A hospital from UMkhanyakude represents KwaZulu Natal Health Department in PSEA!

Mosvold Hospital crosses fingers!

Mr. Mafezwe Khanyile from the Office of the Premier with delegation of adjudicators and observers

UMkhanyakude’s Mosvold Hospital which is located in the rural Ingwavuma area was on 23rd May 2013 visited by the adjudication team consisting of delegates from various government departments to inspect the hospital as part of the Premier’ Service Excellence Awards competition.

The Premier’ Service Excellence Awards competition is run by the KwaZulu Natal Office of the Premier where government departments (represented by any of their institution) compete against each other in pursuit of a Gold Award at a provincial level. This programme is aimed at improving service delivery in the public service institutions.

Mosvold Hospital was representing the entire Department of Health in KwaZulu Natal; this happened after the hospital took away position one in the Departmental Service Excellence Awards early this year where Mseleni Hospital (also from UMkhanyakude achieved position two).

This was not the first time that UMkhanyakude Hospitals did well in the Premier’ Service Excellence Awards; currently, Manguzi Hospital is the current champion of the competition as it was crowned Gold Award in 2010/2011 financial year.

The Premier’ Service Excellence Awards competition focuses more on the implementation of Batho Pele principles which are the core functions in ensuring that public service is at an acceptable level to the clients (taxpayers) in all public service institutions.

Ms M.P. Themba (District Manager, UMkhanyakude Health District) said she was very happy with consecutive appearance of the hospitals within her district in the competition because it proved that health workers were doing their best to improve the service delivery nevertheless that UMkhanyakude is located in rural setting; and shared the book Proverbs 3: 5&6 and read: trust in the Lord with all your heart and lean not in your own understanding; in all your ways submit to Him, and He will make your paths straight.

Fighting diseases, Fighting poverty, Giving hope
Fighting diseases, Fighting poverty, Giving hope

Ms. M.P. Themba (UMkhanyakude Health District Manager welcoming the guests.

Mosvold Hospital, Mr. V. Vilakazi (C.E.O) observing adjudication proceedings

Mrs Nsimbini (DNM Mosvold Hospital) taking Mr. November Mbonane (Adjudicator from Office of the Premier in Mpumalanga Province) through the walk-about.

Mrs. S.F. Mthimkhulu (UMkhanyakude Health District Deputy District Manager: M&E) sharing a chat with Mrs Vilakazi (DPSA: Batho Pele Component).

Mosvold Hospital team getting ready to present their Batho Pele files

Mpumi Yeni from DPSA probing information from staff during adjudication walkabout.

Story and pictures by: Thabani Ntuli (Public Relations Officer)