

# SILVER AWARD



SERVICE EXCELLENCE

**SILVER WINNER**  
PREMIER'S SERVICE  
EXCELLENCE AWARDS  
2004



**GREY'S HOSPITAL  
DEPARTMENT OF HEALTH**

**CONGRATULATIONS ON WINNING THE SILVER  
AWARD!**

Your dedication and commitment to service excellence is an example to all.

In recognition of your contributions, you have been given the right to advertise your status as Silver Award Winners by using the Awards logo provided on the attached disc, in all your correspondence.

This honour is conferred on the team provided you maintain the standards which won the award in the first instance, and that you share your best practices with other organisations.

You will retain your status as Silver Award Winners until the 2005 Awards are given.

Yours in Service Excellence.

*PRICEWATERHOUSECOOPERS* 

 **Standard  
Bank**