

# **St. Apollinaris District** HOSPITAL

## **EZASE-CENTOCOW**

**NEWS** 

Sikhona ukunisiza

**NOVEMBER 2023** 



Former Chief Executive Officer, Mrs. N.C Ngubo with St. Apollinaris Gateway Clinic's CHWs posing before the start of the Heritage Day event at St. Apollinaris Hospital on the 27th of September 2023.













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**Executive Management** 

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#### St. Apollinaris Hospital Heritage Day



osZA @GovernmentZA

St. Apollinaris Hospital staff celebrated Heritage day on the 27th of September 2023 at the hospital's Lecture Hall. According to the South African's Communication department: "Heritage day is an opportunity for all South Africans to celebrate our many diverse cultures and our rich heritage, which incorporates African, Asian, and European cultures and traditions."

Staff gathered on this day at Lecture Hall to learn about their cultures and to reflect on themselves and their past and future. Mr. S.S Dlamini, Sokhela Clinic Professional Nurse was a programme director on the day, Mr. M.O Zondi; Public Relations Officer gave the purpose of the day, with Mr. L.Z Mhlamvu, AMN: Monitoring & Evaluation, providing words of the day.

Entertainment was provided by Zoma cleaning staff, Gateway Community Health Workers and poem by Zinhle Dlamini from Dental department. The theme of this year's heritage month is "Celebrating our cultural diversity in a democratic South Africa."

After vote of thanks by Mrs. N.C Ngubo, Chief Executive Officer, staff had an opportunity to feast on diverse food prepared for the day.











### St. Apollinaris Hospital Men's Day



St. Apollinaris Hospital had their men's forum mass sitting on the 27th of July 2023.

The purpose of this day is to "celebrate men's positive contributions to society, community, family, marriage, child care, and the environment." Men started this day by matching -singing traditional songs- from main entrance of the hospital to the open field where they gathered.

St. Apollinaris Hospital's men had an opportunity to sit together in the open field, they were able to discuss issues affecting their wellbeing, advices each other on the ways to improve their lives. St. Apollinaris Men ended this informative gathering by feasting to their favorite dishes prepared for the event.











### St. Apollinaris Hospital Women's Day



Every year, in August, South Africa marks Women's Month. St. Apollinaris Hospital women had their women's day on the 30th of August 2023 at the hospital's Lecture hall.

In line with the 2023 theme: "Women's Socia-Economic Rights and Empowerment: Women's improved Resilience." Guest speakers, Mrs. N.H Gayi and Mrs. H.C Mthembu, were invited to empower St. Apollinaris Hospital women on the number of issues affecting their lives.

Entertainment was provided by Ms. Z. Dlamini from Dental department. Vote of thanks was done by Mrs. N.C Ngubo, Chief Executive Officer and refreshments provided to the audience.



St. Apollinaris Hospital women led by Mrs. N.C Ngubo, Chief Executive Officer enjoyed their day.









### **Global Hand Washing Day**



St. Apollinaris Hospital Infection Prevention and Control team conducted Global Hand Washing Day on the 19<sup>th</sup> of October 2023, event was at St. Apollinaris Hospital's lecture hall.

The purpose of the day was to share the information on the benefits of washing hands with clean running water and soap with health care workers, patients, and community members. Global Hand Washing day celebration is an international hand washing promotion campaign to motivate and mobilize people to improve their hand washing habits. It is held annually on the 15 October.

In line with the theme of the day: "Clean hands are within reach." Departments presented activities including plays, drawings and poems; promoting importance of hand washing in the workplace. Mr. Z.C Zaca from Pharmacy department gave a main presentation on the importance of hand washing, Ms. H.N Ntoyakhe Infection Prevention and Control coordinator gave the purpose of the day.

Audiences were able to showcase their listening skills and win some prices by answering questions. Mr. T.V Duma, enrolled nurse from OPD was a programme director for the day. Attendees were all provided with light meal after the event.









### **Global Hand Photo Gallery**











#### **Complaints Statistics July to November 2023**

Monthly	Complaints received	Complaints resolved	Resolved within 25 days	Patient care	Waiting times	Physical access	Linen
July	03	03	03	01	01	01	
August	05	05	05			03	02
September	01	01	01	01			
October	00	00	00				
November	04	04	04		04		
TOTAL	13	13	13	02	05	04	02

#### **Patient Experience of Care results July to October 2023**

Facility	,	H 74 (0	н с	0 5	45	# 4 h		H 70	_
	100 % Access to care	95 % Availability of medicine	65 % Patient safety	74 % Cleanness	74 % Waiting Times	74 % Values tudes	Total responses	Satisfied responses	Percent achieved
2023	» SSS	lab icii	ent	'n'n	ing	s les	l re	sfie ons	ent
(July – October)	to o	jilit ne	saf	ess	, Ti	& Atti	spo	d.	tac
	ere	<b>अ</b>	ety		me	ŧ.	ons		hie
	v	7			W		es		ved
St. Apollinaris	100 %	95 %	98 %	88 %	91 %	44 %	2061	1949	95 %
Gateway		00 //	75	30 / 1	<b>01</b> / 0	/ -		1010	•• / •
Kilmun Clinic	100 %	100 %	100 %	99 %	99 %	98 %	1251	1243	99 %
Clinic									
Underberg	100 %	93 %	74 %	88 %	66 %	79 %	1538	1252	81 %
Clinic									
Sokhela	100 %	100 %	78 %	100 %	78 %	97 %	1319	1222	93 %
Clinic	200 //	100 /0	10 /0	100 /0	10 /0	J1 /0	1313	1666	33 /6
Qulashe Clinic	100 %	100 %	88 %	100 %	58 %	69 %	362	311	86 %
Cimic									
Mqatsheni	100 %	100 %	98 %	91 %	56 %	82 %	433	364	84 %
Clinic									
St. Apollinaris	100 %	83 %	73 %	88 %	48 %	47 %	829	629	76 %
Hospital	100 /0	<b>65</b> 76	13 /0	<b>00</b> /0	<b>40</b> /0	71 /0	023	023	10 /6
(Out-patient)									
St. Apollinaris	100 %	<b>75</b> %	<b>79</b> %	80 %	44 %	84 %			99 %
Hospital (In-patient)									
· - /									









### **Appointments July to November 2023**

Initials/Surname	Rank	Gender	Date	Type of appointment
L.P.T Magudulela	Food Service Manager	Male	01/07/2023	Permanent
L.N Mbatha	Dental Therapist	Female	01/08/2023	Permanent
S. Noyola	Comm. Serve: Professional Nurse	Female	01/08/2023	Contract
B. Msingaphantsi	Security Officer	Male	01/09/2023	Permanent
S. Ngcobo	Professional Nurse	Male	11/09/2023	Permanent
Z. Mbhele	Professional Nurse	Female	14/09/2023	Permanent
N. Ndlovu	Professional Nurse	Female	14/09/2023	Permanent
A.Mgqithi	Data Capture	Female	01/10/2023	Permanent
S.W Ntuli	Professional Nurse	Female	01/10/2023	Permanent
L.A Nkasa	Envir. Health Practitioner	Male	01/10/2023	Permanent
N.M Zaca	Professional Nurse	Female	01/10/2023	Permanent
S.P Masondo	Comm. Serve: Medical Officer	Male	01/10/2023	Contract
M.N.H Mlambo	Social Worker	Female	01/11/2023	Permanent
Z.M Ndlovu	Staff nurse	Female	01/11/2023	Permanent
H.P Bhengu	Professional Nurse (Specialist)	Female	01/11/2023	Permanent
F. Mthembu	O.M: Paeds	Female	01/11/2023	Permanent
N.K Mathonsi	AMN: (Mat. & Paeds)	Female	01/11/2023	Permanent
N. Tshabalala	Data capture	Female	01/11/2023	Permanent
N.W Mkhize	Nursing Assistant	Female	01/08/2023	Permanent

### Terminations / Exits & Deaths July to November 2023

Initials/Surname	Rank	Gender	Event	Last working day / exit
T.J Dlamini	Food Services Aid	Male	Retirement	31/07/2023
S.F Sokela	O.M: OPD	Male	Resignation	31/07/2023
N. Tshabalala	Clinical Nurse Practitioner	Female	Transfer	31/07/2023
L.N Shezi	O.M: Theatre	Female	Transfer	31/07/2023
S. Gwebityala	Waste Manager	Male	Resignation	31/07/2023
N.W Mkhatshwa	ENA	Female	Transfer	31/07/2023
N. Mkhize	Professional Nurse	Female	Transfer	31/07/2023
H.P Bhengu	O.M: Paeds	Female	Resignation	31/07/2023
S.E Dlamini	Social Worker	Female	Transfer	31/07/2023
N.G Myeza	AMN: Maternity & Paeds	Female	Transfer	31/08/2023
D.P Cele	Professional Nurse	Female	Resignation	13/09/2023
K. Sikhakhane	Clinical Nurse Practitioner	Female	Resignation	06/10/2023
N.B Mbele	Clinical Nurse Practitioner	Female	Resignation	06/10/2023

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### **St. Apollinaris Hospital Mandela Day**



Nelson Mandela International Day celebrated on 18 July every year is "an opportunity for citizens to recognize their individual power to change the world for the better." Government encourages citizens to donate their time by making a difference in their communities. St. Apollinaris Hospital staff decided to make contributions in combatting food insecurity to one of the family around the hospital. Community Health Workers was consulted to help identify one family that was provided with grocery.



Grocery that was donated by St. Apollinaris Hospital staff to the household at Emakholweni Location, Ward 05 under Dr. Nkosazana Dlamini-Zuma Local Municipality. We would like to thank staff for their contribution.









#### Dr. S. Tshabalala, H.O.D Photo Gallery



Dr. S.C Tshabalala making a point during KwaZulu-Natal Premier visit to St. Apollinaris Hospital Gateway Clinic youth facility. From left: MEC Agriculture-KZN Honourable Mr. S. Zuma; Honourable Harry Gwala District Mayor, Cllr Z. Nxumalo; Ms. N. Ndlovu, Gateway Clinic O.M; Mrs. N.C Ngubo, Chief Executive Officer; Honourable Dr. Nkosazana Dlamini-Zuma Local Municipality Deputy Mayor, Cllr K.N.P Hadebe & Mrs. Mayeza, Professional Nurse.



Event Fighting Substance Abuse Premiers's Imbizo was on the 25th August 2023 at Ginyane Sportsfield, Ward 08 under Dr. Nkosazana Dlamini-Zuma Local Municipality.









### Pharmacy Week - 28/09/2023



Pharmacy department invited staff and patients to inform them about the importance of adhering to pharmacy guidelines.



Dr. N.E Manci, Clinical Manager and Mr. P.C Mohale reminding audience on the importance of Pharmacy month.











# **Photos from archives**



St. Apollinaris Hospital Netball team paraded their trophy won during Harry Gwala Health District games. Dr. N.E Manci being congratulated by management for winning an ward for his book, "Perpetual struggles.." Maternity ward, Paeds ward staff, Medical officers and Dieticians celebrating their awards from Harry Gwala Health District for zero matemity death.

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## **EXECUTIVE MANAGEMENT**



Mr. T. S ZUMA - Acting Chief Executive Officer / Deputy Manager Nursing



Dr. N.E Manci - Clinical Manager



Mr. L.Z Mhlamvu - AMN: Monitoring & Evaluation



Mr. F. Ntuli - AMN: PHC



Mr. M.R Nyide - AD: Systems



Mrs. M.B Kheswa - AD: Finance



Mr. T.M Dlamini - AD: Human Resource





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Approval

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