



EDEN-DAILY Issue 6

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"We serve the people"

"Sisebenzela Umphakathi"

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As 2007 draws to a close, it is good for us to take time to reflect on this past year.

It has been a year of up's and down's, but thankfully much has been achieved albeit slower than many of us would have liked!

The filling of a number of posts at all levels and in various departments is beginning to show rewards as our service delivery improvements are acknowledged by the Communities we serve, with compliments now outweighing complaints. Congratulations and thank you.

As always there is still much to be done and I trust that we will all be given the necessary wisdom and strength to continue to ensure that the Edendale Team reaches even greater heights.

To you and your families a special thank you - may you enjoy much happiness during this festive season and success in 2008.

Ms H. M Findlay—Hospital Manager

Merry Christmas



It has been a wonderful experience to work together as a Edendale Hospital Team, I am looking forward to great things happening in our Home . I would like to take this opportunity to wish everyone a Happy Christmas and the best for 2008. I joined EDH family this year but I have enjoyed the warm welcome that I have received from all of you. I would like to thank my Events, Complaints and Editorial committee for all the support throughout the year

-Mrs. S. Mncube—PRO

Merry
Christmas



**Dr G. Oosthuizen new Head of Surgery Dept & Dr P. H. Hargovan—
new Head of Accident & Emergency**

The Edendale Hospital Management is pleased to announce that a new department of Accident & Emergency has been created to meet the challenges of the ever increasing Surgical and Medical emergencies that present at our hospital. Dr. P. H. Hargovan, the previous HOD in Surgery has been appointed as Head of the Department of Accident & Emergency.

Mr. G. Oosthuizen has been appointed as Head of the Department of Surgery. He was an intern at EDH in 1990 and stayed on for another year before he went on to general practice and later surgical specialist training. He always had a desire to return to EDH. His interest is to develop and improve the standards of Trauma and Laparoscopic Surgery. Both Dr. Hargovan and Dr. Oosthuizen accept the development as being beneficial for the institution and especially for the services they wish to develop for the Edendale community and for the hospitals that refer to us.



NURSING DIVISION

I Mrs Jabulile Doreen Shange Nursing Manager for Edendale Hospital wishing to extend sincere gratitude to all categories of the Nursing and Support staff (Ward Clerks & Clinical Orderlies) for the high standard of nursing in the wards. The caring compassionate and commitment of nurses has been noticed by our patients and community during Open Day and from suggestion Boxes.

The team spirit which prevails among the nursing management and staff is highly appreciated inspite of the challenges. Hence the

following achievements:

ACHIVEMENTS IN NURSING DIVISION:

Establishment of Managers Forum to empower Managers with knowledge and skills.

Team Building attended by Unit Managers at Penward Country Lodge on the 5, 6 & 7 October 2007. I Teach facilitated sponsored by I teach.

Immunization Campaign conducted successfully in May 2007:

Infection Prevention + control certificates awarded to the best units.

Milk Kitchen relocated to Central Sterilizing supply department for maintenance of sterility during preparation of milk feeds.

Family Clinic running smoothly for implementation of PMTCT.

The appointment of assistant Nursing Managers and units Managers for the units has improved quality patient care.

Appointment of support staff for nurses has drastically reduced the work during duties

Capacity building for the nursing staff has improved them with knowledge and power to manage quality patient care, e.g. Supervisors course, customer care etc.

I WISH YOU ALL A HAPPY CHRISTMAS AND A PROSPEROUS NEW YEAR.

N.B. "THE COMING YEAR IS FOR NEW DEVELOPMENTS GET READY"



I am happy to report that the Finance Department has performed well during 2007. It has faced many difficulties and challenges with Budget Restrictions, Computerized Systems Problems, high turnover of staff and increased work load, however the staff in all the Divisions in this component, needs to be applauded for their hard work and commitment.

We have seen many changes and challenges, with these changes and comes growth and I would like to encourage all my staff to embrace new changes and challenges so we can all grow as individuals and as a team, so that we become ma-

ture in providing the best service to our community and for our Hospital.

I wish to say a special Thank You to all my Managers, Supervisors and Staff for their commitment, dedication and hard work during 2007.

May God give us the strength, health and love to continue giving of our best to our colleagues, clients and community in 2008.

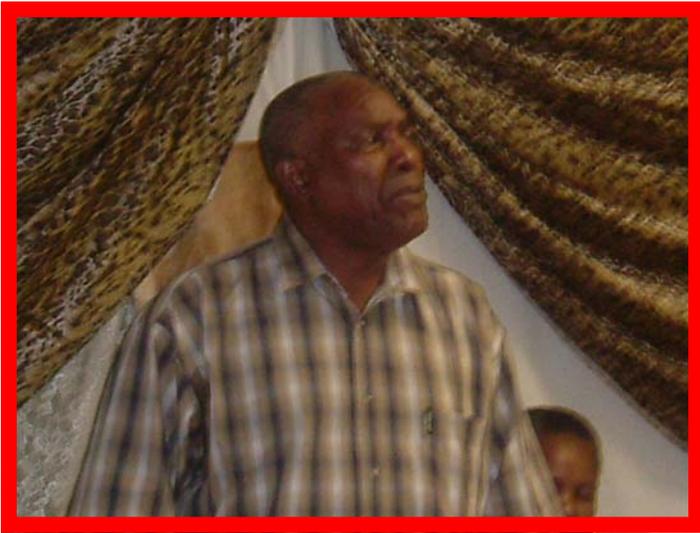
God Bless

H Baird- Finance Manager



MR S. KUBHEKA
SYSTEMS MANAGER

The end of the year is few days away and soon we will all be enjoying Xmas and New Year. The Systems Management would like us to look back and think about our experiences and tribulations we went through collectively in our various efforts to bring about joy to our both internal and external clients. If there are areas where we feel that we did not do well, let us come back full of the Spirit of Xmas and do even better. The Systems Management wishes you together with your families and friends a very PEACEFUL and HAPPY CHRISTMAS and PROSPEROUS NEW YEAR!!!



FAREWELL TO MR. LUTHULI— PHYSIOTHERAPY MANAGER

On the 16/10/07 a farewell was held for Mr. Luthuli who completed 39 years of dedicated service. It was well attended by all HODS. We wish Mr. Luthuli all the best in his retirement.



HR COMPLIMENTS FOR 2007

This year has been an exciting year in Human Resources with a lot of progress made in almost all three areas that makes Human Resources a firm three legged pot which cooked natural well balanced meals to feed mind, spirit and soul. We have striven to put a smile in every client that visited HR. We believe that HR is the heart of the organization therefore it pounds life through its major veins namely: People Development, Labour Relations, Human Resources Practices.

To simplify where our excitement stems from.

I will briefly categorize milestone under the following sub-heading.

People Development

Edendale Hospital was allocated R417000 for 2006/2007 financial year. Edendale has become the first Hospital to have an accredited registered exam centre for ABET Learners in the district and we have 23 ABET Learners currently. The budget allocation for training was better than the previous years however the amount is almost exhausted yet we still have outstanding areas in terms of our workplace skills plan. The people development has once again followed the priorities list in conducting training and came with innovative training approach aimed at stretching the rand.

It is not only the number of training courses or trainees reached, but it is the quality of the training content that bring proud in us. "Only the best is good for Edendale" therefore your development is our achievement.

2. Labour Relations

We have seen the National strike which took every institution within the province by storm. Edendale was no exception however, due good understanding, co-operation between management, Social Partners and every Edendale employee, we surprised the province by responsible behavior shown by all throughout the period of inconvenience.

"We have risen and positively put Edendale Hospital on the map"

Phambili nge Respect, Phambili ngoThando lwe Patients, Phambili ngokunakelela.

3. Human Resources - Practices

During the middle of this year, we have introduced major changes in HR including locking the door and reducing consultation hours with our internal clients to improve our quality of service. Thanks to the support by our customers from various walk of life in terms of career your understanding perseverance and co-operation have made it possible for us to reflect. Practice have done well considering constraints of losing few of our colleagues and interns for greener pastures. Our strength in practices is unity and commitment. So much has been done, yet so much need to be done. We will continue to strive to treat each client with urgency and courtesy each deserve whilst applying policies objectives

I WISH ALL AT EDENDALE A MERRY CHRISTMAS AND PROSPEROUS NEW YEAR!!!!!!!!!!

MR MTHETHWA—HUMAN RESOURCE MANAGER



Congratulation to our Netball players who won the Districts Finals.



Congratulations to Blessing Sbusiso Hadebe who got married from ward 1F... All the best!!



Edendale Hospital Choir sang very well during the District Choir Competition in Newcastle. Do not give up, you will make it next time— there is always a next time—We love you.



Abet Celebration in Chatsworth