

BID DOCUMENT NUMBER: ZNB 3000/2023-H:

DESCRIPTION: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

Name of Bidder.....

Central Supplier's Database Registration Number.....

Income Tax Reference Number.....

BIDDER TO NOTE THE FOLLOWING

CLOSING DATE AND TIME:

DATE: 9 JUNE 2023

TIME: 11: 00AM

BID RESPONSE DOCUMENTS MUST BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS) Central Supply Chain Management Directorate Old Boys School, 310 Jabu Ndlovu Street Pietermaritzburg 3201

TABLE OF CONTENTS

SECTION A: INVITATION TO BID (SBD1)	3
SECTION B: SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF BIDDING FORMS	5
SECTION C: AUTHORITY TO SIGN A BID	6
SECTION D: BIDDER'S DISCLOSURE (SBD 4)	10
SECTION E: THE NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME (SBD 5)	12
SECTION F: DECLARATION THAT INFORMATION ON CENTRAL SUPPLIER DATABASE IS CORRECT AND UP TO DATE (TO BE COMPLETED BY BIDDER)	14
SECTION G: PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022 SBD 6.1	15
SECTION H: RECORD OF AMENDMENTS TO BID DOCUMENTS	
SECTION I: GENERAL CONDITIONS OF CONTRACT	
SECTION J: SPECIAL CONDITIONS OF CONTRACT (SCC)	34
SECTION K: TERMS OF REFERENCE FOR ESTABLISHMENT OF PANEL OF APPROVED CLEANING	46
SERVICE PROVIDERS	46
SECTION L: EVALUATION CRITERIA	48

SECTION A: INVITATION TO BID (SBD1)

PART A

YOU ARE HEREB	Y INVITED TO	BID FOR	REQUIREM	ENTS OF THE	KWAZULU-N/	ATAL C	DEPARTMENT C	F HEALTH	1
BID NUMBER:	ZNB 3000 /20)23-H	CLOSING D	DATE:	09/06/2023		CLOSIN	G TIME:	11: H 00 AM
DESCRIPTION	REQUEST I	OR PRO	POSALS F	OR THE EST/	ABLISHMEN	t of A	A PANEL OF S	ERVICE F	ROVIDERS
	FOR THE P	ROVISIC	N OF CLEA	NING SERVIC	E PROVIDE	R(S) 1	O KZN DEPAR	RTMENT	OF HEALTH FOR A
	PERIOD OF					• •			
THE SUCCESSFUL	L BIDDER WI	LL BE RE	QUIRED TO	FILL IN AND SI	GN A WRITT	EN CO	NTRACT FORM	(SBD7).	
BID RESPONSE D	OCUMENTS I	MUST BE	DEPOSITED	IN THE BID					
BOX SITUATED AT									
CENTRAL SUPPLY	CHAIN MAN	AGEMEN	T DIRECTOR	RATE					
OLD BOYS SCHOO	OL, 310 JABL	I NDLOVI	J STREET						
PIETERMARITZBU	RG								
3201									
SUPPLIER INFORM	ΜΔΤΙΟΝ								
-		[
NAME OF BIDDER									
POSTAL ADDRESS	S								
STREET ADDRESS	S								
TELEPHONE NUM	BER	CODE					NUMBER		
CELLPHONE NUM	BER							1	
FACSIMILE NUMBI	ER	CODE					NUMBER		
E-MAIL ADDRESS									
VATREGISTRATIO	N NUMBER						I		
		TCS PI				OR	CSD No:		
STATUS LEVEL	DTICIOATE	🗌 Yes				0747		🗌 Yes	
VERIFICATION CE		□ No					TUS LEVEL		
[TICK APPLICABLE IF YES, WHO WAS						300	RN AFFIDAVIT	No No	
CERTIFICATE ISSU									
AN ACCOUNTING				AN ACCOL			AS CONTE	MPLATED	IN THE CLOSE
AS CONTEMPLATE				CORPORATIO					
CLOSE CORPORA				-		-		BA IHF	SOUTH AFRICAN
				ACCREDITAT A REGISTER		I (SANA	45)		
APPLICABLE IN TH BOX				NAME:					
						MFe			TTED IN ORDER TO
QUALIFY FOR PRI						141L30			
ARE YOU THE A									Yes No
REPRESENTATIVE		Yes		□No			YOU A FORE		
AFRICA FOR TH						BASI THE	ED SUPPLIER GOODS	^{FOR} , [IF	YES ANSWER PART
/SERVICES	/WORKS						VICES / WO		BELOW]
OFFERED?		[IF YES	ENCLOSE P	ROOF]			ERED?	nno	
SIGNATURE OF B	IDDER					DATI	E		
CAPACITY UND	ER WHICH					•			
THIS BID IS SIGN									
proof of authority									
	olution of								
directors, etc.) BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO: TECHNICAL INFORMATION MAY BE DIRECTED TO:									
DEPARTMENT		partment o			DEPARTM		· · · ·	rtment of He	alth
CONTACT PERSON	Demano	d Managerr	nent				N Mr CH But	helezi	
TELEPHONE NUMBE	-R 033 814	8361/87			TELEPHON NUMBER	NE	033 815 83	356	
			agement@kznl	health.gov.za					ment@kznhealth.gov.za
E-MAIL ADDRESS					E-MAIL AD	DRESS			

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

PART B: TERMS AND CONDITIONS FOR BIDDING

	1. BID SUBMISSION:				
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR				
	CONSIDERATION.				
	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED – (NOT TO BE RE-TYPED) OR ONLINE				
1.3.	BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION				
	NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND				
	BANKING INFORMATION FOR VERIFICATION PURPOSES). CERTIFICATE OR SWORN AFFIDAVIT FOR MUST BE SUBMITTED				
	TO BIDDING INSTITUTION.				
1.4.	WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/				
	DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID				
	DOCUMENTATION. CERTIFICATE OR SWORN AFFIDAVIT FOR MUST BE SUBMITTED TO BIDDING INSTITUTION.				
1.5.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL				
	PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER				
	LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT AND ANY AMENDMENTS THERETO.				
	2. TAX COMPLIANCE REQUIREMENTS				
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.				
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO				
	ENABLE THE DEPARTMENT TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.				
2.3	2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS				
	PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.				
2.4					
2.5					
	SEPARATE PROOF OF TCS / PIN / CSD NUMBER.				
	WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD				
	NUMBER MUST BE PROVIDED.				
3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
	IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				
	DOES THE BIDDER HAVE A BRANCH IN THE RSA?				
	DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				
	DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?				
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS/ TAX					
COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTERED AS PER 2.3 ABOVE.					
ABC	UVE.				

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SECTION B: SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF BIDDING FORMS

PLEASE NOTE THAT THIS BID IS SUBJECT TO TREASURY REGULATIONS 16A ISSUED IN TERMS OF THE PUBLIC FINANCE MANAGEMENT ACT, 1999, THE KWAZULU-NATAL SUPPLY CHAIN MANAGEMENT POLICY FRAMEWORK AND THE GENERAL CONDITIONS OF CONTRACT. REFER TO THE GENERAL CONDITIONS OF CONTRACT AT THE FOLLOWING WEB ADDRESS: http://www.treasury.gov.za/divisions/ocpo/ostb/contracts/default.aspx

- 1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and visa versa and with words importing the masculine gender shall include the feminine and the neuter.
- 2. Under no circumstances whatsoever may the bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
- 3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
- 4. Bids submitted must be complete in all respects.
- 5. Bids shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the bid documents.
- 6. Each bid shall be addressed in accordance with the directives in the bid documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the bid number and closing date indicated on the envelope. The envelope shall not contain documents relating to any bid other than that shown on the envelope. If this provision is not complied with, such bids may be rejected as being invalid.
- 7. All bids received in sealed envelopes with the relevant bid numbers on the envelopes are kept unopened in safe custody until the closing time of the bids. Where, however, a bid is received open, it shall be sealed. If it is received without a bid number on the envelope, it shall be opened, the bid number ascertained, the envelope sealed, and the bid number written on the envelope.
- 8. A specific box is provided for the receipt of bids, and no bid found in any other box or elsewhere subsequent to the closing date and time of bid will be considered.
- 9. No bid sent through the post will be considered if it is received after the closing date and time stipulated in the bid documentation, and proof of posting will not be accepted as proof of delivery.
- 10. No bid submitted by telefax, telegraphic or other electronic means will be considered.
- 11. Bidding documents must not be included in packages containing samples. Such bids may be rejected as being invalid.
- 12. Any alteration made by the bidder must be initialled.
- 13. Use of correcting fluid is prohibited.
- 14. Bids will be opened in public as soon as practicable after the closing time of bid.
- 15. Where practical, prices are made public at the time of opening bids.
- 16. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
- 17. The bidder must initial each and every page of the bid document.

SECTION C: AUTHORITY TO SIGN A BID

A. COMPANIES

If a Bidder is a company, a certified copy of the resolution by the Board of Directors, personally signed by the Chairperson of the Board, authorising the person who signs this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and/or contract on behalf of the company must be submitted with this bid, that is before the closing time and date of the bid

AUTHORITY BY BOARD OF DIRECTORS

By resolution pas	ssed by the Board of Directors on	
		(Full name)
(whose signature	appears below) has been duly authorised to sign all d	ocuments in connection with this bid on behalf of
	PACITY AS:	
SIGNED ON BE	HALF OF COMPANY:	(PRINT NAME)
SIGNATURE OF	SIGNATORY:	DATE:
WITNESSES:	1	DATE:
	2	DATE:

B. SOLE PROPRIETOR (ONE - PERSON BUSINESS)

I, the undersigned confirm that I am the sole owner of the business trading as:	(Full name)	hereby
	(Name of Business)	
SIGNATURE	DATE	

C. PARTNERSHIP

The following particulars in respect of every partner must be furnished and signed by every partner:

FULL NAME OF PARTNER	RESIDENTIAL ADDRESS	SIGNATURE

We, the undersigned Part	ners in the business trading as				
		(name of partnership)			
nereby authorise					
SIGNATURE	SIGNATURE	SIGNATURE			
DATE	DATE	DATE			

D. CLOSE CORPORATION

In the case of a Close Corporation submitting a bid, a certified copy of the Founding/ Amended Founding Statement of such corporation shall be included with the bid, together with the resolution by its members authorising a member or other official of the corporation to sign the documents on their behalf.

By resolution of r	nembers at a meeting on	
	appears below, has been authorised to sign all docum	
		(Name of Close Corporation)
Trading as		(Trading name).
		(PRINT NAME)
SIGNATURE OF	SIGNATORY:	DATE:
WITNESSES:	1	DATE:
	2	DATE:

E. CO-OPERATIVE

A certified copy of the Constitution of the co-operative must be included with the bid, together with the resolution by its members authoring a member or other official of the co-operative to sign the bid documents on their behalf.

By resolution of members at a meeting on	20
	ose signature

appears below, has been authorised to sign all documents in connection with this bid on behalf of

SIGNATURE OF AUTHORISED REPRESENTATIVE/SIGNATORY:

PACITY AS:				
SIGNED ON BEHALF OF CO-OPERATIVE:				
FULL NAME IN BLOCK LETTERS:				
1	DATE:			
2	DATE:			
	HALF OF CO-OPERATIVE: BLOCK LETTERS: 1			

F. JOINT VENTURE

If a bidder is a Joint Venture, a certified copy of the resolution/ agreement passed/ reached, signed by the duly authorised representatives of the entities, authorising the representatives who sign this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and /or contract on behalf of the Joint Venture must be submitted with this bid, before the closing time and date of the bid.

AUTHORITY TO SIGN ON BEHALF OF THE JOINT VENTURE

By resolution/agreement passed/reached by the Joint Venture pa	artners on20
	(Full name)
	(Full name)
whose signatures appear below have been duly authorised to sig	n all documents in connection with this bid on behalf of:
IN HIS/ HER CAPACITY AS:	
SIGNED ON BEHALF OF (ENTITY NAME):	
SIGNATURE:	. DATE:
IN HIS/ HER CAPACITY AS:	
SIGNED ON BEHALF OF (ENTITY NAME):	
SIGNATURE:	DATE:
IN HIS/ HER CAPACITY AS:	

SIGNED ON BEHALF OF (ENTITY NAME):	
SIGNATURE:	. DATE:
IN HIS/ HER CAPACITY AS:	
SIGNED ON BEHALF OF (ENTITY NAME):	
SIGNATURE: DATE:	
IN HIS/ HER CAPACITY AS:	

G. CONSORTIUM

If a bidder is a Consortium, a certified copy of the resolution/ agreement passed/ reached, signed by the duly authorised representatives of concerned entities, authorising the representatives who sign this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and/ or contract on behalf of the Consortium must be submitted with this bid, before the closing time and date of the bid.

AUTHORITY TO SIGN ON BEHALF OF THE CONSORTIUM

By resolution/agreement passed/reached by the Consortium on	
······	(full name)
whose signature appears below have been duly authorised to sign all docum with this bid on behalf of:	
	(Name of Consortium)
IN HIS/ HER CAPACITY AS:	
SIGNATURE:	

SECTION D: BIDDER'S DISCLOSURE (SBD 4)

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise, employed by the state? YES/NO
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

FULL NAME	NAME OF STATE INSTITUTION

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? YES/NO

2.2.1 If so, furnish particulars:

.....

- 2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO
- 2.3.1 If so, furnish particulars:

.....

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS INITTIALS : ______

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 AND 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature

Date

Position

Name of bidder

SECTION E: THE NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME (SBD 5)

INTRODUCTION

The National Industrial Participation (NIP) Programme, which is applicable to all government procurement contracts that have an imported content, became effective on the 1 September 1996. The NIP policy and guidelines were fully endorsed by Cabinet on 30 April 1997. In terms of the Cabinet decision, all state and parastatal purchases / lease contracts (for goods, works and services) entered into after this date, are subject to the NIP requirements. NIP is obligatory and therefore must be complied with. The Industrial Participation Secretariat (IPS) of the Department of Trade and Industry (DTI) is charged with the responsibility of administering the programme.

1 PILLARS OF THE PROGRAMME

- 1.1 The NIP obligation is benchmarked on the imported content of the contract. Any contract having an imported content equal to or exceeding US\$ 10 million or other currency equivalent to US\$ 10 million will have a NIP obligation. This threshold of US\$ 10 million can be reached as follows:
 - (a) Any single contract with imported content exceeding US\$10 million.

0

- (b) Multiple contracts for the same goods, works or services each with imported content exceeding US\$3 million awarded to one seller over a 2 year period which in total exceeds US\$10 million.
- (c) A contract with a renewable option clause, where should the option be exercised the total value of the imported content will exceed US\$10 million.
- (d) Multiple suppliers of the same goods, works or services under the same contract, where the value of the imported content of each allocation is equal to or exceeds US\$ 3 million worth of goods, works or services to the same government institution, which in total over a two (2) year period exceeds US\$10 million.
- 1.2 The NIP obligation applicable to suppliers in respect of sub-paragraphs 1.1 (a) to 1.1 (c) above will amount to 30 % of the imported content whilst suppliers in respect of paragraph 1.1 (d) shall incur 30% of the total NIP obligation on a pro-rata basis.
- 1.3 A period of seven years has been identified as the time frame within which to discharge the obligation.

2 REQUIREMENTS OF THE DEPARTMENT OF TRADE AND INDUSTRY

- 2.1 In order to ensure effective implementation of the programme, successful tenderers (contractors) are required to, immediately after the award of a contract that is in excess of R10 million (ten million Rands), submit details of such a contract to the DTI for reporting purposes.
- 2.2 The purpose for reporting details of contracts in excess of the amount of R10 million (ten million Rands) is to cater for multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as provided for in paragraphs 1.1.(b) to 1.1. (d) above.

3 TENDER SUBMISSION AND CONTRACT REPORTING REQUIREMENTS OF TENDERERS AND SUCCESSFUL TENDERERS (CONTRACTORS)

Tenderers are required to sign and submit this Standard Tendering Document (SBD 5) together with the Tender on the closing date and time.

- 3.2 In order to accommodate multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as indicated in sub- paragraphs 1.1 (b) to 1.1 (d) above and to enable the DTI in determining the NIP obligation, successful Tenderers (contractors) are required, immediately after being officially notified about any successful Tender with a value in excess of R10 million (ten million Rands), to contact and furnish the DTI with the following information:
 - Tender / contract number.
 - Description of the goods, works or services.
 - Date on which the contract was accepted.
 - Name, address and contact details of the government institution.
 - Value of the contract.
 - · Imported content of the contract, if possible.
- 3.3 The information required in paragraph 3.2 above must be sent to the Department of Trade and Industry, Private Bag X 84, Pretoria, 0001 for the attention of Mr. Elias Malapane within five (5) working days after award of the contract. Mr. Malapane may be contacted on telephone (012) 394 1401, facsimile (012) 394 2401 or e-mail at Elias@thedti.gov.za for further details about the programme.

4 PROCESS TO SATISFY THE NIP OBLIGATION

- 4.1 Once the successful Tenderer (contractor) has made contact with and furnished the DTI with the information required, the following steps will be followed:
 - a. the contractor and the DTI will determine the NIP obligation;
 - b. the contractor and the DTI will sign the NIP obligation agreement;
 - c. the contractor will submit a performance guarantee to the DTI;
 - d. the contractor will submit a business concept for consideration and approval by the DTI;
 - e. upon approval of the business concept by the DTI, the contractor will submit detailed business plans outlining the business concepts;
 - f. the contractor will implement the business plans; and
 - g. the contractor will submit bi-annual progress reports on approved plans to the DTI.
- 4.2 The NIP obligation agreement is between the DTI and the successful Tenderer (contractor) and, therefore, does not involve the purchasing institution.

Tender number:	ZNB 3000/2023-H:		
Name of tenderer:		Closing date:	09/06/2023
Postal address:			
Signature:		Name (in print):	
Date:			

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

SECTION F: DECLARATION THAT INFORMATION ON CENTRAL SUPPLIER DATABASE IS CORRECT AND UP TO DATE (To be completed by bidder)

This is to certify that I
(name of bidder/authorized representative)
who represents
(state name of bidder)

am aware of the contents of the Central Supplier Database with respect to the bidder's details and registration information, and that the said information is correct and up to date as on the date of submitting this bid, and I am aware that incorrect or outdated information may be a cause for disqualification of this bid from the bidding process, and/ or possible cancellation of the contract that may be awarded on the basis of this bid.

SIGNATURE OF BIDDER OR AUTHORISED REPRESENTATIVE

DATE:

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS INITIALS:

SECTION G: PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022 SBD 6.1

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL **PROCUREMENT REGULATIONS, 2022**

1. **GENERAL CONDITIONS**

- 1.1 The following preference point systems are applicable to invitations to tender:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included): and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender is the 90/10 preference point system.
- b) The applicable preference point system for this tender is the 80/20 preference point system.
- c) Either the 90/10 or 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
 - (a) Price; and
 - (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80 OR 90
SPECIFIC GOALS	20 OR 10
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

2. DEFINITIONS

- (a) "**tender**" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **"rand value"** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$Ps = 80\left(1 - \frac{Pt - P\min}{P\min}\right)$$
 or $Ps = 90\left(1 - \frac{Pt - P\min}{P\min}\right)$
Where
 $Ps = Points$ scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$Ps = 80\left(1 + \frac{Pt - P\max}{P\max}\right)$$
 or $Ps = 90\left(1 + \frac{Pt - P\max}{P\max}\right)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
This will be determined in terms of Departmental Preferential Procurement Regulation Policy 2023, during invitation of price quotations, once panel has been fully established	10 points (Applicable during pricing stage once Panel established)	20 Points (Applicable during pricing stage once Panel established)		

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS INITIALS:

DECLARATION WITH REGARD TO COMPANY/FIRM

- 4.3. Name of company/firm.....
- 4.4. Company registration number:
- 4.5. TYPE OF COMPANY/ FIRM
 - Partnership/Joint Venture / Consortium
 - One-person business/sole propriety
 - Close corporation
 - Public Company
 - Personal Liability Company
 - □ (Pty) Limited
 - Non-Profit Company
 - State Owned Company
 - [TICK APPLICABLE BOX]
- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
 - i) The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
 - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

		SIGNATURE(S) OF TENDERER(S)	
	SURNAME AND NAME: DATE:		
	ADDRESS:		
2 01		THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROV	

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

SECTION H: RECORD OF AMENDMENTS TO BID DOCUMENTS

I / We confirm that the following communications amending the bid documents that I / we received from KwaZulu-Natal Department of Health or their representative before the closing date for submission of bids have been taken into account in this bid.

ADDENDUM NO.	DATE	TITLE OR DETAILS

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

- 1. Definitions
- 2. Application
- 3. General
- 4. Standards
- 5. Use of contract documents and information; inspection
- 6. Patent rights
- 7. Performance security
- 8. Inspections, tests and analysis
- 9. Packing
- 10. Delivery and documents
- 11. Insurance
- 12. Transportation
- 13. Incidental services
- 14. Spare parts
- 15. Warranty
- 16. Payment
- 17. Prices
- 18. Contract amendments
- 19. Assignment
- 20. Subcontracts
- 21. Delays in the supplier's performance
- 22. Penalties
- 23. Termination for default
- 24. Dumping and countervailing duties
- 25. Force Majeure
- 26. Termination for insolvency
- 27. Settlement of disputes
- 28. Limitation of liability
- 29. Governing language
- 30. Applicable law
- 31. Notices
- 32. Taxes and duties
- 33. National Industrial Participation Programme (NIPP)
- 34. Prohibition of restrictive practices

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

General Conditions of Contract

- **1. Definitions 1.** The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
 - 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.
- **2. Application** 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless

INITIALS: _____

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

otherwise indicated in the bidding documents.

	2.2	Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
	2.3	Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
3. General	3.1	Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
	3.2	With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from <u>www.treasury.gov.za</u>
4. Standards	4.1	The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
5. Use of contract documents and information; inspection.	5.1	The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
	5.2	The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
	5.3	Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
	5.4	The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.
6. Patent rights	6.1	The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

INITIALS: _____

- 7. Performance security
- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.
- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

INITIALS:

8. Inspections , tests and analyses

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.
- 9. Packing 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
 - 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.
- **10. Delivery** and documents **10.1** Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
 - 10.2 Documents to be submitted by the supplier are specified in SCC.
 - **11. Insurance** 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.
 - **12. Transportation** 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.
- **13.** Incidental services 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
- **14. Spare parts** 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
 - (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.
- **15. Warranty** 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
 - 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
 - 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
 - 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
 - 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without

INITIALS: _____

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

		prejudice to any other rights which the purchaser may have against the supplier under the contract.
16. Payn	n ent 16.1	The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
	16.2	The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
	16.3	Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
	16.4	Payment will be made in Rand unless otherwise stipulated in SCC.
17. Price	es 17.1	Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
18. Cont amendmer		No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
19. Assi	gnment 19.1	The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
20. Subo	contracts 20.1	The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
supp	ys in the 21.1 lier's prmance	Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
	21.2	If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
	21.3	No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
	21.4	The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.
- 22. Penalties 22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.
- **23.** Termination for default 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
 - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
 - 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
 - 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
 - 23.4 If a purchaser intends imposing a restriction on a supplier or any

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
 - (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.
- 24. Anti-dumping 24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional and countervailing payment or anti-dumping or countervailing right is increased in respect of any duties and rights dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to harm

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

25.	Force Majeure	25.1	Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
		25.2	If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.
26.	Termination for insolvency	26.1	The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.
27.	Settlement of Disputes	27.1	If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
		27.2	If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
		27.3	Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
		27.4	Mediation proceedings shall be conducted in accordance with the rules of
		27.5	 procedure specified in the SCC. Notwithstanding any reference to mediation and/or court proceedings herein, (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and (b) the purchaser shall pay the supplier any monies due the supplier.
28.	Limitation of liability	28.1	 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6; (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay
			 (b) aggregate liability of the supplier to the purchaser; and (b) aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

INITIALS: _____

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

29.	Governing language		the contract shall be written in English. All correspondence and other documents ertaining to the contract that is exchanged by the parties shall also be written in English.
30.	Applicable law		The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
31.	Notices		every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
			The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
32.	Taxes and duties	32.1	A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
		32.2	A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
		32.3	No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
Pa	itional Industrial irticipation IP) Programme	33.1	The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
	ohibition of estrictive practices	34.1	In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
		34.2	If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
		34.3	If a bidder(s) or contractor(s), has / have been found guilty by the Competition
			Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

I have read, understand and accept the above stated General Conditions of the Contract which are binding upon me.

Signature Date

Name of Bidder

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

SECTION J: SPECIAL CONDITIONS OF CONTRACT (SCC)

<u>Note</u>: The special conditions of contract referred as (SCC) are supplementary to that of the General Conditions of Contract (GCC). Where, however, the special conditions of contract are in conflict with the General Conditions of Contract, the special conditions of contract (SCC) shall prevail.

SUB SECTION 1: ADDITIONAL DEFINITIONS

In addition to the definitions contained in paragraph 1 of the GCC, the following terms shall be interpreted as indicated:

- 1.1. **"Accounting Officer**": means a person described in Section 36 of the Public Finance Management Act, Act No. 1 of 1999 (As amended by Act 29 of 1999).
- 1.2. "Contract Duration": means the period between the commencement and termination of the contract.
- 1.3. **"Confidential Information**": means but is not limited to contents of the contract, or any provision thereof, or any specification, plan, know-how, drawing, pattern, sample, or information furnished by or on behalf of the Department in connection therewith, to any person other than a person employed by contractor or service provider in the performance of the contract.
- 1.4. **"Department":** means the KwaZulu-Natal Department of Health.
- 1.5. **"Head of Department":** means the Head of Department for KwaZulu-Natal Department of Health as defined in Schedule 2 Column 1 and 2 of the Public Service Act 1994 (Proclamation 103 of 3 June 1994, as amended).
- 1.6. **"Health Facilities":** means Head Office, District Offices, Hospitals, Community Health Centres, Specialized centres and Clinics under the auspices of the Department of Health in the Province.
- 1.7. **"ISO Standards":** means standards recognized by International Standard Organisation
- 1.8. "Parties": means the KwaZulu-Natal Department of Health and Contractor or Service provider
- 1.9. **"Province**": means the Province of KwaZulu-Natal.
- 1.10. **"ROE"**: means the Rate of Exchange.
- 1.11. **"Service**": means the consultancy services to be rendered by a service provider for a duration in terms of the contract.
- 1.12. **"SABS**": means the South African Bureau of Standards.
- 1.13. **"SANS":** means the South African National Standards.

^{1.14.} **"Vendor":** means Contracted Supplier or Service Provider ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

SUB SECTION 2: INTERPRETATIONS

In amplification of the provisions of paragraph 2 of the GCC, unless inconsistent with the context, an expression which denotes:

- 2.1 Any gender includes the other genders.
- 2.2 A natural person includes a juristic person and vice versa.
- 2.3 The singular includes the plural and vice versa.
- 2.4 When any number of days is prescribed in this Contract, the same shall be reckoned exclusively of the first and inclusively of the last day unless the last day falls on a Saturday, Sunday or proclaimed public holiday in the Republic of South Africa, in which event the last day shall be the next succeeding day which is not a Saturday, Sunday or public holiday.
- 2.5 Figures are referred to in numerals and in words, if there is any conflict between the two, the words shall prevail.
- 2.6 Any reference in this contract to "goods" includes works and/or services.
- 2.7 The written and signed contract represents the final agreement between the parties and it super cedes any prior oral agreements or discussions of the Contract.
- 2.8 All annexures and appendices shall form part of the contract.
- 2.9 The headings used throughout the Contract do not have any special significance save to ensure the easy reading of the contract.
- 2.10 Words and phrases defined in this Contract shall bear the meaning assigned to them throughout this Contract.
- 2.11 Words and phrases used in this Contract which are defined or used in any statute or regulation which applies to the subject matter, professional person.
- 2.12 The bid is issued in accordance with Section 217 of the Constitution, The Public Finance Management Act, Treasury Regulations 16A and National Treasury regulations and guidelines.

SUB SECTION 3: SPECIAL CONDITIONS OF CONTRACT (SCC)

3.1. ACCEPTANCE OF A BID

- 3.1.1 This Bid will be evaluated and adjudicated in terms of Kwazulu Natal Department of Health SCM Policy and Delegations. The Department of Health Bid Adjudication Committee (DBAC) is under no obligation to accept any bid.
- 3.1.2 The financial standing of a bidder and its ability to render services may be examined before the bid is considered for acceptance.

3.2. COMPLIANCE WITH SPECIFICATION

- 3.2.1 Offers must comply strictly with the specification. Offers exceeding specification requirements will be deemed to comply with the specification.
- 3.2.2 The quality of services must not be less than what is specified.

3.3 EQUAL BIDS AND CRITERIA FOR BREAKING DEADLOCK IN SCORING

During the submission of price quotations, the equal bids and criteria for breaking deadlock in scoring will be as follows:

- 3.3.1 If two or more tenderers score an equal total number of points, the contract must be awarded to the tenderer that scored the highest points for specific goals.
- 3.3.2 If two or more tenderers score equal total points in all respects, the award must be decided by the drawing of lots.

3.4 LATE BIDS

- 3.4.1 Bids are permissible to be submitted prior to closing date and time this is to avoid unfortunate or unplanned circumstances that could prevent the bidder from arriving on time during the closing date. If the bidder fail to arrive on time the department will not be held liable, to accept late bids.
- 3.4.2 Bids are late if they are received at the address indicated in the bid documents after the closing date and time.

3.5 MORE THAN ONE OFFER/ COUNTER OFFERS

3.5.1 Should the bidder submit more than one offer, where applicable, against any individual item, such offer/s must be detailed in the Schedule of Additional Offer/s. The Department reserves its rights in and to the consideration of any additional offer/s subject to compliance with specification and the bidding conditions. Bidders' attention is drawn to the fact that counter offers with regard to any of the abovementioned Special Conditions of Contract may invalidate such bids.

3.6 ONLY ONE OFFER RECEIVED

- 3.6.1 Where only 1 offer is received, the Department of Health will determine whether the price is fair and reasonable. Proof of reasonableness will be determined as follows:
 - (i) Comparison with prices, after discounts, to the bidder's other normal clients and the relative discount that the State enjoys;
 - (ii) Where this is not possible, profit before tax based on a full statement of relevant costs; and
 - (iii) In all cases, comparison with previous bid prices where these are available.

Note: For this type of a service the price quotation will be done after the panel has been awarded and established.

3.7 AWARD OF BID (S)

- 3.7.1 The Department of Health Bid Adjudication Committee reserves the right to award the bid to one or more than one bidder, provided that the respective bidders' offers comply with the specification and meets all the conditions attached to the bid. Bidders must ensure that they quote as per the stipulated price page failing which they will be disqualified. Note for panels this will be applicable during price quotation phase, once panel has been fully established.
- 3.7.2 Notification of the intention to award the bid shall be in the same media that the bid was advertised.
- 3.7.3 In terms of Provincial Treasury Practice Note Number: SCM-07 of 2006, Section 5: Appeal Procedure, 5.1 "A bidder aggrieved by a decision of the Departmental Bid Adjudication Committee or a delegate of an Accounting Officer may appeal to the Bid Appeals Tribunal in the prescribed manner" The bidder must, within five working days of the publication of the notice of intention to award, in the Government Tender Bulletin, deliver a written notification of an intention to appeal to Provincial Treasury, Secretariat, Bid Appeals Tribunal, Tel no: 033-897 4200. After all appeals, should they be lodged, have been dealt with by the Bid Appeals Tribunal, the successful bidder (s) shall be notified in writing by a duly authorised official of the Department of Health, Central Supply Chain Management Unit. A formal contract will then be entered into by parties, using service level agreement or Standard Bidding Document for formal contracts.

3.8 REGISTRATION ON THE CENTRAL SUPPLIER DATABASE (CSD)

- 3.8.1 A bidder submitting an offer must be registered on the Central Supplier Database. A bidder who has submitted an offer and is not registered on the Central Supplier Database will not be considered.
- 3.8.2 Each party to a joint venture/ consortium must be registered on the Central Suppliers Database at the time of submitting the bid.

3.9 EMPLOYEES TRADING WITH THE ORGANS OF THE STATE

3.9.1 The Public Service Act 103 of 1994 indicates in section 30(1) that "No employee shall perform or engage himself or herself to perform remunerative work outside his or her employment in the relevant department, except with the written permission of the executive authority of the department."

- 3.9.2 Furthermore, in terms of the Public Service Regulations paragraph 13(c), "An employee shall not conduct business with any organ of state or be a director of a public or private company conducting business with an organ of state, unless such employee is in an official capacity a director of a company listed in schedule 2 and 3 of the Public Finance Management Act"
- If a bidder is found to be employed by the state, through the verification of Central Supplier Database (CSD) 3.9.3 Report, DPSA, the bid will be immediately disgualified. If it is discovered during other Computer Assisted Audit Technics, that the bidder is employed by the state, the award or contract will be immediately terminated.

3.10 TRUST, CONSORTIUM OR JOINT VENTURE

- 3.10.1 To ensure compliance with SCM prescripts, a Trust, Consortium or Joint Venture must submit a consolidated Specific Goals for every separate bid. No award will be made to a Trust/ Joint Venture/ Consortium that is not tax compliant at the finalisation of the award. For verification purposes, each party must submit separate proof of TCS/ PIN / CSD number.
- 3.10.2 A separate B-BBEE Certificate or Sworn Affidavit will be required from each company participating in the awarded Trust, Consortium or Joint Venture during the formal contract stage.
- 3.10.3 The Joint Venture agreement must clearly specify the percentage of the contract to be undertaken by each company participating therein.
- 3.10.4 The Joint Venture/Consortium must submit a formal agreement that outlines the roles and responsibilities of each member of the Joint Venture/ Consortium, nomination of an authorised person to represent the Joint Venture or Consortium in all matters relating to this bid and the details of the bank account for payments to be affected.

3.11 VALIDITY PERIOD OF BID AND EXTENSION THEREOF

3.11.1 The validity (binding) period for the bid will be 180 days from close of bid. However, circumstances may arise whereby the department may request bidders to extend the validity (binding) period. Should this occur, the department will request bidders to extend the validity (binding) period under the same terms and conditions as originally offered for by bidders? This request will be done before the expiry of the original validity (binding) period.

3.12 **CHANGE OF ADDRESS**

3.12.1 Bidders must advise the Department of Health's Central Supply Chain Management Unit, Contract Section, should their ownership and/or address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.

3.13 INVOICES AND PAYMENTS

- 3.13.1 All invoices must be submitted in the original format.
- 3.13.2 All invoices submitted by the Contractor must contain the word "INVOICE" for non-VAT vendors or "TAX INVOICE" for VAT vendors only. VAT number must be reflected for VAT vendors.
- 3.13.3 A tax invoice shall be in the currency of the republic of South Africa and shall contain the following particulars:
 - The name, address and registration number of the supplier; (a)
 - The name and address of the recipient: (b)

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS 38

- (c) An individual serialized number and the date upon which the tax invoice is issued;
- (d) A description of the goods or services supplied;
- (e) The quantity or volume of the goods or services supplied
- (f) The value of the supply, the amount of tax charged and the consideration for the supply; or

(g) Where the amount of tax charged is calculated by applying the tax fraction to the consideration, the consideration for the supply and either the amount of the tax charged, or a statement that it includes a charge in respect of the tax and the rate at which the tax was charged.

- 3.13.4 A Contractor shall be paid by the institution concerned, in accordance with supplies delivered and services rendered. The goods must be accepted and signed off by the relevant delegated official.
- 3.13.5 Should a Contractor indicate a special discount on his/her account provided payment is made within a certain time, every effort shall be made to take advantage of such discount. Where discounts or rebates received by the Department, the Contractor to provide credit note.
- 3.13.6 Any query concerning the non-payment of accounts must be directed to the institution concerned. The following protocol will apply if accounts are queried:
 - (i) Contact must be made with the officer-in-charge of Logistics and Accounts Payable;
 - (ii) If there is no response from Logistics and Accounts Payable, the Director Logistics and the Director: Expenditure Management of the institution must be contacted.
 - (iii) Failing all of the above, the Contractor must contact the Chief Director: Accounting Services supplying the following details:
 - a) Name/s of person/s contacted at the Institution and dates; and
 - b) Details of outstanding account.
 - c) <u>The Chief Director: Accounting Services will then take the appropriate</u> <u>action.</u>
- 3.13.7 The Institutions shall not be responsible for payment of any statutory increases in tariffs or imports or any fluctuations in foreign exchange rate for any item required Contractor, to realise its obligations in terms of this Contract. The rate of exchange, as agreed upon in this Contract is subject to review if stipulated within this contract and as agreed consented by both Parties.

3.14 VALUE ADDED TAX (VAT)

- 3.14.1 All bid prices must be inclusive of all applicable taxes.
- 3.14.2 Bidders who make taxable supplies in excess of R1 million in any 12-month consecutive period are liable for compulsory VAT registration, but an entity may also choose to register voluntarily provided that the minimum threshold of R50 000 (as of 1 March 2010) has been exceeded in the past 12 month period. Bidders who meet the above requirement must register as VAT vendors, if successful, within one month of award of bid.
- 3.14.3 **VAT will not be included** after an award of the price quotation or during contract management period.

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

3.15 ENTERING OF HOSPITAL/CLINIC STORES

3.15.1 No representative from a company shall be permitted to enter the hospital/clinic premises, buildings or containers where stores are kept unless he/she is accompanied by the responsible official in charge of stores. Before entering the hospital/clinic premises, buildings or containers where stores are kept, the company representative must in writing, motivate why entry is necessary and written authority must be obtained to enter from the Head of the Institution or delegated official.

3.16 DEPARTMENTAL PROPERTY IN POSSESSION OF A CONTRACTOR

- 3.16.1 The Department's property supplied to a Contractor for the execution of a contract remains the property of the Department and shall at all times be available for inspection by the Department or its representatives. Any such property in the possession of the Contractor on the completion of the contract shall, at the Contractor's expense, be returned to the Department forthwith.
- 3.16.2 The Contractor shall be responsible at all times for any loss or damages to the Department's property in his possession and, if required, he shall furnish such security for the payment of any such loss or damages as the Department may require.

3.17 IRREGULARITIES

3.17.1 Companies are encouraged to advise the Department of Health timeously of any possible irregularities which might come to their notice in connection with this or other contracts.

3.18 UNSATISFACTORY PERFORMANCE

In amplification of paragraph 21; 22 and 23 of the GCC, unsatisfactory performance occurs when performance is not in accordance with the contract conditions.

- (i). The institution shall warn the Contractor by registered/certified mail or email that action will be taken in accordance with the contract conditions unless the Contractor complies with the contract conditions and delivers satisfactory supplies or services within a specified reasonable time (7 days minimum). If the Contractor does not perform satisfactorily despite the warning the institution will:
 - (a) Take necessary and appropriate action such as termination of contract in terms of its delegated powers.
- (ii) When correspondence is addressed to the Contractor, reference will be made to the contract number/item number/s and an explanation of the complaint.

3.19 RESTRICTION OF BIDDING

The Accounting Officer or his/her delegate must:

- a) Notify the supplier and any other person of the intention to restrict it doing business with Department by registered mail or email. The letter of restriction must provide for:
 - i. The grounds for restriction;
 - ii. The period of restriction which must not exceed 10 years;

- iii. A period of 14 calendar days for the supplier to provide reasons why the restriction should not be imposed.
- b) The Accounting Officer his/her delegate:
 - i. May regard the intended penalty as not objected to and may impose such penalty on the supplier, should the supplier fail to respond within the 14 days; and
 - ii. Must assess the reasons provided by the supplier and take the final decision.
- c) If the penalty is imposed, the Accounting Officer must inform National Treasury of the restriction within 7 calendar days and must furnish the following information:
 - i. The name and address of the entity/ person to be restricted;
 - ii. The identity number of individuals and the registration number of the entity; and
 - iii. The period of restriction.
- d) National Treasury will load the details on the Database of Prohibited Vendors.
- e) The restriction period applicable will be based on the value of award/s made to the supplier over a financial year.

3.20 CONTRACTOR'S LIABILITY

- 3.20.1 In the event of the contract being cancelled by the Department in the exercise of its rights in terms of these conditions, the Contractor shall be liable to pay to the Department any losses sustained and/or additional costs or expenditure incurred as a result of such cancellation, and the Department shall have the right to recover such losses, damages or additional costs by means of set-off from moneys due or which may become due in terms of the contract or any other contract or from guarantee provided for the due fulfilment of the contract and, until such time as the amount of such losses, damages or additional costs have been determined, to retain such moneys or guarantee or any deposit as security for any loss which the Department may suffer or may have suffered.
- 3.20.2 The Contractor may be held responsible for any consequential damages and loss sustained which may be caused by any defect, latent or otherwise, in supply or service rendered or if the goods or service as a result of such defect, latent or otherwise, does not conform to any condition or requirement of the contract.

3.21 RIGHTS TO PROCURE OUTSIDE THE CONTRACT

3.21.1 If contracted service become available from National Treasury transversal contract, the Department reserves the right to cancel the contract with the winning bidder by giving a minimum of thirty (30) days' notice, if it is in the advantage and interest of the department to participate on such contract.

3.22 PATENTS

3.22.1 The Contractor shall pay all royalties and expenses and be liable for all claims in respect of the use of patent rights, trademarks or other protected rights, and hereby indemnifies the Department against any claims arising there from.

3.23 WAIVER

- 3.23.1 The granting by any party of any indulgence or postponement shall not be a waiver of its rights arising from this contract to demand full and specific performance of the contract.
- 3.23.2 No favour, delay or relaxation or indulgence on the part of any party in exercising any power or right conferred on each party in terms of this contract shall operate as a waiver of such power or right nor preclude any other or further exercises thereof or the exercise of any other power or right under this contract.

3.24 BREACH

- 3.24.1 Any termination notice referred to in GCC paragraph 23.1 shall be preceded by written notice requiring the defaulting party to remedy a breach of this contract within 14 days of the date of receipt of the notice.
- 3.24.2 If the defaulting party fails to remedy the breach within the 14 days, the aggrieved party shall be entitled without notice, in addition to any other remedy available to them at law or under this contract:
- 3.24.3 To claim specific performance of any obligation whether or not the due date for performance has arrived; or
- 3.24.4 To terminate this contract in accordance with paragraph 23.1 of the GCC, against the defaulting party, in either event without prejudice to the aggrieved party's rights to claim damages.
- 3.24.5 The Contractor shall immediately advise the Department of the same, upon which the Department shall, in its sole and absolute discretion, decide whether to proceed with this contract or to terminate forthwith. Failure by the Contractor to advise the Department of a conflict of interest shall amount to a material breach of this contract.
- 3.24.6 A Party shall be deemed to be in breach of this Contract should the Party fail to comply with any material provisions of this Contract.
- 3.24.7 The aggrieved Party shall be obliged to first attempt to settle the matter by way of consultation with the defaulting Party. If the consultation fails, then the aggrieved Party shall promptly give the defaulting Party fourteen (14) days written notice to remedy the breach. If the defaulting Party fails to comply with such notice, the aggrieved Party may, without prejudice to any other's right at law:
- 3.24.8 Cancel this Contract in the event the defaulting Party committed a material breach.
- 3.24.9 Claim specific performance by the defaulting Party if such is a competent remedy in the circumstance.
- 3.24.10 Claim damages suffered, as limited under this Contract.

3.25 PREFERENCES

- 3.25.1 Should the Contractor apply for preferences in the submission of his bid, and it is found at a later stage that these applications were incorrect or made under false pretences, the Department may, at its own right:
 - i. Recover from the Contractor all costs, losses or damages incurred or sustained by the Department as a result of the award of the Contract; and/or

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

- ii. Cancel the contract and claim any damages which the Department may suffer by having to make less favourable arrangements after such cancellation.
- iii. The Department may impose penalties, however, only if provision therefore is made in the Special Conditions of Contract and Bid.

3.26 **SEVERABILITY**

3.26.1 The finding of any invalidity to any provision of the contract shall not render the whole contract a nullity. A court of law or arbitrator may sever the invalid provision and the remainder of the contract shall remain enforceable.

3.27 **EXTENSION OF CONTRACT**

- 3.27.1 This contract may be extended on a month-to-month basis for a period not exceeding six (6) months, provided that the procedures for the treatment of irregular expenditure are complied with in terms of the National Treasury regulations and the Departmental SCM Policy and delegations.
- 3.27.2 Further extension of the contract, authority will be granted by Head of Department: Health, subject to the provisions of National Treasury regulations and instruction notes.

3.28 **CESSION OF CONTRACT**

- 3.28.1 Cession refers to the transfer of only the rights a service provider has in terms of a contract from it to a third party. In commercial contracts, the main right involved is the right to be paid for services rendered. While the appointed bidder remains the service provider that continues to render the services, the service provider may cede (transfer) its right to be paid for the services it rendered in terms of the contract to a third party. This means that the service provider renders the services to an organ of state, while the organ of state pays for the services rendered to a third party instead, most commonly, a financial institution.
- 3.28.2 Cession will only be permissible once approval from the Accounting Officer has been granted.

3.29 **CONTRACT AMENDMENTS / VARIATIONS**

- 3.29.1 In amplification of paragraph 18 of the GCC, any amendments/variations, of the Contract shall come into effect in terms of the conditions contained in on "Contract Amendments/Variations Register". This register must be signed by the duly authorised signatories of winning bidder and the Head of Department: Health or his/her delegated official.
- 3.29.2 Contracted winning bidder shall not, in performing its obligation, vary from the terms and conditions stated in this Contract whether by way of addition thereto or by way of omission therefrom, without the prior written consent from the Department (Accounting Officer/delegated official), and no claim on the part of winning bidder for any extra payments on the grounds of any alterations or extra work will be entertained.
- 3.29.3 If, after the commencement of the contract, the cost or duration of the services is altered as a result of changes in, or in additions to, any statute, regulation or by-law, or the requirements of any authority having jurisdiction over any matter in respect of the contract, then the contract price and time for completion shall be

ZNB 3000/2023-H: REQUEST FOR PROPOSALS FOR THE ESTABLISHMENT OF A PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF CLEANING SERVICE PROVIDER(S) TO KZN DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS 43

adjusted in order to reflect the impact of those changes, provided that, within 14 days of first having become aware of the change, winning bidder shall furnish the Department with a detailed justification for the adjustment to the contract price.

3.30 INTELLECTUAL PROPERTY

3.30.1 In amplification of paragraph 6 of the GCC, the intellectual property discovered or created as the direct or indirect result of this contract shall remain the property of the Department.

3.31 INSOLVENCY

3.31.1 In the event to winning bidder institutes insolvency proceedings or has insolvency

Proceedings involuntarily instituted against it, the Department may terminate this Contract immediately.

3.31.2 In the event of assets and monies issued to winning bidder in terms of this Contract, such assets and monies shall be excluded from the estate of winning bidder and shall be returned immediately upon clause 3.32.1 coming into effect.

3.32 DISPUTE RESOLUTION

3.32.1 If any dispute arises between the Department and Contractor, in connection with the Specification and deliverables, either party may give the other notice in writing of the existence of such dispute, and the same shall thereupon be referred to arbitration in South Africa by a person mutually agreed upon by both parties. The submission shall be deemed to be a submission to arbitration within the meaning of the terms of the arbitration laws in force in the Republic of South Africa.

3.33 DOMICILLIA CITANDI ET EXECUTANDI

For the purpose of this contract, the parties choose their respective domicillia citandi et executandi as follows :

The Department Physical and Postal Address:

Department Name	The KwaZulu-Natal Department of Health
Physical Address	Natalia Building, 330 Langalibalele Street, Pietermaritzburg, 3201
Postal Address:	Private Bag X9051, Pietermaritzburg, 3200
Telephone numbers	033 – 395 2111
Telefax:	Nil

The Contractor or Bidder Physical and Postal Address:

Bidder/ Contractor	
Name	
Physical Address	
Postal Address:	
Telephone numbers	
Telefax:	
Email Address	

- 3.33.1 The parties hereby choose <u>domicilium citandi et executandi</u> for all notices and processes to be given and served in pursuance hereof at their respective addresses given on the first page of this Contract. Any notice of any change in such address shall be given in writing by the parties concerned and delivered by hand or sent by registered mail to the other party, upon notification of which address so notified shall serve as the new <u>citandi et</u> <u>executandi</u>.
- 3.33.2 A party may at any time change that party's domicilium by notice in writing, provided that the new domicilium is in the Republic of South Africa and consists of, or includes, a physical address at which the process can be served.
- 3.33.3 Any notice to a party:
- 3.33.4 Sent by prepaid registered post in a correctly addressed envelope, to it, shall be deemed to have been received on the 7th (seventh) day after posting unless the contrary is proved);
- 3.33.5 Delivered by hand to a responsible person during ordinary business hours at the physical address chosen as its domicilium, shall be deemed to have been received on the day of delivery; or
- 3.33.6 Sent by telefax or email to its chosen telefax or email number, shall be deemed to have been received on the date of despatch (unless the contrary is proved).

3.34 CERTIFICATE OF COMPLIANCE (BCCCI)

- 3.34.1 A valid registration certificate indicating that the Service Provider is registered with the Bargaining Council Contract Cleaning Services Industry KZN (BCCCI) must accompany the application document. Note this also applies to subcontracted service providers where applicable.
 - i. Failure to submit the BCCCI Certificate will invalidate the applicants offer and the application will be treated as non-responsive.
 - ii. The Department reserves the right to verify the authenticity of the Certificate with the Bargaining Council Contract Cleaning Services Industry KZN (BCCCI).

3.35 PERIOD OF CONTRACT

3.35.1 The period of this Panel is for three (3) Years.

SECTION K: TERMS OF REFERENCE FOR ESTABLISHMENT OF PANEL OF APPROVED CLEANING SERVICE PROVIDERS

- 1. Request for Proposals for the establishment of a panel list of approved cleaning service providers for the Department is published on the eTender Portal and Departmental Internet Webpage for at least 21 days.
- 2. Proposals will be evaluated based on compliance with administrative requirements and capacity to deliver criteria. The point system for capacity to deliver will cover the following aspects:
 - ✓ Financial capacity;
 - ✓ Proven and verifiable cleaning services supervisory experience of a team or project leader;
 - ✓ Contactable Trade references to test capability to execute the contract
- 3. The volumes are classified or categorised as follows:

Quotations for the institution with number of cleaners	Classification
From 50 Cleaners and above	High Volume
From 30 to 49 Cleaners	Medium Volume
From 1 to 29 Cleaners	Low Volume

4. The Panelist will qualify as follows:

Category of Bids	Panelist will Qualify For
High Volume	The responsive panelist who scored 80% or above on capacity to deliver criteria, for high volume, will automatically qualify for High, Medium and Low Volume Bids.
Medium Volume	The responsive panelist who scored 70% or above on capacity to deliver criteria for Medium volume, will automatically qualifies for Medium and Low Volume Bids only
Low Volume	The responsive panelist who scored 60% or above on capacity to deliver criteria for Low volume, will automatically qualifies for Low Volume Bids only

- 5. Proposals will be screened, evaluated and awarded by SCM Officials, Technical Advisors and Bid Committees. The list of approved Panelist of cleaning service providers will be published on the eTender Portal and Departmental Internet Webpage.
- 6. Once the Panel of cleaning service providers has been awarded and approved, the successful bidders will be approached as follows:
 - 6.1. For High and Medium volume category, at least three or more price quotations will be invited from successful Panelist. The evaluation of quotations will be based on price and preference points in line with Departmental Preferential Procurement Policy. The invitation of quotations will be published for a minimum of five (5) working days, as and when cleaning services will be required by Health Facilities. The exception is that the requirement is not re-advertised in the eTender as a 21 Days competitive bid, since this would have already been done during Request For Proposals (RFP). Please note, only market related prices will be accepted.

Note: Bidders are requested to ensure correct contact details including email address is submitted.

6.2 For Low Volume category, at least three or more price quotations will be invited from Successful Panelist. The Department intends to prioritise and select designated groups such as companies who are 51% owned by Black People or 51% owned by Black People who are (Women, Youth and Persons with Disabilities). The evaluation of Request For Quotations (RFQ) will be based on price and preference points in line with Departmental Preferential Procurement Policy. The invitation of Request For Quotations will be published for a minimum of five (5) working days, as and when cleaning services will be required by Health Facilities. The exception is that the requirement is not re-advertised in the eTender as a 21 Days competitive bid, since this would have already been done during Request For Proposals (RFP). Please note, only market related prices will be accepted.

Note: Bidders are requested to ensure correct contact details including email address is submitted.

- 7. The quotation or bid procedure will be conducted in line with General Conditions of Contract; the Special Conditions of Contract (SCC) and Specification.
- 8. Price Quotations will be screened, evaluated and adjudicated by Bid Committees.
- 10. The awards of price Quotations will be communicated to the Panelist that was invited to quote.

SECTION L: EVALUATION CRITERIA

The Department will evaluate applications or bids received before the closing date and time using two (2) evaluation stages, these are peremptory requirements. Should the applicant fail to comply, the application or bid will be regarded as non-responsive and disqualified. The criteria are as follows:

Stage 1: Administrative and Mandatory Requirements Stage 2: Capacity to deliver Evaluation Criteria (High. Medium and Low Volume) <u>Please Note:</u> Stage 2 Once the Panel in Awarded, the Department will Request for Ouetations, and subject the

Stage 3 Once the Panel is Awarded, the Department will Request for Quotations, and subject the invited tenderers to Price and Preference Points, and where applicable and objective criteria

			MANDATORY FOR	FOR OFFICIAL USE ONLY		
NO.	REQUIREMENTS			YES	NO	N/A
1. Prosp	pective bidder to ensure that the following Sections of the bid do	cument must be co	ompleted in full and in	all resp	ects to	
	y for the next stage of evaluation:					
1.1	Section A: Invitation to Bid (SBD1) Part A	Yes	Stage 1			
1.2	Section B: Special Instructions And Notices To Bidders Regarding The Completion Of Bidding Forms	No				
1.3	Section C: Authority To Sign A Bid	Yes	Stage 1			
1.4	Section D: Bidder's Disclosure (SBD 4)	Yes	Stage 1			
1.5	Section E: The National Industrial Participation Programme (SBD 5)	Yes	Stage 1			
1.6	Section F: Declaration That Information On Central Supplier Database Is Correct And Up To Date	Yes	Stage 1			
1.7	Section G: Preference Points Claim Form In Terms Of The Preferential 'Procurement Regulations 2022 (SBD 6.1)	Yes	Stage 1			
2. Prost	pective bidder must provide the following as Mandatory Requirem	ents: Main Contra	ctor	l		
2.1	Proof of Registration with BCCCI	Yes	Stage 1			
2.2	The Consortium/ Joint Venture/ Partnership agreement, only	Yes	Stage 1			
	if applicable. (Certified Copies required).	(If Applicable)				
3. Prosp	pective bidder must provide the following as additional Requirement	ent from Main Con		t stage		
3.1	B-BBEE certificate indicating the B-BBEE status level of contributor. The B-BBEE certificate must be issued by a SANAS accredited verification agency; Or A duly completed Sworn Affidavit, signed by the deponent and commissioned by the authorized commissioner of oaths. The sworn affidavit must indicate the day, month and year on which the annual total revenue is based on and the level of black ownership that is claimed; Or A sworn affidavit on an accredited template issued by the DTI/CIPC for both EME or QSE, Note: i. Bidders must ensure that the correct sworn affidavit for the Financial Sector are submitted, ii. A trust, consortium, or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE status level certificate. iii. The B-BBEE certificate or sworn affidavit will be	Yes	Will only be Required from awarded service provider during Contract Management phase			

Note: The Bidder who failed to submit or complete administrative and mandatory requirements will not progress to the next stage of evaluation.

STAGE 2: CAPACITY TO DELIVER CRITERIA TO QUALITY FOR LOW VOLUME CATEGORY

No.	EVALUATION CRITERIA	WEIGHTING	SCORING (FOR OFFICIAL USE)	
1.	TRADE REFERENCES	20		
1.1	Number of contracts for cleaning services o More than1 contract: 20 Points		Sub Point 20	
	o 1 contract : 10 Points o No proof of contract: 0 Points Required returnable document: Proof of current or previou service level agreement or copy of signed contract agreement or order issued by your client.	Note: No proof of number of contracts zero points will be scored, the Department reserves a right to verify information provided		
2.	CAPACITY TO DELIVER		80	
2.1	Proven and verifiable cleaning services supervisory experie project leader Supervisory Experience	Sub Point 30		
	More than one (1) Year supervisory Experience	30 Points	Note: No proof of	
	One (1) Year supervisory Experience	15 Points	Curriculum Vitae	
	No proof of supervisory experience	0 Points	(CV) zero points will be scored, the	
2.2	Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lea Availability of Cleaning Resources	verify information provided Sub Point		
	Human Capacity	30		
	29 or more staff or personnel on company payroll	30 Points		
	Between 10 and 28 staff or personnel on company payroll	20 Points		
	Less than 10 staff or personnel on company payroll	10 Points		
	No proof of company payroll	0 Points		
	Required: Submit Company Payroll detailing number of staff or pe			
2.3	Financial Capacity:		Sub Point	
	• R1 million or more income per annum : 20 Po	20		
	• Less than R1m income per annum : 10 P	Note: No proof zero points will		
	• No Proof : 0 Poin	be scored, the Department		
	Required: Submit letter from your professionally registered <i>A</i> (Accountant), indicating bidder or Company Director/s income per must not be older than 1 January 2022.		reserves a right to verify information provided	
MINIMUM	QUALIFYING SCORE: (Bidder who fail to obtain 60 minimum will be treated as non- responsive, will n category)			

STAGE 2: CAPACITY TO DELIVER CRITERIA TO QUALITY FOR MEDIUM VOLUME CATEGORY

No.	EVALUATION CRITERIA		WEIGHTING	SCORING (FOR OFFICIAL USE)
1	TRADE REFERENCES	20		
1.1	Number of contracts for cleaning services: 20 Po O Two (2) or more contracts : 20 Po	ints	Sub Point 20	
	• Less than Two (2) contracts : 10 Po	ints	Note: No proof of number of contracts	
	• No proof of contract : 0 Poir	nts	zero points will be scored, the Department reserves	
	Required returnable document: Proof of current or previous c service level agreement or copy of signed contract agreement of valid order issued by your client.	a right to verify information provided		
2.	CAPACITY TO DELIVER		80	
2.1	Proven and verifiable cleaning services supervisory experier or project leader	ice of a team	Sub Point 20	
	Supervisory Experience Three (3) Years or more cleaning supervisory Experience	20 Points	Note: No proof of Curriculum Vitae	
			(CV) zero points	
	Less than (3) Years cleaning supervisory Experience No proof of supervisory experience	10 Points 0 Points	will be scored, the	
		0 Points		
2.2	No proof of supervisory experience	0 Points	will be scored, the Department reserves a right to verify information provided	
2.2	No proof of supervisory experience Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lead	0 Points	will be scored, the Department reserves a right to verify information provided	
2.2	No proof of supervisory experience Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lead Availability of Cleaning Resources Human Capacity 49 or more staff or personnel on company payroll	0 Points der/Project Leader 20 Points	will be scored, the Department reserves a right to verify information provided	
2.2	No proof of supervisory experience Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lead Availability of Cleaning Resources Human Capacity 49 or more staff or personnel on company payroll Between 30 and 48 staff or personnel on company payroll	0 Points der/Project Leader 20 Points 10 Points	will be scored, the Department reserves a right to verify information provided	
2.2	No proof of supervisory experience Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lead Availability of Cleaning Resources Human Capacity 49 or more staff or personnel on company payroll	0 Points der/Project Leader 20 Points	will be scored, the Department reserves a right to verify information provided	
2.2	No proof of supervisory experience Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lead Availability of Cleaning Resources Human Capacity 49 or more staff or personnel on company payroll Between 30 and 48 staff or personnel on company payroll Less than 30 staff or personnel on company payroll	0 Points der/Project Leader 20 Points 10 Points 5 Points 0 Points	will be scored, the Department reserves a right to verify information provided	
2.2	No proof of supervisory experience Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lead Availability of Cleaning Resources Human Capacity 49 or more staff or personnel on company payroll Between 30 and 48 staff or personnel on company payroll Less than 30 staff or personnel on company payroll No proof of company payroll	0 Points der/Project Leader 20 Points 10 Points 5 Points 0 Points rsonnel	will be scored, the Department reserves a right to verify information provided	
	No proof of supervisory experience Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lead Availability of Cleaning Resources Human Capacity 49 or more staff or personnel on company payroll Between 30 and 48 staff or personnel on company payroll Less than 30 staff or personnel on company payroll No proof of company payroll Required: Submit Company Payroll detailing number of staff or personnel Financial Capacity:	0 Points der/Project Leader 20 Points 10 Points 5 Points 0 Points rsonnel	will be scored, the Department reserves a right to verify information provided Sub Point 20 Sub Point 40 Note: No proof of turnover as stated	
	No proof of supervisory experience Required: Submit Curriculum Vitae (CV) for Supervisor/Team Lead Availability of Cleaning Resources Human Capacity 49 or more staff or personnel on company payroll Between 30 and 48 staff or personnel on company payroll Less than 30 staff or personnel on company payroll No proof of company payroll Required: Submit Company Payroll detailing number of staff or pe Financial Capacity: o R3 million or more turnover per annum: 40 Points	0 Points der/Project Leader 20 Points 10 Points 5 Points 0 Points rsonnel	will be scored, the Department reserves a right to verify information provided Sub Point 20 Sub Point 40 Note: No proof of	

NB: The Bidder who qualifies for Medium Volume will automatically qualify for Low Volume but not High Volume category

STAGE 2: CAPACITY TO DELIVER CRITERIA TO QUALITY FOR HIGH VOLUME CATEGORY

lo.	EVALUATION CRITERIA	WEIGHTING	SCORING (FOR OFFICIAL USE)
	TRADE REFERENCES	20	
1.1	Number of valid contracts in the past 3 years: 20 Points o Three (3) or more contracts : 20 Points	Sub Point 20 Note: No proof of number of	
	• Less than (3) contracts : 10 Points	contracts zero points will be	
	 No proof of contract : 0 Points 	scored, the Department	
	Required returnable document: Proof of current or previous copy of signed service level agreement or copy of signed contract agreement or copy of the valid order issued by your client.	reserves a right to verify information provided	
2.	CAPACITY TO DELIVER	80	
2.1	Proven and verifiable cleaning services supervisory experience of a team or project leader	Sub Point 20 Note: No proof of	
	Supervisory Experience Five (5) Years or more cleaning supervisory 20 Deinte	Curriculum Vitae	
	Experience	(CV) zero points will be scored, the	
	Less than (5) Years cleaning supervisory Experience 10 Points No proof of supervisory experience 0 Points	Department	
2.2	Required: Submit Curriculum Vitae (CV) for Supervisor/Team Leader/Project Leader Availability of Cleaning Resources	Sub Point 20	
	Human Capacity	20	
	60 or more staff or personnel on company payroll 20 Points		
	I Retween (1) and 59 statt or personnel on company payroll I 10 Points		
	Between 40 and 59 staff or personnel on company payroll 10 Points Less than 40 staff or personnel on company payroll 5 Points		
	Between 40 and 59 staff or personnel on company payroll10 PointsLess than 40 staff or personnel on company payroll5 PointsNo proof of company payroll0 Points		
	Less than 40 staff or personnel on company payroll5 PointsNo proof of company payroll0 Points		
2.2	Less than 40 staff or personnel on company payroll 5 Points	Sub Point	
2.2	Less than 40 staff or personnel on company payroll 5 Points No proof of company payroll 0 Points Required: Submit Company Payroll detailing number of staff or personnel	Sub Point 40 Note: No proof of	
2.2	Less than 40 staff or personnel on company payroll 5 Points No proof of company payroll 0 Points Required: Submit Company Payroll detailing number of staff or personnel Financial Capacity:	40 Note: No proof of turnover as stated above will lead to	
2.2	Less than 40 staff or personnel on company payroll 5 Points No proof of company payroll 0 Points Required: Submit Company Payroll detailing number of staff or personnel Financial Capacity: • R10 million or more turnover per annum : 40 Points • Between R5m to R9,9 million turnover per annum : 20 Points • Less than R5m turnover per annum : 10 Points	40 Note: No proof of turnover as stated above will lead to zero points scored, the Department	
2.2	Less than 40 staff or personnel on company payroll 5 Points No proof of company payroll 0 Points Required: Submit Company Payroll detailing number of staff or personnel Financial Capacity: • R10 million or more turnover per annum : 40 Points • Between R5m to R9,9 million turnover per annum : 20 Points • Less than R5m turnover per annum : 10 Points • No Proof of turnover: : 0 Points	40 Note: No proof of turnover as stated above will lead to zero points scored,	
2.2	Less than 40 staff or personnel on company payroll 5 Points No proof of company payroll 0 Points Required: Submit Company Payroll detailing number of staff or personnel Financial Capacity: • R10 million or more turnover per annum : 40 Points • Between R5m to R9,9 million turnover per annum : 20 Points • Less than R5m turnover per annum : 10 Points	40 Note: No proof of turnover as stated above will lead to zero points scored, the Department reserves a right to verify information	

Example of Template for Curriculum Vitae

Section 1	Personal Details							
Surname								
Full Names								
Physical								
Address								
Postal Address								
Contact Details								
Type of								
Resource or								
Experience								
			Section	n 2				
Educati				ence with highest q pies of qualification	•			
Qualification					on (where qualification			
				otained)				
			Section	n 3				
				d (If applicable)				
				pies of qualification				
Type of certification	ate	Yea	Year Obtained Name of Institution (whe obtained)		· ·			
Section 4								
Work Experience								
Type of Experience Perie		bd	Duties an	d number of years	Company or Organisation			

Section 5							
	Co	ntactable References					
Surname	Initials	Relationship	Contact Details				
		Section 6					
	General	and additional Information					