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HOSPITAL PHARMACY WINS

ort Shepstone Regional Hospital Management is so proud of the Pharmacy department for having won two prestigious National Government Awards: Innovator of the Year and another one for Workplace Delivery of Medication. The Public Sector Innovation Awards ceremony, organised by the Centre for Public Service Innovation (CPSI) was held in Johannesburg on Friday, 30 October 2015.

These awards have made it clear to everyone that our Pharmacy staff are the original owners of the innovative solution to help improve the way pharmaceutical services are delivered to the community. In fact, public health system is a demanding and complex profession which is in danger of being overwhelmed by demand so it needs people with strong passion to serve the society.

Our Pharmacy team, competed with eighteen (18) top finalists at a national level and they were humbled to be recognised nationally for having come up with smart strategies and for using innovative solutions to deliver pharmaceutical services to the patients, moving away from the norm that requires pa-

tients to travel to the hospital to collect medication.

This distribution strategy has improved service delivery immensely and has ensured a higher medication compliance rate, reduced long queues that hamper hospital services, medicine wastage due to defaulters and ultimately it contributes to healthier patients.

Mrs Rosemary Ludwig, Pharmacy staff and the entire executive management are so excited to be recognised at a National level. Mr GBC Khawula – CEO welcomed these awards saying the recognition is testament to the hospital staff's unwavering commitment to delivering quality service to the clients. Port shepstone Hospital will always strive to improve its systems through the creation of an environment which allows staff and patients to be creative and innovative, said Mr Khawula.

To this end, we have a number of projects in the pipeline with a view to expand and improve the infrastructure of the entire hospital ensuring that our clients are able to access our services in a convenient manner.



Well Done!

PHARMACY STAFF







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