

HOSPITAL MANAGER'S CORNER!!!



NEWSLETTER / JUNE TO OCTOBER 2007

**INKANYEZI
YASEMPHUMULO**

It is not long ago that we were wishing each other a Happy New Year in January 2007. Six months of 2007 have come and gone, it is time to reflect on what has achieved and challenges that have occurred.

There has been a number of maintenance Projects that have been completed which changes the face of the hospital. There is however still a long way to go. With the enthusiasm of the institutional teams and District and Provincial support there is going to be on going progress towards the betterment of the institution and service.

There has been a few challenges in the past six months. At the beginning of the year, the institution's Enrolled Nurses and Enrolled Nursing Assistant engaged in Industrial Action. This was unexpected and left the institution in dire

need of additional Personnel. It was very pleasing to see a number of retired nurses some of which had previously held position of authority back in their uniforms at the Patient's bedside. The institution was very grateful for the people that heeded to the call. Thanks to all of you who understood the problem and filled the gaps for the patient's sake.

Just when we were recovering then came the National Public Servants Industrial Action. Not much can be said about this as we still recovering and debriefing each other. All was done for the sake of a sick and people needing help in this area. Thanks go to the Hospital Board Chairperson who visited the institution to assess the problems and give support. Gratitude also goes to the SAPS who were readily available to keep everyone safe. Sometimes they would be

called out as early as 03hr45 am and responded in record time.

The whole team is back now and ready to work hard. The institution is in the next phase of the HPH Initiative. Enthusiastic people are being sought who are going to lead and be in the different teams. There is no doubt that the programme will soon be on its feet

Last but not least, earlier this year the Finance & Systems Manager left the institution for greener pastures. What would happen with no one to guard the purse, was a question every one asked. There was a short period of uncertainty until the institution recruited a young man Mr E.M Mhlongo[Njomane]. Hope you enjoy your stay at the Institution.



MRS T.D CHILIZA
UMPHUMULO HOSPITAL
CHIEF EXECUTIVE OFFICER

SHE WAS ADDRESSING DELEGATES DURING THE STRATEGIC PLANNING MEETING!

Inside this issue:

HOSPITAL MANAGER'S CORNER	1
P.R.Os COMMENT	2
NEW F&S MANAGER	3
DISASTER MANAGEMENT	4
ROLE PLAYERS	5
SNAP SHOT	6



'ZINQUNYWA AMAKHANDA ZISHIWE'...

KULENGOSI KASOMLOMO EHLABAHLOSILE NGITHANDA KESIBHEKE OKUTHILE OKWENZAKALAYO EMISEBENZINI YETHU NGOKWEHLUKANA KWAYO. KULIQINISO UKUTHI UMA SISEBENZA AWUKHO UMSEBENZI ONGCONO NOMA OBALULEKILE KUNOMUNYE . NGAKHO SINGADIDWA YINDLELA OMUNYE NOMUNYE ASUKE ENZANGAYO BESE UCABANGA UKUTHI MHLAWUMBE OWAKHE UMSEBENZI UBALULEKE KAKHULU KUNA LO WENA OWENZAYO.

FUTHI ASIVUME NINABESILO UKUTHI, YILOWOMUNTU OSUKE ENZA LOWOMSEBENZI AQASHELWE WONA OWAZI KANGCONO NOMA KABANZI NGAWO FUTHI KUMELE SIKUHLONIPHE LOKHO. NGIKUSHO LOKHU NGOBA SEKUKANINGI

NGIZWA ABANTU BEKHALA

NGOKUTHI, KUNABANTU ABANGENA BEGAMANXE EMISEBENZINI YABANYE ABANTU. LOKHO AKUKUHLE NGOBA KUTHUNAZA ISITHUNZI SALOWOMUNTU OSUKE ENZA UMSEBENZI ASUKE AWUQASHELWE.

KODWA LOKHU AKUNGASIDIDI, PHELA, KUNABANTU ABANGAKWAZI UKUHLUKANISA PHAKATHI KOMUNTU OZA NOMQONDO OMUSHA NOPHUSILE ONGENZA NGCONO UMSEBENZI WAKHO. 'PHELA NGEKE WAZI YONKE INTO EMHLABENI', SIYASHO ISIZULU UKUTHI UFUNDA UZE UFE', FUTHI ASIZIFUNDISE UKUMUKELA USHINTSHO, NGOBA SIPHILA EMHLABENI OSHINTSHAYO.

'ASISUKUME SAKHE'



**MR THABO SITHOLE [UJOBE]
PUBLIC RELATIONS OFFICER
EDITOR]**

QUOTE:

"THE REAL MEASURE OF YOUR WEALTH IS HOW MUCH YOU'D BE WORTH IF YOU LOST ALL YOUR MONEY."

Timothy 6:10 for the love of money is the root of evil!!!

IXOXWA NGEZITHOMBE EYASEMPHUMULO [ART EVENT]



Umphumulo Hospital new Finance & Systems Manager.

He was born and grew up in the small village called KwaMagwaza Mission at Melmoth. Like any young and ambitious boy in the village, he attended both Primary and Secondary Education at Melmoth. After finishing his Matric at KwaNxusa High School, He went to Mangosuthu Technikon to study Public Management and Administration, Fortunately he received his National Diploma in record time. After Graduating he never stopped working hard, he got a string of Qualifications under his belt and currently he is busy studying a B-Tech in Public Management through UNISA.



MR M.E MHLONGO- FINANCE AND SYSTEMS MANAGER[UMPHUMULO HOSPITAL] 'UME NJALO NJOMANE'

◆ WORK EXPERIENCE

- ⇒ He started at Ulundi Provincial Office\ Department of Health
- ⇒ From there he went to KwaMagwaza Hospital as Admin Officer.

CHALLENGES OF FINANCE AND SYSTEMS MANAGEMENT

- * Responsibility Manager Financial transactions and Management of Systems component
- * Labour turnover due to individual Development needs.
- * Roles and conflict Resolution amongst the individual, the section and component.
- * Committed to enhance service delivery with limited resources.

⇒ He went to the Provincial Department

- * To service Maphumulo community in a more dignified manner.
- * The success of F&S Management lies in team work, dedication and execution of duties attached to the post.
- * Promoting BEE and Co-operatives
- * In reaching consensus agreement between two or more parties.
- * Open Administration and Transparency.

of Health and he was then deployed at Uthungulu Health District as a General Administrative Officer.

- ⇒ From there he went to Lower Imfolozi Hospital as Senior Administrative Officer and lately changed to Senior Systems Management Officer after restructuring of structures.
- ⇒ Then he went to Portshepstone Hospital where he got another senior post as Assistant Systems Manager.
- ⇒ And today he is our Finance and Systems Manager at Umphumulo Hospital.
- ⇒ “SIYAKWEMUKELA NJOMANE EMPHUMULO.”

OKUNYE ONGATHANDA UKUK-WAZI NGONJOMANE!

- ◆ UKHONZE KAKHULU EZEMIDLALO
- ◆ IQEMBU ALITHANDAYO KU PSL- KAIZER CHIEFS
- ◆ UKUSHAYWA UMOYA NABANGANI
- ◆ UKUDLA OKUMNANDI KWA-SEKHAYA

SERVICES OFFERED AT UMPHUMULO HOSPITAL!

- ◆ GENERAL MEDICAL
- ◆ GENERAL SURGICAL
- ◆ INFECTIOUS CASES
- ◆ PSYCHIATRIC
- ◆ TUBERCULOSIS
- ◆ X-RAY
- ◆ PHC
- ◆ MOBILE CLINIC

- ◆ IMMUNISATION
- ◆ COMMUNITY SERVICE
- ◆ COUNSELLING
- ◆ CRISIS CENTRE
- ◆ ART CLINIC
- ◆ EYE CLINIC
- ◆ SOCIAL WORKER
- ◆ DENTIST

VISITING HOURS/ISIKHATHI SOKU-VAKASHA

10:30 AM TO 11:30

2:00 AM TO 3:30 PM

5:30 PM TO 6:30 PM

UMPHUMULO HOSPITAL DISASTER MANAGEMENT

BY: MATRON E.M SHABANE

DISASTER IS A RAPID DISRUPTION OF ROUTINE OPERATIONS CAUSING SERIOUS DAMAGE TO PROPERTY AND INJURY TO PEOPLE. DISASTERS ARE INCREASINGLY VIEWED AS AN UNEXPECTED CONSEQUENCE OF POOR RISK MANAGEMENT RATHER THAN ISOLATED RANDOM ACTS OF NATURE.

DISASTER MANAGEMENT IS A MULTIDISCIPLINARY FIELD FOCUSED AT MINIMISING LOSSES FROM THE VAST ARRAY OF HAZARDS. IT IS NECESSARY TO MANAGE DISASTER SO AS TO:

- MINIMISE LOSSES
- PERSONNEL SAFETY i.e STAFF AND CLIENTS.

ACTIVITIES BEFORE A DISASTER OCCURS i.e ESTABLISHMENT OF OCCUPATIONAL HEALTH AND SAFETY SERVICE, INFECTION CONTROL, QUALITY ASSURANCE, EAP PRACTITIONER, INSERVICE EDUCATION, INSTALLATION OF UPS FOR OPERATIVE THEATRE

2. MITIGATION

THIS MEANS THAT MEASURES MUST BE TAKEN TO MINIMISE DESTRUCTIVE EFFECTS OF HAZARDS FOR EXAMPLE DISASTER COMMITTEE ESTABLISHED, DEVELOPING DISASTER PLANS, IMPROVED WATER MANAGEMENT AND CONFLICT



MRS E.M SHABANE

- ASSISTANCE TO PERSONNEL
- DISASTER MANAGEMENT IS GOVERNED BY DISASTER MANAGEMENT ACT 57 OF 2002 WHERE NATIONAL, PROVINCIAL, DISTRICT MUNICIPALITY AND INSTITUTIONAL DISASTER PLANS MUST BE DEVELOPED SO THAT DISASTERS ARE MANAGED PROPERLY.

RESOLUTION IN CASE OF LABOUR UNREST. OUR INSTITUTION HAS REVIEWED OUR EXISTING DISASTER PLANS, STRENGTHENED DISASTER COMMITTEE.

3. PREPAREDNESS

THIS MEANS THAT PERSONNEL ARE CONTINUOUSLY TRAINED TO MANAGE DISASTERS AND TO BE READY TO DEAL WITH THEM, REHEARSING DRILLS, PUBLIC AWARENESS AND BUILDING ANY WARNING SYSTEM.

4. RESPONSE AND RELIEF

IF THE DISASTER OCCURS, ACTION HAS TO BE TAKEN WHICH IS CALLED A RESPONSE AND RELIEF

INSTITUTIONAL DISASTER MANAGEMENT COMMITTEE WORKS HAND IN HAND WITH HEALTH AND SAFETY COMMITTEE BECAUSE IT HAS TO IDENTIFY RISKS AND MANAGE THEM BEFORE THEY BECOME A DISASTER.

IT IS ALSO RESPONSIBLE FOR TRAINING OF STAFF ON DISASTER MANAGEMENT.

TO PLAN AND STAGE DRILLS. TO DEFINE ROLES AND RESPONSIBILITY OF ALL ROLE PLAYERS CLEARLY.

IN ORDER TO MANAGE DISASTERS PROPERLY, THE FOLLOWING KEY ELEMENTS NEED TO BE ADHERED TO:

1. PREVENTION

INSTITUTIONS OR DEPARTMENT ARE

BY PUTTING THE DISASTER PLAN INTO ACTION. ALL ROLE PLAYERS SUCH AS EVACUATION TEAM, FIRE FIGHTING, TO EXTINGUISH FIRE AND TREATMENT OF CASUALTIES.

5. REHABILITATION

AFTER THE DISASTER, INTERVENTIONS ARE NEEDED FOR EXAMPLE CONSTRUCTION OF BUILDING, COUNSELLING OF VICTIMS/FAMILIES IN THE INSTITUTIONAL SETTING. DISASTER MANAGEMENT REQUIRES THE EFFORT AND COMMITMENT OF VARIOUS ROLE PLAYERS FROM DIFFERENT DEPARTMENT EITHER WITHIN OR OUTSIDE THE



31/01/2004 01:08



31/01/2004 00:53

THE ROLE PLAYERS IN OUR DISASTER DRILL!!



**THIS IS OUR FIRE FIGHTING TEAM
'CHA ZINAMANYE AMAKHONO IZIN-
SIZWA'**



**THIS IS OUR EVACUATION TEAM
'EZINYE IZIGULI ZAZIMANGELE
UKUTHI SEHLELWA YINI BO'!!!**



'Even our Hollywood stars they will never show case their talents like you Guys! Try acting Career Guys Who Knows...



**AFTER SUCH SUPERB PERFORM-
ANCE EVERYONE WAS TIRED!!**



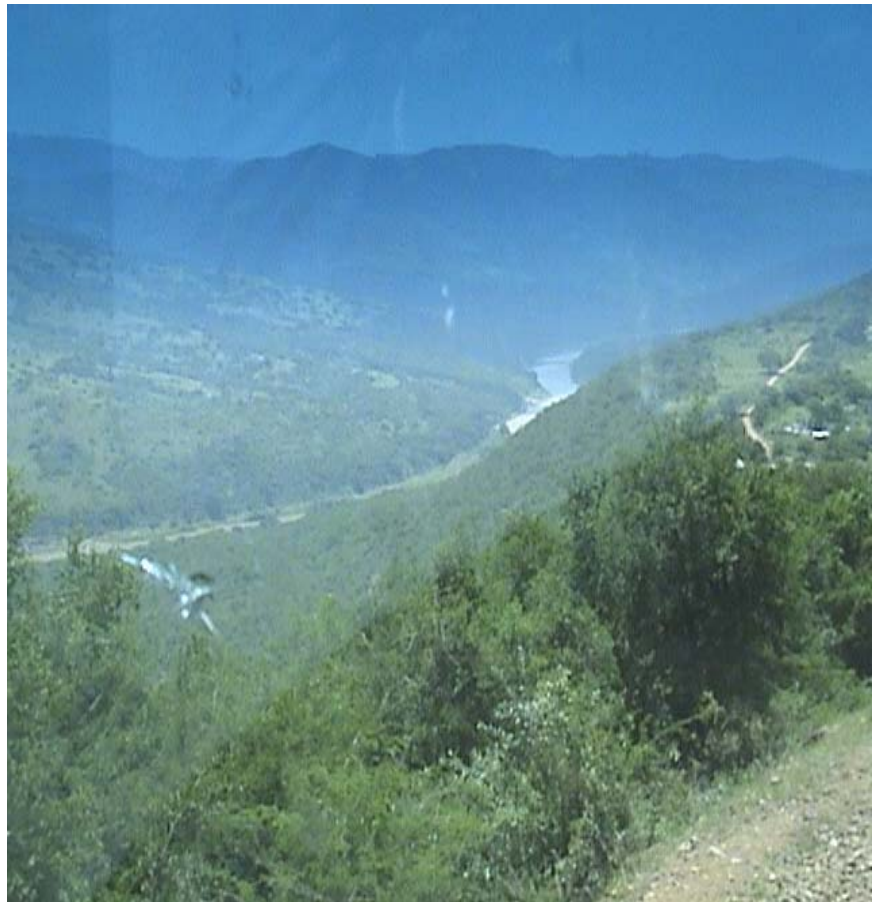
**DISTRICT DISASTER MANAGE-
MENT TEAM!**

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umphumulo

**CHARMZAS OF THE YEAR!! EVEN
THE MINISTER OF PUBLIC SERVICE IS VERY PROUD OF GUYS!
CONGRATULATIONS, NIZIPHATHE KAHLE PHELA!!**



EISH! LOMNTWANA !!



**HOLA!HOLA!SMINDLOS!
AKULALWA!**



'BAPHI ABANTWANA! DOLO!



'KUZA OZITHEMBAYO' KU C.D