to deliver Holistic, high quality comprehensive Health Care to our community through preventive, promotive, Curative and Rehabilitative level of Primary Health Care-promoting Personal Development and Health of both Workers and Community members

**MISSION STATEMENT**

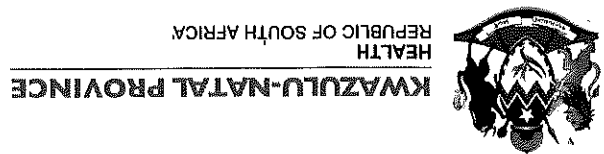
To provide Holistic and Affordable District Health Care Service Which is integrated to the District Health System

**VISION**

**MSELENI HOSPITAL**

P.O. Sibhayi, 3967, D1885 Hospital Road  
 Tel: 035 574 1004 Fax: 035 574 1654  
 Email: Fikile.sangweni@kznhealth.gov.za  
 www.kznhealth.gov.za

**DIRECTORATE**  
**MSELENI HOSPITAL**





## MSELENI HOSPITAL SERVICE DELIVERY CHARTER

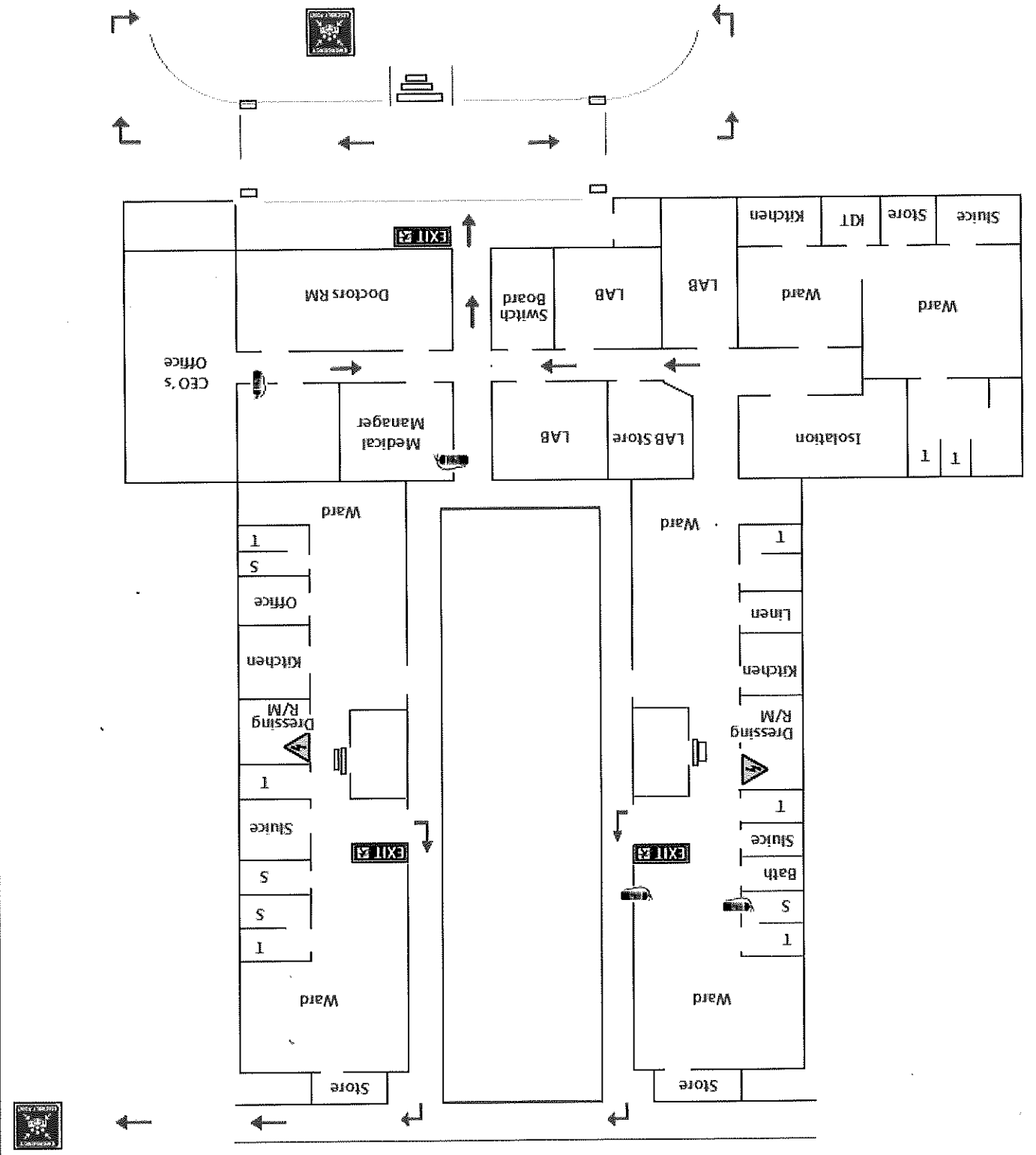
### USIZO OLUTHOLAKALAYO

### SERVICE RENDERED

- |   |  |   |  |
|---|--|---|--|
| • | ODOKOTELA                                | • | MEDICAL  |
| • | UKUHLINZWA                               | • | SURGICAL   |
| • | UKUBELETHA                               | • | OBSTETRIC AND GYNAE  |
| • | USIZO LWAMATHAMBO                        | • | ORTHOPAEDIATRICS   |
| • | UHLELO LOKUSIZA ABANTWANA                | • | PAEDIATRICS  |
| • | IZIFO EZITHATHELANAYO                    | • | COMMUNICABLE DISEASES                                      |
| • | IZIGULI EZIBONELWA NGAPHANDLE NABALIMELE | • | OPD- MEDICAL PAEDIATRICS, SURGICAL,<br>CASUALTY AND TRAUMA |
| • | AMAGUMBI OKUHLINZELA NOKUHLANZISISA      | • | THEATRE AND STERILIZING DEPARTMENT                         |
| • | USIZO LWASEMEHLWENI                      | • | OPHTHALMIC SERVICES  |
| • | USIZO LWAMAZINYO                         | • | DENTAL CLINIC  |
| • | EZOKWELAPHA NGOKUZIVOCAVOCA              | • | OCCUPATIONAL THERAPY                                       |
| • | EZENHLALAKAHLE                           | • | SOCIAL WORKER  |
| • | ESTHOMBENI/ EMAFUTHENI                   | • | X-RAY/ ULTRA SOUND   |
| • | UCWANINGO LWEZEMPULO                     | • | LABORATORY SERVICES  |
| • | IKHEMISI                                 | • | PHARMACY   |
| • | UKUHLOLELWA IGCIWANE LENGULAZI           | • | HCT  |
| • | UKUSOKWA KWABESILISA                     | • | MMC  |
| • | UKUXHUMANANA NGEZOBUKIKO                 | • | TELEMEDICINE   |
| • | EMAKHAZENI                               | • | MORTUARY   |
| • | IMITHOLAMPULO                            | • | PRIMARY HEALTH CARE SERVICES                               |
| • | UKUTHINTA EZEMPULO EZIKOLENI             | • | SCHOOL HEALTH CARE SERVICES                                |
| • | IMITHOLAMPULO ENGUMAHAMBA NENDLWANA      | • | MOBILE CLINICS   |
| • | UKUNAKEKELWA KWABABELETHILE NEZINGANE    | • | MCWHC SERVICES   |
| • | UKWELULEKWA NGOKUHLLELA UMDENI           | • | FAMILY PLANNING  |
| • | UKUNIKEZWA AMAPHILISI EGCIWANE           | • | ART  |
| • | UKUVIKELELA UKUTHELELEKA KWEZINGANE      | • | PMTCT  |
| • | NGEGCIWANE                               | • | HIP REPLACEMENT  |
| • | UKUHLINZWA KONYONGA                      | • | ANTENATAL HIGH RISK CLINIC                                 |
| • | UMTHOLAMPULO WOKUHLLENGA ABAKHULLELWE    |   |  |

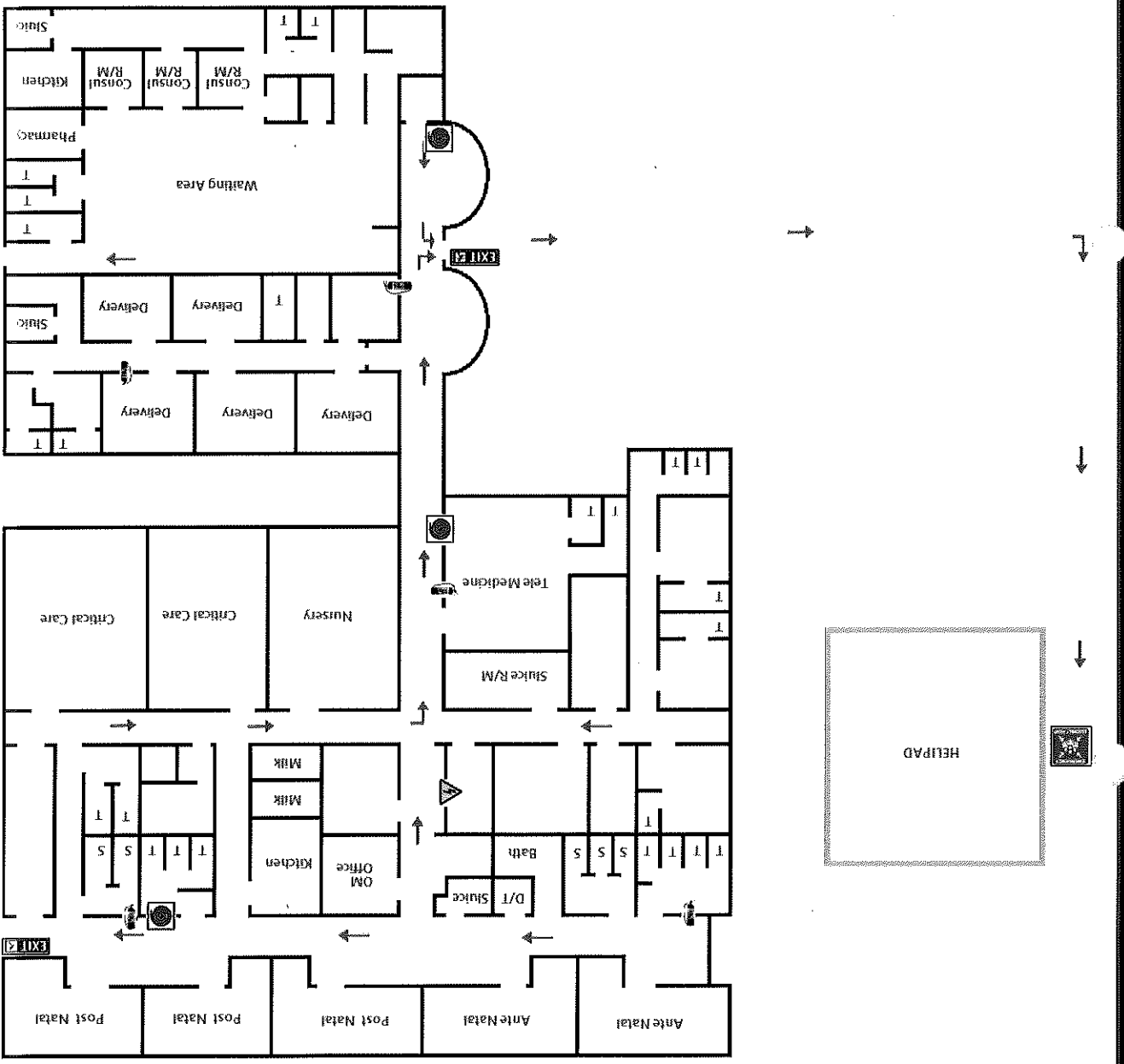
178M NO. 26

# Mseleni Main Admin Block Evacuation Floor Plan

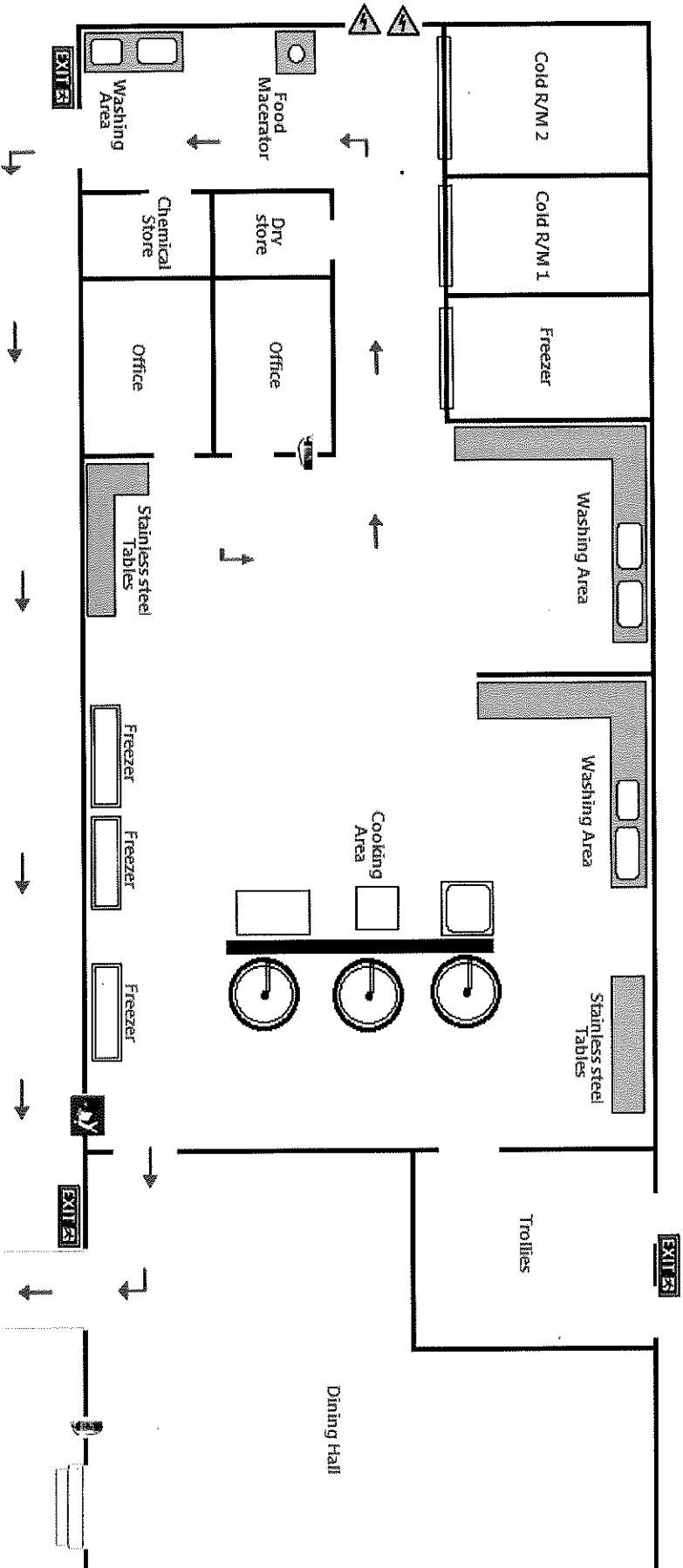


115

Maternity / TB Section



# Mseleni Hospital – Kitchen Evacuation Floor Plan



Icons Description	
	Assembled Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors

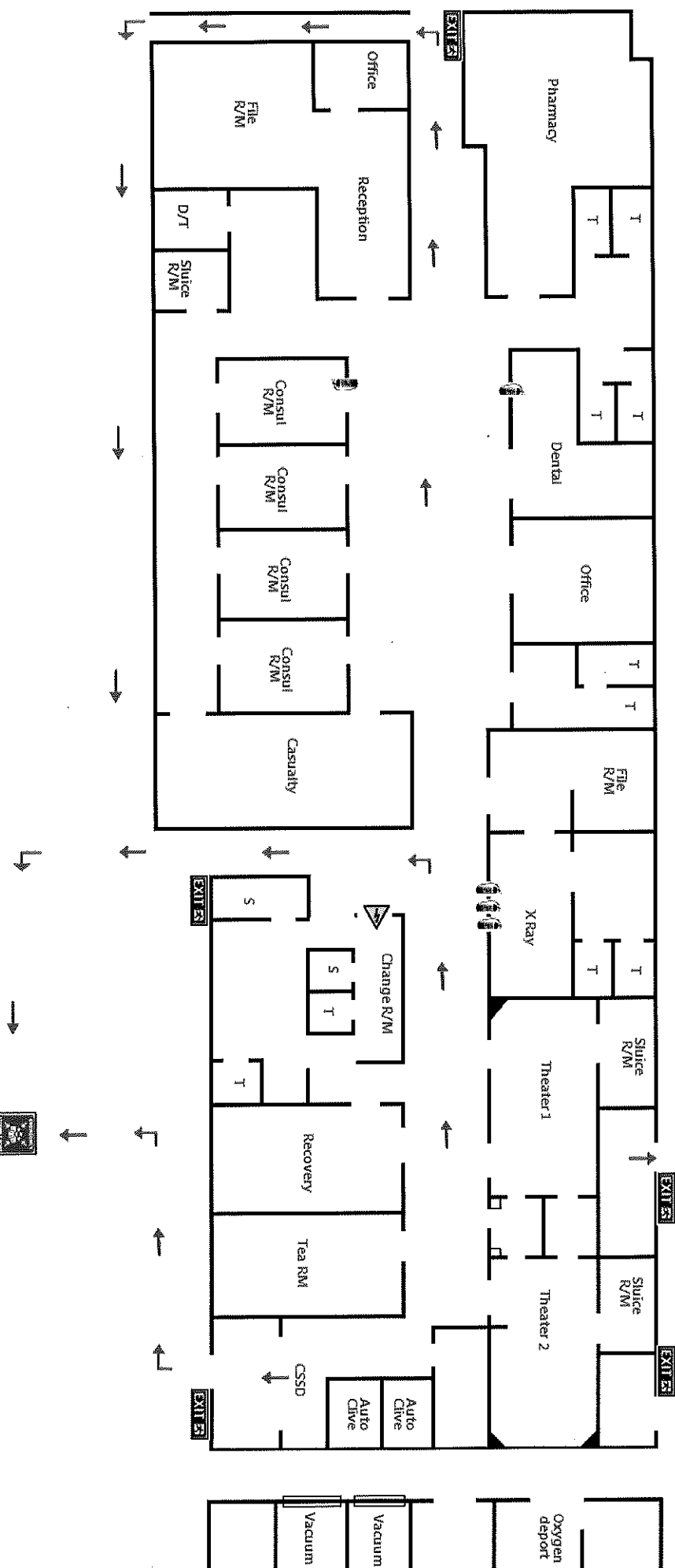
ITEM NO. 26

27



# Mseleni OPD & Theatre

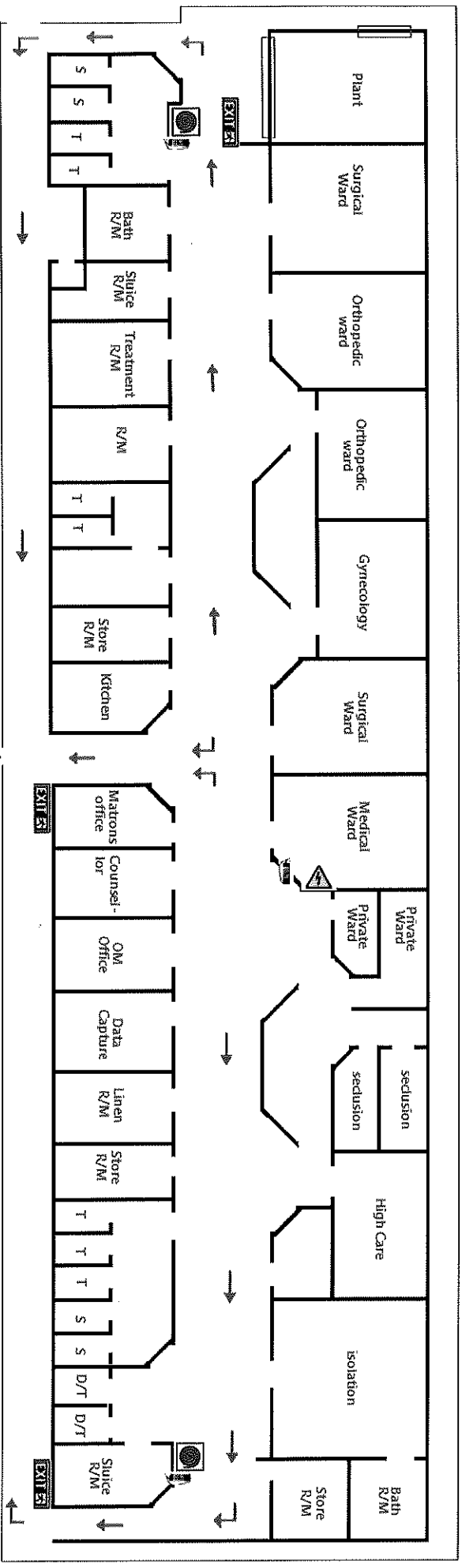
Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



Item NO. 26

A8

# Female Surgical and Medical Ward



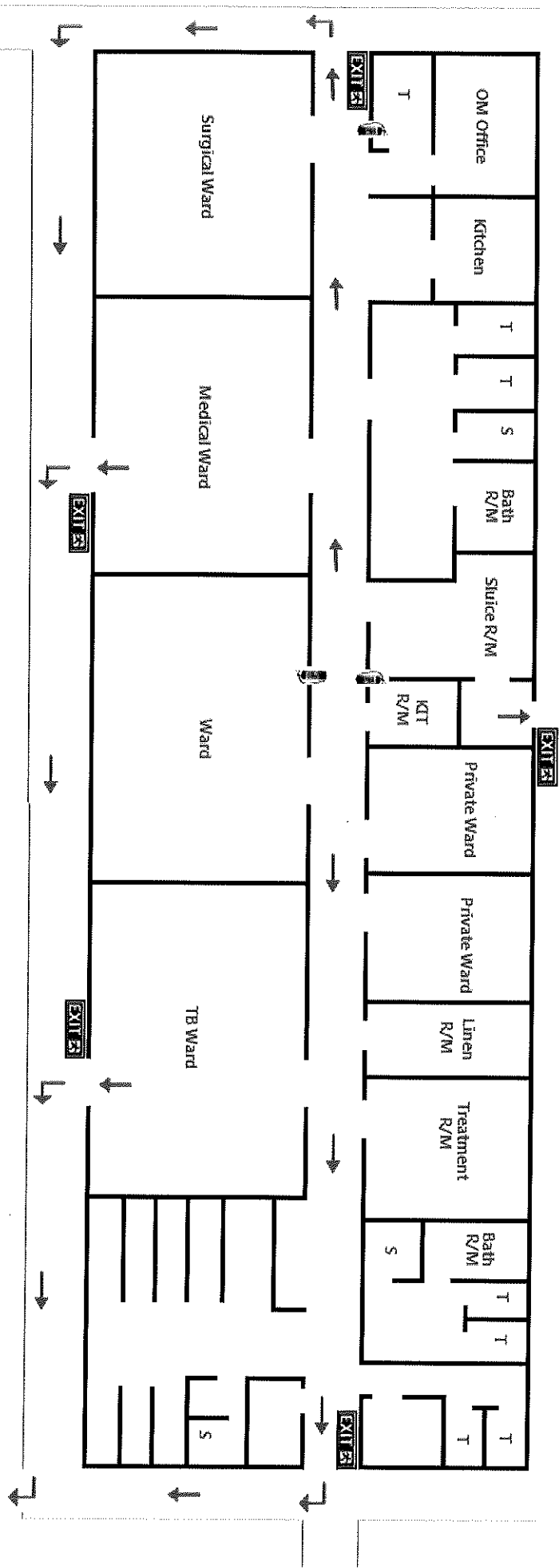
Icons Description	
Assemble Sport	
Electric DB	
Phone	
Fire Horse	
Extinguisher	
Fire Blanket	
Toilet	
Shower	
Disabled Toilet	
Exit Doors	

From NO. 26

18



# Male ward



Items Description	
Assemble Sport	[Icon]
Electric DB	[Icon]
Phone	[Icon]
Fire Horse	[Icon]
Extinguisher	[Icon]
Fire Blanket	[Icon]
Toilet	T
Shower	S
Disabled Toilet	D/T
Exit Doors	[EXIT 21]

Item No. 26

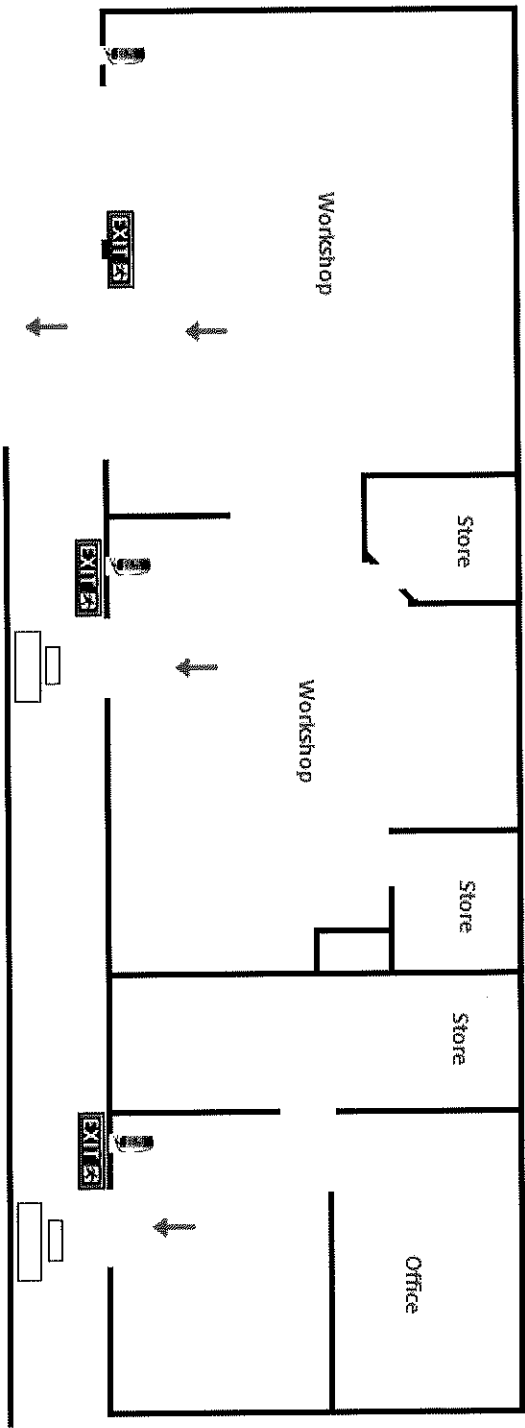
50

Item No. 26

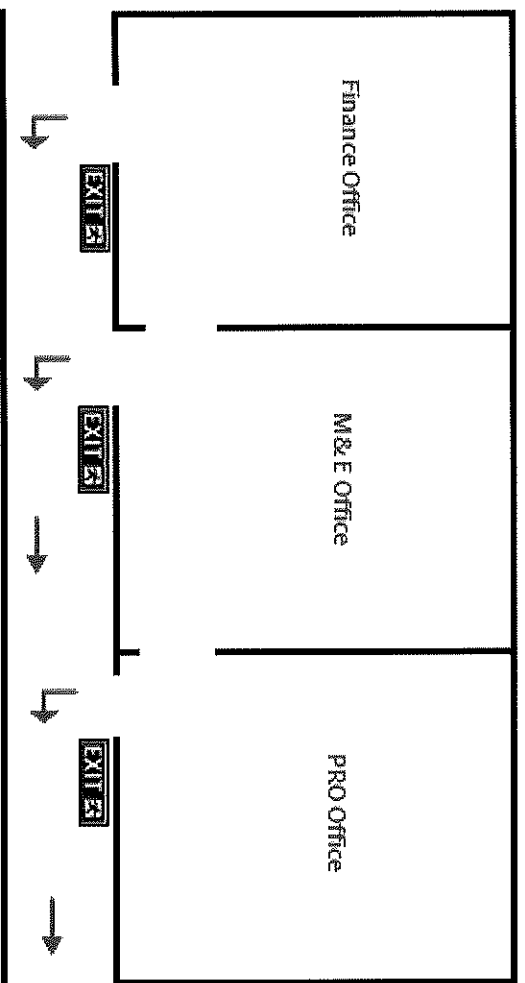
15

### Mseleni Workshop Block Evacuation Floor Plan

Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



# M&E – PRO Park Home

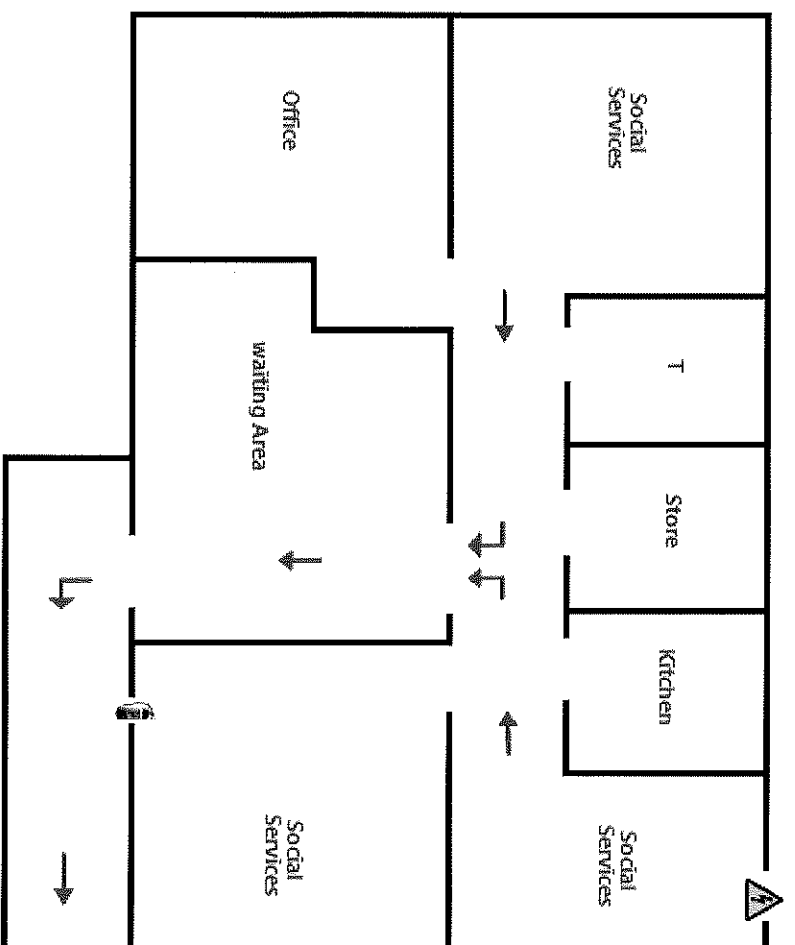


Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors

From N10-26

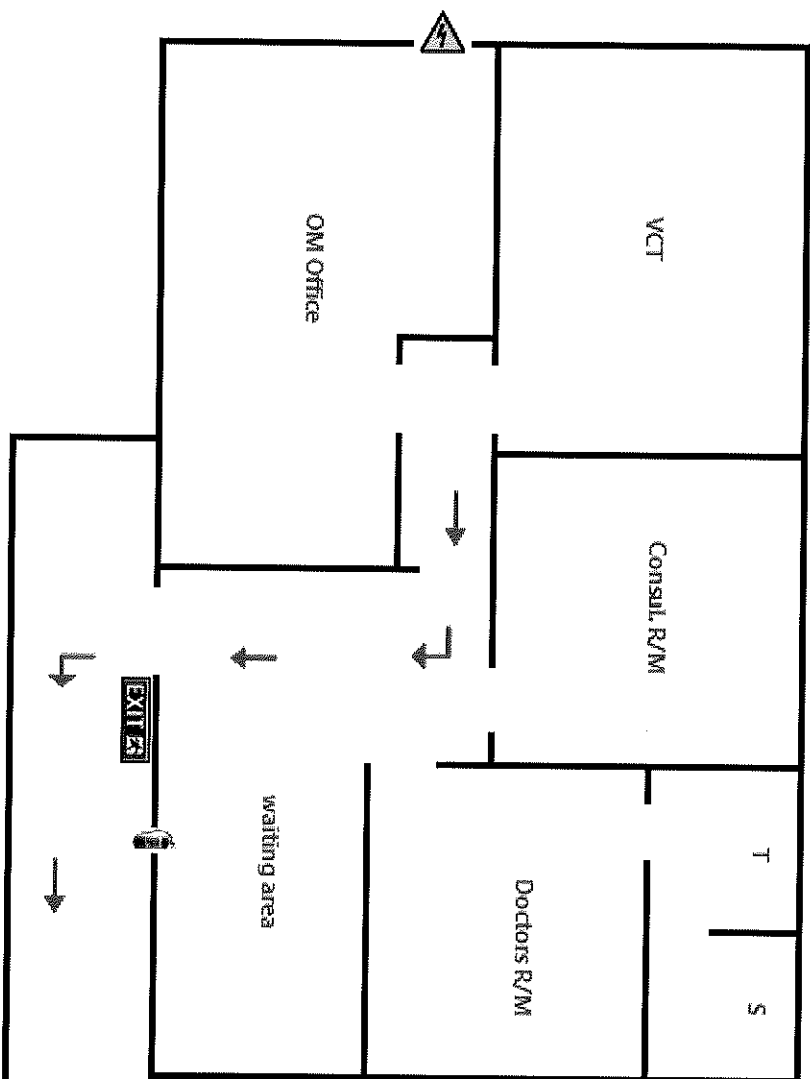
S2

## Social Services Park Home



Form NO. 26

### Gateway Park Home

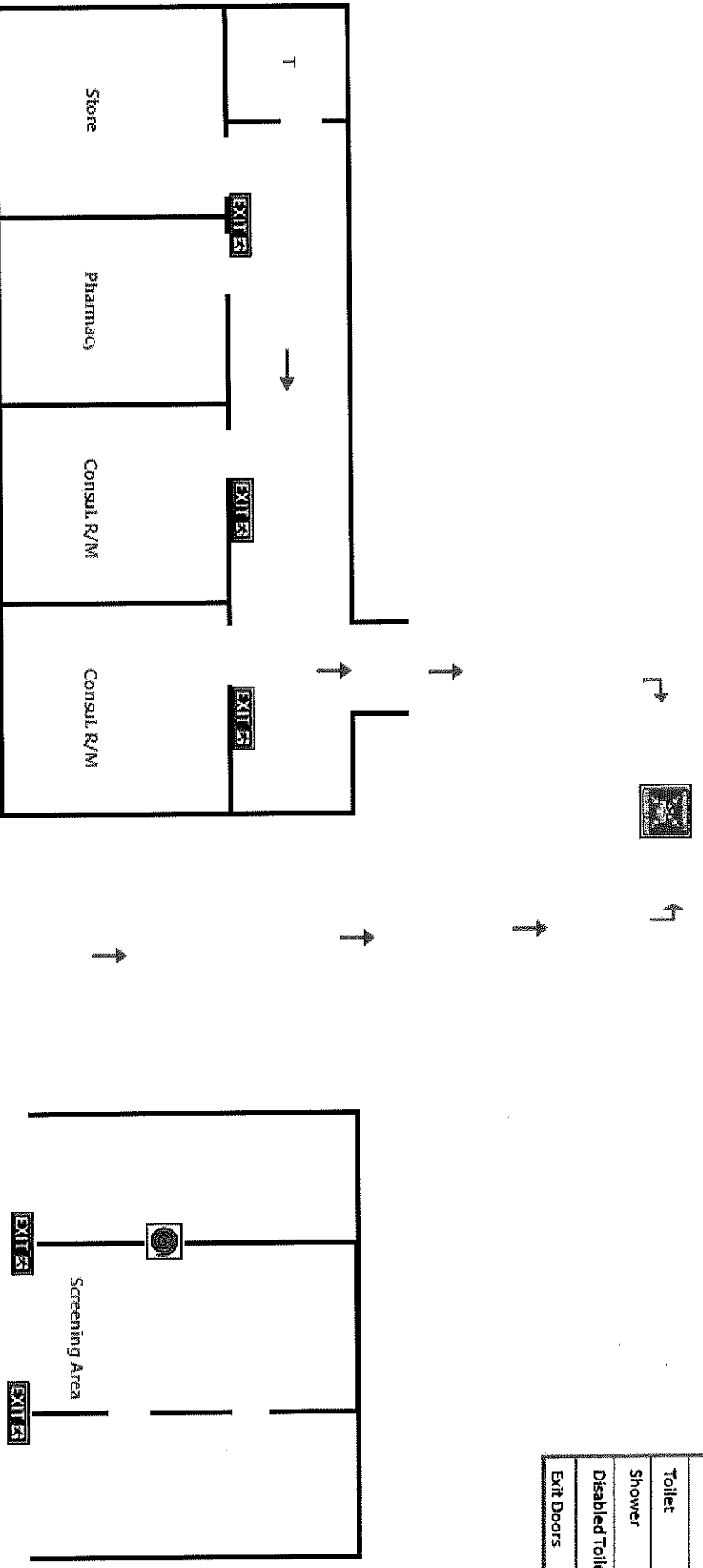


Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



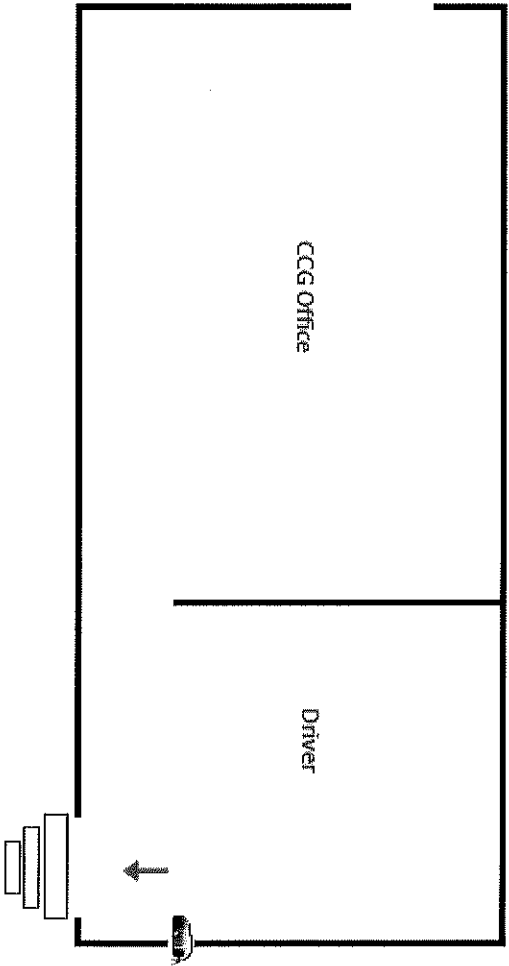
# Fever Clinic

Icons Description	
	Assemble Sport
	Electric DB
	phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors





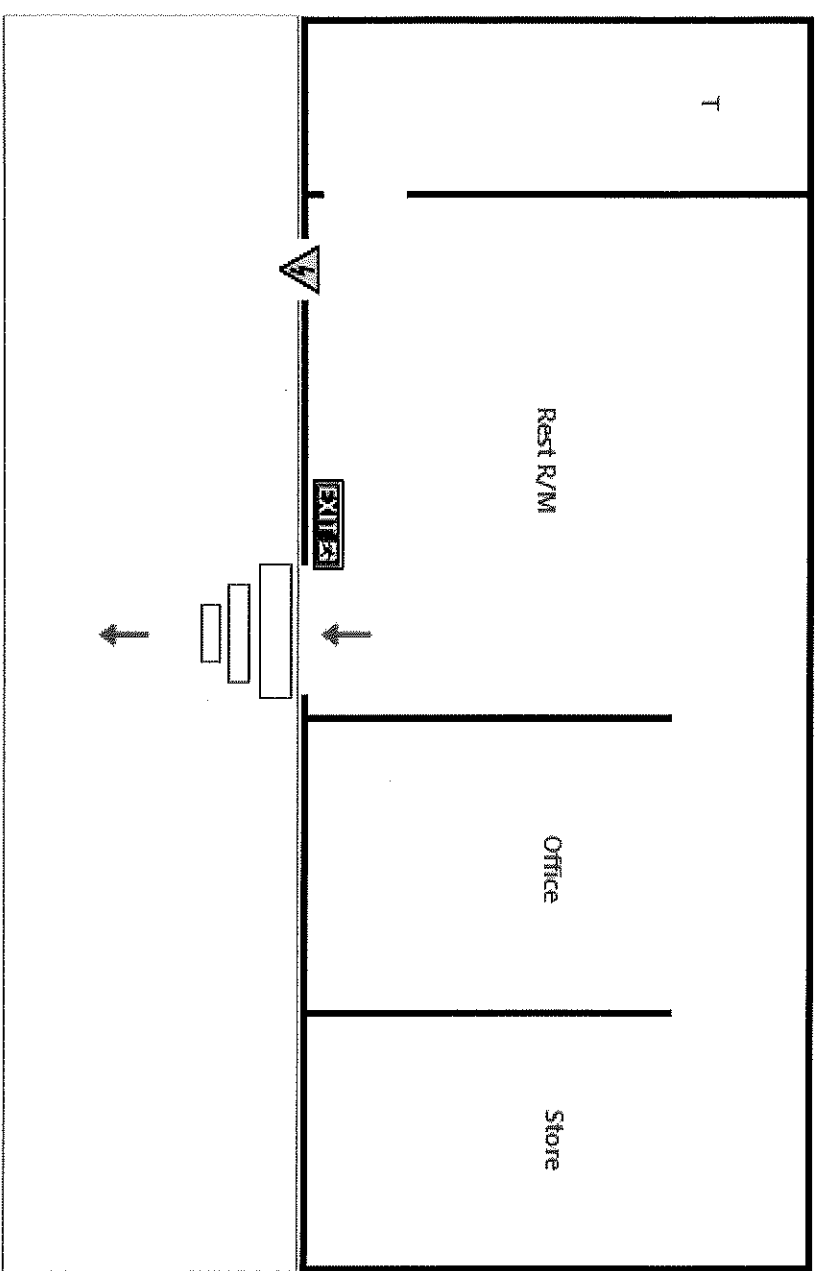
# Drivers Park Home



Icons Description,	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors

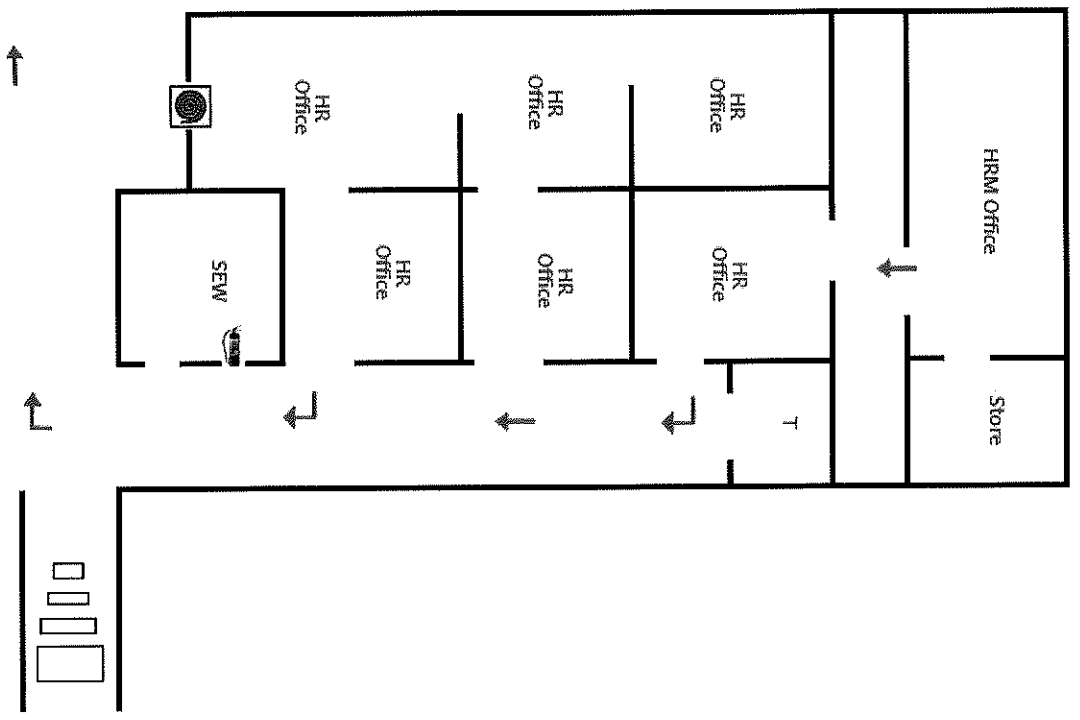


### Ambulance Park Home



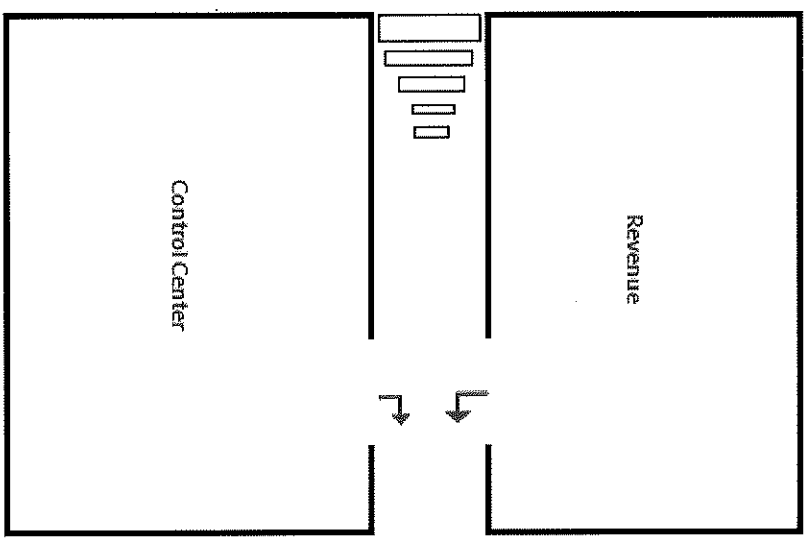
Icons Description	Icon
Assemble Sport	
Electric DB	
Phone	
Fire Horse	
Extinguisher	
Fire Blanket	
Toilet	T
Shower	S
Disabled Toilet	D/T
Exit Doors	

### HR Offices



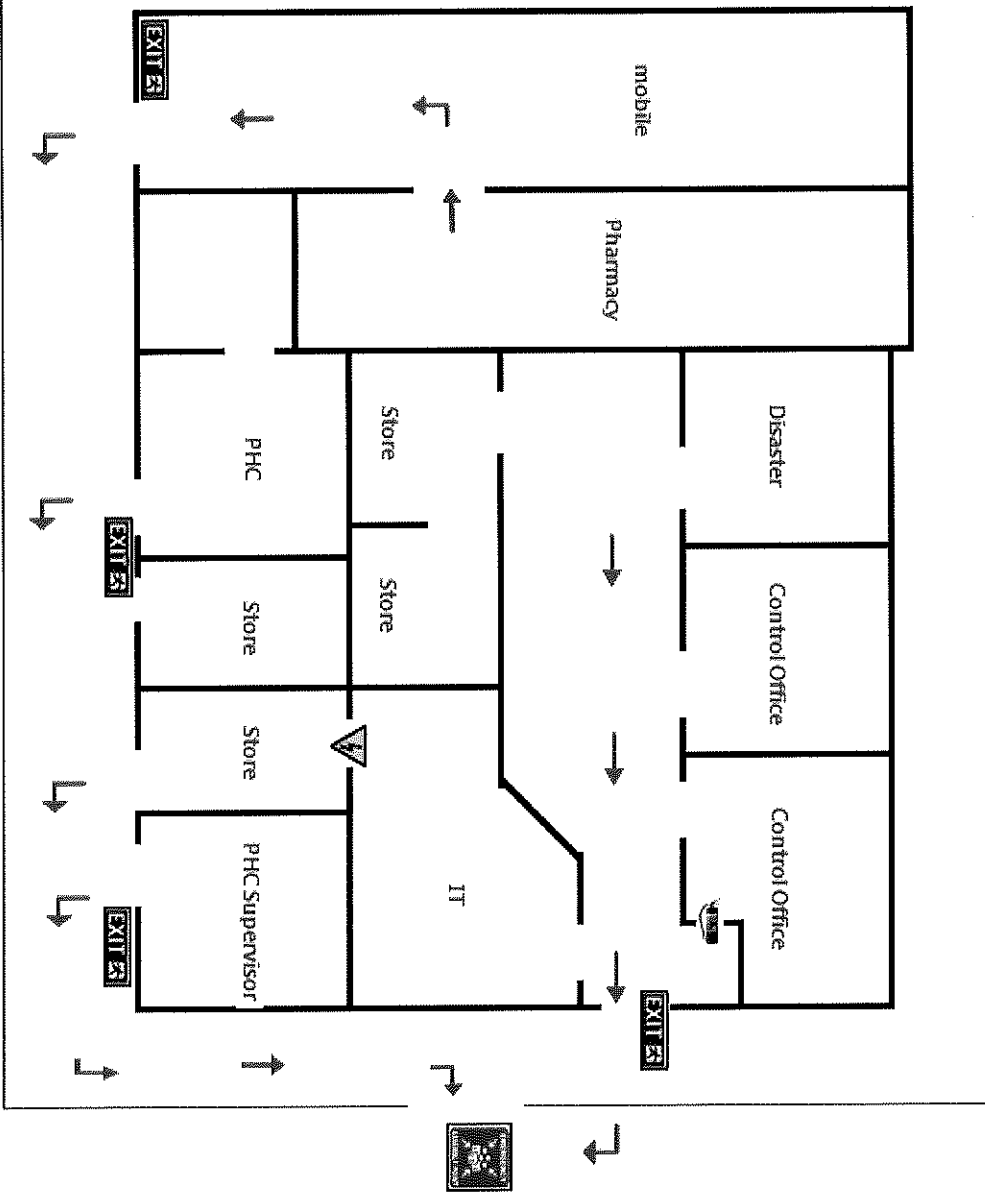
Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors

### Revenue Offices

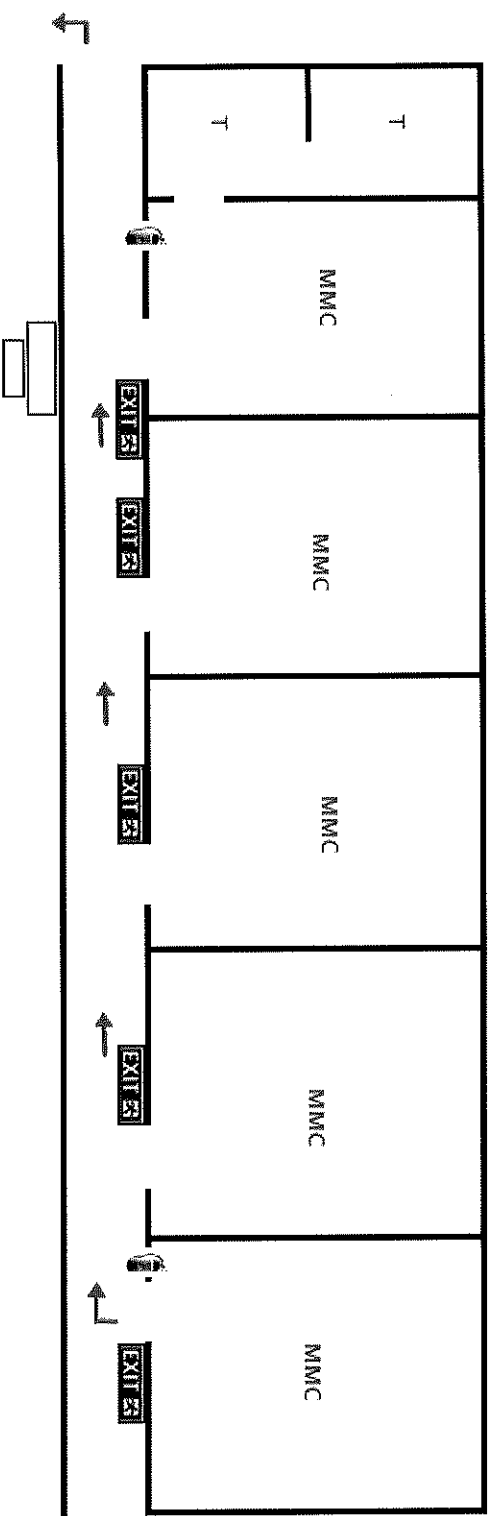


Icons Description	
Assemble Sport	
Electric DB	
Phone	
Fire Horse	
Extinguisher	
Fire Blanket	
Toilet	
Shower	
Disabled Toilet	
Exit Doors	

### PHC and Control Centre



Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors



MMC

Icons Description	
	Assemble Sport
	Electric DB
	Phone
	Fire Horse
	Extinguisher
	Fire Blanket
	Toilet
	Shower
	Disabled Toilet
	Exit Doors

# MSELENI HOSPITAL DIRECTIONS

## IZIKHOMBISI-NDLELA ZESIBHEDLELA

	<b>MATERNITY</b> IWODI LOKUBELETHISA
	<b>MALE WARD</b> IWODI LABESILISA
	<b>FEMALE WARD</b> IWODI LABESIFAZANE
	<b>OUTPATIENTS DEPARTMENT</b> UMNYANGO WEZIGULI ZANGAPHANDLE
	<b>GATEWAY CLINIC</b> IWODI LABESILISA
	<b>PAEDIATRIC WARD</b> IWODI LABANTWANA
	<b>PHYSIOTHERAPY</b> PHYSIOTHERAPY
	<b>DENTAL THERAPY</b> UKWELASHWA KWAMAZINYO
	<b>SOCIAL SERVICES</b> OSONHLALAKAHLE
	<b>ICDM</b> UMTHOLAMPILO WEZIFO EZIYIMBELESELA

15/11/20





**MSELENI HOSPITAL**

WELCOME TO MSELENI HOSPITAL/ SIYAKWAMUKELA ESIBHEDELELA SASEMSELENI, ROAD D1885, MSELENI AREA, WARD 5, SIBHAYI 3967. TEL. 035 574 1004, OPERATING HOURS / IZIKHATHI ZOKUSEBENZA: 24 HOURS/ IZINSUKU ZONKE. AMBULANCE (10177), FIRE BRIGADE (035 571 0574), POLICE (10111) / 035 571 6100.

**SERVICE PROVIDED/ IZINHLELO ZASESIBHEDELELA EZITHOLAKALAYO**

• CHILD HEALTH AND YOUTH SERVICES UKUNAKEKELWA KWEZINGANE NABANTU ABASHA

• WOMEN'S HEALTH & FAMILY PLANNING SERVICES

• UKUNAKEKELWA KWABESIFAZANE NOKUHLELWA KWEMINDENI

• ANTENATAL CARE SERVICES.

• ABAXUKUZAYO NABAKHULLELWE

• HEALTH PROMOTION / DISEASE PREVENTION SERVICES

• UKUGQUZELA EZEMPILU NOKUVIKELWA KWEZIFO

• PREVENTION OF MOTHER TO CHILD TRANSMISSION

• UKVIKELA UKUTHELELEKA KOMTWANA NGEGWANE LESANDULELA NGCULAZA ENGAZALWA

• NUTRITION SERVICES

• EZOKUDLA NOKONDLWA

• TREATMENT OF MINOR AILMENTS

• UKWELASHWA KWABAGULAYO

• EMERGENCY SERVICES

• IZIMO EZIPHUTHUMAYO

• MARTENITY & POST NATAL SERVICES

• UKUNAKEKELWA KWABAKHULLELWE NABABELETHILE

• HIV COUNSELLING, TESTING & TREATMENT

• UKWELULELWA, UKUHLOLELWA NOKWELASHWA IGGIWANE LESANDULELA NGCULAZA

• MANAGEMENT OF CHRONIC DISEASES

• UKUNAKEKELWA NOKWELASHWA KWEZIFO EZIYIMBELESELA

• TB SCREENING & TREATMENT

• UKUHLOLWA NOKWELASHWA KWEZIFO SOFUBA

• TREATMENT OF SEXUALLY TRANSMITTED INFECTIONS

• UKUHLOLELWA NOKWELASHWA KWEZIFO EZITHELELANA NGOKOGANSI

• MEDICAL MALE CIRCUMCISION

• UKWELULELWA NOKUSOKWA KWABESILISA

**MANAGEMENT RESERVES THE RIGHT TO SEARCH EVERYBODY ENTERING THESE PREMISES. ENTRY AND PARKING AT OWN RISK.**





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**DIRECTORATE**

**MSELENI HOSPITAL**

# **PHARMACY WAITING TIME STANDARDS**

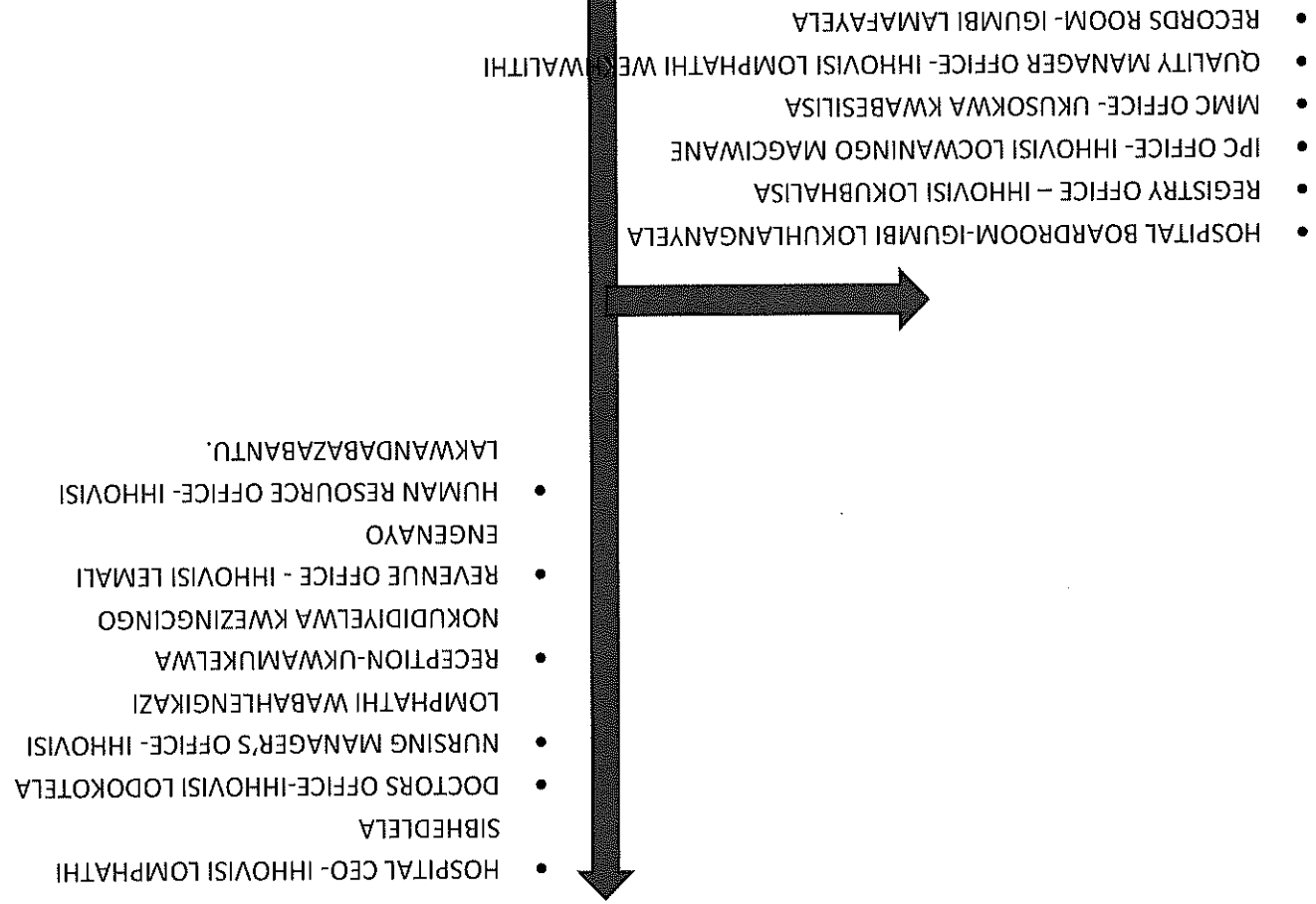
## **15 MINUTES**

# **ISIKHATHI SOKULINDA USIZO**

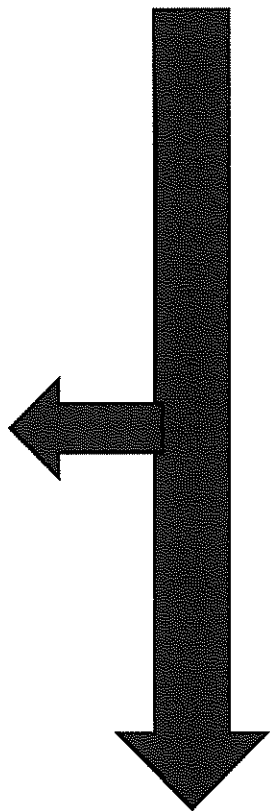
## **EKHEMISI**

# **IMIZUZU ELISHUMI NANHLANU**

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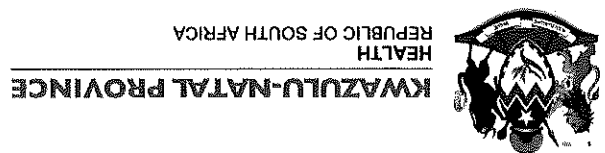
**RESIDENCE – IZINDLU ZOKUHLALA**  
**RECREATION CENTRE – INDAWO**  
**YOKUNCBELEKA**  
**DENTAL CLINIC – UDOKOTELA**  
**WAMAZIYO**  
**MENTAL HEALTH CLINIC-**  
**UMTHOLAMPILO OQONDENE NEZIFO**  
**ZENGOONDO**



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# **MSELENI HOSPITAL MAIN KITCHEN**

# **IKHISHI LESIBHEDLELA**

**GROWING KWAZULU-NATAL TOGETHER**



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# PARKHOME NO 39

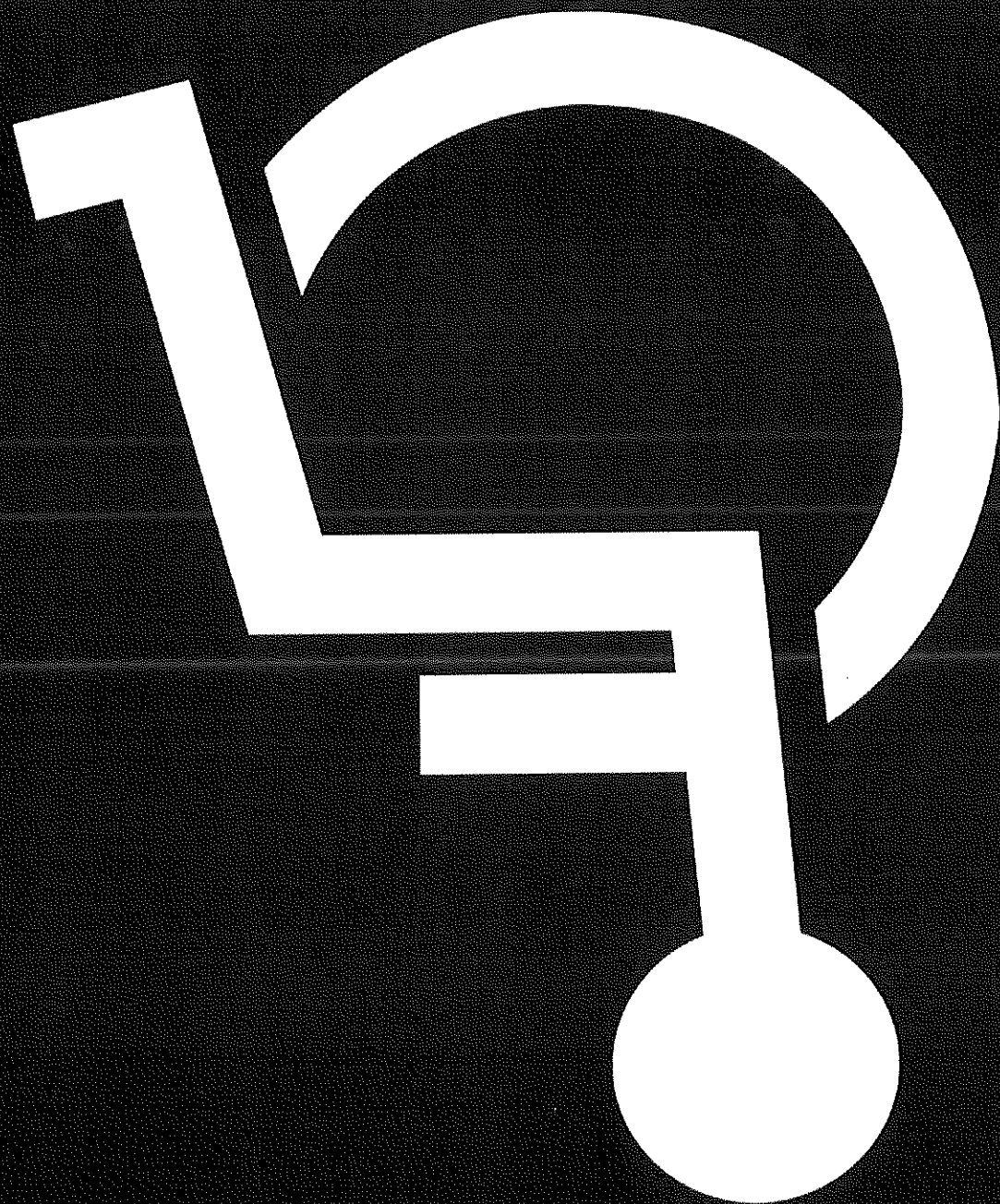
**TRANSPORT OFFICE: IHHOVISI LEZOKUTHUTHA**

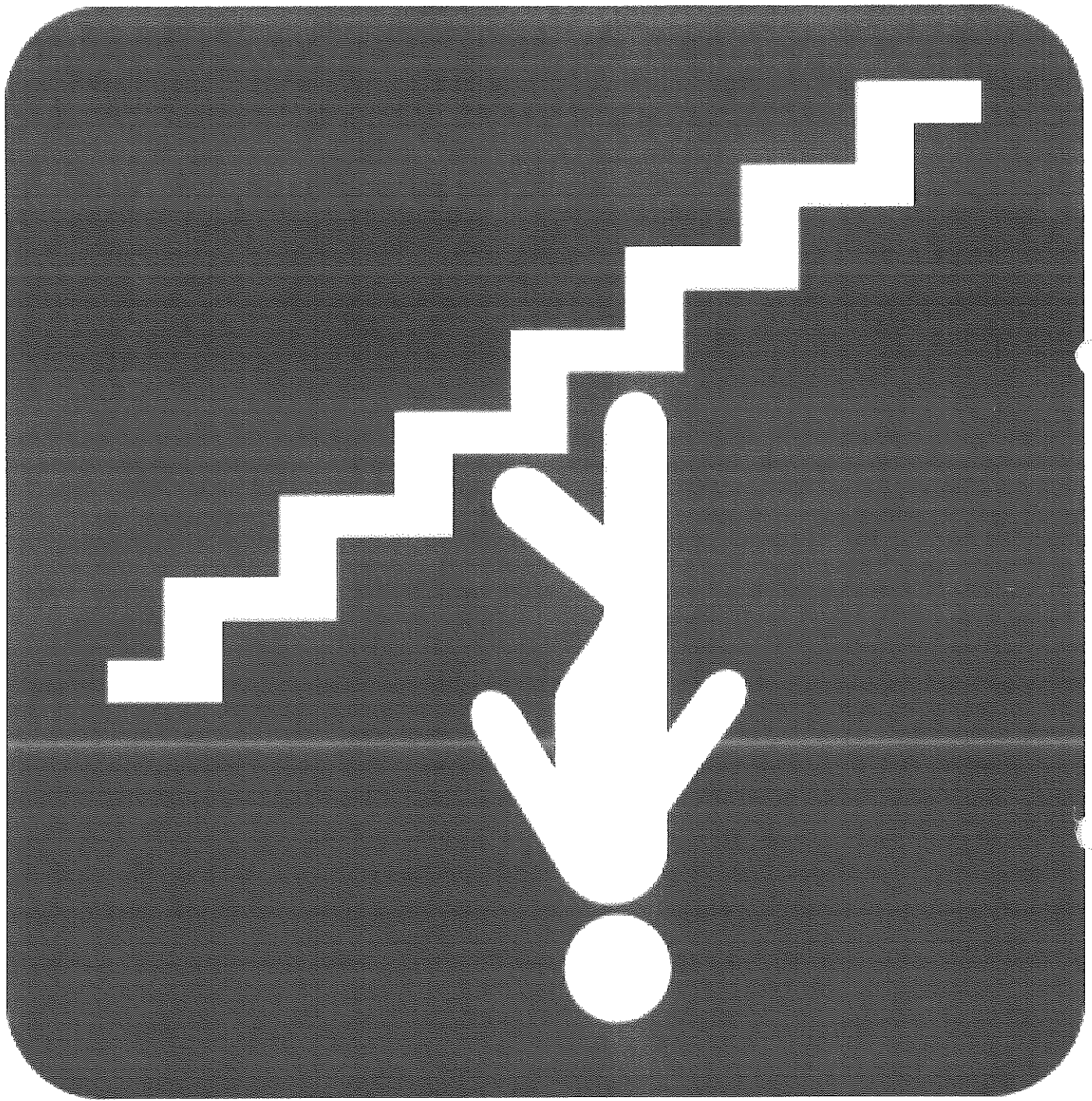
**BUDGET AND EXPENDITURE OFFICE: IHHOVISI  
LEZEZIMALI**

**MAINTAINANCE OFFICE: IHHOVISI LEZOKULLUNGISA**

**WASTE MANAGEMENT OFFICE: IHHOVISI LEMFUCUZA**

PARKING





Item 6



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# **PATIENTS VISITORS WAITING AREA**

# **INDAWO YOKULINDA YEZIHLOBO**

# **ZEZIGULI**





BY MANAGEMENT

IZIKHALI ZISHIYWA ESANGWENI EMAPHOYISENI  
ALL WEAPONS ARE TO BE LEFT BY THE GATE, GIVEN TO  
SECURITY GUARDS

ZONKE IZIMOTO NABANTU BAYASESHWA UMA BENGEN NOMA  
BEPHUMA ESANGWENI  
ALL VEHICLES AND PEOPLE ARE SEARCHED WHEN ENTERING  
AND LEAVING THE GATE

NGEZIMPELASANTO / WEEKENDS : 14H30-16H30  
: 14H30-16H30

NGOMSOBULUKO KUYA KULWESIHLANU  
MONDAY TO FRIDAY : 11H00-12H0  
: 14H30-15H30  
: 16H45-17H45

IZIKHATHI ZOKUVAKASHA IZIGULI / VISITING HOURS

WELCOME TO MSELENI HOSPITAL

SIYAKWAMUKELA ESIBHEDLELA SASE MSELENI

P.O. Sibhayi, 3967, D1885 Hospital Road  
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MSELENI HOSPITAL

DIRECTORATE

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# MSELENI HOSPITAL

## MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY

### ISIBHEDELELA SIKHUTHAZA UBUDLELWANA BUKAMAMA NOMNTWANA

**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to

implement breastfeeding successfully.

**INCAZELO:** Siqukelela ukuthi bonke abasebenzi baseMseleni bayatezekisa

ukuncelisa okuyimpumelelo

### STEP 1

Mseleni Hospital has a written breastfeeding or infant and young child feeding policy.

- It is routinely communicated to all health care staff

- It is reviewed by infant and young child feeding (IYCF)

- It is written on both English and Isizulu language

- Policy is displayed in all areas

### ISIGABA 1

UMseleni isibhedlela esinemigomo yokuncelisa ibele, nokondliwa kwabantwana

abancane.

- Iyaziswa kubobonke abasebenzi futhi ibuyekezwe njalongonyaka ukuze

ihambisane noshintsho lwemigomo emisha

Ibhawe ngesizulu nangesingisi yabekwa kuzozonke izindawo ezibalulekile nalapho

kunakekeli



# MSELENI HOSPITAL

## MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY

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**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to implement breastfeeding successfully.

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### STEP 2

- All health care staff are trained on skills necessary to implement this policy
- All Mseleni staff members are trained on breastfeeding
- 20 hours training for new health clinicians
- 3 hours training as a refresher course for previously trained staff
- 8 hours training for new clinical staff

### ISIGABA 2

- Bonke abasebenzi bezempilo baqeqeshiwe nganakhono adingekayo ukufeza lemigomo yokuncelisa
- 20 amahora kwabafikayo abasebenza ngomntwana nomama
- 03 amahora akuvuselela



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**MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY**

**ISIBHEDLELA SIKHUTHAZA UBUDLELWANA BUKAMAMA NOMNTWANA**

**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to implement breastfeeding successfully.

**INCAZELO:** Sigikhelela ukuthi bonke abasebenzi basesibhedlel saseMseleni bayafezekisa ukuncelisa okuyimpumelelo

**STEP 3**

- All pregnant women are informed about benefits of breastfeeding in Mseleni hospital sub-facilities clinic, mobile etc.
- Demonstration of practical skills to ensure safe implementation of breastfeeding is done

**ISIGABA 3**

- Bonke omama abakhulelwe eMseleni esibhedlela bayaziswa ngobuhle bokuncelisa ibele kusuka bekhulelwe kuze kube sebebethile.
- Bonke omama abakhulelwe bayaziswa ngokubaluleka kokuncelisa ibele, bakhonjiswa futhi ngezindlela zokuphumelelisa.

**MSELENI HOSPITAL**

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**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to implement breastfeeding successfully.

**INCAZELO:** Siqukelela ukuthi bonke abasebenzi basesibhedlel saseMseleni bayafezekisa ukuncelisa okuyimpumelelo

#### **STEP 4:**

- At Mseleni hospital we help mothers to initiate breastfeeding and practice skin to skin for an hour, unhurried.
- We help mothers to put their babies on skin to skin an hour after delivery.
- All mothers are supported to initiate first breastfeeding unhurried within an hour.

#### **ISIGABA 4**

EMseleni esibhedlela, omama bayasizwa ukuba baqale ukuncelisa nokugonwa komtwana ngokushesha emuva kokubuletha lingakapheleli ihora ngapha



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# MSELENI HOSPITAL

## MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY

### ISIBHEDLELA SIKHUTHAZA UBUDLELWANA BUKAMAMA NOMNTWANA

**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to implement breastfeeding successfully.

**INCAZELO:** Siquikelela ukuthi bonke abasebenzi basesibhedlel saseMseleni bayafezekisa ukuncelisa okuyimpumelelo

**STEP 5**  
We show mothers how to breastfeed and Material lactation even if they should be separated from their infant.

- All staff members support mothers with breastfeeding, unhurried without taking the lead.
- Good positioning and attached is ensured
- All mothers are supported until they gain confidence to continue breastfeeding and express breast milk on their own.
- All non-breastfeeding mothers are shown to safely prepare and give formula to their infant.

### ISIGABA 5

Emuva kokuteta kukhunjiswa umama ukuthi kunceliswa kanjani, nokuphubeka nokuncelisa ngokuzimela noma behlukene nomntwana

- Abasebenzi bayamsekele umama oncelisayo ngaphandle kokujaha
- Ukuphatha kahle kontwana nokufakwa kwakhe ebelenikuyaqinisekiswa
- Bonke omama bayalekelelwa kuzo kugqinisekiswa ukuthi sebayakwazi ukuzimela ekuphubekeni ukuncelisa umntwana nokukhanywa kobisi lomntwana
- Bonke omama abancelisayo ubisi lwebele bayakhunjiswa ukwenziwa kobisi lomntwana okungelona olwebele ngendlela ephiphille



# MSELENI HOSPITAL

## MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY

### ISIBHEDELELA SIKHUTHAZA UBUDLELWANA BUKAMAMA NOMNTWANA

**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to implement breastfeeding successfully.

**INCAZELO:** Siqukelela ukuthi bonke abasebenzi basesibhedlel saseMseleni bayafezekisa ukuncelisa okuyimpumelelo

#### STEP 6

- Give new born no food or drink other than milk unless medically indicated
- All mothers are encouraged to breastfeed exclusively for 6 months
- Expressed breast milk can be given by cup feeding to maintain exclusively breastfeeding
- Only prescribed medication can be given

#### ISIGABA 6

Abantwana abazelwe banikwa ubisi lwebele kuphela, ngaphandle uma kunesizathu sikadokotela  
 Omama bakhuthazwa ukuncelisa ubisi lwebele lona lodwa lungaxutshwa nalutho umntwana az abe neziny



# MSELENI HOSPITAL

## MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY

### ISIBHEDELELA SIKHUTHAZA UBUDLELWANA BUKAMAMA NOMNTWANA

**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to implement breastfeeding successfully.

**INCAZELO:** Siqukelela ukuthi bonke abasebenzi basesibhedlel saseMseleni bayatezekisa ukuncelisa okuyimumelelo

#### STEP 7

All mothers practice rooming in for 24 hours a day

- Mothers are allowed to care for their babies remaining with them for 24 hours
- This encourage continuous breastfeeding

#### ISIGABA 7

Abantwana abazelwe banikwa ubisi lwebele kuphela, ngaphandle uma kunesizathu sikadokotela  
Omama bakhuthazwa ukuncelisa ubisi lwebele lona lodwa lungaxutshwa nalutho umntwana az





# MSELENI HOSPITAL

## MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY

### ISIBHEDELELA SIKHUTHAZA UBUDLELWANA BUKAMAMA NOMNTWANA

**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to implement breastfeeding successfully.

**INCAZELO:** Sigikhelela ukuthi bonke abasebenzi basesibhedlel saseMseleni bayatezekisa ukuncelisa okuyimpumelelo

#### STEP 8

Feeding on demand is encouraged

- No schedule time for mothers to feed their infant
- All mothers are encouraged to respond to their infant feeding cues.

#### ISIGABA 8

- Umntwana unceliswa ibele ngasosonke iskhathiuma edinga ukuncela
  - Asikho esikhathi sokuncelisa esihleliwe umamauncelisa noma inini
- uma untwana ekhombisa izimpawu zokufuna ukuncela

- Abantwana abanikwa izinkohliso, ubisi lwebele kuphela

### **ISIGABA 9**

- No artificial teat are given to feed infants  
No dummies, teats are to be given to all babies

### **STEP 9**

**INCAZELO:** Siqukelela ukuthi bonke abasebenzi basesibhedlel saseMseleleni bayafezekisa ukuncelisa okuyimpumelelo

**RATIONALE:** To ensure that all staff members of Mseleleni hospital are able to implement breastfeeding successfully.

## **ISIBHEDLELA SIKHUTHAZA UBUDLELWANA BUKAMAMA NOMNTWANA**

## **MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY**

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## MSELENI HOSPITAL

### MOTHER BABY FRIENDLY HOSPITAL INITIATIVE-INFANT AND YOUNG CHILD FEEDING POLICY

#### ISIBHEDLELA SIKHUTHAZA UBUDLELWANA BUKAMAMA NOMNTWANA

**RATIONALE:** To ensure that all staff members of Mseleni hospital are able to implement breastfeeding successfully.

**INCAZELO:** Siqikelela ukuthi bonke abasebenzi basesibhedlelaseMseleni bayafezekisa ukuncelisa okuyimpumelelo

**STEP 10**  
Breastfeeding support groups are established and mothers are referred to them on discharge

- That ensure continuous lactation in community

#### **ISIGABA 10**

Ukuganjwa kwezinhlaka zomama zokukhuthazaukuncelisa uma sebephumile esibhedlela

- Isibhedlela nemitholampilo siyadlulisele omama kuzinhlangano ukubakhuthaza ukuthibazisebenzise uma sebakhishwe
- Abantwana abanikwa izinkohliso, ubisi lwebele kuphela



## MSELENI HOSPITAL

### OKUNEZELIWE OKUQALA

Lesisibhedlela siyawuseka umgomo kazwelonke oqondisa indlela yokudayiswa kwezidlo zabantwana (R991)

Ngokungavumeli abakhangisi bezinkampani zobisi okungesilo olwebele ukuthi baxhumane nomama abakhulelwe noma asebebelethile  
Ngokususa zonke izikhangiso zobisi okungasilo olwebele

### OKWESIBILI

Ukunakekela ngobungani buka mama

- Isibhedlela sikhuthaza ukuba omama abakhulelwe babe nabaphelzeleli uma beya emtholampilo besakhulelwe uma sebesikwa noma sebebeletha

- Ukusentshenziswa kwezindlela zokudambisa izinhlungu zemihelo ngaphandle kwemithi nemijovo

- Omama abakhulelwe bayakhuthazwa ukuthi badle futhi baphuze kancane ngesikhathi besasikwa
- Ukuvikelela kokuphunyaniswa kwamanzu, ukususelwa imihelo, nokuhlinzwa

### OKWESITHATHU

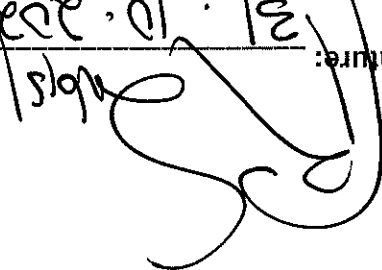
Igcwane lesandulela ngculazi nokunceliswa komtwana

- Abasebenzi bayatfundiswa ngobungozi bokuthheleleka ngegciwane lengculazi kumama okhulelwe, ehlelwa noma esebeltha
- Ukuphubeka kokuhlolola igciwane komama oncelisayo, ongenalo igciwane ngemuva kwezinyanga ezintathu, njalo njalo kuze kubeyayeka ukuncelisa
- Ukulelelwa komama ukuphubeka nokuncelisa umtwana ibele noma ngabe ngegciwane lesandulela ngculazi

Ibhalwe:

Usuku: 31.10.2023

Usuku lokubuyeleza: 30.10.2028

Signature:   
 Date: 31.10.2023  
 Review date: 30.10.2028

- Health care personnel are trained in the risk of HIV transmission during pregnancy, labour and delivery
- Importance of testing and counselling for HIV negative breastfeeding mothers in three months intervals throughout the breastfeeding period.
- Assisting mothers to continue with breastfeeding after 6 months of exclusively even if they are HIV positive for 2 years while both mother and infant are supported for ART adherence.

**ITEM 3**

- Encouragement to have companion of their choices for emotional and physical support
- None drug method to relieve pain during labour is encouraged
- No invasive procedures for women unnecessary

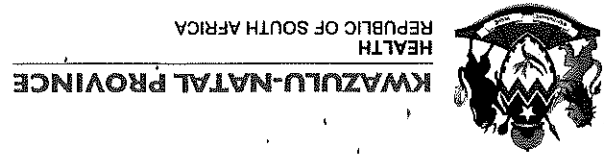
**ITEM 2**

- Ensure compliance with the regulation to food staff for infants and young children(R91)based on international code of marketing of breast milk substitutes
- No employees of distribution of breast milk substitutes bottles, teats should have direct contact with pregnant woman or mothers
- Prohibits distribution of samples to pregnant woman
- Prohibits display of material for distributors

**ITEM 1**

**ADDITIONAL ITEMS:**

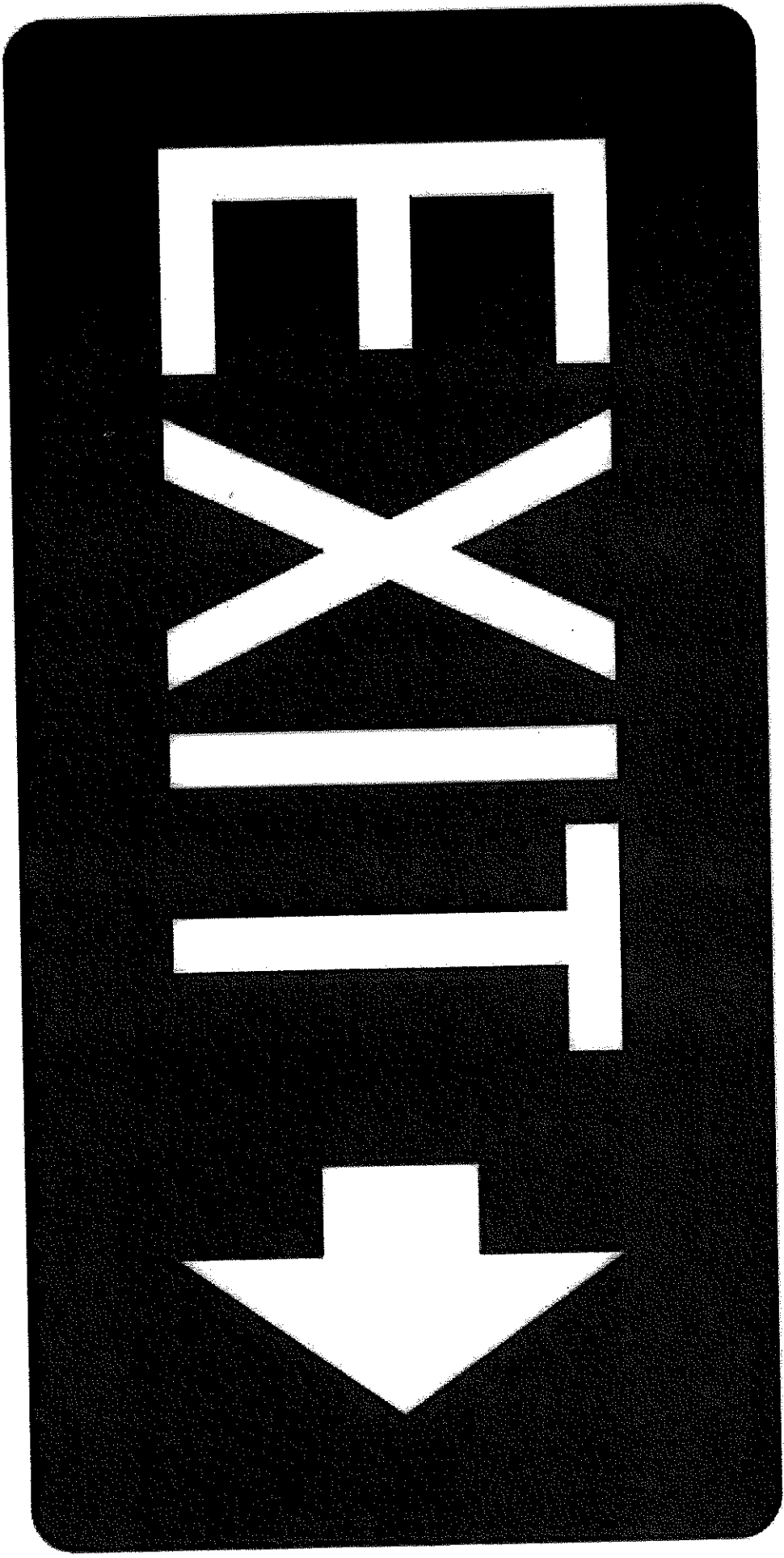
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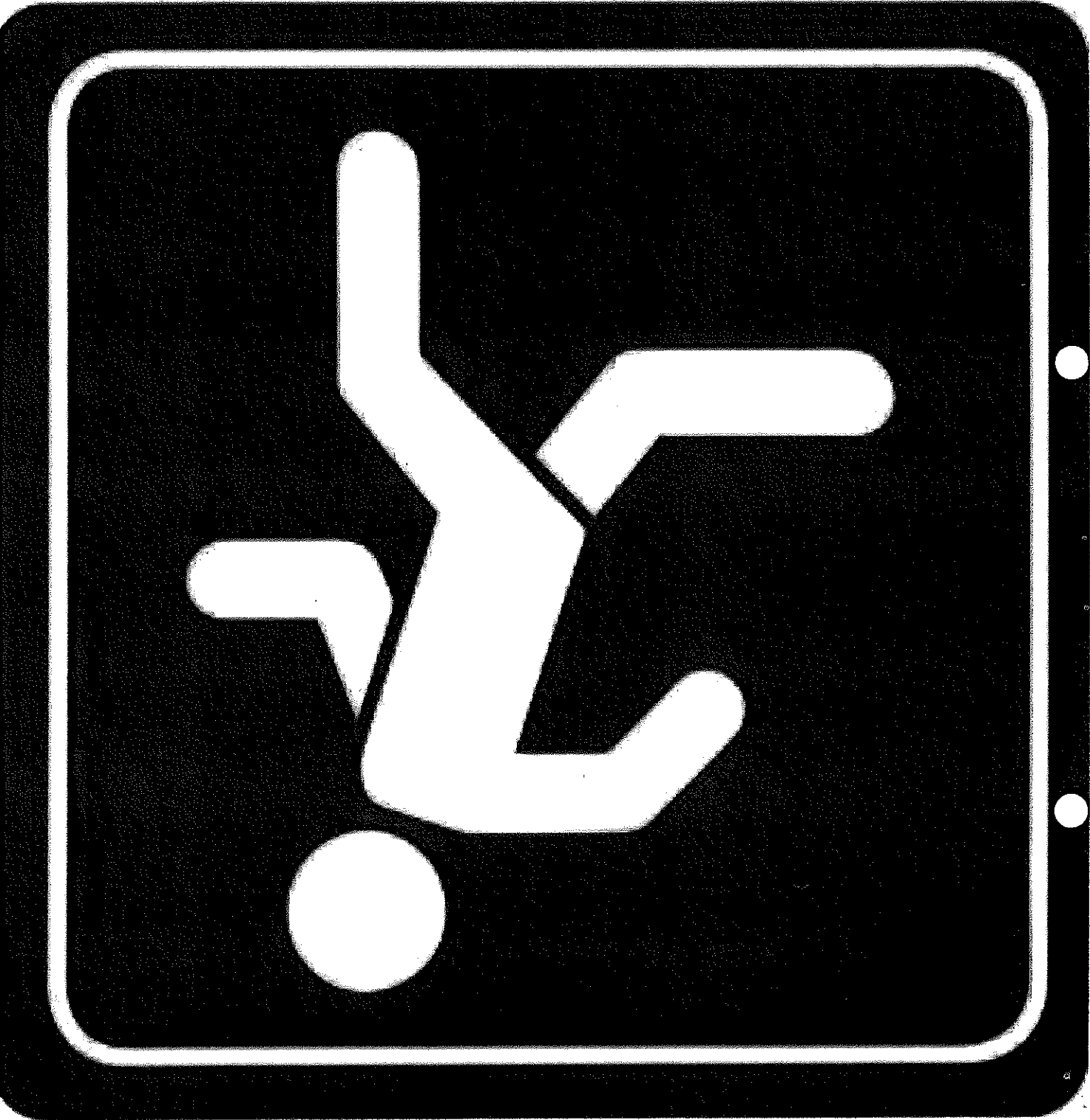


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**DIRECTORATE**  
 MSELENI HOSPITAL



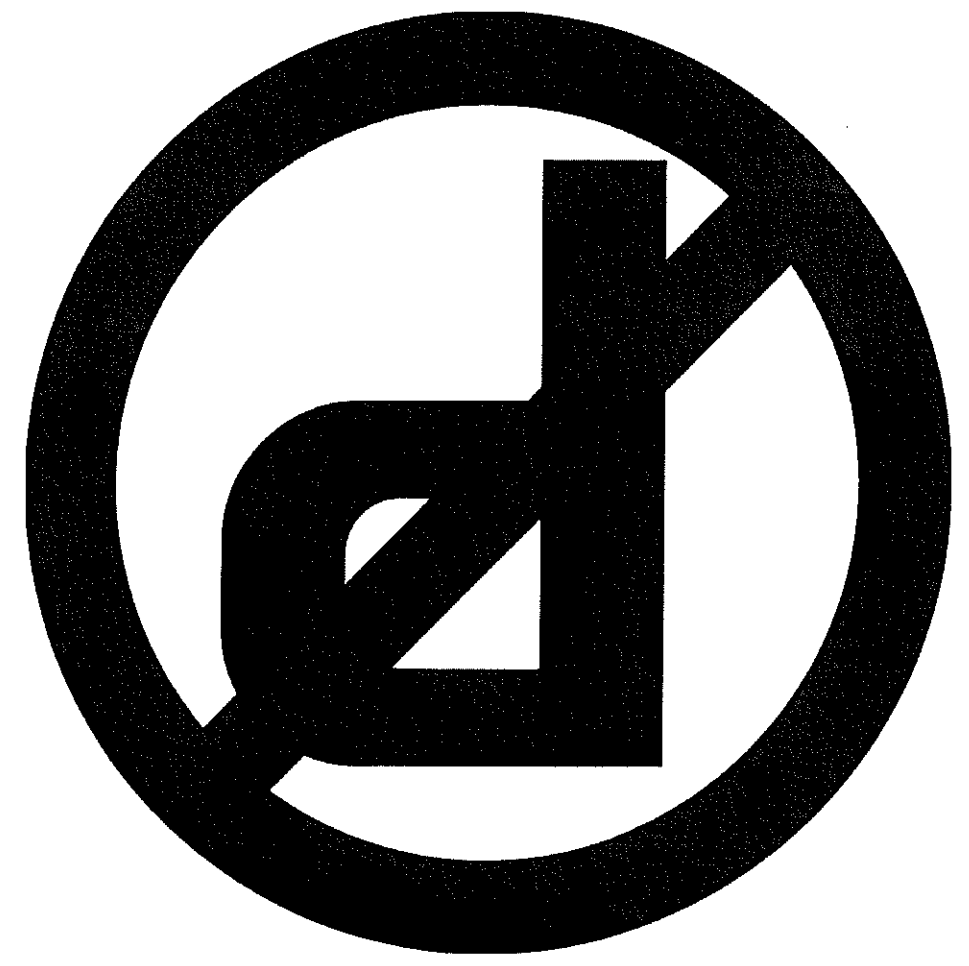


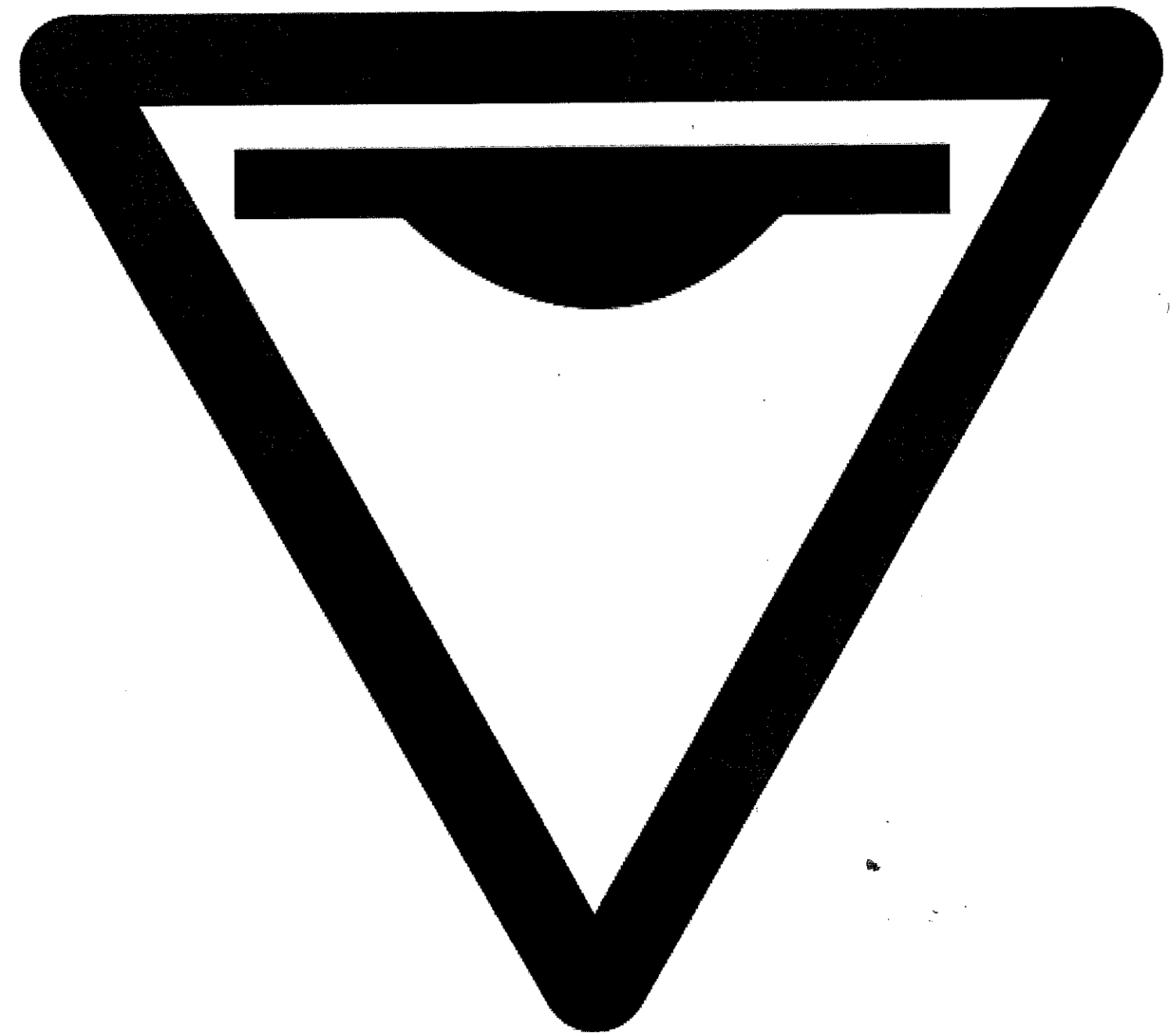




**PARKING**

**NO**

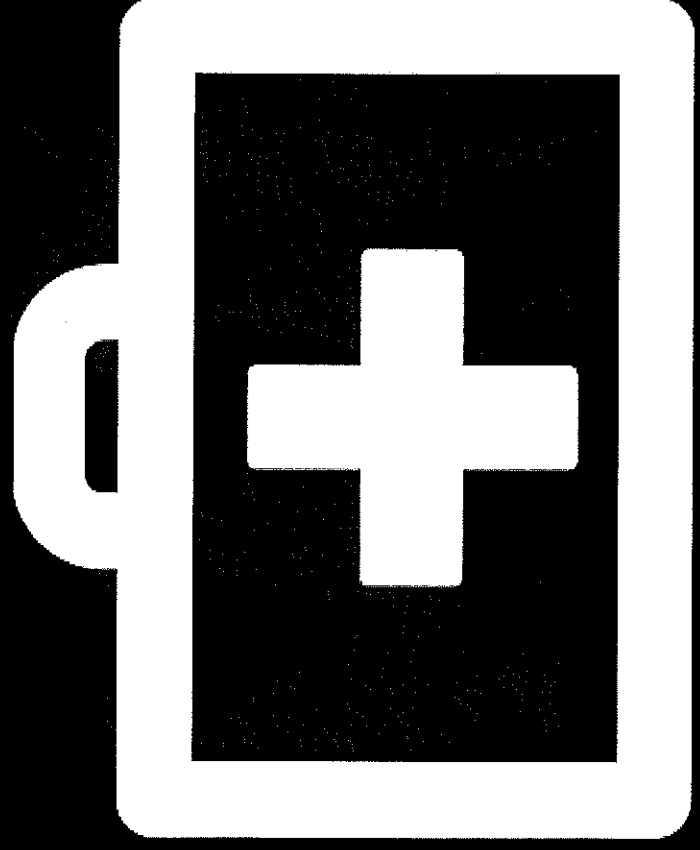






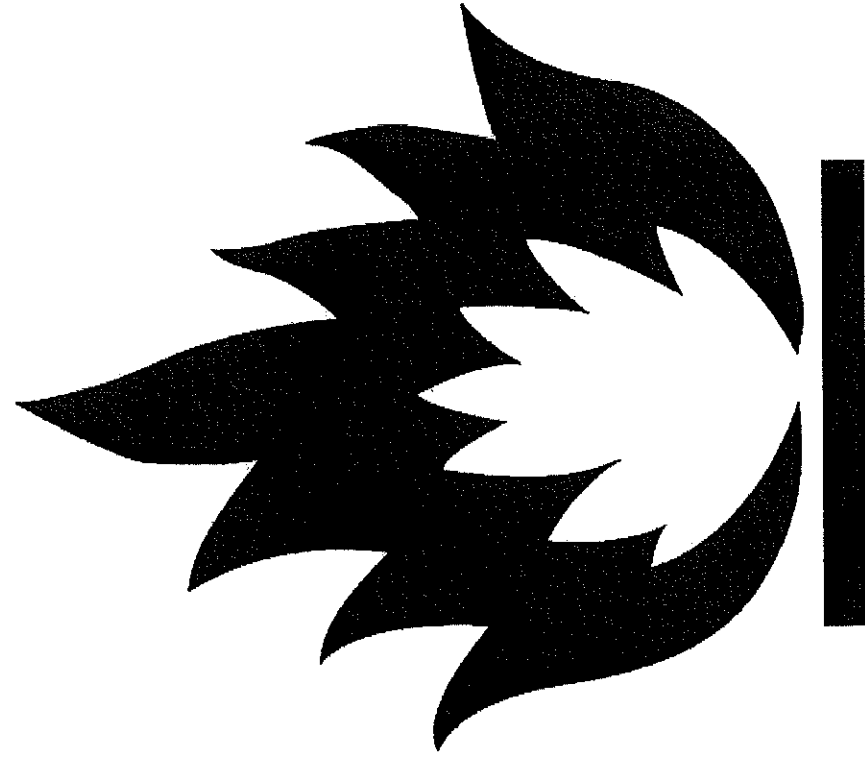
**SPEED  
LIMIT**

**10**  
km/h



**FIRST AID BOX**

**! DANGER**



**Flammable  
liquids**



**NO SMOKING**



**SLOW**

**DRIVE**

**10**

**SPEED LIMIT**



**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA

# SIKHONELA UKUKUSIZAJ!

**UMnyango wezeMpilo uzibophezele ekuhlinzekeni usizo lwezempilo oluseqophelweni eliphezulu kuzona zonke izakhamuzi zesifundazwe saKwaZulu-Natali.**



Mrs. T.R. SIBISI

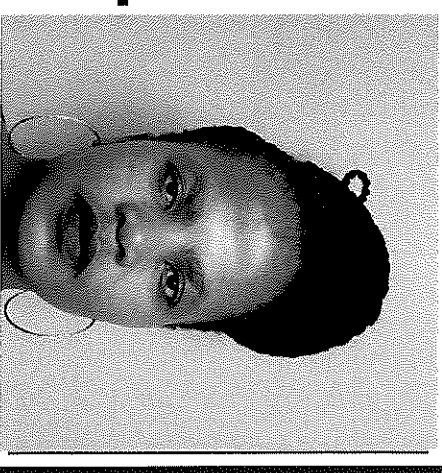
**umPhathi wesikhungo sompha-  
kathi**

**Cell: 060 987 1455**

**Ucingo: 035 574 1004**

E-mail: [tholthemba.sibisi@kznhealth.gov.za](mailto:tholthemba.sibisi@kznhealth.gov.za)

**Uma unemibuzo, imibono, izincomo  
noma  
izikhalo uyacelwa ukuba uxhumane  
nesikhulu Sezokuxhumana Nomphaka-  
thi noma nesikhulu Esiphezulu  
Sesikhungo Somphakathi weZempilo ,  
kanti imininingwane yabo yokuxhumana  
ikhonjiswe ngezansi kwezithombe  
zabo.**



Nombali F. Nyawo

**Umxhumnisi wesikhungo  
nomphakathi**

**Cell: 072 712 6141**

**Ucingo: 035 574 1004**

E-mail: [Nombali.Nyawo@kznhealth.gov.za](mailto:Nombali.Nyawo@kznhealth.gov.za)





**KWAZULU-NATAL PROVINCE**  
**HEALTH**  
REPUBLIC OF SOUTH AFRICA

# WE ARE HERE TO HELP YOU!

The Department of Health is committed to providing a quality health care to all citizens of the Province of KwaZulu-Natal.



Mrs T.R SIBISI

**Chief Executive officer**

**Cell: 060 987 1455**

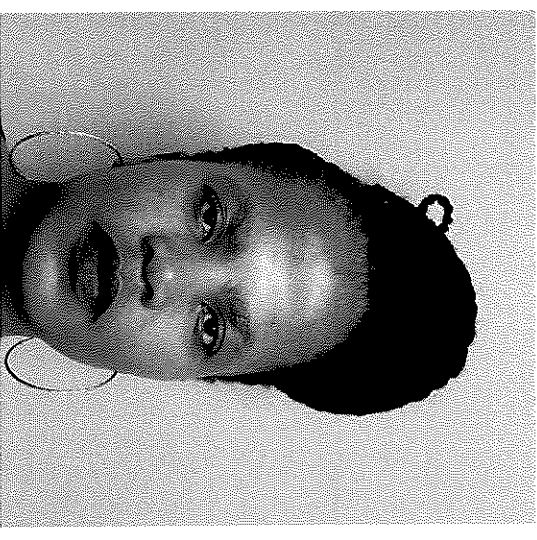
**Phone: 035 574 1004**

E-mail: [tholihemba.sibisi@kzn.health.gov.za](mailto:tholihemba.sibisi@kzn.health.gov.za)

**if you have any queries,  
suggestions,  
compliments  
or complaints  
please contact the**

**PUBLIC RELATIONS OFFICER  
(PRO)/CHIEF EXECUTIVE OFFICER  
(CEO)**

of the Hospital whose contact details  
appear underneath their photographs.



NOMBALI F. NYAWO

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