



HEALTH

KwaZulu-Natal

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OFFICE OF THE PUBLIC RELATIONS OFFICER

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5 March 2008

Edendale Hospital Notice

As from the 1 April 2008, Edendale Hospital Outpatient Department will be implementing patient triage. This means that sicker patients receive treatment sooner than less sick patients, rather than using a 'first-come first-served' system. The urgency of a patient's case is determined using the South African Triage Score, which is used in many different hospitals in SA in accordance with Department of Health guidelines. Patients with a high triage score will be seen immediately, and patients with a lower score will either need to queue to see the doctor or will be redirected to their nearest clinic. Patients who have paid for their folder will receive a refund if they are advised to go to the clinic.

Niyaziswa ukuthi kusukela mhlaka 1 April 2008, isibhedlela siyosebenzisa indlela yokuhlunga ngokwezinga lokugula okusho ukuthi abagula kakhulu bayothola usizo oluphuthumayo kuqala kunabanye. Akusezokuya ngokuthi ufike nini esibhedlela.

For more information please contact Samke Mncube (Public Relations Officer) – 033 395 4020.

Thank you

**MISS H.M FINDLAY
HOSPITAL MANAGER**

uMnyango Wezempilo. Departement van Gesondheid

Fighting Disease, Fighting Poverty, Giving Hope