



**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA

# HARRY GWALA REGIONAL HOSPITAL

## IZINDABA ZASE HGRH

## NEWS

JULY TO SEPT 2023



# EZINOHLOLONZE!!!!



00

# ISIBHEDLELA KUBANTU

Mhlaka 6 September 2023, abaphathi besibhedlela iHarry Gwala bebambisene neminyango eyahlukene kahulumeni nemikhakha esemphakathini baba nosuku olunqayizivele lapho kulethwa izinsiza zesibhedlela kubantu base Dambuza namaphethelo. Umphakathi waphuma ngobuningi bawo ukuzothola usizo lwezempilo lonke olutholakala esibhedlela eduze kwamakhaya abo eSakhamuzi Hall ngaphandle kokukhokhela usizo. Izinsiza zezempilo ezazitholakala singabala ukuhlololwa izifo ezahlukene, ukugomela izifo ezahlukene, ukwelulekwa ngokudla nangemishwanguzo, Umtholampilo wamahamba nendlwana, ukusokwa, ukuhlololwa umdlavuzo nokunye nokunye. Umphakathi wathola nethuba lokubonana nabezokuqasha esibhedlela (HR), abasebenza ngezimali namathenda, abayala ngamathuba okuthuthukisa umphakathi aletswa uMnyango wezeMpilo, ukuqeqeshwa kwabahlengikazi nokunye nokunye.



Abantu bomphakathi bephume ngobuningi babo ukuzothola usizo

Usuku lwabayimpumelelo emmangalisayo ngenxa yokubambisana Okuhle noKhan-sela Sbongumusa Zuma (Ward21) nezinhlaka zomphakathi zase Dambuza, iminyan-go eyahlukene kahulumeni, imitholampilo eseduze Kanye nezinkampani ezibambisa-na nohulumeni ekulweni nokubhebhethaka nokwelashwa kwezifo emphakathini.

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# ISIBHEDLELA KUBANTU



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# MENTAL HEALTH OUTREACH

Isibhedlela sase Harry Gwala siphumele emphakathini wakwaMachibisa mhlaka 26 July 2023 ukuqwashisa ngezidakamizwa nokugula okuphathelene nenqondo. Abasebenzi baphumela ngaphandle namapheshana afundisayo babeka itafula eduze nesitolo somphakathi Gerry's. Lelithuba balisebenzise ukufundisa bonke abantu abadlulayo nabeze esitolo nabalinde ukugibela izithuthi zomphakathi. Usuku lwabayimpumelelo ngendlela emamngalisayo, abantu bomphakathi babonakala belalela, bebuza lapho bengaqondi khona futhi bethatha namapheshana aneminingwane ukuze bezosiza nabanye emakhaya abo.



Exhibition and provision of services at Gerry's Store

# GATEWAY MOCK DRILL

On the 21st of September 2023, HGRH conducted a Mock Fire Drill at HG Gateway Clinic; in order to test staff preparedness for emergency situations and as well as to test if the safety, *Fire Fighting System ad SOP'S* are going to be helpful in case of a disaster. The Hospital Management, hospital employees and Security department were all present. The drill went very well, all staff complied with the safety guidelines in terms of disaster management.



Staff and patients in the assembly area



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# PATA CLINIC OPEN DAY

On the 18th of August 2023, Pata Clinic hosted its Annual Open Day event at Imbali Unit J Hall . The event aimed to promote better health care among the community and also showcase what the facility offers. People came in numbers to take advantage of the medical tests, including blood pressure, TB , HIV/AIDS, Covid-19 vaccination and etc. Various government departments and NGO's partake on the day, showcasing their services. The event was graced by the presence of the Hospital management under the leadership of Mrs. Nxaba, PHC Management as well the Clinic Management.



Provision of services at Unit J Imbali

# NTEMBENI CLINIC OPEN DAY

Ntembeni Clinic hosted its annual Open Day on the 29th of August 2023. Its main aim was to exhibit clinic services, promoting its programmes as well as providing screening services. The community was also addressed on the lifestyle aspects that compromise their health and well-being. The event was graced by the presence of traditional leadership, community leaders, members of the clinic committee, members of the community, clinic management , district and hospital representatives .





Audience listening attentively and learners entertaining

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# PHARMACY AWARENESS



Hand washing demonstration

On the 15th of September 2023, the Pharmacy department visited Nichols and Edendale Primary Schools to conduct an awareness campaign on hand hygiene. Health education given as well as proper hand washing was demonstrated to the learners. The learners had fun as they were also given stationary during the quiz session. The theme was “Pharmacy United in promoting healthcare for patients.” The team distributed information brochures to the students to take home.



Pharmacy & IPC Team

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# HGRH HERITAGE DAY

On the 28th of September 2023 HGRH celebrated its Heritage Day. The hospital celebrated its staff diversity through showcasing of different cultures, tradition, beliefs and dishes. This was an opportunity to promote unity and understanding among the various cultural and ethnic groups that make up South Africa's multicultural society. On this day at HGRH we celebrated this day by honoring different cultures through presentations that were made from different religions Under the theme “Celebrating our cultural diversity in a democratic South Africa” Different dishes were prepared by departments to promote team building.





HGRH cultural diversity

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# HGRH SPORTS DAY

The annual sports day is an event that brings together employees from different department together with employees contracted in the department to celebrate sportsmanship and physical fitness. This event is an exciting opportunity for everyone to showcase their skills and competitive spirit. The annual sports day competition offers a wide range of physical activities and games for participants to enjoy. These activities include aerobics, athletics, as well as team sports like football, and netball. The champions of the day was Impact company for both netball and soccer. The Annual Sports day creates an atmosphere which is so overwhelming, satisfying and productive, that it motivates the staff to continue this spirit and take sports to greater heights.



Activities on the day





# HGRH WOMEN'S DAY

HGRH Women's day was celebrated differently on the 23rd of August 2023. The theme for HGRH women was **“Women empowerment in improving their Physical, Emotional, Financial and Mental Fitness”**. The opening verse which was shared among the women by Mrs. Dlomo focused on the emotional fitness; quoting from the Christian Bible verse **“He that walketh with wise men shall be wise: but a companion of fools shall be destroyed.”** Proverbs 13:20

**‘Ohamba nabhlahkaniphileyo uyakuhlakanipha; kepha umngane weziwula uyakushoshazelwa’** .

ABSA Bank was part of the event to provide speech on financial fitness. Aerobics exercises were done to promote healthy lifestyle. Mrs. Govender was a motivational speaker for the day and Mrs. Nxaba, the CEO in conclusion offered a Word of encouragement to women emphasizing that women should upgrade themselves. The HGRH women Forum was introduced to all women present.

**“Women empowerment in improving their Physical, Emotional, Financial and Mental Fitness”** .



Aerobics in action



# BABY IT FOWARD PROJECT

The Baby It Forward project for the months of August and September 2023 donated 50 pregnancy shakes to the pregnant mums attending the HGRH Antenatal clinic. We sent a bag of plush toys to be distributed to kids going for surgery at Greys Hospital and We also donated a fully loaded baby hamper to a Mum in the community . Gift bags were given to an 8month old girl and to a toddler in the hospital. We did a big trolley full of baby and toddlers items to Khanyisa to be donated to HIV Positive babies and toddlers. We also did a Restock of toys in speech therapy waiting area and we gave out 2 newborn hampers to needy mums in 3F Post natal ward. This month also saw us donating bags of toddler and baby clothes to a project that helps destitute families in Oribi village. We had a blessed 2 months of giving to all those in need. May the Lord continue to Bless the work of our Hands



Baby it forward Team led by Dr Gangaloo



# COMPLIMENTS

Like Reply 1

**Nosipho Mgoza**  
Top Contributor · 11 Dec · 🌐

Ngifisa ukudlulisa ukubonga okukhulu nge support ne care e nanginika yona e Harry gwala hospital from labour ward cc Lumka owangibeletisa to ICU amanesi akhona no dokotela Dr Mbhutho, Dr Mthethwa, Dr Bhoola... See more

I would like to express my gratitude for the support and care you gave me at Harry gwala hospital from labour ward cc be careful who brought me to ICU nurses are there with Dr Mbhutho, Dr Mthethwa, Dr Bhoola to nursery sister Cindy, sister Gwala, sister Zuma, sister Gugu e 1B2 to KMC sister Nodada, sister Noma and the whole team with doctor Dr Mafanya, Dr sam and speech therapy hands are above my head my gratitude is not enough but thank you ❤️🙏 I wish you to see this post

👍👍👍 77 22 comments · 4 shares

**Harry Gwala Regional Hospital, PMB Friends**  
Sabelwe Cshy Madlala · 1 hour ago

Ngithi anghakamise kakhulu oNurse base NICU e3f, baze basphathela kahle izingane zethu yaz ngobakhohlwa ngifile Abantu abakwaz ukt baze banigezele ingane maningakafiki 😊 ngithi nje keep it up ma ladies muhle umsebenzi wenu 🙏 uMaka Nosihle Madlala uyanibonga kakhulu

👍👍 Nompilo MaHlophe Zwane and oth... 20 comments

Thankyou again - you exceptional work ethics have been noticed and very appreciated. Ward B is special + Nku was lucky to land here. God Bless + Sigabonga DENIS + MARGIE

4 AUG 2023  
TO THE STAFF OF WARD B  
Thankyou all so very much for the exceptional care shown to Nku Magwen over the last three weeks. We are astounded at his recovery and super grateful to each and everyone of you for your care and commitment to the patients.

**Mbombie Niyanda**  
1h · 🌐

Ngyanibingelela nonke , ngicela ukudlulisa okukhulu ukubonga kwi staff saseE ward eHARRY GWALA impatho abanayo ukunakekelwa nokunikezwa uthando oluyisimanga ufika ufile ungazazi nokuthi uwubani before ubonwe udokotela usuke usunethemba ngendlela abane care ngayo MRS NYIDE mphathi ngyabonga kakhulu ngemfundiso nenhlonipho kwi staff sakho sasebusuku o Mrs Ntsele nesasemini oMAKHOSI MKHIZE, JABU MNDAWENI, THOLU ZULU no THANDI niqhubeke njalo nomsebenzi wenu omuhle wokusikhathalela siziguli. Obongayo umamLUNGIE NDABA kuDANGER RD kwaMACHIBISA

👍👍 Ayanda Luthuli and 20 others 6 comments

Like Comment Share

**Nonhlanhla Zondi**  
Keep it up the good work 🙏🙏🙏

**Nondumiso's post**

**Nondumiso Mamu Vezi** Harry Gwala Regional Hospital, PMB Friends  
13h · 🌐

Syabonga team ICU 🙏🙏🙏 ngizizwe ngifikelwa inyembezi uthando enisinikelona... ave niphila...syabonga kakhulu .....happy woman's day to us.....

**Harry Gwala Regional Hospital**  
Snow Ntwenhle Ngcobo · 8h · 🌐

Angidlulise ukubonga kakhulu kwistaff sase GOPD esasemini nasebusuku baze bangiphatha kahle abantu benkosi 🙏🙏🙏 qhubekani nokuzimisela ngomsebenzi wenu nginithandile kakhulu lv u guys ❤️🙏🙏 - 😊 feeling excited.

See translation

👍 Like 🗨 Comment ➦ Share

👍👍 20

Top comments ▼

**Nomthandazo Phakathi**  
AVE beryt bonke nomphathi wakhona  
See translation

**Harry Gwala Regional Hospital**  
Nonhlanhla Dlamini · 1h · 🌐

Ngyabingelela layikhaya igama ngu nonhlanhla dlamini ngifisa ukudlulisa ukubonga ko nesi base icu e7b2 ayyy banenhliziyo ezinhle ngathi bazalwa umama oyedwa bayadudza babiyisa ithemba baxoxe uze ukhohlwe makuthi ugulelwa ingane nkulunkulu abahcine ngihlalile nabo kusuka mhlaka 12 ngaze ngaphuma mhlaka 3 akaze ngihlukumezeke ngyabonga nibambe kanjee ❤️❤️❤️❤️

# NEW FACES & POSITIONS



**MRS NC NGUBO**  
**NURSING MANAGER**



**DR O MFOLOZI**  
**CLINICAL MANAGER**



**MRS NG MYEZA**  
**ANM O&G**



**DR N MAHLATI**  
**RADIOLOGIST**  
**CONSULTANT**



**MR EM DLAMINI**  
**SCM SUPERVISOR**



**MR K W ZONDI**  
**DRIVER**



**MR SG SIKHAKHANE**  
**DRIVER**



**MS PP NGWAMANDA**  
**OM:4F**



**MS LPN KHUZWAYO**  
**OM:6F**



**MS PP SIGCAWU**  
**OFFICE**  
**ADMINISTRATOR**



**MS B MKHIZE**  
**SCM SUPERVISOR**



**MR W NGUBANE**  
**ADMIN CLERK**  
**SUPERVISOR**



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# COMPLAINTS STATISTICAL REPORT

	A	B	C	D	E
Month:	# Complaints received	# Complaints Resolved	% Complaints Resolved (Column B÷A)	# Complaints Resolved Within 25 Working Days	% Complaints Resolved Within 25 Working Days (D÷B)
April	5	4	80%	4	100%
May	2	3	150%	3	100%
June	0	0	0%	0	0%
Quarter 1	7	7	100%	7	100%
July	2	2	100%	2	100%
August	2	2	100%	2	100%
September	1	1	100%	1	100%
Quarter 2	5	5	100%	5	100%

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**Mrs NT Nxaba**  
Chief Editor



**Mrs S Mncube**  
Editor

