



## Quotation Award

**Quotation number:** ZNQ: UTH 26/25-26  
**Quote Description:** SUPPLY AND DELIVER HPV PRINTED MATTER  
**Date of award publication:** 30/10/2025

### Quote Advert Details

**Institution Name:** Uthukela District Office  
**Department of entity:** Department of Health  
**Division or section:** Supply Chain Management  
**Place where goods/  
service is required:** Uthukela District Office  
**Date quote was advertised:** 02/09/2025

### Results of award

**Quote awarded to:** HUMAN SCALE PRINTERS (PTY) LTD  
**Amount:** R43 200.87  
**B-BBEE status:** 1  
**Total points:** 100.00

**Finance Manager Name:** Mr SC Hlongwane

**Finance Manager Signature** 



**COMPLAINTS PROCESS FOR QUOTATIONS R2 000.00 TO R500 000.00 INCLUDING V.A.T**

**1. Supplier Submits Written Complaint / Objection**

- Bidders aggrieved by decisions or actions taken by the Department or Institution during the SCM procurement process, must lodge a written complaint **immediately**.
- Complaints lodged two (2) or more days after the award will not be entertained.
- Complaints must be directed to the Responsibility Manager of the institution (Hospital or CHC) and District Finance Manager for District Offices.
- **It must be noted that this is not an appeals process and as such will not halt the procurement process.**

**2. Institution prepares written response to complaint**

- The Responsibility Manager, or his appointee, must prepare a response letter to the complainant.
- The complaint must be resolved within **60 days**.
- Should the complainant not be satisfied with the response, the matter will be referred to the District Finance Manager (applicable to all Hospitals and CHC) or District Manager (Applicable to all District Offices) for a final verdict.
- Should the complainant still not be satisfied with the response received, they may then seek legal recourse at their own expense.

**Complaints or objections should be directed to:**

Responsibility Manager: Mr Neil Marais

Email Address: Neil.Marais@kznhealth.gov.za