



HEALTH
KwaZulu-Natal

ISSUE 3

APRIL-SEPTEMBER 2008

EMBIZWENI NEWS

UMZIMKULU

OVERVIEW OF THE QUARTERS—FROM THE CEO

“The fear of GOD is the beginning of wisdom; and the knowledge of the holy is understanding

Proverbs 9:10



MRS GLL ZUMA—HOSPITAL MANAGER

Finally the hospital has full complement of the Management Team. The hospital welcomes Mr Bangani who joined the hospital from the CSC Alfred Nzo District, and Mrs Phungula Chiya who came from Mseleni hospital.

The two managers joined when their competency was required the most in the management of Human Resource and Finance and Systems components.

Gratitude goes to officers who have carried added responsibility, some of which above their job level. Management is confident that with the type of managers it will be able to face challenges with renewed spirit of patriotism I addressing the service delivery needs of People with Mental Illness.

RECRUITMENT CHALLENGES

Difficulty in recruiting scarce skills e.g. Principal Specialist Post & Senior Psychiatrist Specialist, posts were advertised with no applicants.

FINANCIAL CONSTRAINTS

The hospital is not immune to financial difficulties faced by the province. The budget allocation remains the same as for 2007 / 08.

RENOVATIONS

The hospital is in a process of improving residential accommodation. 3 houses have already renewed faces. This is just a drop in the ocean if you are looking at the amount of neglect the residential accommodation has suffered.

The old X-Ray Department has been renovated to accommodate the Mental Health Rehabilitation Services.

There is still a huge back lock, but with the little improvement it will take us a long way ensuring the quality of experience in the hospital.

Inside this issue:

| | |
|---------------------------------|---|
| CEO'S WORDS | 1 |
| MEET THE HUMAN RESOURCE MANAGER | 2 |
| NEW EMPLOYEES | 2 |
| READ MORE ABOUT QUALITY | 3 |
| KNOW YOU HIV/SATUS | 4 |
| RENOVATIONS | 5 |
| HOSPITAL SPORTS | 6 |

MEET THE HUMAN RESOURCE MANAGER—MR E.N. BANGANI

RETIRED STAFF

Mjoli MH—Workshop
 Miya SW—Workshop
 Plaatjie NA—ENA
 Gcelu JM—Driver
 Dlamini MP—Driver
 Shezi NB—General
 Worker
*Thank you for the time
 spent with us, May you
 enjoy your time of rest*

DID YOU KNOW?

A SUCCESSFUL RELATIONSHIP IS NOT IN FINDING THE RIGHT PERSON, BUT IS BEING THE RIGHT PERSON!!!

“I will work with other managers as a team with limited resources we have in order that the objectives of Umzimkulu Hospital could be realized”.



I take this opportunity of thanking Umzimkulu Hospital for accepting me as their Human Resource Manager. Although there are challenges with staffing, I will work with other managers as a team with limited resources we have in order that the objectives of Umzimkulu Hospital could be realized.

Currently, the Human Resource component has embarked in the Orientation & Induction / re-orientation of staff to equip them so that knowledge can be utilized to achieve results acquired.

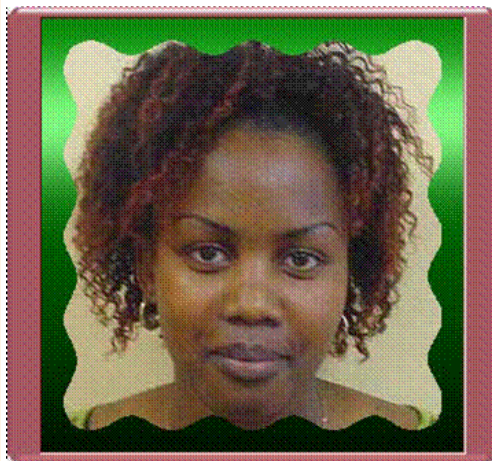
NEW APPOINTEES—APRIL—SEPTEMBER

BE FIT POEM

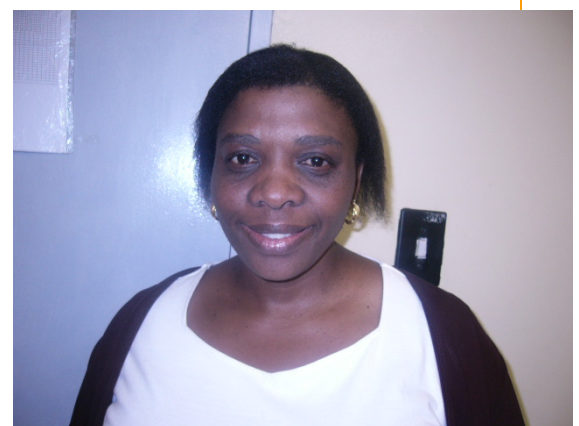
*The best six doctors anywhere
 And no one can deny it:-
 Are sunshine, water, rest, air
 Exercise and Diet*

*These six will gladly be your
 friends,
 If only you are willing
 Your ills they'll mend, your
 cares they'll tend,
 And charge you not a shilling*

*The easiest way to start,
 turn to Malachi 4:2, continue
 with John 7:37 and rest with
 Matthew 11:28*



**Finance & Systems Manager
 Mrs N. Phungula-Chiya**



**Principal Social Worker
 Ms N.P. Sosibo**

QUALITY ASSURANCE UNIT

What is Quality Assurance?

It is the set of activities that are carried out to set standards and to monitor and improve performance so that the care provided is as effective and as safe as possible in an organization / institution.

- This programme is oriented towards meeting the needs and expectations of all customers, i.e. the patients, friends and relatives, and the community at large.
- It focuses on systems and processes.
- It uses data collected to analyses service delivery processes.
- It also encourages a team approach when

solving problems and improving quality.

- Different tools are used to monitor and evaluate the level of compliance to the set standards and come up with action plans to bridge gaps.

We, the Umzimkulu Hospital have planned to ensure that our services are accessible to all our customers by:-

- Improving signage so that we cater for all people including those with special needs.
- Facilitating the implementation of a comprehensive HIV/AIDS programme as a One Stop Service Centre.
- Having a resource centre that can be used by our staff

and the community.

- Upgrading internal roads within the hospital
- Opening new offices for Occupational Therapy and Social Workers.
- Upgrade and renovate old buildings.

Most importantly to correct the problem of erratic water supply to the hospital.

By the year 2009/10 the Umzimkulu Hospital Team is targeting to reach 90% compliance to Quality standards, hence we are planning to enter the Premier's Service Excellence Awards.

In conclusion, I would like to thank all Quality Assurance Teams within Umzimkulu Hospital for all the efforts that you have made so far to improve quality in our hospital.



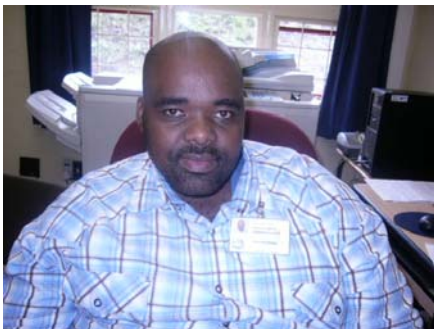
**QUALITY ASSURANCE CO-ORDINATOR—
MR J. SITUMA**

We, the Umzimkulu Hospital have planned to ensure that our services are accessible to all our customers.



"We must not, in trying to think about how we can make a big difference, ignore the small daily difference we can make which, over time, add up to big difference that we often cannot foresee" ~ Marian Wright Edelman

NEW APPOINTEES—APRIL—SEPTEMBER



**Food Service Manager
Mr S. Madondo**



**Principal Social Worker
Ms P. P. Dladla**

YAZI KABANZI NGENGULAZA!! (HIV/AIDS)
Yintoni Ingculaza?



Lokhu sikwethulelwe nguSister Calaza ojongene necandelo leHIV/AIDS



AIDS HELPLINE
☎ 0800-012-322

Zikhusele ngokusebenzisa ijasi lomkhwenyana njalo uma uya ocansini, ngoba umuntu onegciwane akabonakali de ahlole igazi.

INgculaza sisifo esibangwa ligciwane eliyi HIV.

Itholakala kanjani ingculaza?

- Iyifumana ngokwabelana ngesocdo/ngocantsi olungak-huselekanga/olungaphephile
- Ungayithola futhi nxa uhlangene/uthinta igazi lomntu onegciwane lengculaza ngazikhuselanga ngegloves okanye ubophe izandla zakho ngeplastic.

Ungayivikela njani ingculaza?

Zikhusele ngokusebenzisa ijasi lomkhwenyana njalo uma uya ocansini kuba umntu onegciwane akabonakali ngenkangeleko de ahlole igazi.

Ungavikeleka futhi ngokuthi ungayi ocansini uze ushade.

ushade.

Uma unaye umntu oncuma naye kufuneka uthembeke kuye futhi kubalulekile ykuthi niyohlola igazi nobabini.

- Ingculaza awuyitholi ngokusebenzisa isitya ebesisetyenziswa ngumntu onengculaza.
- Awuyitholi ngokuhlala kwisithi yasethoyilethi ebihleli umntu onengculazi.

UKUBA UNEZIMPAWU ZILANDELAYO, PHUTHUMA EMTHOLAMPILO UZOTHOLA USIZO!

- Ukukhohlela inyanga nanga-phezulu
- Isifo sohudo ngenyanga nangaphezulu
- Wakha waphathwa libhanti (herpes

zoster) kwiminyaka emihlanu ukuza kutsho ngoku

- Ukujuluka ebusuku
- Ukwehla emzimbeni usidla ukudla ngokujwayelekile
- Izifo zocansi ziyabuyelela njalo kuwe

Imitholampilo eseduze nawe ingawusizo ngokuthi bakwelaphe, bakuhlole igciwane uzisuzakala.

Amacondom afumaneka mahala emaklinikhi nakwizibhedlele zikahulumeni.

Abadala nabasha bamkelekile.

Yitya izithelo nemifuno nenyama xa ifumaneka, uzothola amandla kwakheke namasosha omzimba, uvikelekekwezifo.

BUNDELA (TRADITIONAL CELEBRATION)



Mrs Mbewu and Ms Mkhize stunning in their traditional attire, ngabe bayakwazi ukunyakazis' umzimba uma bebahle kanje?



NGASENTLA: AMAKHOSIKAZI AKWABHACA ESENZA INTO YAWO

The ceremony was held on the 06/08/2008 and was organized by the Recreation Team. The purpose is for Psycho-Social Rehabilitation. Everybody fully participated as each unit had to offer an item like indlam, moribo, ukusina while dressed according to that tradition. "Kwakushiywana ngotye-fezo" ilelo iqembu lifuna



IINTOMBI ZAKWAZULU ZAZENZA EZIBUKWAYO UKONWABISA NGALE MINI

RESIDENTIAL RENOVATIONS -from page 1



The Hospital has embarked on renovating staff accommodation which was close to being abolished. Indawo youkuhlala ekahle yenye yezindlela zokubamba abantu bakwazi ukuhlala isikhathi eside bangahambi.

OTHER NEW EMPLOYEES

- Chili EN—ENA
- Mavuma L.M—ENA
- Miya BP—ENA
- Mlambo CS—EN
- Xulu NP—EN
- Sihlangu SL—SSW
- Mkhize PA—PPO
- Mbongwa ZJ—FSA
- Mahlahla U—FSS
- Mngqibisa MS—GA
- Ntshangase SH—GA
- Mnguni SJ—GA
- Tshazi NA—GA
- Gwabavu NG—GA
- Ntleko EB—GA

NEW APPOINTEES—APRIL—SEPTEMBER

Ms Goodness Mchunu
Data Capturer



Mr Lucky Mgingqizana
Driver



Mr Sbonelo. Madondo
Food Service Manager



Ms Yolokazi Matshoba
Food Service Supervisor



Mr J Mndai
Driver



Mr N.E. Ntuli
Enrolled Nurse



Mr Lonwabo Mali
Data Capturer



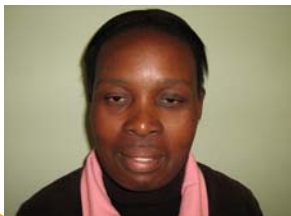
Ms S.B.C. Mnomiya—G.W.



Mr N. Mtsutsa—ENA



Ms Z.M. Ngcobo
General Worker



Ms N.R. Mbonisweni—ENA



Mr M.O. Dlamini—ENA



THE ADMIN GROUP
ENTERTAINING AT
BHUNDELA CEREMONY



UBUHLE BENDALO—
BRENDA MANCI
NGESINXIBO SAKHE
ESIHLE NGEMINI
YEBHUNDELA



THE HOSPITAL NETBALL TEAM PLAYED 14-5 WHILE PLAYING WITH FLAGSTAFF HOSPITAL-KEEP IT UP GIRLS



THE SOCCER TEAM PLAYED 2(UMZ)-1 (St Andrews) but scored 4(PSH)- 1(UMZ) well done boyz



BEKUALELISWA OWASE WORKSHOP UBAB'UMJOLI



YOUR FUTURE DEPENDS ON YOU THINKING

“Beginning today I will learn something new, I will savour all the various flavours life has to offer. I will change what I can and the rest I will let go. I will strive to become the best me I can possibly be” ~Penny Jacqueline White

We are at:
 Umzimkulu Hospital
 Private Bag X514
 Umzimkulu
 3297
 Tel : 039 259 0310
 Fax: 039 259 0149

