



# QHAKAZA BETHESDA NEWS

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## IZIMBIZO ARE THE STRATEGIC MOVE TO HEAR PUBLIC VIEWS

**B**ethesda hospital has been engaged in a TB road show through Izimbizo, as a means of getting people's view. This exercise has shown a good mutual benefits for both hospital and public at large.

These Izimbizo have shown that the communities are still having a large reliance on the government service which are offered by the Health institutions around the District and Province.

As the Bethesda hospital we have been embarked on the campaign to education,



Bethesda Hospital workers open day was aimed at educating staff about available services at their disposal and to access them.

teach and create awareness's about the existence of Tuberculosis in general and Multi-drug resistance (MDR). It has been so clear from the beginning



KZN MEC-Ms P. Nkonyeni presented Mafene area with gardening material to form group and fight poverty-Mrs. PS Khumalo was joyous in receiving of the goods

that TB can be cured if you follow and finish your treatment according, this was focus point of the TB road show.

However, there were a number of challenges coming from the public in relation defaulting and some time not finishing the treatment course. First, as institution we have learnt that poverty has a major effect in many families, secondly- the HIV/AIDS pandemic, which has resulted in most of the families to be child headed.

Lastly, the unemployment rate is extreme high, all these challenges makes service delivery to be hampered or crippled along the way. XDR has nowadays, the talk about decease, it has been recently discovered

and it has claimed a great number of deaths within the KwaZulu Natal Province

As a hospital we have been giving out more information on the subject matter, educational talks and assisting the public to come forward and get tested at an early stage.



**Sister Mbaliso**, educating the staff about the importance of safe sex, colposcopy. She stressed the important of people coming forward and do screening for cervical cancer.

Indlamu boys doing their Zulu dance entertaining the public who attended in numbers to listen to Health workers



# HOSPITAL MANAGER'S MESSAGE

**K**uyintokozo enkulu ukubonga abasebenzi njenganalokhu sisemaphethelweni onyaka ka 2006, futhi kube yintokozo enkulu ukuba kube kokhona lapho basebenzi abathe bathatha izinqumo zokuzosebensa eBethesda Hospital

Kubona bonke abasebenzi abathe bashiywa izihlobo zabo ebeziyigxanye yabasebenzi sidlulisa ukuzwelana nabo.

Abaphathi besibhedlela bebesemkhankasweni nasemizamweni yokuthuthukisa,

nokulungisa izakhiwo zesibhedlela kabusha, konke lokhu kuza nezigqinamba eziningi ezidinga ukuxhazululwa ngedlela eyiyo, futhi ekhaliphile.



Recently, the management was involved in a campaign

to develop a new Strategic Plan for the year 2006, this strategy was intended to assist the institution to realign its services with both the District and Provincial Strategic priorities in order to improve access by all communities to equal quality of health services in this catchment area.

It will also serve as a beacon that will guide the monitoring and evaluation of this Hospital's performance against pre-set performance indicators.

## Public Relations Officer's Note

**I'**m sure that 2006 was a wonderful year with tremendous successes and improvement. It think everybody, surely did enjoyed it.

As a Public Relations Officer of Bethesda institution I would like to warmly congratulate all staff members who have joined us this year .

I would like to asked everybody to join hand in hand in working together, to improve and change the unchangeable working conditions which have been identified as challenges that are negatively affecting the hospital.

I hope this current year 2006, all staff members have learnt a lot compared to the

past few years, with that mind, we are prepared to change our negative attitude and mentality in order to fast track service delivery.

Bethesda Hospital is still committed itself to Strategic Priorities with an aim of achieving good service delivery, the priorities are as follows:

Reduction of morbidity and mortality rate incorporating reduction of TB, HIV/AIDS, other sexually transmitted infections (STI), cervical screening, as well as cataract case finder.

Improving quality of health service

Good governance

Poverty eradication

Revitalization of physical facilities

Improving human resource management and development by implementing an integrated human resource plan.

With these priorities in mind our hospital can improve so dramatically and the service delivery could be improved without any constraints.

# KwaNgwenya Community Imbizo

Community of Mhlekezzi was highly excited when visited by the Health Institution.

Bethesda Hospital is still in a mission to educate and inform the communities, through its TB road show about the importance of taking TB treatment and finishing the course correctly.

Hospital Manager Mrs. P.S Khumalo together with the Health team visited area to perform a number of duties such screening the elderly people, checking BP, diabetes, hypertension and many more deceases that might



**Bethesda Hospital, Chief Executive Officer greeting the public with a superb smile.**

that was intensively discussed HIV/AIDS, this decease has been talked about for more than not enough. People are afraid of coming forward for Voluntary Counseling and Testing so that they can be in a good position to understand their status. They have been told that ARV's drugs are available, but it is important to come to the hospital while you still not critical sick so that you

appreciated by the young and old people who came out in numbers to support the Department of Health and Hospital. The main focus for the these are to give clarity and proper direction about the existence of MDR and XDR these deceases have created tension in the communities. However, the reality is that the TB can be cured and if treated correctly it can not affect you in a near future. It is important to educate



can be help early. Sister Mbaliso was busy distributing information about sexual issues and STI, so to help young kids to understand the sexual abuse and child abuse at an early stage. This information also would help kids to identify the sexual abuses from their homes, friends and families.



**Abaholi bomphakathi nabo baphuma ngobuningi babo ukuzozi-mazisa Imbizo yomphakathi.**



**Umfana owaphuma phambili ngenkondlo yakhe ayihaya ekhuluma ngegculazi**

There has been a number of reported and unreported issues of sexual violence cases in our communities. As an Institution were are trying our best to inform and encourage the kids and families to come forward and to report these incidence, they can communicate with Social workers or the nearest police stations, so that their cases can be investigated properly.



affect them. They also, helped all of those people who find it difficult to visit the hospital regularly. This exercise was

young kids about these long term deceases, so that they can help their parents, grand parents to look after themselves. If this strategy can be implemented its can assist to spread the TB message so easily. Another critical issue

# WARD COMPLETED IN A GREAT STYLE

The renovated hospital ward which is expected to bring extra change within the institution in terms of accommo-



dation and space. This has been part of the management plan in addressing the over crowding and non segregation of patients according to their illnesses.

The space problem has contributed a huge negative impact on our health system.

“The limitation of space has created the infection control to become a huge

challenge”

All these challenges have been highly observed by the management early.

Major challenges facing the institution ranges from : Disease burden— Affected and infected staff, increasing mortality and morbidity for both patients and staff.

Resource limitations: financial and human re-



This is a new ward nursing station. It has been upgraded to meet new standard

to the appointment rate.

Facility management upgrading programme slow –delivery

All these challenges would not have been possible without the sterling work of ordinary men and women in the employ of this hospital and its network who consistently strive to deliver quality health service in the face of these many challenges.



The hospital management team inspecting the new ward after it was finished

sources vacancy rate is high in the professional occupational category ie. Doctor and Nurses though general there is a low staff turnoff rate comparatively

# MAPHAYA SCHOOL AWARENESS DAY

**B**ethesda Hospital on the 27 October 2006 have organized an awareness campaign at a local school.

The main aim of the campaign was to educate, give information and to create awareness around issues affecting the young learners and school children.

Issues that were of importance ranged from Child Abuse, we had a visitor from Social Welfare and Population Development who gave an intensive information around this topic, Mrs. Mbonambi stressed the importance of identifying kids who are facing these problem because if they are not identified early it is so difficulty to deal with at a later stage.



School children were attentively listening to Health worker educating them about life style matter and issues affecting them, as abuse, rape and many more

way as far as possible from these things and also avoid friends who have bad influence when it's come to drugs.



Izingane ze-local zenza into ezidume ngayo ukunandisa, umncimbi oh-lelelwe bona



Active Young Kids performing for the audience, which came-out in numbers to support school children



**South African Police Service member** who was talking more about crime prevention majors, she educated the kids about the things that they should avoid such as stealing, lying unnecessary she said these are the issues that a child should avoid in order not to be involved in wrong doing.



**Thobeka Mhlongo**, Hospital's Oral Hygienist was among the guest who were educating the school kids about the importance of cleaning teeth on daily basis so to avoid bad smell and tooth cavity. & reason why

tooth brush must be clean. Sister, NE Mngomezulu spoke a lot about substance, negative results of drugs when a child start them at a very young stage. She mentioned psychiatric problem that are associated with the use substance, it can alcohol, dagga, cocaine and many more. She closed by mentioning that all these substances are dangerous. The school kids should at all costs try their best to stay





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*Striving for excellence*

All these great achievements would not have been possible without the sterling work of ordinary men and women in the employ of this hospital and its network who consistently strive to deliver quality health services in the face of these many challenges.

Bethesda Hospital has embarked on a strategic planning process, which entailed a review of the progress towards achieving the previous strategy to date, a review of the Hospital's Vision, Mission, and Key Success Factors, Strategic Priorities and the formation of new Key Performance Indicators for the MTEF 2006/7 to 2008/9

The poor socio-economic indicators of the Bethesda catchment area coupled with its high poverty rating and poor mu-

nicipal infrastructure pose a formidable challenge to the endeavours of the Hospital and its clinic network in their quest to deliver quality health services.

The passion of the management of Bethesda Hospital and its staff is reflected in the new Vision, Mission, Key Success Factors, and Strategic Priorities. Their concern for people - both patients and staff—is reflected in their people centred strategies as ably captured by their vision to make Bethesda Hospital the most “desirable place to seek help from and to work for”

The Key Performance Indicators flow from the Strategic priority and Key Success Factor and serve as a benchmark against which this hospital will track its success or otherwise

Bethesda Hospital collaborates with the following organizations that are listed below:

- ◆ District EMRS (Ambulance)
- ◆ District Medical Officers
- ◆ Regional and Tertiary Hospitals
- ◆ Social Welfare
- ◆ Community Support Group
- ◆ NGO's & CBO's
- ◆ Fire Department
- ◆ District Municipality

in achieving the KwaZulu Natal's Provincial Health's mission of “to achieve optimal health status for all person in the Province of KwaZulu Natal”

The new Vision and Mission for Bethesda Hospital is as follows:

**1. VISION**

Bethesda Hospital to be the most desirable hospital to seek help from and to work for.

**2. MISSION**

To develop a people-centred district health service in the Bethesda catchments area where all person have access to quality and comprehensive district health service