



EDEN—DAILY

Issue 9

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*"We serve the people" "Sisebenzela Umphakathi"*

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## From The CEO 's Desk

Greetings to you all. It is hard to believe that almost half of 2008 has already passed us by.

In a few days time we will be celebrating our 3rd Open Day. Each has been very successful and I am confident that this one will be as well. The format is different in that we will not have the usual stands of Staff showcasing their Departments, instead the stands will be depicting the

health priority programmes. This change is due to budgetary constraints and Institutions have requested to combine Health Day Celebrations. To the Events Committee under the Chairmanship of Samke, thank you for your continued commitment and enthusiasm.

As yet we have not received this years Budget, but it is evident that our Business Plan will have to be reprioritized and our requests and needs cut to match the money available!!!. The next few months will be spent planning Budgets for the following two years based on zero budgeting. For the past 18 months we have talked about the revitalization of Edendale Hospital. Well at last it is a reality. The Department of Health has appointed a Project manager for EDH– Mrs. Ednorcia Flemming. She has already visited EDH twice and will be coming weekly to meet with Departments to hear of their needs. By the end of December 2008, all the schedules of accommodation facilities, systems and equipment will have to be called and the Business Plan completed. Thereafter it will be presented to the Provincial and National Departments of Health for approval and then moves onto National Treasury.

The time is very short, therefore let us meet the deadlines. The future of this Institution depends on this!!!



Miss H. M. Findlay

Edendale Hospital Manager

## Easter Memories

Girls from Alexandra High School gave away to Our Paediatric Patients some Easter eggs.



EDH CEO Ms HM Findlay and Alexander High School girls



Patients in Paediatric Clinic



Edendale Hospital Radiographers

### RADIOGRAPHERS 15<sup>TH</sup> WORLD CONGRESS

Some Edendale Radiographers were lucky enough to take turns to attend the ISRRT Congress- the first to be held in Africa- at the ICC in Durban from the 24 to 27 April 2008.

What a privilege to see the latest technological advances, hear the informative lectures, and meet up with friends and colleagues from all over the country, and 50 different countries around the world!

## DEPARTMENT OF SURGERY

### Newly introduced into our department:

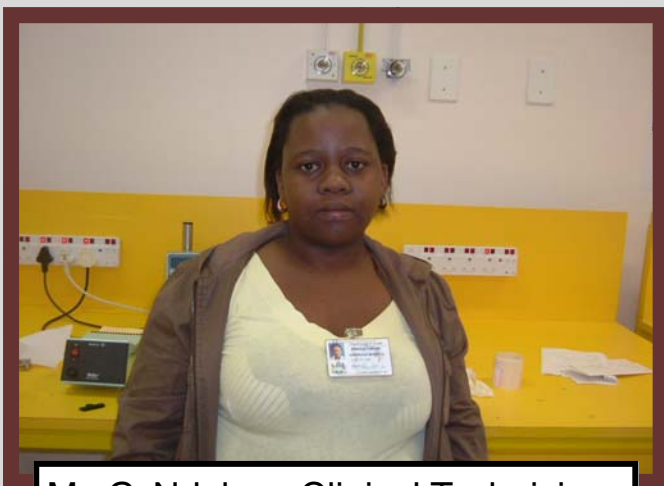
1. We had a laparoscopic cholecystectomy course in our training room in ward 2F, presented on 4 April 2008 by laparoscopic expert Dr. Damon Bizos from Johannesburg, sponsored by Ethicon Endosurgery. This was the first time EDH has ever hosted a laparoscopy course. The next course will be in September.
2. We have a laparoscopic box trainer (on loan from Ethicon Endosurgery), which is a simulation interface which we are using to train our registrars in laparoscopic surgery. The registrars are formally assessed after training on the simulator. Although it is early days, in the longer term we would like to put all our new registrars through training and certification on the simulator before allowing them to perform laparoscopic procedures on patients (under supervision).
3. We have recently started a once-a-week video training programme. Videos depicting basic procedures for interns as well as videos depicting advanced operative procedures for registrars and consultants are reviewed and discussed.
4. Our trauma team attends Prof Muckart's trauma centre at Inkosi Albert Luthuli Central Hospital in Durban every Wednesday for an academic programme. This is one of the early steps towards optimizing our trauma service. In the longer term we will establish a tertiary level trauma care facility at EDH.
5. We are awaiting ethics committee approval for several research studies which we will be conducting later this year.
6. Our EDH telemedicine facility is up and running after being out of action for some time. We are now once again able to receive telecasts of lectures from the Nelson R. Mandela Medical School Dept of Surgery in Durban.



Dr G Oosthuizen  
Head of Surgery at EDH



## FEW OF THE NEW APPOINTMENTS AT EDH



Ms G. Ndaba—Clinical Technician

The purpose of this job is to ensure that highly specialized and costly medical equipment is maintained in an optimum condition and fully operational for use when required.

- ◆ To provide practical training to newly appointed technicians in the service repair of Medical Equipment.
- ◆ Ensure that all administrative functions attached to completion of repair request forms.
- ◆ Undertake evaluations new Medical Equipment to stand accept new Medical Equipment to ensure conformance with technical specification, condemn obsolete, unsafe and uneconomical Medical Equipment.
- ◆ Ensure that all test equipment routinely calibrated.
- ◆ Ensure electrical safety tests are performed on all Medical Equipment before dispatching to end user.



Mr. X. Hlatshwayo Chief Security Officer- Security Risk Management Service.

I used to work for Condor Security at this Institution before, so I'm well comfortable at Edendale Hospital and I have full support from the SRMS Team and the Management.. We will continue supporting each other to ensure that we provide a good and excellent service to all our stakeholders.

Our main objective is to ensure a safe and crime free environment for all and to also ensure that assets and equipments of the Institution are not at risk of being stolen or vandalized. In order to achieve the above, we shall rely on everyone especially the Staff to be security conscious.

This is our Institution, let us all make it safe and keep it that way.

# PAEDITRIC DEPARTMENT AT EDH

Under 5 mortality rate

Since 2004 the Paediatric Department in Pietermaritzburg has been the central role – player in the development and rollout of Child Problem Identification Programme (CHIP), a tool for the audit of childhood deaths throughout South Africa.



Dr L. Hall

Head of Paediatric at EDH

In the implementation of this programme in our own hospitals we have tried to act on the following recommendations which arose from the initial CHIP report 2003:

- The development of a core of non-rotating staff in all children's wards
- The introduction of a standardized clinical record
- The use of gold standard management guidelines

The upgrading of infrastructure – facilities and equipment

At Edendale Hospital I believe we have, had limited success with the first, been extremely successful with the second and third and singularly unsuccessful in implementing the last recommendation.

Today I received the 2007 CHIP data for Edendale Hospital which I would like to share with you. The following figures reflect the case fatality rates for children below 5 years of age who were admitted to the children's wards in Edendale Hospital for each year.

- 2004            14.7%
- 2005            8.9%
- 2006            6.4%
- 2007            5.4%

I'm sure you will agree that this extremely exciting and rewarding data.

I hope that over the next few years we will be able to maintain and possibly improve on this performance. It will however require that we address the fourth recommendation

## CDC Unit Activities (HAST)



**Dr S. M. Dlwathi**  
**ARV Rollout Manager—EDH**  
**Our Location**

EDH Anti-Retroviral Rollout Programme offers both District and Regional Health care services with Comprehensive HIV/AIDS, STI, TB programme for Children, Adults, Adolescents and Pregnant mothers.

EDH is the only site which has enrolled a high number of patients on ARV including children, in KwaZulu Natal Province

HIV prevalence is estimated at **225 000** and approximately **27 000** are eligible to be initiated or require ARV

(Prevalence of **44.4%** - national DOH ANC survey 2006)

**25%** of these clients have been initiated on ARV and currently patients are initiated within 6 weeks of completing their literacy sessions with fast tracking of pregnant mothers onto ARV initiation

CDC supports five District Hospitals and two TB Hospitals, 17 with PHC's and one CHC

All 5 district hospitals, 1 TB hospital and 1 CHC are fully accredited to initiate ARV therapy and EDH serves as an up referral of complex patients from these sites as well as initiates patients onto ARV therapy

All PHC's do NOT initiate ARV, however offer VCT services

5 PHC's have been trained to have capacity to accept stable patients on ARV for collecting ARV medication and further clinical follow up with a weekly visit by ARV trained clinician (support from DOH District office)

These include:

1. Caluza
2. Taylor's
3. Songonzima
4. Gomane
5. Richmond

Future plans is to increase the number of PHC with capacity for down referral

## **Dental Department**

Ground floor, Main building

### **Days of operation**

Monday to Friday

Excluding weekends and public holidays

### **Hours of operation**

07h30 to 16h00

### **Types of Services on Offer**

- ✦ Examination
- ✦ Intra-oral and extra-oral radiographs
- ✦ Scaling and polishing (cleaning of teeth)
- ✦ Restorations
- ✦ Emergency relief of pain (extractions) and infections (sepsis)
- ✦ Referrals to Maxillo Facial Clinic
- ✦ General anaesthetic facility for under 6 year olds with 6 teeth and more that need extraction

Ward consultations for patients that are unable to attend the clinic

### **Appointments are given for the following procedures**

- ✦ Scaling and polishing (cleaning of teeth)
- ✦ Restorations

General anaesthetic procedures

### **Other services that are offered**

- ✦ School visits
- ✦ Oral health workshops/training on Oral manifestations of HIV/AIDS and Common oral diseases for the Health Care Worker

Screening patients from other departments eg. Occupational Therapy

### **Our Philosophy**

Achieving wellness involves more than just eliminating disease. Holistic treatment is what we strive for, where focussing on treating the person is just as important as treating the disease.



L-R : Neli Nyandu—Chief Dental Assistant; Usher Ramlal—Oral Hygenist; Dr Ashley—Dentist; Dr J. Kamal—Dental Therapist; Mrs T. Ndlela—Chief Dental Assistant; Mrs T. Ngcobo—General Assistant; Dr B H Zimu—Dentist & Nomathamsanqa—Principal Dentist

## EDH Feedback From The Community

Ngithanda ukudlulisa ukubonga okukhulu kubahlengikazi abaqeqeshekile, abanesizotha, nobuntu, nozwelo nolwazi emsebenzini wabo. Ngingene izolo bangiphatha kahle ebusuku nabasemini beqhubeka basebenza nathi ngothando ne-smile. Yinhle lento ayidingi ukoniwa. Nqhubeka njalo bantwana basekhaya, UNkulunkulu anigcine aniphe nezibusiso zakhe.

Mandisa Lukhozi (D5)

Ngincoma bonke abahlengikazi balapha ekhaya kanye no Dr. umsebenzi wabo omuhle kakhulu. Sengathi bangaqhubeka njalo nenhlonipho nomsebenzi wabo. Inkosi ibabusise. Ngiyabonga.

Ncane C. Mkhize (7F)

Ngibonga kakhulu ko –Gqira ngedolo elitsha wanga umsebenzi wabo ungaqhubeleka phambili. Ndithi phambili Edendale Hospital.

Patricia Nokuzoxisa Mbooi

Thank you very much Edendale staff for helping me. At first I couldn't even walk and I was screaming, it was so bad but now I am laughing and walking. Thank you.

Ntokozo.

Having been here in 1964, what I see now is a far cry from the conditions and treatment I experienced then. To tell the truth, I was very reluctant to be admitted to this hospital. The staff downstairs was friendly and helpful enough, but once I was in the ward my fears were allayed. Everybody was so helpful, friendly and considerate. I actually felt at home. I saw by the way the doctors and nurses treated their patients (not like cattle and sheep) that they were truly dedicated to their professions. If ever I have to be hospitalized in the future, I hope it will be here at Edendale hospital-hopefully in A Ward. Keep it up the good work guys, you are a real inspiration to the medical profession. Thank you

Alice Myrtle Norman.

I would like to compliment Mrs. Dube at Scanner/X-ry section, she is very friendly, generous also has passion in her work, she loves clients. Keep it up Madam.

J. Gumede (X-Ray)

Thank you for what you have done. Doctors Mogabe, Hayward and the staff. We brought the son Minenhle who was involved in a car accident. Thank you for sensitivity and hard work. Please keep it up.

Mr. T. Luthuli

Ngithanda ukudlulisa ukubonga ngendlela engaphatheka kahle ngayo ngishelwe umntwana usizo engiluthole kubahlengikazi, ngibonge nangendlela umphathi wewodi amukela ngayo abantu ngifisa sengathi uFikile ubengathola iziqu zokuba uSister ngonakekelo lwakhe ngokukhethekile, ngibonga i-team ka Nokuathula Khumalo ngothando lwayo. Ngibonge nomalume be ward ngosizo lwabo. Enikwenze kithina nikwenze nakwabanye.

Duduzile Zondi (B2 Burns Unit)



## Public relations 's desk

The decreased number on complaints received from the public it is highly appreciated by Edendale Hospital Management and staff. The he increased number of compliments per month shows the staff commitment to service delivery. We are trying by all means to ensure that our clients needs and expectations are satisfied accordingly.

According to client feedback it has clearly shown that Edendale Hospital is one of the best hospital in KZN. could happen that some of the people are still having that bad image created about EDH 10 years ago but is no longer like that. You better come to the hospital and change your way of thinking.

We cannot run away on the fact that there is huge number of patients

coming to EDH not following the Referral pattern because they know that things are happening at EDH. It is therefore very much important to stick to the referral patterns so as to provide fast and effective service to the community we serve.

The number of emergency cases or sick people in need of urgent medical attention has increased that is why Edendale Hospital has introduced a TRIAGE system in order to ensure that emergency cases are seen first. The first day of TRIAGE implementation, saw a number of patients sent to Gateway Clinic—EDH. It shows that not all patients to access primary health care services.

*Kuyacelakala ukuthi asiyisebenzise imitholampilo uma kuyizimo ezingaphuthumi, bayokwenzela incwadi uma kudingeka uze esibhedlela. Uma ufuna ukubona udokotela buza khona eMtholampilo ukuthi ufika nini udokotela.*

*Kubalulekile ukuthi sazi ukuthi izinga labantu abagulayo usuku nosuku lukhuphuke ngendlela eyisimangaliso. Asibhelkelele izimo eziphuthumayo nalabo abaithunyelwe imitholampilo esibhedlela.*

*Ngiyabonga*



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it