Princess Mshiyeni Memorial Hospital (PMMH) has been in existence since 1980 with its official opening held in 1987. The hospital was named after His Royal Highness Prince Arthur Edward Mshiyeni ka Dinuzulu.

The hospital has over the last twenty-seven years, grown from strength to strength today it is designated a level 2 / 3 Specialist Hospital in the eThekwini District with most of its Clinical Specialist sections functioning in conjunction with the Medical School of the University of Kwa-Zulu Natal.

The hospital currently function as both regional and district hospital as there’s no district hospital under PMMH with its population of 1.2 million.

It comprises of the following departments: Surgical, Orthopaedics, Obstetrics and Gynaecology, Paediatrics, Neonatology, Anaesthetic, Intensive Care Unit (ICU), Trauma, A & E, ENT, Urology, Family Medicine, Psychiatry, Radiology and Dental Services.

Each Department has got different wards and the hospital has a total of 1200 approved beds and 1134 usable beds. There are also clinics within the hospital provided by paediatric and medical outpatient departments i.e. cardiac, chronic, eye, skin leprosy clinic etc. that function on a daily basis and some once a week.

In the premises we also have two newly built clinics that operate on a daily basis, Gateway Clinic that functions as a primary health care clinic operating 24hrs and ARV clinic “Vusithemba” operating from Monday to Friday.

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MEET OUR EXECUTIVE MANAGERS

Mr N.B.L. Gwala
CEO

Mr C.H. Buthelezi
Finance Manager

Dr I.M.S. Jajbhay
Medical Manager

Mrs N.E. Sibiya
Nursing Manager

Mr W. Majola
Systems Manager

Mrs N.P. Majali
Acting HR Manager
Greetings to everyone. Hope you enjoyed the holidays and did not overspent on goodies and forgot about this time of year “Back to School”. Ngicela ukuthatha ithuba to introduce myself I’m Nonkululeko Ngcobo - Public Relations Officer (PRO) for Prince Mshiyeni Memorial Hospital. I joined the Department in October 2007.

So much good is happening at Prince Mshiyeni Memorial Hospital, but do we know anything about that? No cause these are not being shared we our staff, community, stakeholders and the Department. Ngiyalibonga lelithuba engilinikeziwe ukuba ngikwazi ukwazisa bonke abantu abanobudlewane nesibhledlela sethu i Prince Mshiyeni Memorial Hospital (PMMH).

Amongst other achievements for PMMH are building of Vusithemba ARV Clinic, Gateway Clinic, Dietetics Department, Revamping of the Milk Kitchen and more. You’ll hear all about PMMH through our newsletter.

I then take this opportunity to introduce our new newsletter “SIYAXOXA”. This newsletter is launched with an aim that it will serve as means of communication between PMMH and it’s community, staff, stakeholders and the department.

Let's make this newsletter a successful one by working together as a team.

Together Everyone Achieve More

ASIQHUBEKE SISEBENZE NGOKUZIKHANDLA

Welcome to our 1st issue of PMMH Newsletter “SIYAXOXA”. On behalf of the Hospital Management I would like to extend a word of appreciation to each and everyone of you for dedication and commitment in the provision of various news worthy items for publication.

The years 2006 and 2007 have been marked with re-engineering of the hospital and putting things into perspective. I would like to applaud the institution for whatever achievements obtained and sustained. Of course, the institution wouldn’t have achieved or reached its goals without your valued commitments, dedication and support.

On the same note, I feel honoured to endorse this publication for the purpose of capacitating both out internal and external clients with useful current information and news about service delivery in our hospital.

This newsletter will benefit staff, patients and our community through education, informing as well as receiving feedback of how we are performing as the hospital.

In ending, I take this opportunity to invite and encourage all staff, patients and our communities to make use of this newsletter and also to forward suggestions for improvement so as to keep the newsletter interesting and stimulating to read at all times.

Mr N B L GWALA
CHIEF EXECUTIVE OFFICER
There are 17 clinics that are operating under PMMH including Gateway clinic, seven of these are in Umlazi and ten are outside Umlazi area. The number of patients is increasing due to the increase of different illnesses. PMMH is doing its best in providing good service to such a large number of patients with limited staff. See diagrams below.
MORE ABOUT PMMH

ADMISSIONS

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OVERALL BED OCCUPANCY

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For more information visit our website — www.kznhealth.gov.za
www.princemshiyenihospital.gov.za
The Dietetics Department at PMMH has grown by leaps & bounds since January 2007 in terms of staff numbers and the quality of nutritional care provided to our patients.

In the latter part of 2006 the dietetic service at the hospital was basically non-existent. For more than 15 years the Dietetics Department was stuck in an area completely unconnected from all clinical areas. The department itself was situated in the stores/supply chain area, and it was dreadfully small and stuffy with no room for growth or expansion of the services. This inappropriate size and placement of the department made access for patients and staff extremely problematic and challenging. Hence, the services provided by the department were viewed as unimportant and even worthless by many staff and patients alike. However, nutrition is fundamental to all people, young and old, sick and healthy and all too often its potency and benefit is undervalued especially in the lives of sick patients.

Many motivations and battles later, in August 2007, the Dietetics Department moved to a more central area which was closer to all clinical areas, allowing easy and trouble-free access to all patients. Subsequently, the dietetic services has grown and expanded to all areas of the hospital including the ARV clinic, PMTCT clinic, chronic clinics, ICU, all wards and many out-patient departments. The service we provide is in the form of therapeutic care, counseling and supplementation. In addition, the Dietetics Department has undertaken with great honor and pride to train dietetic interns (7 interns) for 2008.

“In a department we have moved away from being viewed as a “food hand-out” department to one that provides a clinical and therapeutic service to its patients.”

In this past year, our accomplishments and achievements have been tremendous particularly with regard to the great impact on patient care, viz:-

- We moved from a cramped airless area to newly renovated premises that is well ventilated, spacious and professional-looking to accommodate more patients and more staff.

- Staff numbers have grown from zero dietitians in September 2006 to 5 dietitians to current date, which is the most this hospital, has ever had. More dietitians obviously means better service delivery, more patients seen and more streamlining of services.

- As a department we have moved away from being viewed as a “food hand-out” department to one that provides a clinical and therapeutic service to its patients.

- All feeds provided to in-patients are sterile and ready-to-use, thereby permitting zero contamination to patients and zero wastage.

- Baby / Milk Feeds are also Ready-to-Use (RTU). PMMH has been one of the first of the major hospitals in KZN to implement this system successfully, whereby other institutions like Addington are now bench-marking against us (which is a first!). This system has proved to be advantageous to our patients in so many ways, specially in view of the devastating Klebsiela outbreak late last year. Fortunately the baby milk feeds were not the culprits in that tragedy. In addition, with all of the burst piping problems and water shortages we experienced early this year……we can confidently pride ourselves on the zero impact this had on baby and adult feeds for in-patients.
On 31 October 2007 to 02 November 2007 the executive managers, the extended managers and head of departments of PMMH held a strategic planning at Drakensburg Gardens.

The event was an eye opener for everyone as different departments had an opportunity to share their achievements, concerns and plans for the future.

It was evident that PMMH has come so far and it’s still going places working towards becoming a World Class Hospital, m

“We are dedicated to patient care, committed to service excellence and intensely passionate about our work and the community we serve”

It must be said that our phenomenal successes and achievements would not have been possible without a visionary Management team that is proactive, progressive, dedicated and highly committed to core business of the hospital i.e. providing optimum patient care.

Dietetic Staff at PMMH are completely dedicated to patient care, committed to service excellence and are intensely passionate about our work and the community we serve.

We firmly believe that it is by a divine purpose that we all work here at PMMH serving a community which so greatly needs our services and whom we serve with much dignity, humility, compassion and love.

As dietitians we are extremely proud to be working at PMMH with many team members who feel the same as we do and who want to make a difference amongst so much pain, sorrow, need and sickness.

Greatness is not found in possessions, power, position or prestige. It is discovered in goodness, humility, service and character!

Article by
Kubhashnee Morris
Principal Dietitian (HOD)

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It was evident that PMMH has come so far and it’s still going places working towards becoming a World Class Hospital,
Lots of activities took place during the 23 November - 13 December 2007 when we were celebrating the 16 Days of activism against women and child abuse together with the international day of the disabled. These events were the results of the team work between different departments that came together with an aim to educate, mobilize and create awareness in our community.

The first two days were used to launch the activities that were going to take place during the three weeks. First day started with a carcade around Umlazi town ship and the clinics, educating people about Abuse, HIV/AIDS and Disability. The second day we had a stall at Mega City and Mega City taxi rank. This was well received by the community and they wanted more information.

The programme included educational talks to the patients, community and scholars. Different schools were targeted and education, role plays took place and kids were so eager to learn more about the issues affecting the Everyday life. Assistance from the school principal and teachers was highly appreciated.

This event enabled us to develop and relations with the department of education as we were invited to be part of the health and social programmes in schools. We are constantly invited to give talks to children and also to support educators in developing and planning successful programmes.

WORKING TOGETHER WILL ALWAYS PRODUCE GOOD RESULTS.
IZIKHUKHULA ZADALA UMONAKALO ESIBHEDLELA


Loku kwabangela ukuphazamiseka kokusebenza ekuseni ngosuku olulandelayo njengoba amanzi ayegcwele ezindaweni ezinje MOPD lapho kugcwała iziguli khona kakhu. Amanye amanzi ayegcwele emahhovisi njengoba angena ebusuku namahhovisi evaliwe.

Sixoxisane no Mnuz Mduduzi Ndlovu obeke kanje “Isimo sasisimbi ngempela amanzi ayegcwele amaphasiji amanye engena emahhovisi kanti amanye amahhovisi ayekhiy-iwe kwazise ukuthi kwakuyizikhathi zasebusuku. Ukubambisana kwabasebenzi yikhokwenza ukuba sikwazi ukumelana nalesiyasimo. Ngiy-abonga kubasebenzi”.

ABASEBENZI BEBHIZI BESEBENZA NGOKUZIMISELA BEKHIPHA AMANZI E CASUALTY

INDAWO YOKUCINCA IZIMPAHLA EZI-DHIWE ZASEMAWODINI

ELINYE LAMAGUMBI OKUSEBENZELA

“UKUBAMBISANA NGASOSONKE ISIKHATHI KUBA NEMIPHUMELA EMIHLE”
The Employee Assistance Programme was introduced for the well-being of staff members. People have social problems and emotional problems that could affect their job performance, such as:

- Alcohol and drug abuse
- Depression
- Health problems
- Marital difficulties
- Financial problems etc.

Ms Zinhle Mtshali is a permanent Employee Assistant Practitioner in our institution. She is also an experienced Professional Social worker. She joined the hospital early in 2007. She does a tremendous job in providing a valuable EAP service to the staff of Prince Mshiyeni Memorial Hospital (PMMH). The programme includes assessments, counseling, referrals and follow-ups. The service is available to all staff members at no cost, however if you are referred to an external resource such as FAMSA, Attorneys, SANCA etc you incur costs. Employees access EAP service through:

Self referral
Formal referrals (Supervisors)
Informal referrals (Friends, colleagues etc)

Employees are encouraged to utilise this service
1. Abafundi benza umdlalo weshashalazi
2. Umeluleki uSbo ekhombisa ukusetshenziswa kwe condom
3. Omunye wabafundi ngosuku lokuqwashisa ngezifo zocansi
4. Umfundi enandisa ngomdanso
5. Abafundi benandisa ngomdanso
6. Elinye ithimba labasebenzi kubungazwa i “16 Days of Activism Against Women”
7. Dr Hoosain no Dr Timakia (Best Intern for 2007)
8. PMMH during the hand over of the Gateway clinic
9. Abahlengikazi ngosuku lokuqwashiza ngesiyo sashukela
10. Musa Buthelezi, Ms Ntsiki Shandu — Ethekwini District, Mduduzi Ndlovu
11. Hospital Chior
12. Kohlwana ezosheka ushukela
NEW APPOINTMENTS

Mr M Mdunge  
Staff Relations Manager

Mr Vinesh Ramsundhar  
Principal Security Officer

Dr Bassa  
Principal Medical Officer

Dr Vally  
Chief Specialist in Ophthalmology

Mr M Mazibuko  
Engineering Services Manager

HAVE YOUR SAY
CONTACT
The Public Relations Officer

Please send us your comments, suggestions etc

We urge staff with newsworthy stories to write to us so that we can share these with PMMH staff 😊😊

SOCCER
COMTECH 2 VS KING GEORGE 1
PMMH 2 VS BETHEDSA 2
COMTECH 1 VS PMMH 0
KING GEORGE 2 VS BETHEDSA 1
PMMH COLLEGE 4 VS PMMH SYSTEMS 2

NETBALL
BETHEDSA 42 VS PMMH 31

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