



# EAST GRIGUALAND AND USHER HOSPITAL NEWSLETTER

JULY 2006

## Where there is light, there is hope

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More than 2000 people from Sisonke District gathered at East Griqualand and Usher Memorial Hospital on Friday, 26 May 2006 to burn candles in memory of those who are infected and affected by HIV/AIDS.

Thirty Clergy led by Bishop William Slattery from the Kokstad Roman Catholic Diocese prayed and lit Candles.



Hospital Management Team led by Ms LN Mate, Hospital Manager

"everyone is affected by the pandemic, with initiatives like these, we remember and pray for those who have left us and also give hope to the ones living with and affected by HIV/AIDS. Through faith in God we may have life" said Rev. Motsa from uMzimvubu Anglican Diocese.

Reverend Mthethwa from the Provincial Aids Action Unit delivered a very powerful and moving sermon for the day.

The Chief Executive Officer for East Griqualand and Usher Memorial Hospital, Ms LN Mate thanked all who made the day a success, she also stressed the importance of a Candlelight Ceremony as a symbol of giving hope to millions of people living with and affected by HIV/AIDS worldwide.



Proceedings: Bishop Slattery lighting the Candle

## TRUCK STOP CLINIC LAUNCH

On Thursday, 20 July 2006 a Truck Stop Wellness Center was launched in Kokstad. The Truck Stop Wellness Center is an initiative by the Department of Health and Partners.

Mrs. Ludidi, MP and Chairperson of the Health Portfolio Committee, Mrs. Mabusela- Deputy Mayor Greater Kokstad Municipality; Mrs NS Radebe- Sisonke District Manager, Dr KN Khuluse- Medical Manager Usher Memorial Hospital to name but a few were among the delegation that witnessed the Launch.

The National Bargaining Council for the Road Freight Industry (NBCRFI) introduced the concept in 2000 to educate and create awareness about the spread of HIV/AIDS among Truck Drivers.

This Partnership has afforded Truck Drivers an opportunity to conveniently access healthcare services free of charge. The clinic started its operations in June and it targets mainly Truck Drivers and Sex Workers. An average of 40 patients are seen per day, this is complementing the Department of Health's drive to fight HIV/AIDS and related illnesses.

"we cannot go to Community Clinics because our Trucks cause inconvenience, so with this Wellness Center I can assure you that we are going to live and maintain healthy lifestyle just like all people. The Center will also give us all the information and awareness about HIV/AIDS and we are going to share that with colleagues and partners" said Mr. Clement Mthwane, Truck Driver from Mtubatuba.

The center is manned by one Professional Nurse and one Community Health Worker. Hours of operation are from 17:00 till midnight everyday.



Mr Major Phatela from Usher Hospital handing out promotional material to Truckers



Journalist, SAPS, RTI, Officials from the Local Municipality viewing the Clinic.



Mrs NS Radebe, Sisonke District Manager; Dr KN Khuluse, Medical Manager Usher Hospital; Mr T Steel, Country General Manager TNT; Mr D Luthuli from the MEC Office; Mrs Ludidi, MP and Chairperson of the Health Portfolio Committee; Rev. Tambo from Kokstad Diocese and Sr July from the Truck Stop Clinic.

## COMPLAINTS PROCEDURE

The following are the members of the **Hospital Complaints Committee** Dr. Hoffman (Medical Office), Matron Keswa (Nursing Management), Mr Z Mdiya (Organised Labor), Ms M van Whye (Revenue), Sr Mateyise (Quality Assurance Nurse), Mr Wosho (O.P.D) and Mr D Hadebe (Public Relations Officer).

### Making a written complaint

If we have been unable to resolve your concern, and you wish to make a written complaint, you can do this by

- Using one of 'Written Complaint' forms and placing it in the Suggestion Box
- Writing a letter to the Public Relations Officer

*'How to lodge a complaint?'*

### What we will do after receiving your complaint

- We will acknowledge your complaint within 5 days
- We will carry out a thorough investigation
- We will send you a full response within 25 days. If we are unable to complete the investigation within 25 days, we will write to you and tell you the reason for the delay. We will also tell you when we expect to respond
- We may offer you a meeting to discuss your complaint
- You can expect open and honest answers to your questions and where needed, an apology
- We will tell you what action we have taken as a result of your complaint

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## VISION AND MISSION STATEMENT

### VISION

To deliver Optimal Health Care for all who access the Services

### MISSION

To work together as an integral health service to provide comprehensive care to all by adhering to Batho Pele Principles

**NEW APPOINTMENTS**



*MS B MQOKOZO*

**SUPPLY SERVICES OFFICER**



*MR A FUMBA*

**SUPPLY SERVICES OFFICER**



*MR U DAVIDS*

**HUMAN RESOURCE OFFICER**



*MS H SHEZI*

**FACILITY INFORMATION OFFICER**

NEW APPOINTMENTS



*MS P MAJOLA*

PUBLIC RELATIONS INTERN



*MS N DABULA*

HUMAN RESOURCE OFFICER



*MR D HADEBE*

PUBLIC RELATIONS OFFICER

*NEW APPOINTMENTS CONTINUED*

- MS MDUTSHANE SENIOR PROFESSIONAL NURSE
- MS JWAQU CHIEF PROFESSIONAL NURSE
- N PAKKIES GENERAL ORDERLY
- A SIDINILE GENERAL ORDERLY
- T GQOJANA GENERAL ORDERLY
- M NGCEZA GENERAL ORDERLY

Please submit all your contributions for the newsletter to the P.R.O's Office.

## COMRADES MARATHON SHOWCASE



*Mr Z Shushu, Comrades Marathon Runner*

Mr. Z Shushu, who works at stores department ran his seventh race this year. In his first run he recorded 8hrs and since then he has improved by 2 hours. It is no wonder why he was only 1hr40min behind the winner, this is a true reflection of love and passion for the race.

"we are very impressed by his achievement and hope that one day he will win the Comrades Marathon and put the hospital on the International Map" said Ms LN Mate, Chief Executive Officer of EG and Usher Memorial Hospital.

"I used to do long-distance running at school and I later realized that I had to

continue with what I love, running" said Shushu

He runs every afternoon, Monday to Sunday balancing family life with work.

He would also like to involve local Youth in running as it takes one away from discouraging influences like drugs and alcohol. Running keeps you fit and you can also make a living out of it.

Asked if he will still continue running "so long as my feet can carry me through, I will run the Comrades and with enough time to prepare, who knows maybe I can even win the race" he said

**A** dedicated staff member not only finished the Comrades Marathon, but also came in position 130 overall.

## SISONKE DISTRICT TOURNAMENT



*"Red for Danger", Hospital Netball and Football teams Gearing Up for the District Playoffs in Ixopo*

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We are on the web

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