

MEC Dhlomo stages surprise visit at troubled Nkwali clinic (at UMgababa), vows to take urgent corrective action

22 January 2018

KWAZULU-NATAL Health MEC Dr Sibongiseni Dhlomo has visited the troubled Nkwali Clinic at Mnini, near Amanzimtoti, where he noted a number of complaints, including poor staff attitude towards patients; the alleged turning away of a patient who had an emergency; and claims that nurses don't respect time – and recently left work early so that they could be part of “Black Friday” shopping activities.

MEC Dhlomo was tipped off about the alleged goings-on at the clinic by the local Inkosi on Saturday, and has since taken swift action.

Following a surprise visit to the clinic today (22 January 2018), MEC Dhlomo says he is extremely concerned by the allegations, as they are contrary to principles of Batho Pele; codes governing healthcare professionals and the benchmarks set by the Department's Ideal Clinic monitoring system.

MEC Dhlomo said: “Firstly, we would like to thank the traditional leadership here for the co-operative relationship that we have, which has enabled these issues to be brought to our attention. Secondly, we would like to thank the local community for the patience that they have shown by not resorting to taking the law into their own hands.

“This clinic falls under Prince Mshiyeni Memorial Hospital (PMMH). We will follow up on reports that have been sent to PMMH, have another meeting here, and concretize a plan and request eThekweni Ward 98 Cllr Thabethe to call a community meeting where I will, through him, report on our findings regarding this clinic.”

mm



MEC Dhlomo with patients at Nkwali Clinic



MEC Dhlomo at Nkwali Clinic