KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

HARRY GWALA REGIONAL HOSPITAL

HGRH NEWS!

APR–JUN 2026

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Dr G.N Mthiyane : Guest Speaker
(HGN Campus Clinical lecturer)

CELEBRATING
NATIONAL NURSES DAY

International Nurses Day 2026 theme: "Our Nurses. Our Future. Empowered Nurses Save Lives"

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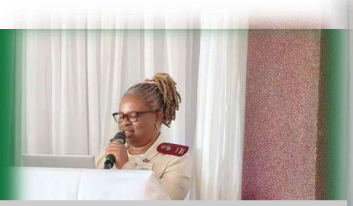
HGRH NURSES DAY

Harry Gwala Regional Hospital celebrating a successful Nurses Day on the 13th of May 2026 at Njozela Hall. The event was attended by hospital management, nurses and staff members who gathered in celebration of the vital role nurses play in delivering quality healthcare services to patients and the community. The Programme created an atmosphere of appreciation, unity and recognition for the hard work and compassion demonstrated by nurses daily. The speakers shared the purpose of celebrating the day, highlighting the importance of recognizing nurses for their selfless service, resilience and continued commitment to patient care. They thanked the nursing staff for their professionalism and dedication in ensuring that patients receive quality care and support. The nurses were motivated by a quote that says "Nurses are the salt of the earth. But if the salt loses its saltiness, how can it be made salty again? It is no longer good for anything, except to be thrown out and trampled underfoot. The nurses are the light of the world. A town built on a hill cannot be hidden "Matthew 5:13-14



Dr G.N Mthiyane
Guest Speaker

Main table dancing to entertain the audience

Nurses day audience

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PRIMAX DIGITAL X-RAY

Harry Gwala Regional Hospital officially welcomed a new Primax digital X-ray machine on the 22nd of May 2026 aimed at improving diagnostic services for the district. Mrs. NT Nxaba the hospital Chief Executive Officer led the official opening of the new system that will eliminate issues with breaking cassettes and improve efficiency in the radiology department. She also acknowledged the radiographers for their resilience and dedication in maintaining quality care despite past challenges. The upgrade marks another step forward in modernizing healthcare and delivering faster, better service to the community.

HGRH management welcomes new primax digital X-ray machine

New machine & Radiology Staff

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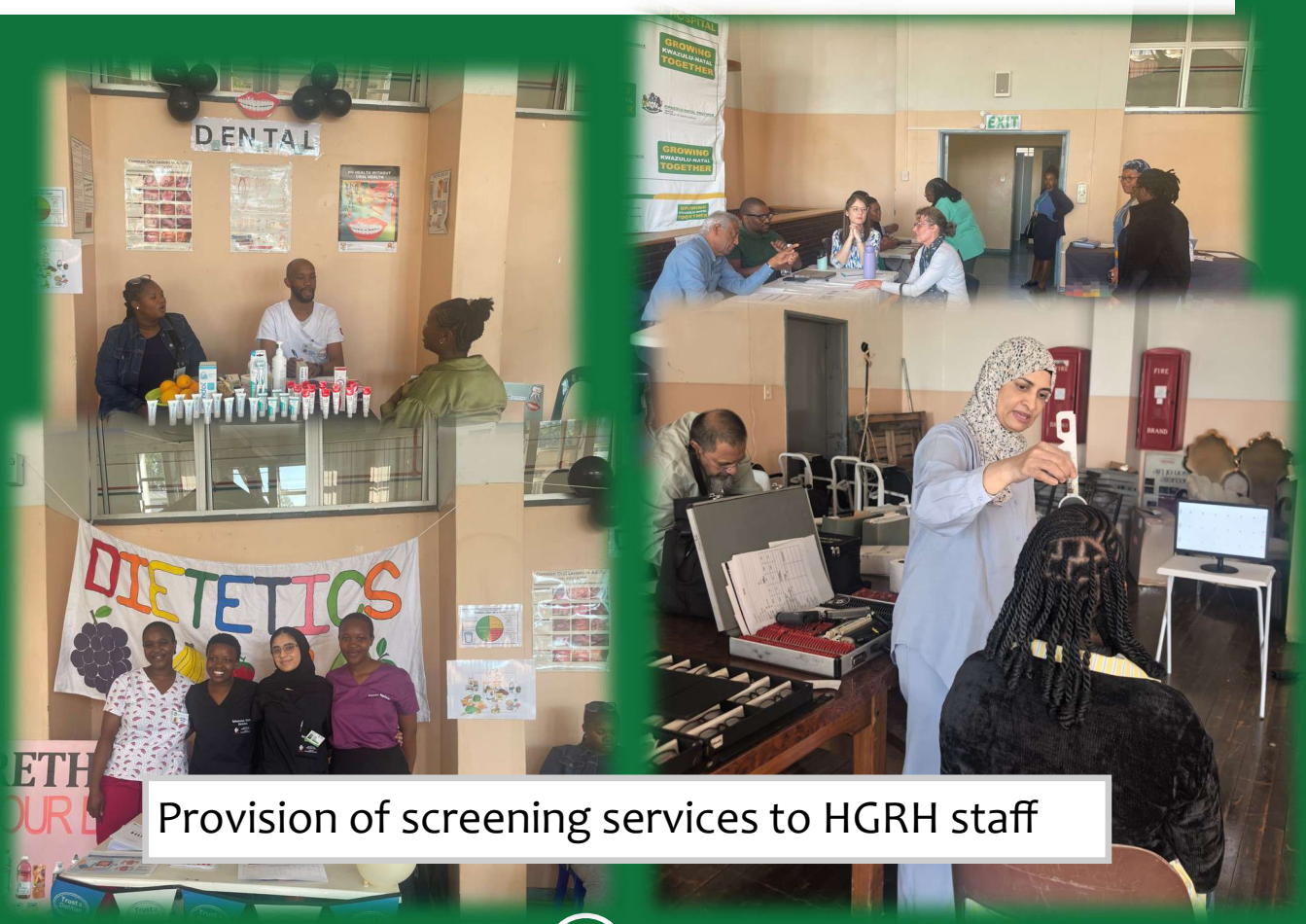
WELLNESS DAY

On the 27 May 2026, Harry Gwala Regional Hospital hosted a successful wellness Day for staff members at Ms NF Njozela Hall. The event was organized to promote health, wellness and self-care among employees while encouraging healthy lifestyles in the workplace. The program brought together all staff from various departments in a spirit of unity and wellness. Different health stations were available to assist staff members with important health screenings and assessments. These included a dental station, eye screening station, physiotherapy services, dietician consultations and Iteach team where staff received health education, counseling and wellness support. Healthcare professionals provide on healthy living, physical fitness, nutrition and the importance of early detection and regular medical check-ups. Staff members were encouraged to priorities both their physical and mental well-being while balancing the demands of their daily work responsibilities.



Provision of screening services to HGRH staff

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DISASTER PREPARENESS

A Viral Haemorrhagic Fever (VHF)/Ebola preparedness mock disaster drill was conducted on 5 June 2026 at Harry Gwala Regional Hospital to assess the hospital's readiness to identify, isolate, manage and safely transfer a suspected Ebola patient. The exercise involved multiple disciplines, including clinical services, Infection Prevention and Control (IPC), Emergency Medical Services (EMS), Security, Laboratory Services, Pharmacy and Hospital Management.

Key Strengths

Prompt recognition of the suspected Ebola patient by frontline staff. Appropriate collection of travel and contact history. Timely isolation of the patient. Effective activation of isolation procedures.

Availability of key stakeholders during the exercise. Staff demonstrated willingness to participate and learn. Existing VHF Standard Operating Procedures were available. Internal and external patient transport arrangements were coordinated. Successful decontamination of the ward after the exercise

The exercise demonstrated that the hospital can identify and isolate a suspected Ebola case, but highlighted important deficiencies in PPE availability, staffing, infrastructure, communication, waste management and infection prevention practices. Addressing these gaps will strengthen preparedness and improve the hospital's ability to respond safely and effectively to a real Ebola or other viral haemorrhagic fever event.

Mock drill activities in action

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BABY IT FORWARD PROJECT

The projects aim is to support vulnerable mothers and infants. This initiative focuses on spreading care and restoring the dignity of new mothers in under resourced communities. During the Month of June 2026, the project continued to make meaningful difference in the lives of new mothers ensuring that the winter needs are well taken care of. The HGRH Clinician; Dr Gangaloo being driven by her passion for motherhood and commitment; she provided essential starter kits to new mothers, containing baby cloths, nappies and post-partum care items.

New mothers receiving hampers from the project

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STRATEGIC PLANNING

Harry Gwala Regional Hospital under the leadership of Mrs NT Nxaba successfully hosted its 2026 Strategic Planning Workshop from 18-19 June 2026 at Anew Hotel Hilton. This fruitful event aimed at putting up strategies that will be implemented to ensure that the hospital achieves its goal which is to "increase life expectancy for the community we serve". The audience consists of the hospital executive management, members of the hospital, board members, all heads of departments and extended management. The two main goals were to improve patient experience and decrease maternal and mortality deaths. Part of the deliberations were to strengthen primary healthcare to ensure that there is a decrease in the number of patients coming to the hospital unnecessarily. This was a well planned session that showed that together, we can do more and deliver hospital vision that says "we are committed to deliver efficient dedicated and efficient service".

Mrs. N.T Nxaba

Hospital representatives in attendance

HGRH EXITS CELEBRATIONS

HGRH Management bid farewell to Mrs. NM Ngubane former PHC AMN who has been promoted to a CEO post at Christ the King Hospital

Farewell to HGRH Occupational Therapy Manager Mrs. T Pilling

Happy retirement Ms. N Nkala

HR Officer

Happy retirement—General Orderlies Mrs. S.C Malinga and Ms. D. Msomi

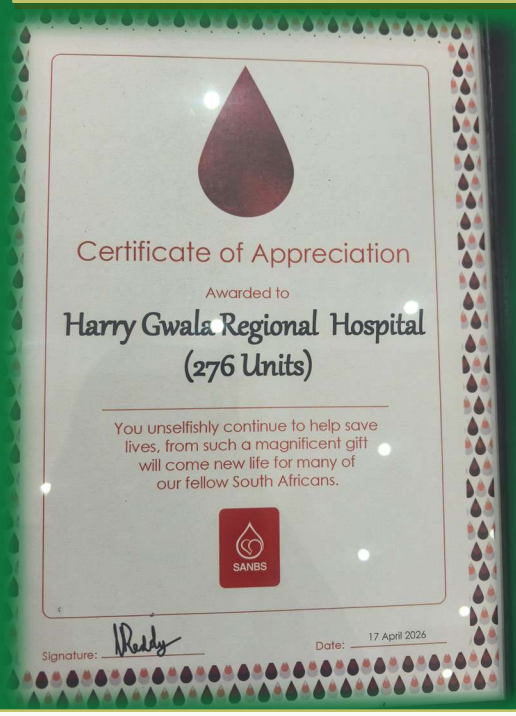
COMPLIMENTS

Sanibona I would like to take this moment and time to thanks all the Harry Gwala regional Hospital doctor who help me and save my life Medically and also gave me hope that no matter what happens u can still heal and move on with ur life as if u were never sick on the 28 of March I went to GOPD in Harry Gwala on that day the doctor from GOPD came and check me and he said I must go to ED coz the situation I was having its was not from GOPD but SOPD ayivulwa on weekends but odokotela bakhona abasuke besebenzela eED over the Weekend I went to ED and get help by the nurse ukuthi ngifuthe and do everything before I was seen by the doctor I thank god that uthe mayekhetha udokotela ozongibona wakhetha udokotela u Doctor Sihle Mlambo ongabanga udokotela kuphela kumina but wakwazi ukuthi angilalele aphinde anginike ithemba lokuthi ukugula akukuvimbi ekufezeni amaphupho Ami ngyabonga nakwabanye odokotela base ED abangibona bangi attend isimo sesiba Sibi kakhulu ngaluthola uSizo nothando Doctor Zulu ED , Doctor Mohhamed in SOPD and Doctor Mawonga ngyabonga kakhulu to that staff in ED HGRH u have a good stuff that no only save life but also give hope in other people life.

Greetings I hope this email finds you well. I've been attending Harry Gwala Regional Hospital from last year, I had high risk pregnancy and I gave birth on the 4th this month.
I would like to Thank the staff that has been attending me from last year GOPD. The nurses are kind and very helpful including the doctors.
When I was admitted and had to do an emergency c section I got scared and couldn't hold myself I was crying and didn't the staff calm my nerves 😭I'd like to thank Sister Cindy, theatre staff for reassuring me that the surgery will go well and fast, Doctor Shabangu, Doctor Magagula everyone that was on that room Monday 04 May 2026 around 4.
3F staff Thank you for taking care of us after giving birth and also Doctors, Dr Mthembu . I don't recall everyone but the service I got was amazing and I hope that you can all continue to care about us as patients, even if it hard just know that we notice your good work and May God bless you all and your families.

I would like to appreciate good service we received on the 19th of June 2026. I think the admission department where we collect our medical file, a lady who was wearing a name tag " N.P. Manyoni, was servicing us. The quee was very long but she handled it as if it was nothing. Siyabonga siyanconcoza sengathi bangagqugquzeleka omabhalane beziguli eziqalayo ngoba khona ulayini wawunganyakazi and please motivate and encourage Ms Manyosi to continue with this energy she has, uyasikhulumisa asihlekise size sikhohlwe izinhlungu zethu, she is an excellent Edendale hospital representative. Thank you once again

CONGRATULATORY MESSAGE



On the 17th of April 2026, SANBS awarded Harry Gwala Regional Hospital with a certificate of appreciation for getting position two amongst the Midlands hospital by donating 276 units of blood to save lives. "You unselfishly continue to help save lives, from such magnificent gift will come new life for many of our fellow South African" SANBS

Thumbs up to HGRH Team!!!

2026 COMRADES RUNNERS

Congratulations to our hospital comrades runners! Sir Mthuthuzeli Mtsi awarded green number; Samkelisiwe Mncube (PRO) and Sister Philile Mahlobo getting medals around your necks and the pride of being comrades finisher. You carried our hospital name all the way from Durban to PMB. You faced the fear, you ran your race and you finished what you started. Congratulations!!!!

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HGRH EDITORIAL TEAM

	# Complaints received	# Complaints Resolved	% Complaints Resolved	# Complaints Resolved Within 25 Working Days	% Complaints Resolved Within 25 Working Days	# Compliments	# Suggestions
April	1	1	100%	1	100%	338	0
May	1	1	100%	1	100%	365	0
June	2	2	100%	2	100%	319	17
Quarter 1	4	4	100%	4	100%	1022	17
July	4	3	75%	3	100%	367	34
August	1	2	200%	2	100%	339	2
September	2	2	100%	2	100%	221	2
Quarter 2	7	7	100%	7	100%	927	38
October	8	8	100%	8	100%	321	3
November	1	1	100%	1	100%	359	12
December	8	8	100%	8	100%	305	1
Quarter 3	17	17	100%	17	100%	985	16
January	2	2	100%	2	100%	269	0
February	5	4	80%	4	100%	265	15
March	2	3	150%	3	100%	298	18
Quarter 4	9	9	100%	9	100%	832	33
TOTAL	37	37	100%	37	100%	3766	104
AVG per Month	3,08	3,08	100%	3,08	100%	313,83	8,67

Mrs. S Mncube

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