HEALTH
KwaZulu-Natal

C.T.K. Brochure

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To achieve optimal health status for all persons in Ubuhlebezwe.

Christ The King Hospital

Ubuhlebezwe Municipality
Sisonke District
Email: melanie.peterson@kznhealth.gov.za

CHRIST THE KING HOSPITAL
HOSPITAL BROCHURE

TACT PEOPLE

HOSPITAL MANAGER:	**MR S.A CEKWANA,**	**EXT. 105**
NURSING MANAGER:	**MRS.TMG NGCOBO,**	**EXT. 103**
MEDICAL MANAGER:	**DR YT NDLELENI,**	**EXT. 106**
FINANCE AND SYSTEMS MANAGER:		
HUMAN RESOURCE MANAGER:		
PUBLIC RELATIONS OFFICER:		**EXT. 203**

ADDRESS: **CHRIST THE KING HOSPITAL**
P/BAG X 542
IXOPO
3276

TEL. 039-8342067 **FAX. 039-8342828**

Welcome to Christ The King Hospital. We hope your visit or stay with us will be a pleasant one. This brochure has been published to inform you of the things to expect when you come to this hospital.

WHY AM I BEING ADMITTED?
The doctor will explain the reasons behind your admission and the estimate of your stay in the hospital you are more than welcomed to ask questions pertaining to your sickness and treatment of such.

PATIENT FEES
Patient fees are assessed according to income. Medical Aid or Private patients are not assessed and are liable for full private patient fees.

H1– Income Group for Out Patient
R1 - R36,000,00 Single = [R 25.00 CASH]
R1– R50,000,00 Married =

H2- Income Group for Out Patient
R 36.001.00-R72.000.00 Single = [R80.00 CASH]
R50.001.00-R10000.00 Married =

H1– Income Group for In-Patients
R30.00 Per admission– Cash on discharge. There will also be additional charges for crutches, walking stick and ambulance services.

H2– Income Group for In-Patients
R30.00 Per day and additional fees for diagnostic and theatre use, crutches, walking stick and ambulance services.
Free Patients– Those who cannot not afford hospital fees
Pensioners and recipients of grants are treated as free patients on condition that proof is produced.
Maternity cases and children under the age of 6 years.

THINGS TO BRING WHEN COMING TO HOSPITAL

- I-D Document
- Proof of income (not for medical aid and private cases)
- Medical aid card
- Next of kin's contact numbers
- Proof of pension and Grant holder's
- Toiletries
- Clinic cards

- Previous Medication

VISITING HOURS

- 10:00 to 11:00
- 14:30 to 15:30
- 17:30 to 18:30

SAFEGUARDING OF VALUABLES

- Valuables are not to be kept in the wards.
- Fire arms, knives and any other kind of weapons are to be left with security.
- Money can be given to the nurses for safe keeping.

ADMISSION PROCEDURE

- Take your file to the admitting clerk who will then fill the admissions form with your personal details eg address, next of kin, contact number's., and debtors details.
- In the ward the nurses will need more information about you. If there is a need for an operation the doctor will explain all this to you and thereafter if you are satisfied with the information you will have to sign a consent form.
- If you are coming for an operation please come the previous morning to ensure that you are ready.
- Please pay before/on your discharge to prevent unnecessary costs when accounts are set up.
- On discharge the hospital will give you a green card. If you do come back to the hospital please bring it with because we will need that card to locate your file and details of your health.

YOUR RESPONSIBILITIES AS A PATIENT

- Take care of your health.
- Care for and protect the environment
- Respect the rights of other patients and health care providers.
- Utilise the healthcare system and not to abuse it.
- Know your local health care providers and services they offer.
- Provide health care providers with relevant and accurate information for diagnostic, treatment, rehabilitation or counselling purposes.
- Advise health care providers on your wishes with regards your health.
- Comply with the prescribed treatment or rehabilitation procedures.
- Enquire about the related costs of treatment and/or rehabilitation and to arrange for payment.
- Care for health records on your possession.

No smoking, drinking or any kind of drug is aloud in this hospital.

PATIENT RIGHTS

- Your right to dignity
- Every patient has a right to
- Healthy and safe environment
- Participation in decision-making
- Access to health care
- Knowledge of one's health
- Insurance/medical aid scheme
- Choice of health services
- Treated by a named health care provider
- Confidentiality and privacy
- Informed consent
- Refusal of treatment
- A second opinion
- Continuity of care
- Complaints about health services

SERVICES PROVIDED

- Out patient and Emergency Services
- Surgical and Medical Services
- Obstetrics and Gynaecological Services
- Paediatrics services
- Operating Theatre Services
- Laboratory, Imaeung and Rehabilitation Services.
- Ophthalmology, Orthopaedics
- Voluntary Counselling and Testing
- Prevention of Mother to Child Transmission Program
- Please enquire with the nurses /clerks in Out Patient about the monthly visits from our Doctor's/Specialists (Referrals Only).
- Social worker

VISION

To endorse a compassionate and Holistic patient centred health service in partnership with the Ubuhlabezwe Municipality

MISSION

We, the members of Christ The King are committed to rendering appropriate district Hospital services in an Effective, Efficient, Safe and Professional manner within the available resources.

CORE VALUES

Honesty, Respect
Commitment, Self Determination and Diligence. Giving ones "All" to the task or Institution.
Responsibility – having a sense of duty.
Trust, Integrity and Reliability.
Transparency and open communication
Team orientation and capability to work along with others.

Notice to all Patients and Visitors

You can help us improve our service to you. If you are not satisfied with the service you received, please complete the patient and visitors reporting form (English / Zulu) available at the suggestion boxes at the OPD and around the hospital. Once complete place the forms in the suggestion boxes so that they can receive attention.

All verbal complaints but be reported to the Hospital Managers office Ext105 where you will speak to his Secretary Miss Melanie Payne ext 139 during working hours 08h00 to 16h00 Monday to Friday offices are closed on Public Holidays. If there is urgent matters to be addressed after hours or on week-ends please contact the Hospital Managers Secretary on 0833373852.

Thank you.

Management